

Vision Insights **Destination Brand Health Trends**

March 20, 2023



Vision Insights Syndicated Survey

- DBEDT subscribes to Vision Insight's Brand Health and Profiles databases for the U.S., Japan, Canada, Australia, and Korea
- Consumers are surveyed each day
- DBEDT receives access to new data each week for daily brand health tracking metrics – media-focused, brand health, purchase/intent, and consumer status



Brand Health Metrics

- **Destination Awareness:** Percentage of people that are aware of a destination
- Chatter (Net): Net percentage of people who heard something positive about a destination and people who heard something negative about a destination in the last 2 weeks
- Consideration: Percentage of people who are "Likely" to "Very Likely" to Consider" a destination for their next vacation (Top 3 box of 8-point scale)
- Favorability: Percentage of people who rated a destination as "Favorable" or "Very Favorable" (Top 2 box of a 5-point scale)



Destinations

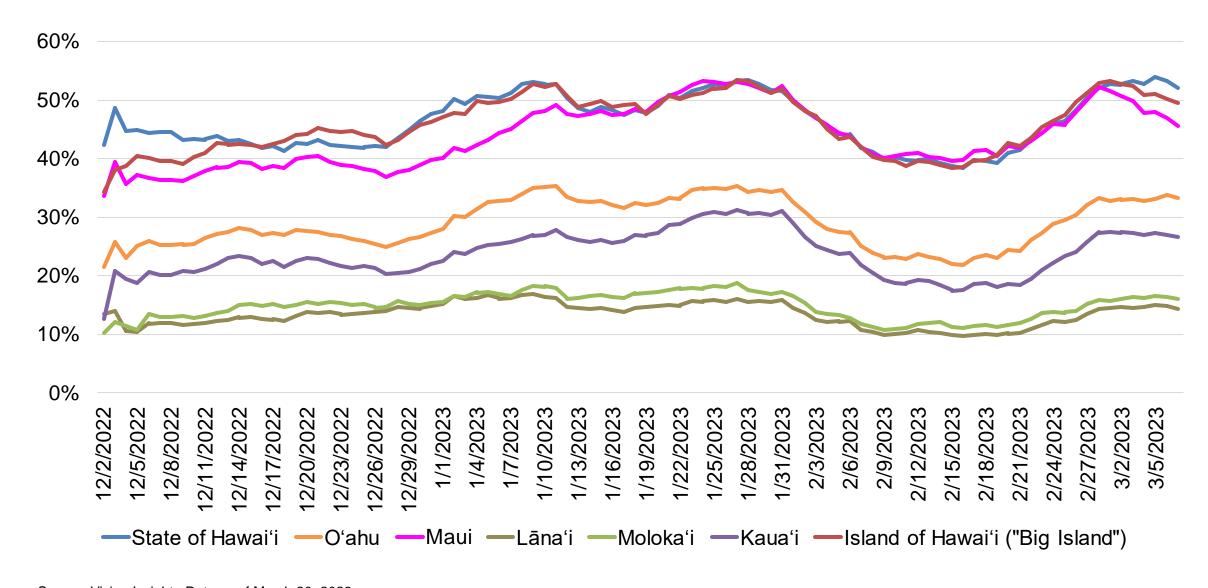
- Respondents are asked about:
 - State of Hawai'i
 - Oʻahu
 - Maui
 - Lāna'i
 - Moloka'i
 - Kauaʻi
 - Hawai'i Island
- Selecting State of Hawai'i indicates respondents' awareness/chatter/ consideration/favorability for the overall Hawai'i brand (the concept of a beautiful place called "Hawai'i") and lack of familiarity with individual islands



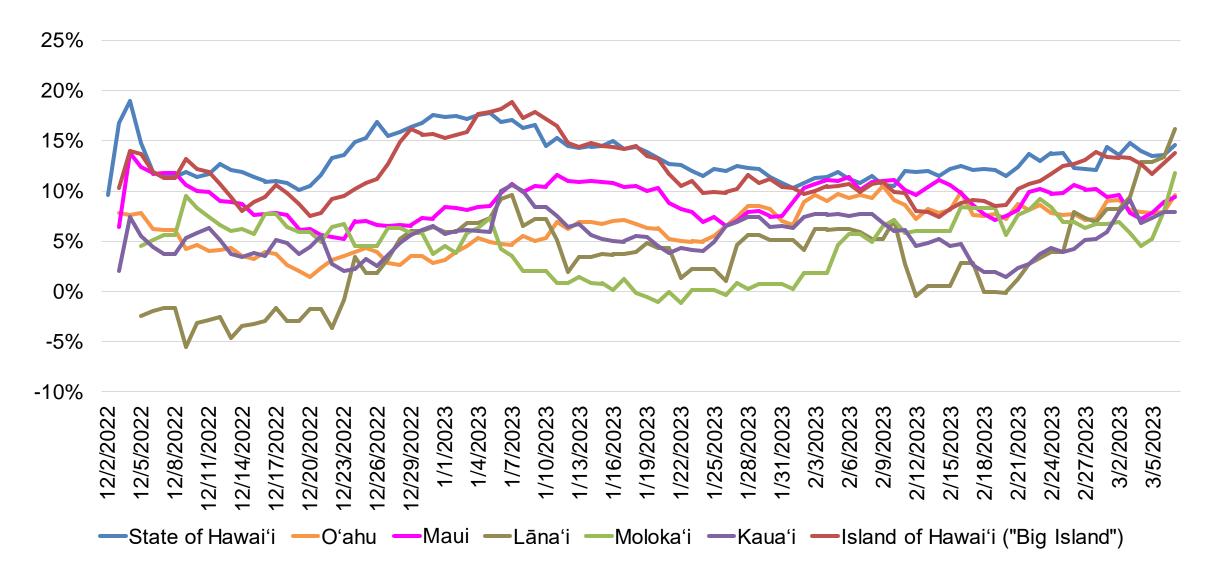
United States Destination Brand Health Trends



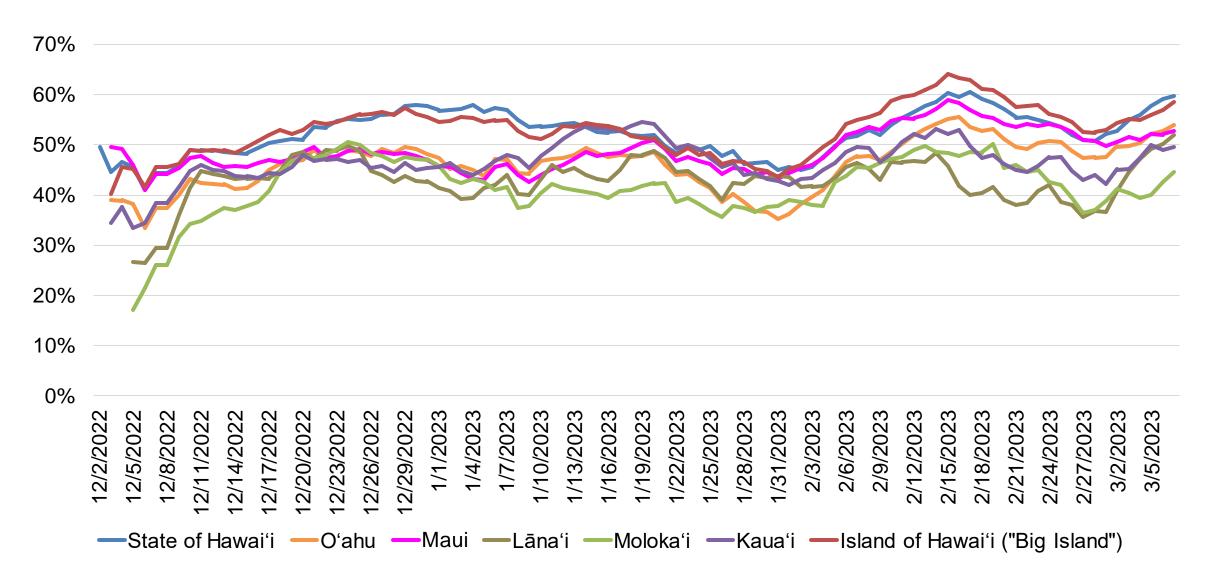
U.S. Destination Awareness Two-Week Moving Average



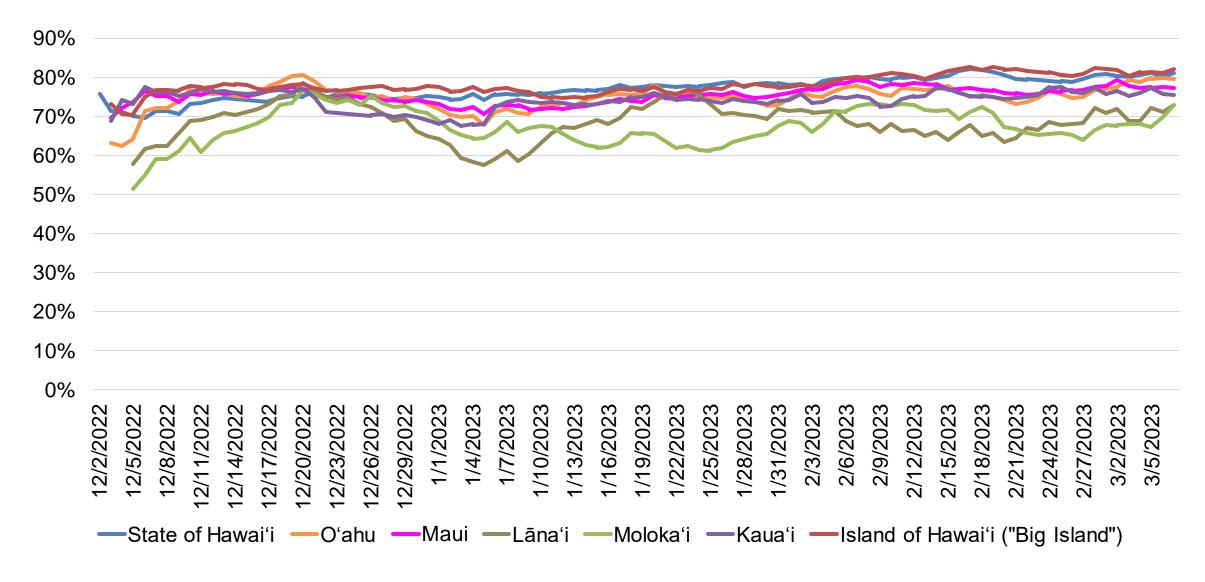
U.S. Chatter (Net)Two-Week Moving Average



U.S. Consideration Two-Week Moving Average



U.S. Favorability Two-Week Moving Average

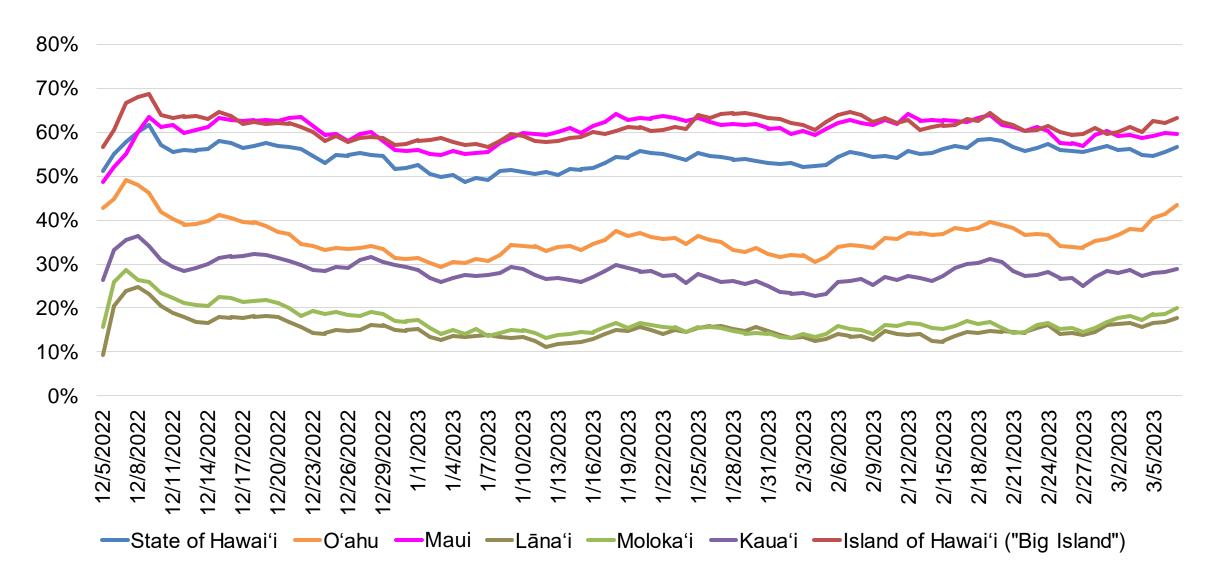




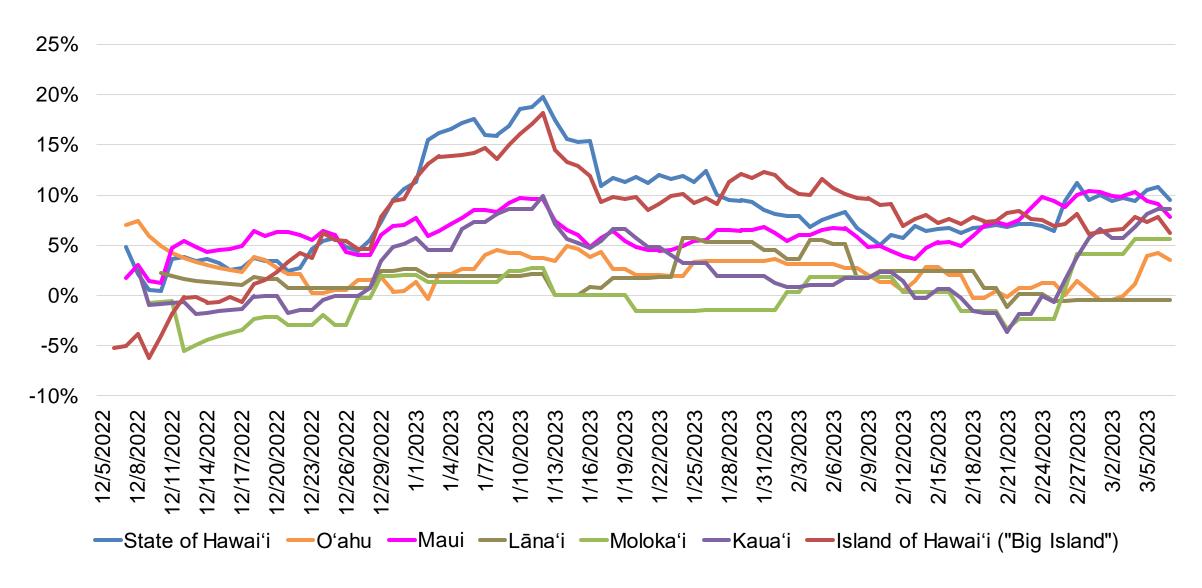
Canada <u>Destination Brand Health Trends</u>



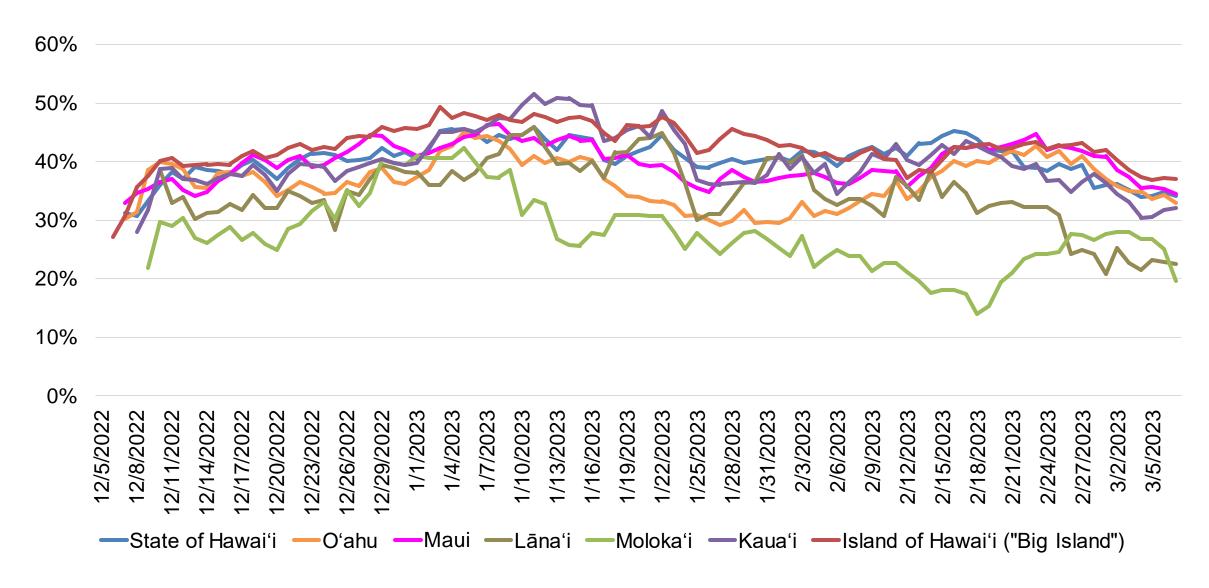
Canada Destination Awareness Two-Week Moving Average



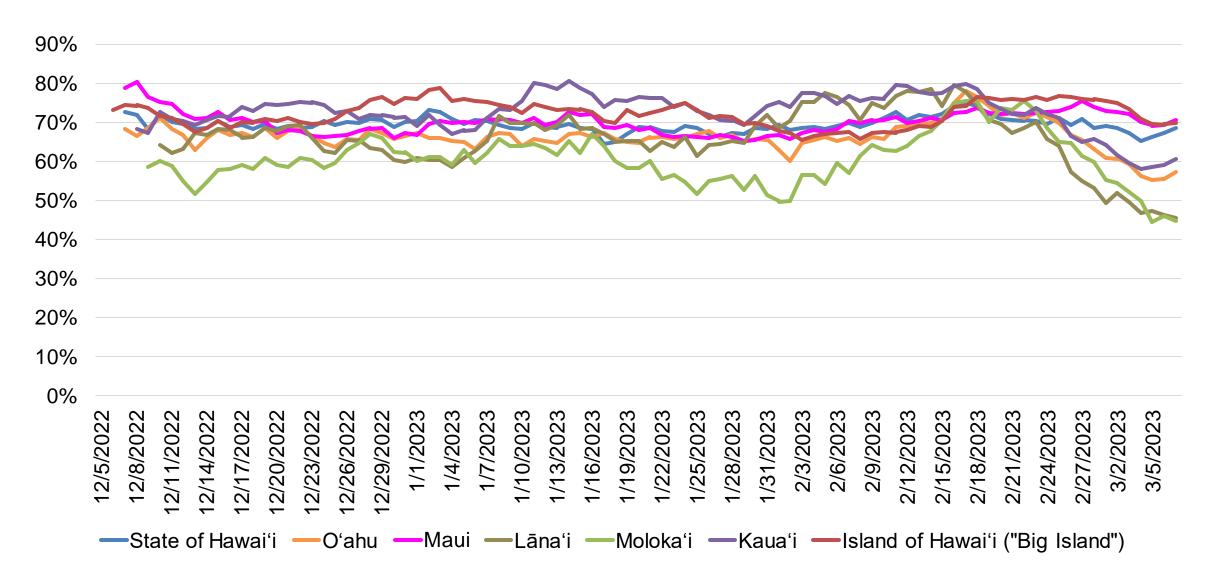
Canada Chatter (Net) Two-Week Moving Average



Canada Consideration Two-Week Moving Average



Canada Favorability Two-Week Moving Average

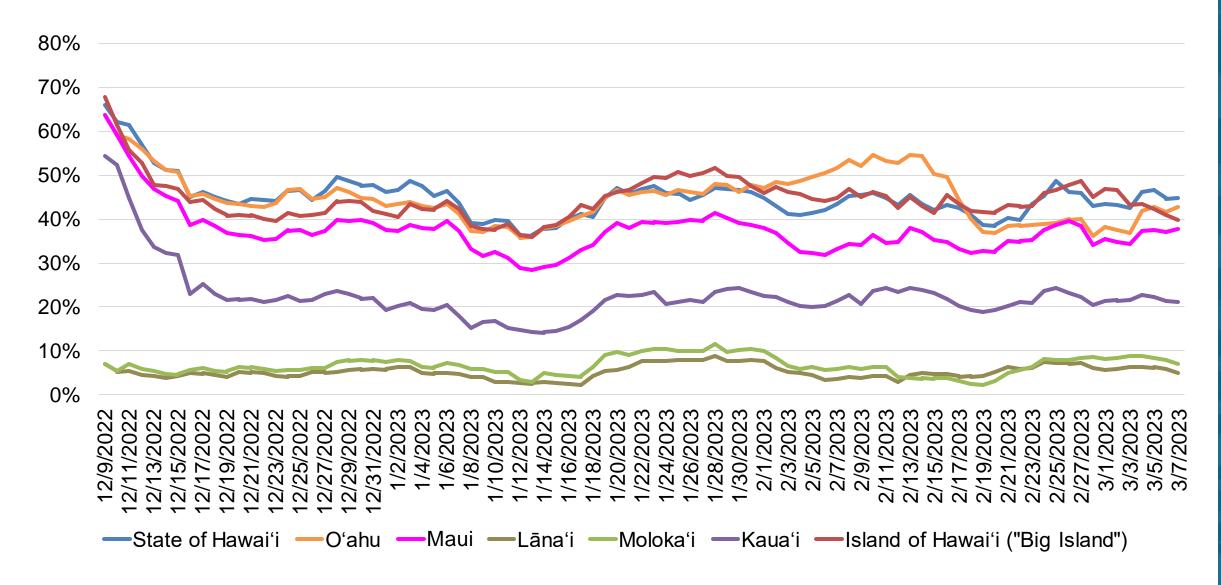




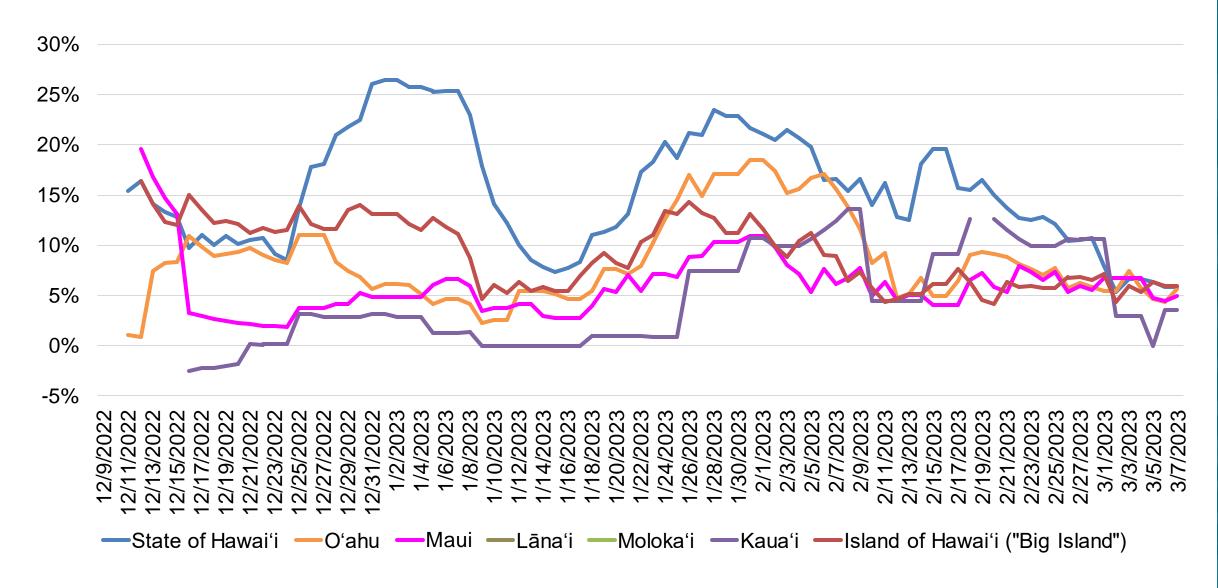
Japan Destination Brand Health Trends



Japan Destination Awareness Two-Week Moving Average

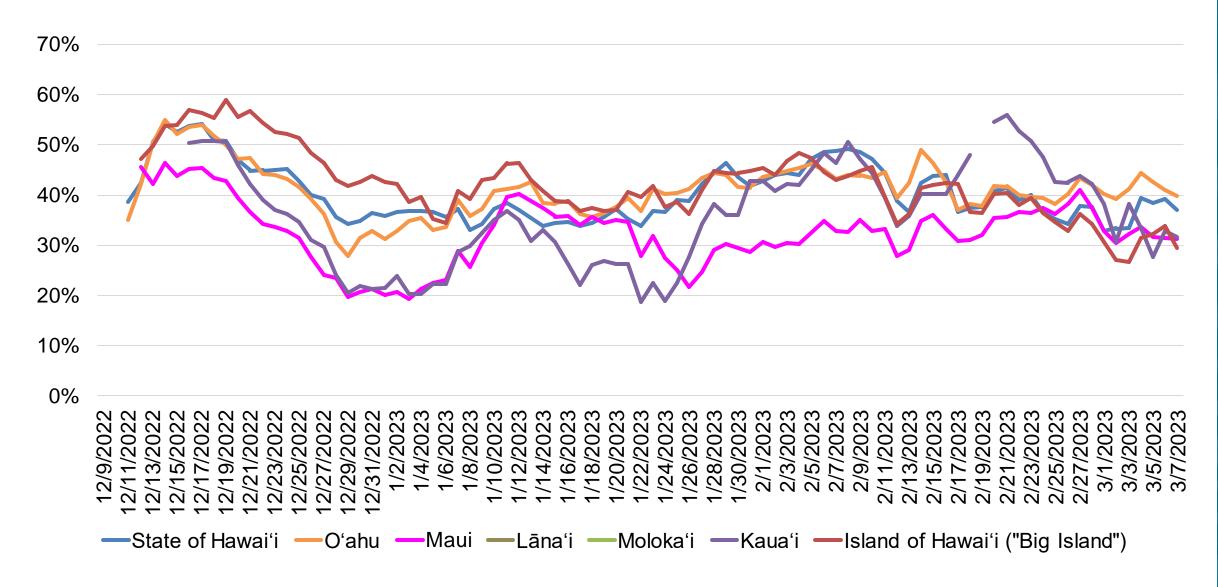


Japan Chatter (Net) Two-Week Moving Average



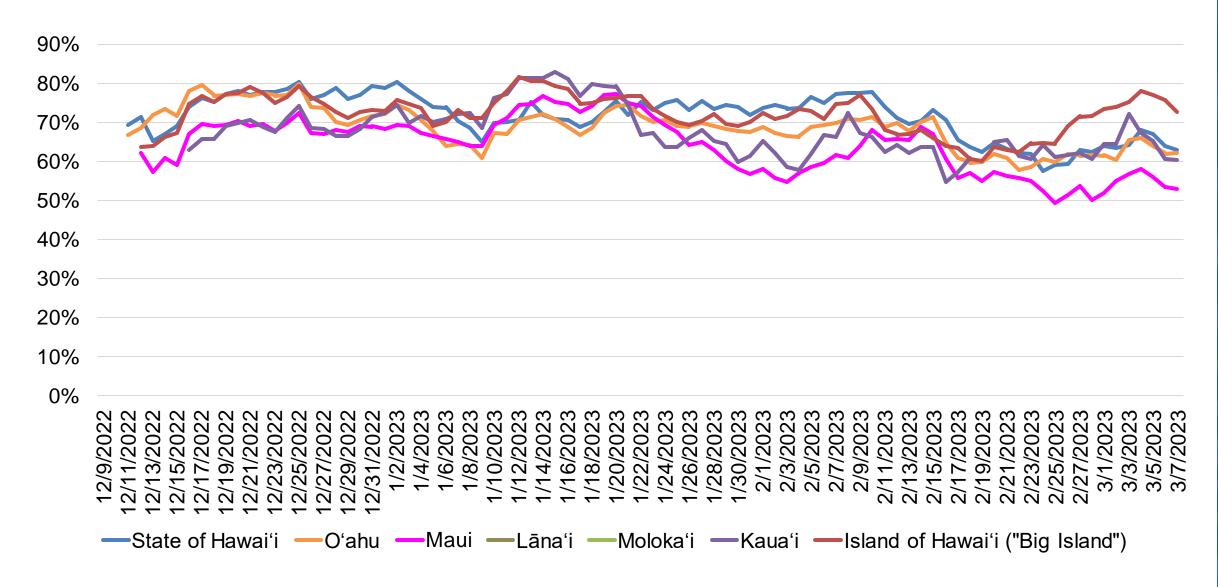
^{*}Samples for Moloka'i and Lāna'i are small

Japan Consideration Two-Week Moving Average



^{*}Samples for Moloka'i and Lāna'i are small

Japan Favorability Two-Week Moving Average



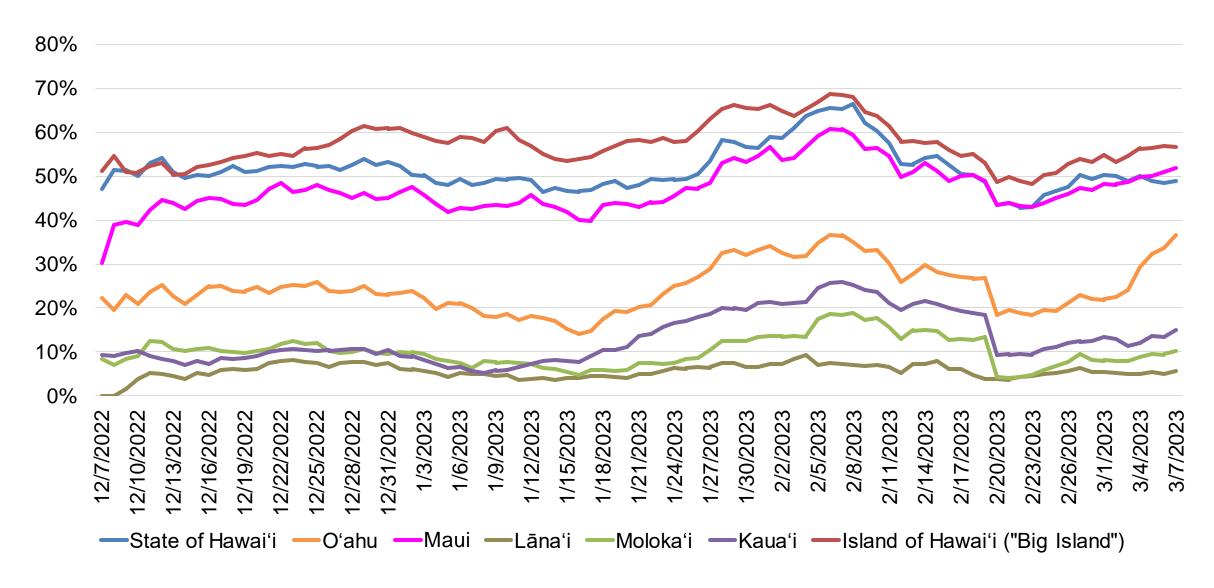
^{*}Samples for Moloka'i and Lāna'i are small



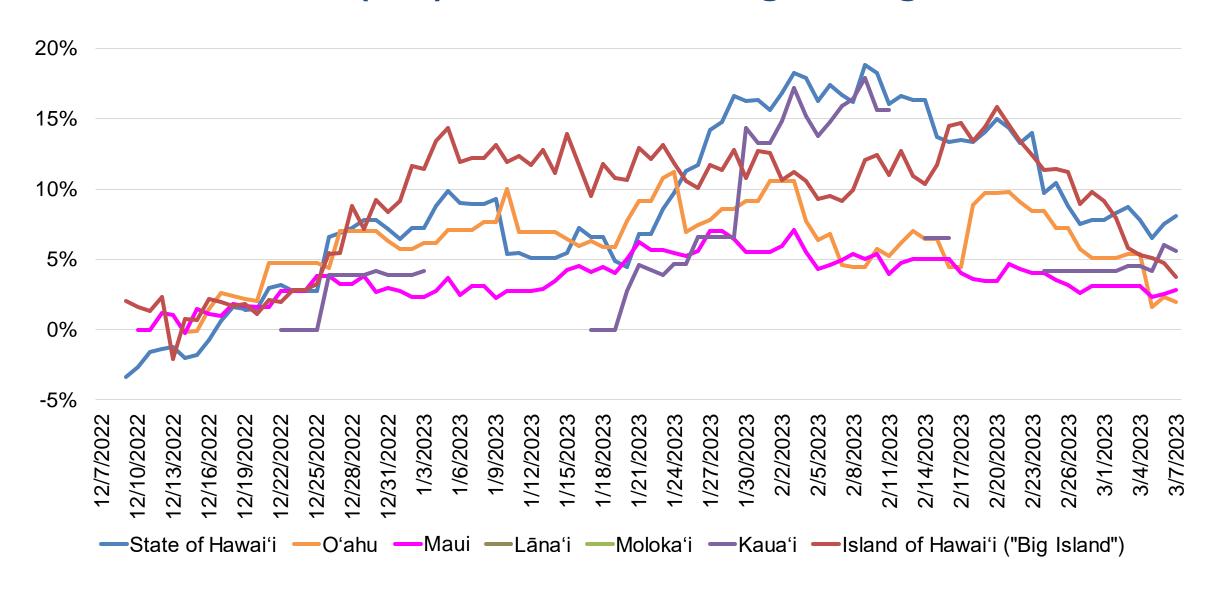
Australia Destination Brand Health Trends



Australia Destination Awareness Two-Week Moving Average

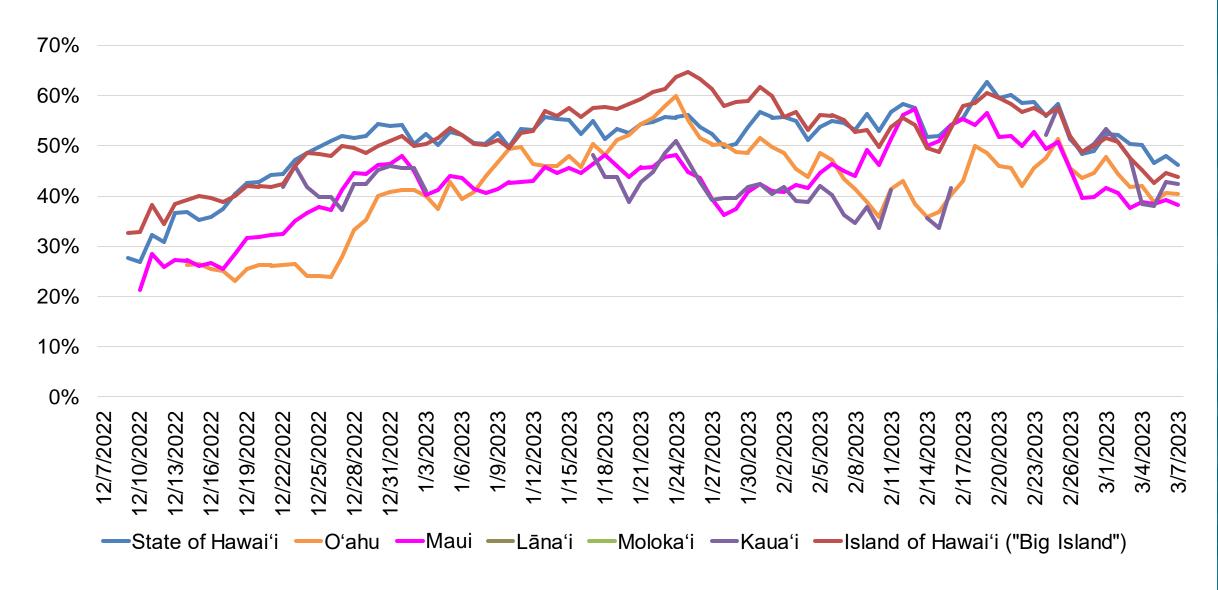


Australia Chatter (Net) Two-Week Moving Average



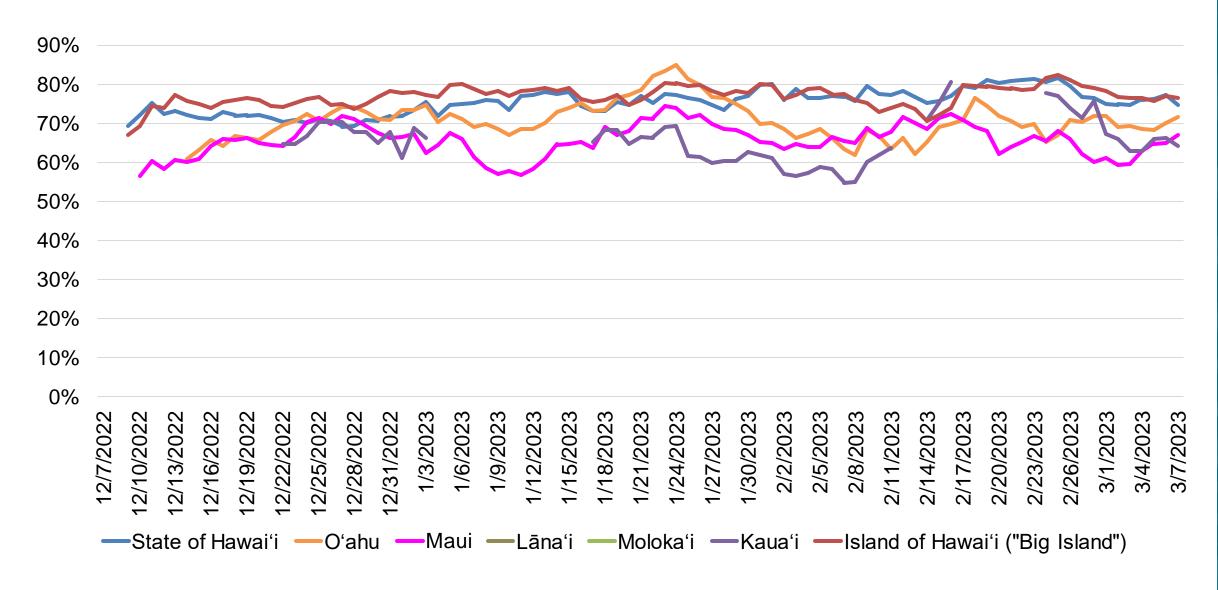
Source: Vision Insights Data as of March 20, 2023 Samples for Kaua'i, Moloka'i, and Lāna'i are limited

Australia Consideration Two-Week Moving Average



Source: Vision Insights Data as of March 20, 2023 Samples for Kaua'i, Moloka'i, and Lāna'i are limited

Australia Favorability Two-Week Moving Average



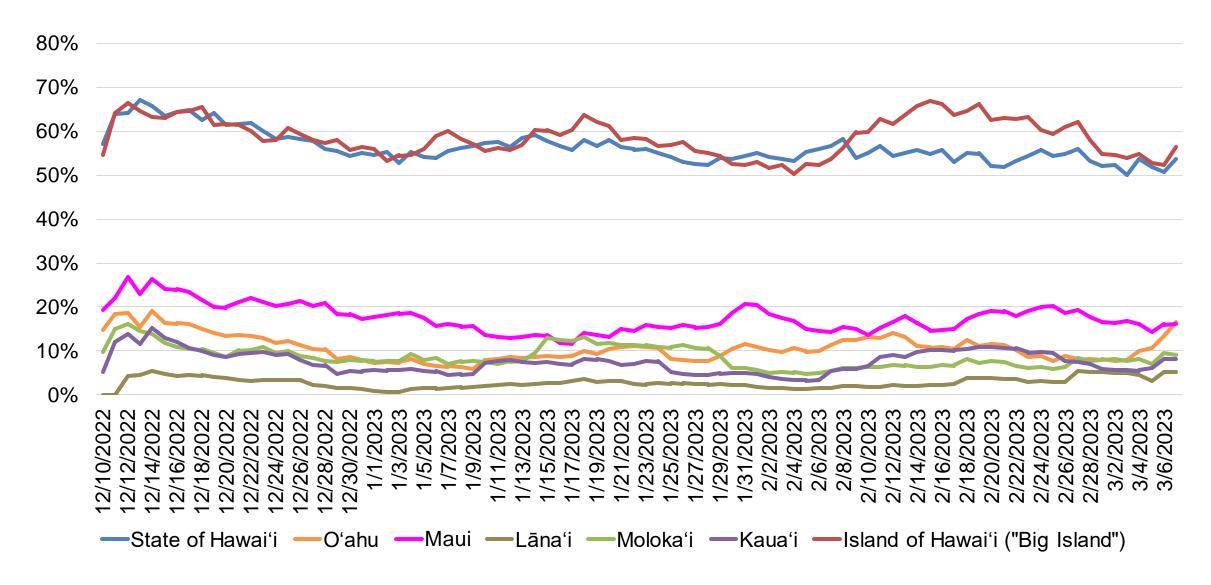
Source: Vision Insights Data as of March 20, 2023 Samples for Kaua'i, Moloka'i, and Lāna'i are limited



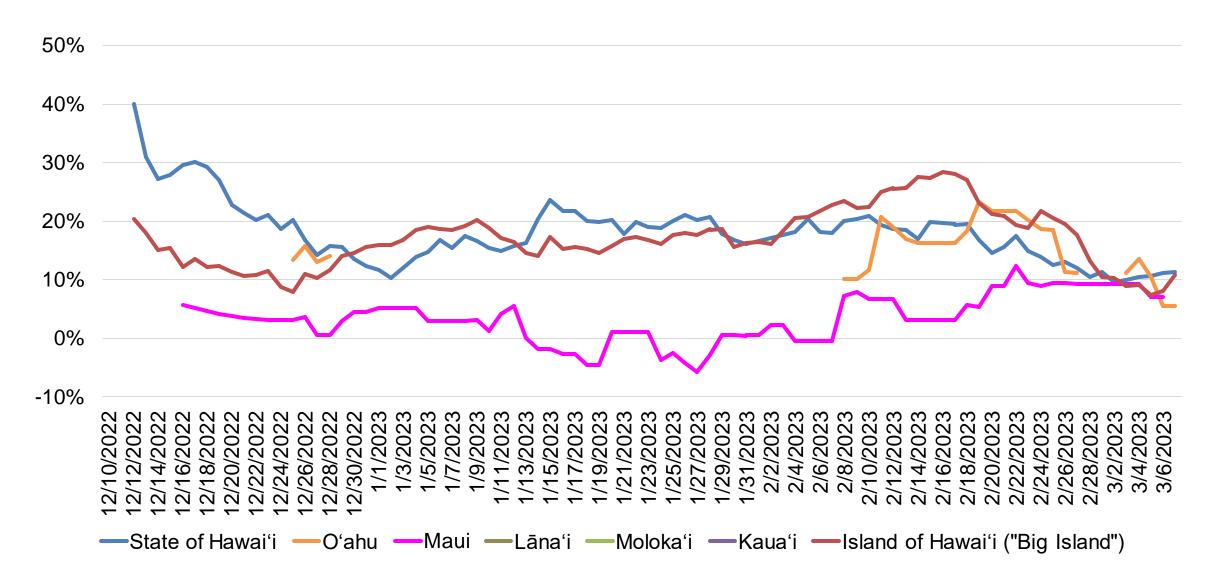
Korea Destination Brand Health Trends



Korea Destination Awareness Two-Week Moving Average

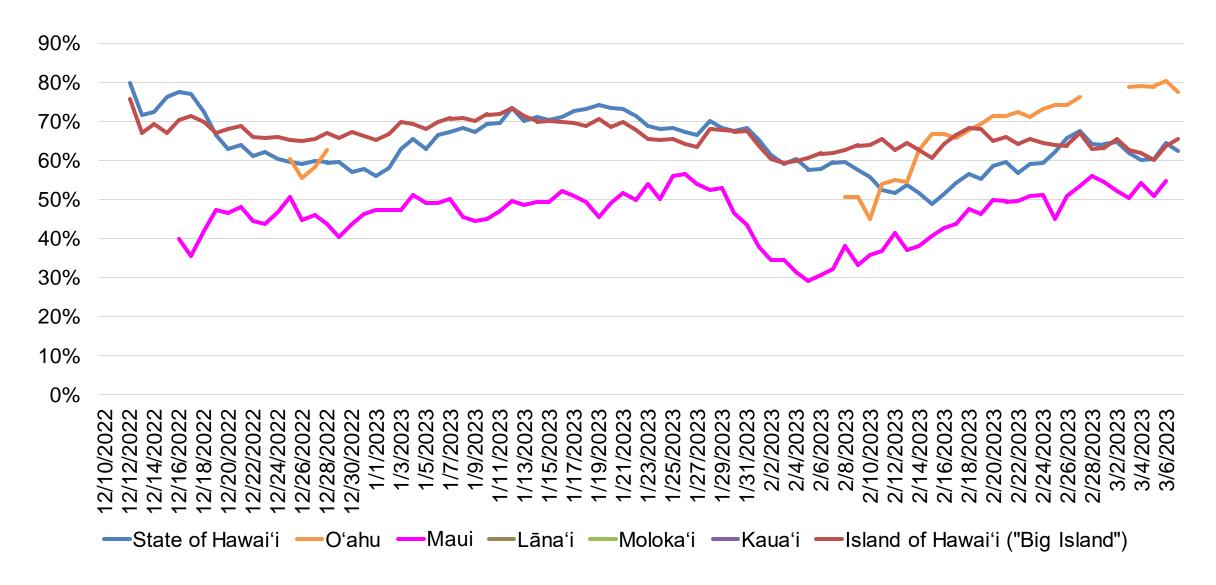


Korea Chatter (Net) Two-Week Moving Average



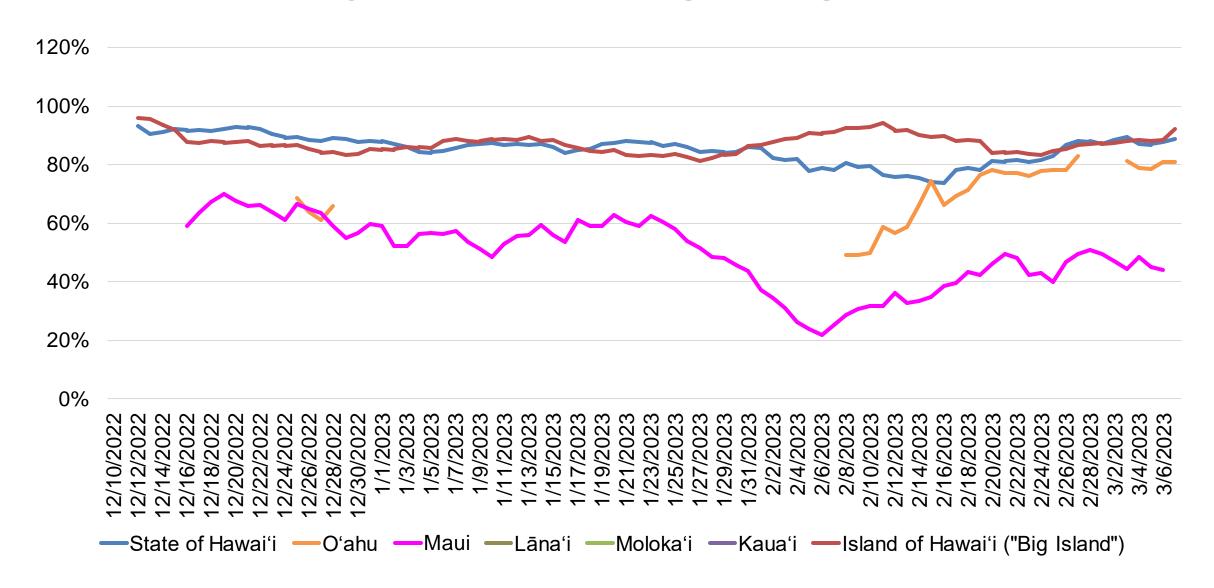
Source: Vision Insights Data as of March 20, 2023 Samples for Oʻahu, Kauaʻi, Molokaʻi, and Lānaʻi are limited

Korea Consideration Two-Week Moving Average



Source: Vision Insights Data as of March 20, 2023 Samples for Oʻahu, Kauaʻi, Molokaʻi, and Lānaʻi are limited

Korea Favorability Two-Week Moving Average



Source: Vision Insights Data as of March 20, 2023 Samples for Oʻahu, Kauaʻi, Molokaʻi, and Lānaʻi are limited