

JAPAN

2022 Japan Major Activities

HTA Branding Standing Committee 4.27.2022

> Eric Takahata Managing Director

MARKET SITUATION



Current Japan economic conditions

- Vaccination: 49.2% have completed booster shots and 79.9% are fully vaccinated as of April 20 in Japan.
- **Economic trend** continued positive movement in goods consumption. GDP growth for 2022 is projected at 2.1%. Go-To-Travel will resume for domestic travel post Golden Week holiday in May.
- April Consumer Confidence index has been the highest in the past 5 years. Especially, in 16 categories, "travel" and "car & motorcycles" have increased compared to previous months. This indicates consumers are consciously planning for long haul travel.

• Exchange rate: Yen rate = 129.43 yen/USD

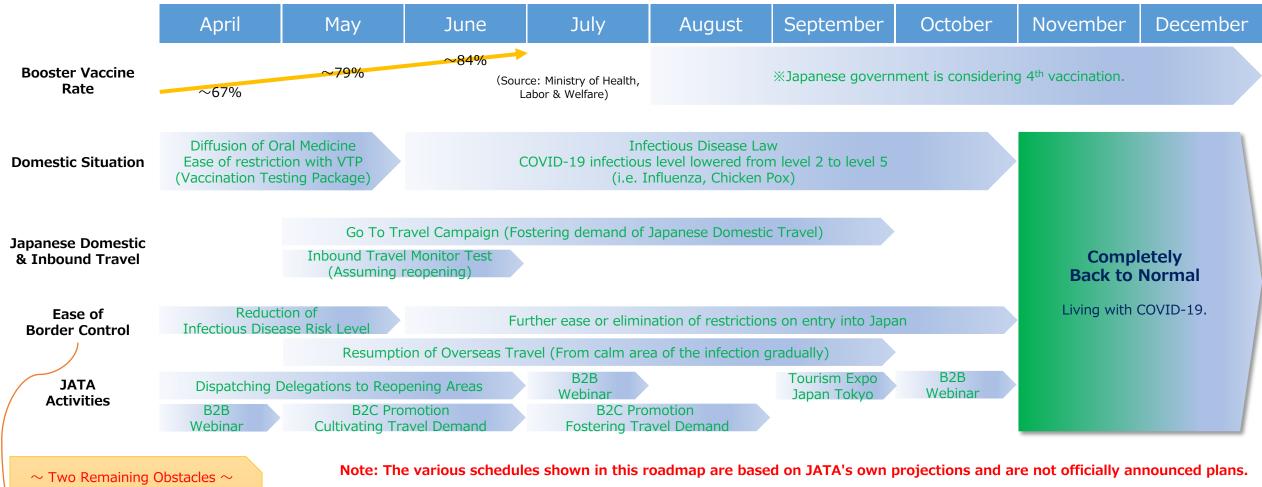
Current travel industry conditions

- Easing of border restrictions: On April 1, the Ministry of Foreign Affairs of Japan (MOFA) eased travel advisory from Level 3 to Level 2. This is a major step for Japanese travel agencies to start selling package tours
- Increased daily entry: From April 10, Japan has increased its daily new entry capacity to 10,000
- Oil Surchange: Increase from 25,400 yen/RT (=\$210) to 47,200 yen/RT (=\$390) for June & July travel
- Four major airlines' (ANA, Hawaiian, JAL, and ZIPAIR) operations

	April	May	June	July
Flights	81	79	91	137
Seats	19,099	18,814	TBD	TBD

JATA Business Mission Hawaii 4th & 5th April 2022

Roadmap for Overseas Travel Resumption



- 1. Daily arrivals is restricted to max 10,000.
- 2. Infectious Disease Risk Level is still 3. →from 4/1, lowered to Level 2

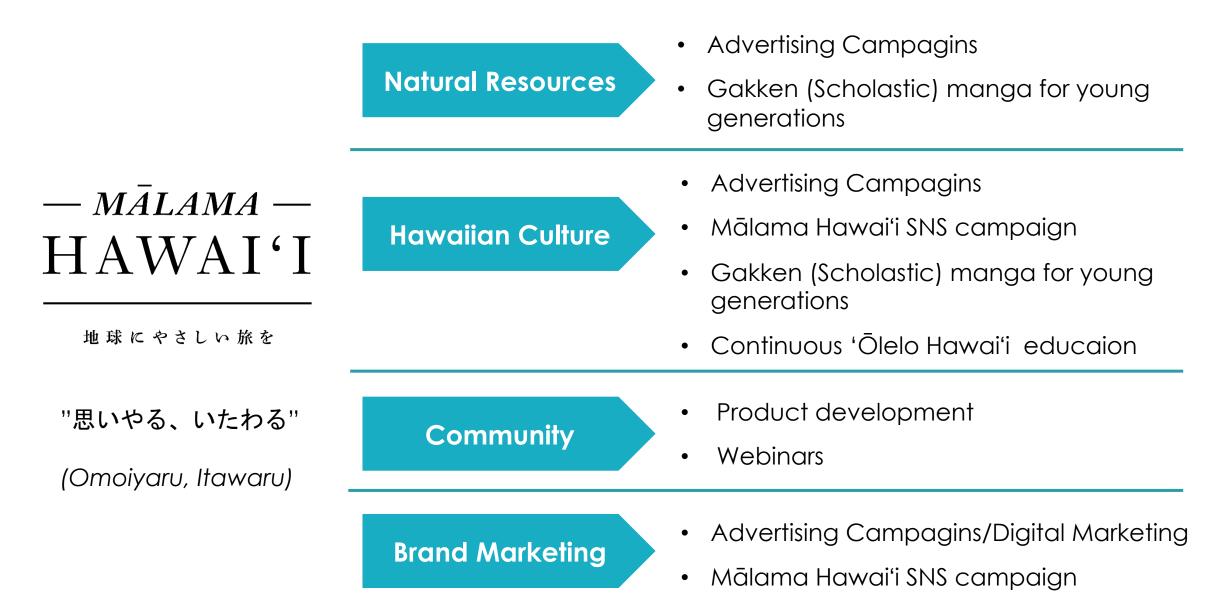
Japan Association of Travel Agents



HTJ MAJOR INITIATIVES MAY TO DECEMBER 2022



4 Pillars of Hawai'i Tourism Management



CONSUMER & PR INITIATIVES



MĀLAMA HAWAI'I ADVERTISING CAMPAIGNS









わたしたちはすべての旅を,応援します¹⁴⁹⁴⁰⁰¹ Institut 🤐 ANA

Newspaper panorama ad



OOH

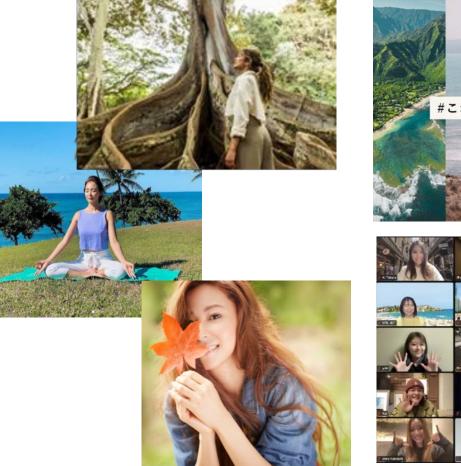
Newspaper partner alliance ad

Airline Inflight

MĀLAMA HAWAI'I DIGITAL MARKETING

Promote Mālama Hawai'i and Pono Traveler initiatives through advertising campaigns and ambassador projects to share the Mālama Hawai'i message









Digital & Radio Ad

Mālama Hawai'i Ambassador & Messenger Project

MĀLAMA HAWAI'I MARKETING INITIATIVES

Through various angles, promote the concept and value of Mālama Hawai'i to increase awareness of a Mālama mindset to the Japan Market

パワイ州観光局 【公式】:「マラマハワイ〜地球にやさしい旅を… ? …
 @goHawaiiJP

ハワイ語の #マラマ とは、人間、自然、そして地球を 想いやり、愛する心を象徴する言葉

12/21までにこの投稿を #マラマハワイ をつけて引用 RTすると、この動画のために作詞された楽曲『Sea wind』が収録された倉木麻衣さんサイン入りCD ふが 抽選で当たります 簀 👉

詳細 👉 allhawaii.jp/malamahawaii/i...



Mālama Hawai'i SNS campaign







Gakken (Scholastic) manga for younger generations

Continuous 'Ōlelo Hawai'i educaion

HAWAI'I COMMUNITY EVENT SUPPORT

- PR & Promotion •
- Travel Industry Collaboration
 - Tour packages •
 - PR & Promotion •
- Collaborate on sales/promotion of Hawai'i made products/services •
- Drive positive interaction with local community and Japanese visitors •



Golf Promotion

With Japanese golf players like Matsuyama winning major tournaments in the U.S., interest in golf and watching tournaments have increased. Stories of golf in Hawai'i will be featured more and promoted in golf magazines and digital media.





Rakuten GORA



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MEDIA RELATIONS

•Focus on target media that features Mālama Hawai'i

- Conduct online webinars to target editors and freelancers
- •Conduct individual press tours according to media characteristics
- Periodic news releases, mail magazine distribution







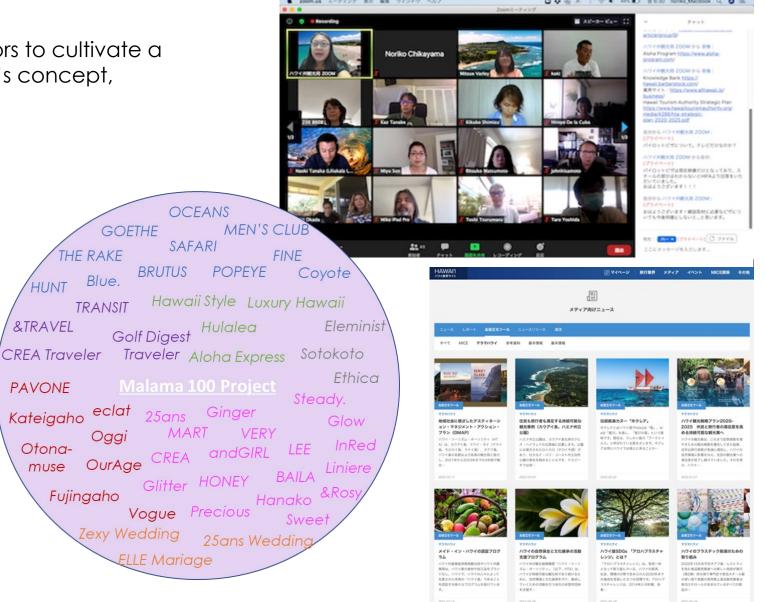


PR INITIATIVES

"Mālama Hawai'i Media 100" Project

Reaching out to 100 selected writers and editors to cultivate a deeper understanding of the Mālama Hawai'i's concept, Hawai'i's initiatives, etc.

- "Doubling Media Sites Access" Project: Enhancing the content on HTJ's media site where media can always find information and stories related to Mālama Hawai'i.
- Conduct Media Workshops in Autumn: Conduct media workshops to promote communications between Hawai'i's partners and the media.
- Local Media Coordinator Relations: Communicate with local media coordinators who provide information to the Japanese media on the concept of Mālama Hawai'i.



EVENT MARKETING MADE IN HAWAI'I PROMOTION

HTJ collaborates with major Hawai'i consumer events to promote and increase awareness of Made in Hawai'i products in the Japanese market by working with DBEDT









EVENT MARKETING HÖKÜLE'A PROJECT – MOVIE BLITZ

Support Polynesian Voyaging Society's initiative through the screening of the documentary film, "Moananuiākea" in 3 sister cities and collaborative Hawai'i events from July to Dec.

- "Moananuiākea" film screening
- Crew Talk show
- Donation booth setup
- Educational Seminar
- Sister City Relations





TRAVEL TRADE INITIATIVES



TRAVEL TRADE MEDIA TIE-UPS

To educate on the concepts of Mālama Hawai'i and Hawai'i regenerative tourism throughout the travel industry in Japan, HTJ to collaborate with four major travel trade medias.

	Total	Travel Journal	Travel Voice	Travel Watch	Wing Travel
Reach	10,860,000	270,000	1,500,000	9,000,000	90,000









ロナ後を視野に 光局や旅行会社の動向紹介







ハウイ州観光局は9月7日、マラマハワイをテーマにした4本のメッセージ動画 「マラマハワイ〜員しん自然を次世代へ〜」(日本語字幕付き)を公開した。

「マラマ」はハワイ語で「思いやりのら」を要味する意識、同量は、旅行者がハワ イ特有な品がや文化に触れることで、自然や文化を守ったり現地は良の当活を知っ たりなど、思いやりを持った旅を実現するため、レスポンシブル・ツーリズムを使 進している。







JATA TOURISM EXPO

- Date: September 22 25
 - Travel Trade B2B: 9/22 & 23
 - Consumer Event: 9/24 & 25
- Location: Tokyo Big Site
- Number of attendees: 150,000









PARTNER COLLABORATION

- Promotions & campaigns
- Staff training
- Product development
- Webinars















B2B WORKSHOP / MAHALO RECEPTION Date: End of November (TBD) Location: Tokyo and Osaka Purpose: To share 4 pillars and educate about the Mālama Hawai'i mindset throughout the travel industry To give an opportunity for Hawai'i marketing partners to strengthen

relationships with travel trade representatives

- To show appreciation to key representatives for their continued support







GOVERNMENT RELATIONS

HTJ facilitates governmental relations and will be coordinating a Governor lead delegation to Japan in May covering Japan governmental meetings, tourism stakeholder meetings, and economic development meetings.

- Japan Association of Travel Agents (JATA) visit in April
- The Japan-Hawai'i Legislator's Friendship Association visit in April
- Governor Delegation visit in May



BUDGET

HTJ Annual Budget:	\$9,000,000
January – April Actual:	\$1,364,518
May – December Remainina:	\$7.635.482

May – December Budget Allocation	\$7,635,482
Admin	\$1,328,000
Consumer Direct	\$3,065,450
Public Relations	\$1,598,032
Travel Trade	\$1,644,000

MAHALO NUI LOA



JAPAN