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David Y. Ige Governor

John De Fries

President and Chief Executive Officer

### HĀLĀWAI PAPA ALAKA'I KŪMAU KE'ENA KULEANA HO'OKIPA O HAWAI'I

### <u>HĀLĀWAI HŌ'EA KINO A KELEKA'A'IKE</u> HYBRID IN-PERSON & VIRTUAL MEETING

# REGULAR BOARD MEETING HAWAI'I TOURISM AUTHORITY

Po'ahā, 17 Nowemapa, 2022, 9:30 kak. Thursday, November 17, 2022, at 9:30 a.m.

Kikowaena Hālāwai O Hawaiʻi Papahele Hoʻokū Kaʻa | Lumi Nui A 1801 Alaākea Kalākaua Honolulu, Hawaiʻi 96815 Hawai'i Convention Center

Parking Level | Executive Boardroom A

1801 Kalākaua Avenue

Honolulu, Hawai'i 96815

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### Papa Kumumanaʻo AGENDA

- 1. Ho'omaka

  Call to Order
- 2. E Mālama 'la Ana Ke Kikolā E Kāhea Ai I Nā Lālā Papa Alaka'i Komo A E Hō'oia Ai I Nā Kānaka 'Ē A'e E Komo Pū Ana Me Ka Lālā Papa Alaka'i Inā Aia Ma Kahi Ka'awale
  Roll Call to Announce Name of Participating Board Members and to Identify Who Else is Present with Board Member if Location is Nonpublic



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3. Wehena Opening Cultural Protocol

- 4. 'Āpono I Ka Mo'olelo Hālāwai o ka Hālāwai Papa Alaka'i o ka 27 'Okakopa 2022 **Approval of Minutes** of the October 27, 2022 Board Meeting
- 5. Hō'ike O Nā Alu Like 'Ae 'Ia Ma Ka Hālāwai 'Ikepili A I 'Ole He Hō'ike I Ho'onohonoho 'Ole 'Ia E Ka Papa Alaka'i Ma Lalo O Ka HRS Māhele 92-2.5(c)
  Report of Permitted Interactions at an Informational Meeting or Presentation Not Organized by the Board Under HRS section 92-2.5(c)
- 6. Hō'ike A Ka Luna Ho'okele Ho'okō/Ka Luna Kāko'o Ke'ena/Ka Luna Alowelo
  Reports of the Chief Executive Officer/Chief Administrative Officer/Chief Brand Officer
  - a. No Ka 'Ikepili Hou O Ko HTA Mau Papa Hana Ma 'Okakopa 2022 Relating to **Update on HTA's Programs During October 2022**
  - b. No Ka 'Ikepili Hou O Kā HTA Ho'oholomua 'Ana I Ka Papa Hana Ho'okele Loli Relating to **Update on HTA's Implementation of Change Management Plan**
- 7. Hōʻikeʻike A Kūkā No Nā ʻIke A Kūlana Mākeke O Kēia Wā I Hawaiʻi A Me Nā Mākeke Hoʻokipa Nui I Hawaiʻi

Presentation and Discussion of Current Market Insights and Conditions in Hawai'i and Key Major Hawai'i Tourism Markets

- 8. Moʻolelo a Nū Hou na ke Kōmike Alowelo Kūmau (BSC) no ka Hālāwai i Mālama ʻia ma ka 16 Nowemapa, 2022
  - Report and Update by the **Branding Standing Committee (BSC) of their Meeting Held on November 16, 2022** 
    - a. Kūkā no ka **Nū Hou no ka Hawaiʻi Airlift** e like me kona Hōʻike ʻia ma ka Hālāwai BSC 16 Nowemapa 2022
      - Discussion Regarding an **Update on Hawai'i Airlift** as Presented at the November 16, 2022 BSC Meeting
    - b. Kūkā a Hana no ka Mana'o Hāpai o ke Kōmike Alowelo Kūmau no ko ke Ke'ena Kuleana Ho'okipa o Hawai'i Sports Programs Strategy a Ho'okūkū Noi e like me kona Hō'ike 'ia ma ka Hālāwai BSC 16 Nowemapa 2022
      - Discussion and Action on the Recommendation by the Branding Standing Committee on the HTA's **Sports Programs Strategy and Request for Proposals** as Presented at the November 16, 2022 BSC Meeting



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- c. Kūkā a Hana no ka Mana'o Hāpai o ke Kōmike Alowelo Kūmau no ka 2023 PGA "Aloha Swing" Activation Plan e like me kona Hō'ike 'ia ma ka hālāwai 16 Nowemapa 2022 Discussion and Action on the Recommendation by the Branding Standing Committee on the 2023 PGA "Aloha Swing" Activation Plan as Presented at the November 16, 2022 Meeting
- d. Kūkā a Hana no ka Mana'o Hāpai o ke Kōmike Alowelo Kūmau no ka **2022-2023 World Surf League Activation Plan** e like me kona Hō'ike 'ia ma ka hālāwai 16 Nowemapa
  2022

Discussion and Action on the Recommendation by the Branding Standing Committee on the **2022-2023 World Surf League Activation Plan** as Presented at the November 16, 2022 Meeting

- e. Kūkā no ka Nū Hou no ko ke Keʻena Kuleana Hoʻokipa o Hawaiʻi Hoʻokūkū Noi Mākeke Nui
  - Discussion Regarding an Update on HTA's Major Market Area Request for Proposals
- Mo'olelo a Nūhou na ka Budget, Finance, and Convention Center Standing Committee no ka Hālāwai i Mālama 'ia ma ka 15 Nowemapa 2022 Report and Update by the Budget, Finance, and Convention Center Standing Committee of their Meeting Held on November 15, 2022
  - a. Kūkā a Hana no ka Mana'o Hāpai o ka Budget, Finance, and Convention Center Standing Committee no ko ke Ke'ena Kuleana Ho'okipa o Hawai'i Mo'olelo Hālāwai no 'Okakopa 2022 e like me kona Hō'ike 'ia ma ka hālāwai 15 Nowemapa 2022

    Discussion and Action on the Recommendation by the Budget, Finance, and Convention Center Standing Committee on the HTA's Financial Report for October 2022 as Presented at the November 15, 2022 Meeting
  - b. Kūkā a Hana no ka Mana'o Hāpai o ka Budget, Finance, and Convention Center Standing Committee no ka Ho'oponopono 'ana he \$15,000 no loko mai o ka mo'ohelu makahiki kālā 2022 mai ka GoHawaii.com Program i ka Marketing Opportunity Fund e like me kona Hō'ike 'ia ma ka Hālāwai 15 Nowemapa, 2022
    Discussion and Action on the Recommendation by the Budget, Finance, and Convention Center Standing Committee to Reallocate \$15,000 within the FY 2022 Budget from the GoHawaii.com Program to the Marketing Opportunity Fund as Presented at the November 15, 2022 Meeting



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c. Kūkā a Hana no ka Mana'o Hāpai o ka Budget, Finance, and Convention Center Standing Committee no ka **ho'oponopono 'ana i ko ke Ke'ena Kuleana Ho'okipa o Hawai'i Mo'ohelu Makahiki Kālā 2023** e like me kona Hō'ike 'ia ma ka Hālāwai 15 Nowemapa, 2022

Discussion and Action on the Recommendation by the Budget, Finance, and Convention Center Standing Committee to Amend HTA's FY 2023 Budget Funded by Available American Rescue Plan Act (ARPA) Funds as Presented at the November 15, 2022 Meeting

10. Hōʻikeʻike, Kūkā a Kūkā no ka Nū Hou no ka **Meetings, Conventions, and Incentives Market, nā kūʻai kūloko o ke Kikowaena Hālāwai o Hawaiʻi, a me ko ke Kikowaena Hālāwai o Hawaiʻi Papa Hana CIP 6 Makahiki** 

Presentation and Discussion Regarding an Update on the Meetings, Conventions and Incentives Market, Hawai'i Convention Center's Local Sales and the Hawai'i Convention Center's 6-Year CIP Plan

11. Hōʻikeʻike, Kūkā, a Hana no ka **ʻŌlelo Hoʻoholo 2022-01 e ʻĀpono ana i ko ke Keʻena Kuleana**Hoʻokipa o Hawaiʻi Pelekikena a Luna Hoʻokō e Hōʻike i nā Kūlana Kulekele ma ke Kau
'Ahaʻōlelo

Presentation, Discussion, and Action on Resolution 2022-01 Authorizing the HTA President & CEO to Present Policy Positions During the Legislative Session

12. *Hoʻokuʻu*Adjournment

\*\*\* 'Aha Hoʻokō: Ua hiki i ka Papa Alakaʻi ke mālama i kekahi hālāwai kūhelu i kū i ka Hawaiʻi Revised Statutes (HRS) § 92-4. E mālama 'ia kēia hālāwai kūhelu nei ma lalo o ka § 92-5 (a)(4), § 92-5 (a)(8) and §201B-4(a)(2) no ka pono o ko ka Papa Alakaʻi kūkā a hoʻoholo 'ana i nā nīnūnē a nīnau i pili i ko ka Papa Alakaʻi kuleana me ko ka Papa Alakaʻi loio. He hālāwai kūhelu kēia i 'ole paulele 'ia ka 'ikepili a i mea hoʻi e mālama kūpono ai i ko Hawaiʻi 'ano, he wahi i kipa mau 'ia e nā malihini.

\*\*\* Executive Session: The Board may conduct an executive session closed to the public pursuant to Hawai'i Revised Statutes (HRS) § 92-4. The executive session will be conducted pursuant to HRS § 92-5 (a) (2), § 92-5 (a)(4), § 92-5 (a)(8) and §201B-4(a)(2) for the purpose of consulting with the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities, and liabilities; to consider hiring and evaluation of officers or employees, where consideration of matters affecting privacy will be involved; and to discuss information that must be kept confidential to protect Hawai'i's competitive advantage as a visitor destination.

Ma lalo o ka māhele 531.5 o ka Budgetary Control Accounting Manual, Moku'āina 'o Hawai'i, he māhele ka 'aina awakea o ka hālāwai. E mau ana ka hālāwai ma loko nō o ka 'ai 'ana, 'a' ole ho'i ia he wā ho'omalolo.

Pursuant to Section 531.5, of the Budgetary Control Accounting Manual, State of Hawaii, lunch is served as an integral part of the meeting, while the meeting continues in session, and not during a break.



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Governor

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Kono 'ia ka lehulehu e nānā mai i ka hālāwai a ho'ouna mai i ka 'ōlelo hō'ike kākau 'ia no kēlā me kēia kumuhana i helu 'ia ma ka papa kumumana'o. Hiki ke ho'ouna mai i nā 'ōlelo hō'ike kākau 'ia ma mua o ka hālāwai iā <a href="mailto:carole@gohta.net">carole@gohta.net</a> a i 'ole ho'ouna i ka leka i ke Ke'ena Kuleana Ho'okipa O Hawai'i, 1801 Kalakaua Avenue, Honolulu, HI 96815 - Attn: Carole Hagihara-Loo. Inā he lawelawe a mea like paha e pono ai ke kīnānā, e ho'oka'a'ike aku me Carole Hagihara-Loo ma (808)-973-2289 a ma ka leka uila: <a href="mailto:carole@gohta.net">carole@gohta.net</a> e like me ka wikiwiki i hiki, 'a'ole ho'i a ma 'ō aku o ka 'ekolu lā ma mua o ka hālāwai. Inā 'ike 'ia he noi i ka lā ma mua o ka hālāwai, e ho'ā'o mākou e 'imi i ka lawelawe a mea like paha, 'a'ole na'e ho'i e hiki ke ho'ohiki 'ia ke kō o ua noi lā.

Ua noa pū kēia hoʻolaha ma nā kino ʻokoʻa e laʻa ke kope paʻi nui, Braille, a kope uila pū ma ke noi.

Members of the public are invited to view the public meeting and provide written testimony on any agenda item. Written testimony may be submitted prior to the meeting to the HTA by email to carole@gohta.net or by postal mail to the Hawai'i Tourism Authority, 1801 Kalākaua Avenue, Honolulu, HI 96815 - Attn: Carole Hagihara-Loo. If you need an auxiliary aid/service or other accommodation due to a disability, contact Carole Hagihara-Loo at (808)973-2289 or by email: <a href="mailto:carole@gohta.net">carole@gohta.net</a> as soon as possible, preferably no later than 3 days prior to the meeting. If a response is received the day before the meeting, we will try to obtain the auxiliary aid/service or accommodation, but we cannot guarantee that the request will be fulfilled.

Upon request, this notice is available in alternative formats such as large print, Braille, or electronic copy.

E like nō me ka 'ōlelo o ke Kānāwai 220, 'a'ole e mālama ana ke Ke'ena Kuleana Ho'okipa o Hawai'i i kekahi wahi ka'awale no ka lehulehu a lālā papa alaka'i e nānā a e komo ai i ka hālāwai ma ka ho'ohana i ka 'enehana komo hālāwai (ICT), no ka mea, hiki nō i ka po'e o ka lehulehu a lālā papa alaka'i ke nānā a komo pū ma ka hālāwai hō'ea kino.

In accordance with Act 220, the Hawaii Tourism Authority will not establish a remote viewing area for members of the public and board members to view and participate in meetings held using interactive conference technology (ICT) because there will be an in-person option for members of the public and board member to view and participate in the meeting.

# 4

# Approval of Minutes of the October 27, 2022 Board Meeting



Hawai'i Convention Center 1801 Kalākaua Avenue, Honolulu, Hawai'i 96815

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David Y. Ige Governor

**John De Fries** 

President and Chief Executive Officer

### REGULAR BOARD MEETING HAWAI'I TOURISM AUTHORITY Thursday, October 27, 2022, 9:30 a.m.

#### **Hybrid In-Person & Virtual Meeting**

#### **MINUTES OF THE REGULAR BOARD MEETING**

MEMBERS PRESENT:	George Kam (Chair), David Arakawa (Vice- Chair, attended via Zoom), Kimberly Agas, Dylan Ching, Keone Downing, Mahina Duarte, Stephanie Iona, James McCully, Sherry Menor-McNamara (Zoom), Ben Rafter (Zoom), Mike White, Sig Zane (Zoom)
MEMBERS NOT PRESENT:	Dylan Ching
HTA STAFF PRESENT:	John De Fries, Kalani Kaʻanāʻanā, Marc Togashi, Caroline Anderson, Ilihia Gionson, Iwalani Kahoʻohanohano, Jadie Goo, Carole Hagihara
GUESTS:	Representative Richard Onishi, Shayna Rae Bolosan, Kylie Butts, Charlene Chan, Jennifer Chun, John Cole, Kainoa Daines, Jeffrey Eslinger, Kara Imai, Lawrence Liu, Guillaume Maman, John Monahan, Jay Talwar
LEGAL COUNSEL:	Gregg Kinkley

#### 1. Call to Order

Chair Kam called the meeting to order at 9:30 a.m.

# 2. Roll Call to Announce Name of Participating Board Members and to Identify Who Else is Present with Board Member if Location is Nonpublic

Mr. Gionson did the roll call, and all members were confirmed in attendance. Members who attended via Zoom were by themselves.

#### 3. Opening Cultural Protocol

Mr. Casson-Fisher did the opening protocol.

#### 4. Approval of Minutes of the September 29, 2022, Board Meeting

Chair Kam asked for a motion to approve the minutes. Mr. White made a motion to approve the minutes. Mr. Downing seconded. Mr. Gionson did the roll call, and the motion passed unanimously.

# 5. Report of Permitted Interactions at an Informational Meeting or Presentation Not Organized by the Board Under HRS section 92-2.5(c)

There were no permitted actions from the Board members.

- 6. Reports of the Chief Executive Officer/Chief Administrative Officer/Chief Brand Officer
- a. Relating to Update on HTA's Programs During September 2022
- b. Relating to Update on HTA's Implementation of Change Management Plan

Mr. De Fries said the HTA still had several openings for a procurement manager, senior brand manager, administrative assistant, and brand manager. He said they will be interviewing a short list of candidates on Monday for the Chief Administrative Officer position. He said Mr. Togashi would be discussing finalizing the FY2023 funding. They continue to work with all the counties and will engage all four counties in the meetings.

Mr. De Fries spoke about the CEO report and said it captures the activity of September 2022. He highlighted the auditor's report, which was issued on September 22, on the 27 recommendations. From their 2018 audit, the auditors determined that five were implemented and sixteen were partially implemented. Two were not implemented, and two were not applicable, and two were disagreed upon. The auditor also acknowledged the HTA's progress since the 2018 report, particularly regarding the HTAs procedures. He said they appreciated the comments from the auditors and would use it as an opportunity to improve. Some recommendations will be acted upon, and others will require time for the HTA to address. They will monitor, track, and report progress to the HTA Board members. The process will include a

discussion with the legislative tourism committee chairs and the governor's office in updating policies and procedures and providing training to staff.

He spoke about highlights from September 2022. They did a midnight to 8 a.m. satellite media tour at the HCC. It started on the East Coast, and they flew into all the cities. Some were radio programs, and some were live television. He said they also joined the HTJ for the annual Tourism Expo, the largest one in Japan. He said it was important to understand how competitive the world destinations are, across Europe, Africa, and the U.S. He said it was a wake-up call to let them know they cannot get complacent. He said a few factors affect the HTA's ability to energize the market; number one is the Yen being weak against the Dollar, and number two is that the government is incentivizing travelers to travel to in-country destinations, with certificates of up to \$75 for restaurants, purchases and retails. It is the government's way of reinvigorating its economy.

Mr. De Fries said the Japanese went to great lengths to tell him they love Hawai'i. He said they were also guests of HIS. He spoke about the key performance indicators in 2019 and said they have a long way to go to get back to pre-pandemic numbers. He spoke about the HTJ, who conducted their seminar the previous week. His takeaway and concern were policies restricting the parking of vans and motor coaches in places such as Hanauma Bay because Japanese tourists usually travel in groups and don't rent cars. He asked the association to include HTA in their conversations with each county to see if they can be better at providing infrastructure such as parking and traffic patterns so that the Japanese travelers are not deprived of the Hawai'i experience. Currently Hanauma Bay, Hā'ena State Park, Wai'ānapanapa State Park are open, Kōke'e State Park, Kōke'e State Park will open fo the public soon. He said that the Japanese market would be left out of the experience without proper planning.

Mr. De Fries thanked Mr. Arakawa, who invited them to present to his membership, comprised of major landowners and developers, many of whom are interested in the success, growth, and stabilization of the HTA industry. He asked the Board members if they belonged to any organizations or associations that would benefit from a presentation by the HTA; they should reach out to him. He said the more they can get face-to-face with people and the community, the better it will be for the HTA. He said it was the first in-person meeting in two years.

He spoke about the total Hawai'i Visitor arrivals and spending chart; the visitor arrivals compared to 2019 were less, and the spending had increased more than in 2019. He spoke about the report prompted by a legislative briefing the previous week. The report calls for the study of governance models that could improve the efficiency and performance of the HTA and their interactions with policymakers. He said Rep. Onishi introduced a bill in the last session, but the bill did not pass at the time. It will be reintroduced, and Sen. Wakai and Rep. Onishi will

be supporting it. They encourage all the Board members to support the bill. Mr. De Fries said that they could access and examine better governance models applied in different destinations comparable to Hawai'i in the world, helping them benefit. Mr. Arakawa suggested that the HTA keeps the status of the audit as a standing agenda item. There were no other questions. Mr. De Fries turned the floor over to Mr. Togashi.

Mr. Togashi said September was busy. The team worked on procurement matters, which included the Japan MMA RFP pre-proposal conference and working with SPO to extend the current U.S. MMA contract. He said they also started preparing for the 2023 legislative session. The finance team managed preparations for the annual financial audit. For funding, they continue to work with the governor's administration for the FY2023, which includes BNF analysis and governors' analysis of the availability of ARPA funds, as well as communicating intended plans. They started working with the IT contractor to assess the next phase of IT needs and continue working closely with program staff to support their needs. There were no questions for Mr. Togashi. Mr. Togashi turned the floor to Mr. Ka'anā'anā to speak about the Japan Travel Expo.

Mr. Kaʻanāʻanā said it was the first time the Japan Travel Expo was held in four years, and they had 124,000 attendees. The HTA, the HTJ partners, and Hawaiʻi held over 80 B2B meetings. He affirmed what Mr. De Fries said about the competitive market. He said he attended his first IMEX conference, which would be presented by Mr. Reyes later in this meeting. It was an eyeopening experience for Mr. Kaʻanāʻanā, and he heard directly from the clients and their concerns. One concern was Gov. Ige's message of "Don't Travel to Hawaiʻi" in August 2021 was stuck in people's minds. It would take a lot of work to inform people that Hawaiʻi is ready to receive travelers again. He also received many questions about the fitness of the HCC related to the roof.

HTA also held Aloha Canada, the travel agent and sales mission in Canada, where they visited three cities, Montreal, Toronto, and Vancouver. They had over 230 agents participate across the three cities, and they had a great opportunity to educate the travel agents. He viewed the travel advisors as the extension and advocate of HTA promoting responsible travel and updating their customers on the new reservation systems in Hawai'i.

He spoke about the 2022 Executive Cruise Fam from September 24 to October 2. Representatives from the Norwegian cruise line, Princess cruises, Holland America, Seaborn, and P&O Australia met with the HTA staff and others to assess issues on the dockside, etc. They worked through logistical issues as well and learned about Mālama activities. He said HTA is a member of AIANTA (American Indian Alaskan Native Tourism Association), and Mr. Casson-Fisher and Malia Sanders from NaHHA are attending the AITC, the American Indian Tourism

Conference. He said there is great value in attending the AITC conference; HTA staff could establish connections and be involved with indigenous and natvive tourism. HTA was working in partnership with Sen. Schatz to bring in federal funds to support community-based tourism product development. He also congratulated NaHHA on celebrating its 25 years anniversary, recognizing its effort in bridging the gap between native Hawaiian and the tourism industry.

Mr. Ka'anā'anā said the HTA conference is underway and will be held at the HCC on December 8 and 9. Chair Kam asked about the overall outlook of the Canadian market and cruise market. Mr. Ka'anā'anā said he is optimistic about Canada as there is strong demand, and Hawai'i is top of mind for many travel agents' clients. He said there is an opportunity for the HTA to invest in route development funds to get back the Montreal - Honolulu, Toronto - Kahului, and potentially Kona as a port of arrival. He said the cruise market is strong, with a good port schedule for the year and above 2019 numbers. There is good interest from the cruise line operators. He said the schedule looked evenly distributed to the usual ports, but he would give more details when he checked the figures. There were no further questions.

# 7. Presentation and Discussion on the Progress of the HTA's Destination Management Action Plans for Kaua'i, Maui Nui, O'ahu and Hawai'i Island

Ms. Anderson spoke about the DMAP progress from July to September. She said they track the DMAPs with DMAP trackers, and she meets with all the island chapters destination managers, the Executive Directors, and the counties every month. They also meet with the HTA staff every other month, going over the progress made. Before the progress reports are finalized, they meet with the steering committee to give feedback and input, or where actions or improvements are needed, they present it to the HTA Board.

Ms. Anderson spoke about O'ahu DMAP Phase 1 report. The O'ahu DMAP was approved in August 2021. The purpose of the report was to highlight what happened in year one for the O'ahu DMAP. For Action A, there was a decrease in the number of visitors to O'ahu to a manageable level by controlling the number of visitor accommodations and exploring changes to land use, zoning and airport policies. For this action, the HTA presented testimony for the City Council's Bill 41, which was passed, and the mayor signed it.

Action B was to implement a pre- and post-arrival tourism communications program to encourage respectful and supportive behavior. Everything was done from training by NaHHA of over 200 airport staff on cultural training, to the HTA's Pono Travel Education Program at the Daniel K. Inouye airport, which is messaging to travel responsibly and respectively throughout the islands. Mālama Hawai'i and Kuleana Travel Tips videos were shared out amongst partners, industry, hotels, and airline partners also sharing it out.

Action C identified sites and implements stewardship plans for key hotspots on O'ahu. For this action, the HTA's Kūkulu Ola Program and Aloha 'Āina Programs helped move the action forward. The city's Hanauma Bay Nature Preserve and Diamond Head State Monument reservation systems were implemented over the year. They also advocated for DLNR to have resources and to increase funding and staff. DLNR is also working on a Maunawili Falls Master Plan, one of the hotspots for O'ahu.

Action D is to increase enforcement and active management of sites and trails. For this action, Bill 47 had been introduced by the city and county, which looks at enforcement of park laws and rules. The city's Department of Parks and Recreation has a pilot park ranger program established in the past summer.

Action E is about developing a reservation system to monitor and manage users at natural resources and cultural sites. Ms. Anderson thanked DLNR for establishing the Diamond Head State Monument online reservations.

Action F is about establishing a regenerative tourism fee. For this action, the HTA testified in support of site-specific fees in the past legislative session. The Honolulu City Council, with their 3% O'ahu Transient Accommodations Tax (OTAT) are allocating 8.34% to go to a special fund to mitigate visitor impacts on public facilities and natural resources.

Action G is to Develop and implement marketing programs to attract positive-impact travelers who prioritize the environment, culture, and investing in the local community. The HTA's global marketing team, with their brand management plans to focus on this. The O'ahu Visitors Bureau issue monthly public relation initiatives, with the promotion of the Mālama Hawai'i program and videos.

Action H is to continue to develop and implement "buy local" programs to promote the purchase of local products and services to keep funds in the communities and minimize the carbon footprint. The HTA'S Global Marketing Team promotes "buy local" programs. O'ahu Visitors Bureau continues to promote O'ahu artisans and farmers through its press releases. The Native Hawaiian Hospitality Association partnered with Purple Mai'a Foundation to implement Pākōlea, a pilot program to help local entrepreneurs foster connections and improve their business-to-business pitches to buyers and distributors.

Action I is to manage the visitors' use of cars as transportation on O'ahu. For this one, the O'ahu Visitors Bureau has been working closely with the county to develop a getaroundoahu.com website which is expected to be launched in January 2023.

Action J is to work with community partners to develop, market, encourage, and support more collaborative, curated experiences that enrich residents and visitors alike. Over the past year, the HTA funded, through the community enrichment program, 32 projects and events, DLNR's Universal Trail Assessment and Signage project, in partnership with the HTA helped support 19 trails and two roads on O'ahu that were completed.

Rep. Onishi spoke about the HTJ and said the focus of the seminar was on government regulations on the Japanese market. He said Action D and I seemed to deal directly with that issue. He asked if that had come up as to why they were restricting bus access for visitors that are sightseeing. He asked if there would be more restrictions implemented at parks and destinations where Japanese visitors went. He asked about Action I. He said if they were looking at rental cars, it seemed that the regulations restricting access propagated more rental crimes. He said these two actions seemed conflicting with each other and asked what HTA's role is in bringing up the industry's concerns or who the stakeholders are. He said people were allowed to board the buses to Hanauma Bay. They'd only need to pay a nominal fee to enter, get off the bus, take picatures, board the bus within the 15-min and leave the park prepandemic time. This revenue-driven, low-impact approach provides an experience for Japanese tourists; He urged HTA to develop DMAPs with a holistic approach.

it is concerning that it is holistic in the approach the DMAPs.

Ms. Anderson said they could work more closely with the Department of Parks and Recreation regarding Hanauma Bay as she was not aware of that. Regarding rental cars, the GetAroundOahu.com website encourages people to use different modes of transportation, like the bus system, e-bikes, etc., and they are still building that out. Rep. Onishi said they also changed the bus route to Hanauma Bay, which does not stop at the parking lot. He said the only way Japanese tourists can visit and take pictures is by using a rental car. He said it seemed that the actions contradicted each other.

Mr. De Fries asked Mr. Gionson to make a note that they have four hospitality updates coming up in the next four weeks with each county, and the issues must be on the agenda with the mayors. He said it needs to be addressed at the highest level. Rep. Onishi said they need the tourists to come and support the economy, but at the same time, tourists have nothing to do while there. Mr. Ka'anā'anā said he would bring it up in the Market Advisor Committees and with the partners. He also mentioned that it is broader than just the Japanese market and for all visitors.

Chair Kam asked if the apps were also applicable to all international destinations or just U.S.-based destinations. Mr. Ka'anā'anā said they continue to offer and urge support for multiple

languages and the reservation systems are being developed. He said they have been asked to hold off by DLNR as they develop a more master site that they are working on. Once that is up, they will look at other languages. Mr. Ka'anā'anā said they offer support and still have the budget available for the purpose that the Board appropriated, but they have been unable to use it. Chair Kam said that could be a great tool and a huge barrier.

Ms. Menor-McNamara asked about Action H, regarding the global marketing team. She asked if they were keeping track of measurements and benchmarks. Mr. Ka'anā'anā said the main tool at their disposal soon would be the campaign effectiveness study that they commissioned. It will study the calendar 2023 marketing that the HTA is doing in the U.S. and Japan. It won't give granularity to specific products. The intention on the branding side is to encourage to buy local more generally.

Mr. James McCully spoke about Rep. Onishi's observations, about the potential conflicts within DMAPs, and said they were valid. Mr. Gionson said that Catherine Orlans, the Oahu Destination Manager, commented online if these kinds of restrictions happened not only in Hanauma Bay but also in other county parks as well? Chair Kam said they would assess the visitor experience and the challenges they face and try to find the balance.

Mr. Downing asked what the bus program is at Hā'ena. Ms. Anderson said a community organization runs the shuttle service, and DLNR established the program in general, where it is a partnership with the community and is also an online reservation system. Mr. Downing said if a program is working, it helps the HTA implement what Rep. Onishi and Mr. De Fries mentioned. Chair Kam said they must make sure that everything integrates appropriately.

Mr. Ka'anā'anā said for Hā'ena State Park, they must be cognitive of everything that has been done there that has been great and has improved the visitor's experience in this one specific area. He said HTA's work is not done in Hā'ena yet. Sue Kanoho, The executive director of the Kaua'i Visitors Bureau, commented that they have the parking at Waipa, so anybody can park their car, get on the shuttle to Hā'ena. She said it is not an issue for the Japanese market, as everybody can get in. There are also parking spots that can be paid for. She said it works well for Hā'ena, and has pushed cars and people to Lumahai, unfortunately, a dangerous beach with the most recent drownings.

Ms. Anderson spoke about Kaua'i. There are 34 sub-actions, and there were three actions carried over from Phase 1 to Phase 2. 97% of the sub-actions are in progress. She spoke about some highlights. The county received funding to hire stewards and ambassadors at county parks. The ambassadors collect data and educate visitors but will not have any enforcement power. The KVB completed all four Mālama Kaua'i videos, including the Kaua'i Museum, NTBG,

Mo'olelo Murals, and Prince Kūhiō. The county and KVB met with DOT-Airports and the HTA on its proposed Airport Optimization Plan and shared their concerns. KVB also attended public meeting on the plan. Community meetings were held on August 16 in Līhu'e and August 17 in Princeville. She thanked the destinations manager Patti Ornellas for all her hard work, Sue Kanoho, and the rest of the KVB team for all the DMAP planning. HVCB and the HTA ran a Resident Communications Campaign highlighting DMAP efforts and projects. She thanked Darlene Morikawa and Lei-Ann Field from HVCB for all their efforts, as well as Mr. Gionson, Mr. Ka'anā'anā and Mr. Kaho'ohanohano.

The HTA's Global Marketing Team continues to promote Kaua'i Made products and the Alakoko store, and the county is establishing an Agri-tourism pilot program. There were no questions.

Ms. Anderson spoke about Maui. There are 17 sub-actions for Phase 2, and three sub-actions from Phase 1 carried into Phase 2. 75% are in progress. She thanked Meagan DeGaia, the destination manager for MVCB, for her hard work, and the county. She said for Maui, MVCB had been working closely in East Maui to establish an advisory group to examine their issues. They are looking to put together an East Maui Tourism Management Pilot program, as there are a lot of hotspots, which is one way that DMAP efforts can address this. MVCB partnered with the "Rise Above Plastics on Vacation" program. The HVCB completed the Resident Communications Campaign. The Brand team continues to incorporate responsible tourism messaging and programs. There were no questions from anyone.

Ms. Anderson spoke about Lāna'i. There are 23 sub-actions, of which 65% are in progress. The work that is being done for Lāna'i, includes MVCB working with the Lāna'i Advisory Group, and working on messaging for the islands. They are finalizing the brochure, which includes day trip itineraries, and a map of the city, all to encourage people to go to Lāna'i city and buy from the local vendors. The Lāna'i Advisory Group contributed to the 2023 Hawai'i State Visitors Guide. Mālama videos continue to be played on the ferry, and the Mālama Maui County Pledge is being played in-room at the Four Seasons resorts. MVCB hired a Lāna'i-based photographer to also build photo assets for the island. There were no questions.

Ms. Anderson spoke about Moloka'i. There are 20 sub-actions, and two sub-actions from Phase 1 carried over to Phase 2. 45% of the sub-actions are in progress. A Moloka'i Task Force was established, combining the steering committee and the advisory group. Two meetings took place. Four subject matter committees were established, and they looked at how to support new businesses or existing businesses wanting to transition into other areas regarding tourism. Another subject matter committee was about building out messaging and communication pieces. A third subject matter committee looked at how non-profits could be in the visitor

sector, especially with volun-tourism activities. The last subject matter committee was looking at transportation issues, specifically airlift and ferry service.

Ms. Duarte asked looking at total sub-actions in relation to the other islands, why is Moloka'i at 45 percent. Ms. Anderson said it was because the community wanted to be part of moving the actions, so they are moving the actions at the speed the community wanted to go.

Ms. Anderson spoke about Hawai'i Island. There are 40 sub-actions, and 92% are in progress. Because there are so many sub-actions, there are many things going on, e.g., the County's Department of Research & Development issued their Request for Proposals for its Innovation Grants, which touched upon many of the sub-actions to move it forward. IHVB and the county are working to address impacts at Kealakekua Bay and Keaukaha. DLNR and the HTA Universal Trail Assessment Project is finished regarding the trail signage installation. The HTA has completed its workforce needs assessment as was presented to everyone last month. Hawai'i Volcanoes National Park has an 'Ike Hana No'eau video series which was completed and shared out. The Kohala Center released 'Āina Aloha Kahulu'u, a series of short videos to educate visitors about the bay before they visit. IHVB and the county have formed a number of different action teams looking at infrastructure and vacation rentals.

There were no questions for Ms. Anderson.

# 8. Presentation and Discussion of Current Market Insights and Conditions in Hawai'i and Key Major Hawai'i Tourism Markets

Ms. Chun pointed out that the meeting packets had overviews of the current fielding of the resident sentiment survey, which started fielding on October 19 and is estimated to end on December 4. She said they published the press release that morning for the visitor statistics, which would be posted after the Board meeting.

For September, they saw great overall expenditures compared to 2019, and fewer visitor arrivals. By market, they saw an increase in expenditures from the U.S. West and East, and Canada, and only higher visitor arrivals from U.S. East and West. There was higher per person per day spending for all the markets. For the average daily census, there was a higher daily census for the U.S. markets. Expenditures went up on all the islands, and per person per day spending was also higher. Visitor arrivals were higher for Maui, Kaua'i, and Hawai'i islands. Average daily census was higher compared to 2019 only for Maui, Lana'i, Kaua'i and Hawai'i island. For TSA throughput, there was a decrease in activity at the beginning of September, but overall, Daniel K Inouye was still lower compared to two years ago, but Kahului is up by 6% for September.

Reasons for people visiting Hawai'i, was for vacation. For accommodation, most people stay in hotels. For lodging and hotel performance, RevPAR is higher than 2019 for hotel, but occupancy was lower for 2019 for hotels, but ADR was higher. Vacation rentals supplied are fewer, but occupancy levels were lower at 59%. The hotel demand is higher compared to vacation rental units. For the TAT, preliminarily, the Department of Taxation collected \$71.5 million for September, so year to date, it is \$236.6 million, up 21.1% compared to 2021. For the FY2022 it was \$195.5 million and \$41.2 million above that.

The unemployment rate is lower compared to August, at 3.4%. For jobs by industry, there is a continued increase in accommodation, food service, and drinking place jobs, compared to 2021. For air service, in September, there were fewer overall air seats with slightly higher domestic seats. International seats continue to be low. For October, there was an increase in domestic seats and international. November is similar to 2019, but slightly lower, ahead in domestic seats, and an increase in international seats but not as high as 2019. In December, more seats are coming in.

For Japan, while there has been service for the rolling outlook, those markets will not return to direct air service until 2023. Overall, globally, the Skift Travel Health Index for the world is at 86%, and has been flat in the last few months. Looking at the markets that they care about, the U.S. is at 104% and ready to travel. Canada and Australia are also high. Japan has a slight uptake as it got easier for them to travel, but China continues to trend down. For the COVID-19 status board, all the markets are open except for China, but they will have an increase in international flights the following week.

Ms. Chun said the travel spending percentage is slightly down at 3.3% overall for the entire country. Air passenger travel is down 8.6%, but auto trips are also down for August. Hotel demand and jobs are down. Puerto Rico is the best for recovery for jobs in leisure and hospitality. For air travel, Porto Rico is doing well in terms of recovery. For leisure transient occupancy pace, it is slowing down for the latter part of November with a drop towards Thanksgiving. The consumer travel sentiment is good at 90%. The consumer travel sentiment is trending down at 45%, with people saying they can travel safely in the current environment. As people are asked when they plan to travel, Gen Z's, millennials, and boomers are primarily in the 60% plus range. For the most part, it is a higher trend than seen in Q2, but not as strong as people's sentiments at the beginning of the year. For domestic business travel, there is a slight trend downwards but now as low for leisure travel.

Consumer travel sentiment is not great. There are a lot of negatives for group travel for nights on the books. Event cancellations are at 24% in the last six weeks versus the beginning of the year at 59%. For the overall U.S. travel associations domestic forecast, the index is back to 2019

levels. They expect domestic travel spending by the end of the year to be positively trending at 117% of 2019. Business travel spending will not hit 2019 levels until 2023. For overall leisure, business, and air travel volume, leisure has already recovered, but business volume will only recover in 2024, and air travel will increase in 2024 over auto travel. For international inbound travel, the total for the U.S. is 65% indexed to 2019. Hawai'i is indexed 29% to 2019. Travel sentiment for India is high.

For the international visitor forecast, arrivals are not expected to reach 2019 levels until 2025. Canada will come back in 2024, and Mexico in 2023, but other European markets are still far out. Travel agency booking trends have a fair amount of bookings but have been flat for the last few weeks. The trend for people coming is similar to what was seen in previous months. Japan has a slight uptake in bookings, but now it is flat. Future arrivals are flat. There is an intent to come during the holiday period and a slight increase in Spring. For travel agency bookings for non-stop flights from Japan to Hawai'i for December 2022, there is a slight bump on December 9, but Ms. Chun is unsure if this is for marathon attendees. Canada bookings have been steady in the last few months with similar trends. Korea continues to keep booking, with a slight uptake at the end of September, but the pattern is similar going into March. Australia is flat for bookings and has a similar pattern as seen in the past months.

Mr. White said in the economist Paul Brewbaker's UHERO report that visitor expenditure is not inflation-adjusted, and if there is any consideration in looking into it. Ms. Chun said that four years ago, they tried to do a tourism consumer price index, such as looking at goods the tourists would buy. She spoke to Dr. Eugene Tian and said reviving a tourism price index might be problematic because of difficulties in getting the data. Dr. Tian is looking at different ways to approach that, and they may be able to create an index they can use for tourism.

Mr. Rafter asked if there was a breakdown on how much of the future declined sentiment is related to the recession rather than other things such as COVID. Ms. Chun said they received a new report that morning which was too late to add to her presentation. It said that anxiety about the economy for Americans continues to be high, with 56% of Americans thinking the economy will be worse in the next twelve months. 46% expect to spend less on travel in 2022 than in 2019 because of pricing and personal finances.

- 9. Report and Update by the Budget, Finance, and Convention Center Standing Committee
- a. Discussion and Action on the Recommendation by the Budget, Finance, and Convention Center Standing Committee on the HTA's Financial Report for September 2022 as Presented at the October 26, 2022, Meeting

Mr. Rafter said they met the previous day and went through the September financial report, and the update from Ms. Tait and Ms. Orton on the HCC. He said they would need motions for both. Mr. Togashi had spoken on the budget report, and there was nothing extraordinary, so the committee recommended approval of the September financials. There were no questions. Mr. Rafter asked for a motion to approve the September financials. Chair Kam made a motion, and Mr. White seconded. Mr. Gionson did the roll call, and the motion passed unanimously.

b. Discussion and Action on the Recommendation by the Budget, Finance, and Convention Center Standing Committee on the Hawai'i Convention Center's September 2022 Financial Report and Update on the Hawai'i Convention Center's 6-Year CIP Plan as Presented at the October 26, 2022, Meeting

Mr. Rafter said that after the September budget, they had discussed the HCC's September financials and an update on the 6-year CIP plan. He said Ms. Orton's forecast for the HCC was \$455,000 worse. That negative news was upset by a report on a positive FAM trip that happened to reintroduce the HCC to some of the mainland meeting planners. Ms. Orton had said they were pacing behind, particularly on city-wides, so the HCC team was working diligently with Mr. Reyes to start building some of the gaps. 2025 looks positive, but 2023, 2024 and 2026 are trailing, so there is a lot of work to catch up with the pace. There were no questions. Mr. Rafter asked for a motion to approve the HCC September financial report and the current 6-year CIP plan. Mr. Arakawa made a motion, and Ms. Duarte seconded. Mr. Gionson did the roll call, and the motion passed unanimously.

10. Executive Session: Discussion with HTA's Legal Counsel on Questions and Issues Pertaining to the Board's Powers, Duties, Privileges, Immunities, and Liabilities with Regard to Hawai'i Tourism Authority RFP No. 22-01-HTA for Hawai'i Destination Brand Marketing and Management Services for the United States Major Market Area

Chair Kam asked for a motion to go into the executive session. Mr. McCully made a motion, and Mr. White seconded. Mr. Gionson did the roll call, and the motion passed unanimously.

In the executive session, Department of Attorney General Kinkley led a discussion of, answered questions concerning, and supplemented the Board's understanding of what has happened to date with respect to the HTA's U.S. MMA RFP and the legal issues therein presented.

There was no action taken during Executive Session; it was informative and explanatory only, receiving guidance from counsel with facts provided by staff.

### 11. Adjournment

Chair Kam asked for a motion to adjourn. Mr. White made a motion, and Mr. McCully seconded. The motion passed unanimously. Mr. Gionson concluded the meeting at 1:30 p.m.

Respectfully submitted,

Sherllane Reyes

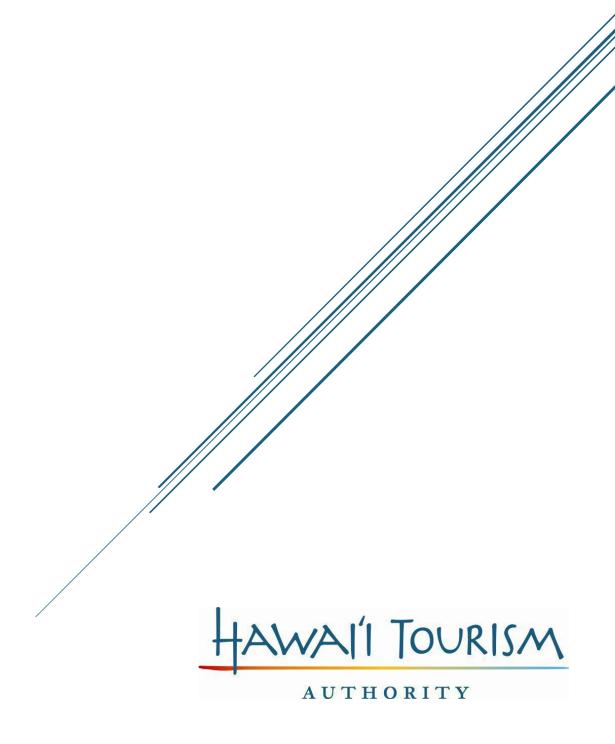
Sheillane Reyes

Recorder

# Reports of the Chief Executive Officer/ Chief Administrative Officer/Chief Brand Officer

# HTA CEO REPORT

NOVEMBER 2022



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## **EXECUTIVE SUMMARY**

Each month, the Hawai'i Tourism Authority (HTA) provides this report as a resource to the Board and the public to better understand the activities and actions taken by the team in support of the organization's overall mission. HTA's 2025 Tourism Strategic Plan and its four interacting pillars (Natural Resources, Hawaiian Culture, Community, and Brand Marketing) guides the team in the various matters worked on during October 2022. Overall, this report provides insight into the actions conducted by the staff to implement the HTA budget previously approved by the Board.

HTA is proud to support Aloha 'Āina and Kūkulu Ola programs that help to further our mission of Mālama Hawai'i. The Request for Proposals (RFP) for these and other HTA Community Programs will be issued soon for projects taking place in calendar year 2023.

In the Community pillar, HTA's partnership with the Hawai'i Visitors and Convention Bureau (HVCB) continues to move forward with the Community Enrichment Program (CEP). During the month of October, 14 CEP projects and events were attended and evaluated by our Island Chapter/Destination Manager teams throughout the state and were well received by residents and visitors. More details about these events can be viewed in the Community section below.

The Brand team is moving forward with the RFP for Japan MMA. RFPs for Canada and China MMAs as well as Sports Program are still on hold. Also, planning is underway for the upcoming Hawai'i Tourism Conference taking place during the first week of December.

In the planning area, the Planning Team finalized Summer 2022 Progress Reports for Kaua'i, Maui Nui and Hawai'i Island and O'ahu's Phase 1 Final Report. Steering Committees meetings were also held to review the draft reports and discuss progress of the DMAPs. Efforts continued with working with the island Destination Managers, counties and other state agencies to move DMAPs' actions forward in addition to working with the brand team in reviewing and refining their program measures.

Pursuant to Act 088, HTA's Tourism Research Division (TRD) was transferred to the Department of Business, Economic Development and Tourism's (DBEDT) Research & Economic Analysis Division (READ) effective July 1, 2021, and was renamed the Tourism Research Branch (TRB). TRB published the September 2022 Visitor Statistics press release and monthly reports, an updated air seat outlook for November 2022 – January 2023, the September 2022 Hawai'i Hotel Report and the September 2022 Vacation Rental Performance Report. In addition, TRB published weekly Destination Brand Index reports, the weekly Destination Brand Index – Responsible Traveler Segment, and weekly Travel Agency Booking Trend reports.

# I. CHANGE MANAGEMENT PLAN

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During the month of October, as mentioned in our previous reports, we continued to recruit for the Procurement Manager, Senior Brand Manager, and Brand Manager positions. We also have engaged in discussions to fill the Chief Administrative Officer position. Additionally, the Contracts and Administrative Manager position was vacated during September, and we plan to begin recruitment to fill the position shortly.

We continue discussion with the Department of Budget and Finance (B&F) to release ARPA funds for our FY 2023 operations. This funding is necessary provided the Governor's veto of HB1147 that would have provided HTA's FY 2023 general fund appropriation. According to B&F, the HTA's funds will be derived from unallocated ARPA funds currently held by the State. This is separate from HTA's allotment of FY 2022 ARPA funds.

We continue to maintain an open-door policy and make ourselves available to answer questions, and participate in town halls, and other meetings. Responses continue to be positive. We continue to support and facilitate hospitality industry updates with the mayors of all four counties to further connect the government with the industry.

Staff is currently working on a summary document to track our activity and progress under the change management plan.

# II. NATURAL RESOURCES PILLAR

#### Aloha 'Āina (Natural Resources) Program (DMAP Action Item)

Hawai'i Community Foundation (HCF) has been contracted by HTA to administer the 2022 Aloha 'Āina program through CON 21033: HTAxHCF – Implementation of Kūkulu Ola & Aloha 'Āina Programs. Through this contract HTA is supporting 31 community-based programs this year with \$1,575,000 in funding. The Request for Proposals (RFP) for projects seeking support through the Aloha 'Āina programs will be issued soon. Sign up to receive email updates and announcements of their availability from HTA at: <a href="https://www.hawaiitourismauthority.org/news/news-releases/">https://www.hawaiitourismauthority.org/news/news-releases/</a> More information about the Aloha 'Āina program can be found here: <a href="https://www.hawaiitourismauthority.org/what-we-do/hta-programs/natural-resources/">https://www.hawaiitourismauthority.org/what-we-do/hta-programs/natural-resources/</a>.

#### DLNR Partnership (DMAP Action Item)

This is a partnership with the Department of Land & Natural Resources, through CON 20210: Universal Trail Assessment, and Sign Initiative and Trail Safety and Enhancement –

Brushing/Maintenance/Rehabilitation, to enhance the resident and visitor experience statewide is wrapping up. Time of performance for this contract ended on 6/30/2022 and HTA staff is awaiting final reports from the Nā Ala Hele team.

*Tour Guide Certification and Licensure (DMAP Action Item)* 

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In partnership with the Native Hawaiian Hospitality Association (NaHHA) via CON 18200 S3 and the University of Hawai'i at Mānoa School of Travel Industry Management (TIM), HTA has completed a comprehensive study to better understand current tour guide certification and licensure programs that exist in Hawai'i, while exploring industry best practices globally for possible implementation throughout the state. The study was conducted in three phases. In Phase 1, the research team was tasked with surveying other regions outside of Hawai'i to research best practices of destinations and/or countries. Research included the U.S. Region, Asia-Pacific Region, European Union, Canada, Australia and New Zealand. In Phase 2, the research team executed multiple focus group studies with various stakeholders in Hawai'i. NaHHA assisted the research team with providing a list of over 100 contacts who represented various stakeholder groups in Hawai'i. The analysis & final report has been completed and submitted as part of Phase 3. Included in the final report was NaHHA's findings and suggested next steps. HTA staff is now working on prioritizing the suggested next steps.

# Sustainable Tourism Management in Hawai'i Through Certifications, Trainings & Partnerships (DMAP Action Item)

HTA has contracted with the Hawai'i Ecotourism Association, d.b.a. Sustainable Tourism Association of Hawai'i (STAH), to protect Hawai'i's unique natural environment and host culture through the promotion of responsible travel and educational programs relating to sustainable tourism for residents, businesses, and visitors. STAH's focus is on three areas: 1) Sustainable Tour Operator Certification Program, 2) Tour Operator/Tour Guide Training Program, and 3) Educational Outreach/Partnership Development. PON 20134 received a Notice to Proceed from HTA on July 1, 2022. The newly hired Certification Program Manager continues working towards re-certifying 35 companies and engaging five new companies for certification. STAH has transitioned its training program to a new online platform called Travelife. This platform is robust and ties into the UN Sustainable Development Goals (SDGs) network. STAH had an informational webinar in June 2022. This webinar was geared towards marine-based activity operators. "Mālama i ke Kai – Actions that Support a Thriving Ocean," addressed the need outlined in Kaua'i DMAP sub-action item A.5 - to educate tour operators and boating companies about proper etiquette to deter ocean and reef pollution, and therefore is primarily for activity operators on Kaua'i. The webinar was open to all islands for participation. Speakers from DOB, NOAA, Surfrider Foundation: Kaua'i, DAR & Holo Holo Charters discussed various topics that support and enhance a thriving ocean in Kaua'i and all the other Hawaiian islands. In September STAH started a partnership with (OAT) Ocean Awarness Training to provide on-demand modules and live webinar. The first live module of a six-part series launched on October 11 and runs through November 15 with training topics that include marine ecology of the Hawaiian Islands, protected species, threats to coastal and marine environments, marine life identification and other similar topics. All modules are recorded and availble on-demand. The link to sign up is here: https://oceanaware.com/virtual-oat-fall-2022/

# III. HAWAIIAN CULTURE PILLAR

Kūkulu Ola Program (DMAP Action Item)

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Hawai'i Community Foundation (HCF) has been contracted by HTA to administer the 2022 Kūkulu Ola Program through CON 21033: HTAxHCF – Implementation of Kūkulu Ola & Aloha 'Āina Programs. HTA is supporting 32 community-based programs this year with \$1,475,000 in funding. The Request for Proposals (RFP) for projects seeking support through the Kūkulu Ola Program will be issued soon. Sign up to receive email updates and announcements of their availability from HTA at:

https://www.hawaiitourismauthority.org/news/news-releases/ More information about the Aloha 'Āina program can be found here: https://www.hawaiitourismauthority.org/what-we-do/hta-programs/natural-resources/.

#### Native Hawaiian Hospitality Association (DMAP Action Item)

A Notice To Proceed for the Native Hawaiian Hospitality Association's FY22-23 workplan is pending as HTA awaits deliverables from the previous Supplemental (S3). HTA staff continues to collaborate with NaHHA on existing projects including the Ma'ema'e Toolkit update and the Waikīkī Historic Trail Markers Refurbishment Project. NaHHA conducts regular activity on social media in efforts to maintain engagement and strengthen ties between the Hawaiian community and the visitor industry. Recently NaHHA and HTA staff attended the American Indian Alaska Native Tourism Association (AIANTA) Conference in San Diego, California. It was an opportunity to network and understand where we are collectively with addressing Native issues. He Leo Ho'omaika'i pū iā (congratulations also to) NaHHA for recently celebrating its 25th anniverary!

#### Native Hawaiian Festivals and Events

#### The 13<sup>th</sup> Festival of Pacific Arts and Culture (FESTPAC)

The commission for the 13th FestPAC continues its planning and HTA staff are supporting efforts around marketing, public relations and communications for the festival. FestPAC Commission meeting agendas and meeting materials are available online at <a href="https://invest.hawaii.gov/international/festival-of-pacific-arts-culture-festpac/">https://invest.hawaii.gov/international/festival-of-pacific-arts-culture-festpac/</a>

### 'Ōlelo Hawai'i – He Aupuni Palapala: Preserving and Digitizing the Hawaiian Language Newspapers

Bishop Museum staff continues to work on Phase II of CON 20195: He Aupuni Palapala: Preserving and Digitizing the Hawaiian Language Newspapers, which started on April 1, 2022 and will go through March 31, 2023. Phase II will create an entirely new searchable image repository of Hawaiian language newspapers, increasing clarity, readability, and eventual knowledge building capacity—leading to a greater understanding of Hawaii. Phase II will also transfer the first batch of digitized images to the Office of Hawaiian Affairs for inclusion into their online resource, Papakilo Database. During this phase the project staff has increased with two new Nūpepa Technicians and a paper conservator. The technicians were onboarded in July and are being trained on collections best practices, indexing/condition reporting specifications, and digitizing with the Digital Transitions Titan hardware and software. The paper conservator works with the project team and Bishop Museum's collections staff on Saturdays to assess and treat newspapers in poor condition, as well as unbind tightly bound newspapers where the text is obscured in the volume's gutter.

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As of October 25, 2022, the project team has inventoried and condition reported 24,450 pages of nūpepa. This figure does not reflect the 51,730 pages completed in Phase I of the project. Nūpepa pages must be inventoried and condition reported so that project staff can determine what is in need of the paper conservator's assessment and which specific version of a page, among all copies in all repositories, should undergo the process of Optical Character Recognition (OCR). The team has digitized 3,215 pages so far. This relatively low number (compared to the indexing/condition reporting number) is due to both Bishop Museum's digital infrastructural upgrades and project training needs — having to train both new staff and Library & Archives general staff. He Aupuni Palapala staff anticipated greater server capacity during this project phase for image storage needs. Funds were allocated towards this endeavor and the Museum's IT Department is working to upgrade the project's server space and security protocols. Once completed, the project will see increased digitization numbers. The project staff also updates its blog (He Aupuni Palapala — Bishop Museum Blog) regularly with interesting finds and has become popular with the social media campaign "Nūhou Mondays."

#### *Kāhea Greetings (DMAP Action Item)*

#### **Airports**

The Kāhea Greetings program continues to provide a combination of Hawaiian music and hula 'auana, lei greetings, refreshments, and other services at our Honolulu (HNL), Kahului (OGG), Hilo (ITO), Kona (KOA), and Līhu'e (LIH) airports. The purpose of this program is to create an authentic Hawaiian experience to visitors and kama'āina upon arrival. HTA is contining this partnership with DOT Airports Division for October 1, 2022- June 30, 2023 with the execution of Supplmental Contract 21039.

#### Harbors

Our community partners continue to look for ways to implement the Kāhea Greetings Program at Hilo Pier (CON 21035), Kailua-Kona Pier (CON 21036), and Nāwiliwili Harbor (CON 21038). Greetings include entertainment, lei, informational brochures, and maps with authentic hoʻokipa each day a cruise ship arrives. We look forward to continuing our Kāhea Greetings Program on Maui as soon as possible. Restrictions at each of our current locations differ according to COVID-19 rules and regulations, which has caused Hilo to continue to limit its participation in providing information. HTA will continue to work with Access Cruise to monitor the resumption of Kāhea Greetings Program at the harbor in Hilo. Nāwiliwili was finally given the green light to restart pier greetings in May 2022. They currently greet as many ships as allowed that come into pier two for 2.5 hours. Kailua-Kona Pier is still running a greeting program with entertainment and information.

On October 11, Nāwliwili harbor welcomed 954 passengers on the Vikings Orion inaugural cruise from Vancouver. The Alaska, Hawai'i Pacific Passage cruise is the first of two inaugural cruises Vikings Orion is launching in October. The second inaugural cruise, Honolulu to Bangkok, was on October 13.

#### Hoʻokipa Malihini Initiative (HMI) formerly Resort Area Hawaiian Culture Initiative (RAHCI)

The HTA Board recently approved the reinstatement of Resort Area Hawaiian Culture Initiative (RAHCI). RAHCI has since been included in the Ho'okipa Malihini Initiative, along with the Kāhea Greetings Program – Harbors as this initiative groups together programs that provide a Hawaiian sense of place to our visitors in visitor locations/areas across the islands. RAHCI was paused in 2020 due to the COVID-19

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pandemic. Previous programs included: Kūhiō Beach hula, Waikīkī Torch Lighting, Sunset on the Beach in Waikīkī, Hilo Hula Tuesdays, Hawaiian Sunset Saturdays in Kona and Hawaiian Music Series in Lahaina. HTA will issue an RFP for Hoʻokipa Malihini Initiative programs this fiscal year (FY23).

## IV. COMMUNITY PILLAR

#### Community Enrichment Program (CEP) (DMAP Action Item)

HTA has contracted with the Hawai'i Visitors and Convention Bureau (HVCB) to administer the Community Enrichment Program for 2022. HTA CON 21038 received the Notice to Proceed from HTA on July 30, 2021 and the CEP RFP was released on September 27, 2021. Informational RFP briefings were held virtually for each island in the following weeks. The deadline for submissions was November 5, 2021. Island-specific evaluation committees reviewed proposals throughout the month of November and met in December to finalize selections and awards. All CEP awardees for CY22 were notified by the end of January 2022 and a press release was issued on February 2, 2022 announcing the 86 total awardees.

The Request for Proposals (RFP) for Calendar Year 2023 projects seeking support through the Community Enrichment Program will be issued soon. Sign up to receive email updates and announcements of their availability from HTA at: <a href="https://www.hawaiitourismauthority.org/news/news-releases/">https://www.hawaiitourismauthority.org/news/news-releases/</a> More information about the Community Enrichment Program can be found here:

 $\underline{\text{https://www.hawaiitourismauthority.org/what-we-do/hta-programs/community-enrichment/.}}$ 

The following CEP projects and events took place in October 2022:

#### Kaua'i:

- 10/4/22: Pūpū o Ni'ihau at the Kaua'i Museum10/4/22: Pūpū o Ni'ihau Exhibit at the Kaua'i Museum.
- 10/6/22: Healing Horses Kaua'i Camp by Equine Therapy, Inc. at Kapa'a Bypass Road.
- 10/13-14/22: Kaua'i Chocolate & Coffee Festival & Gala Dinner by Hanapēpē Economic Alliance in Hanapēpē Town.
- 10/19-22/22: Po'ipū Food & Wine Festival Chef Demonstration & Paina Gala by Po'ipū Beach Foundation at the Shops at Kukui'ula.

#### Oʻahu:

- 10/7/22: Gay Bowl XXII by Hawaii Gay Flag Football League at Kapi'olani Park.
- 10/15/22: Honolulu Pride Festival 2022 by Hawaii LGBT Legacy Foundation10/15/22: Honolulu Pride Parade & Festival 2022 by Hawaii LGBT Legacy Foundation at Waikīkī Shell.
- 10/19/22: 2022 Hawaii's Woodshow, Na Lā'au o Hawai'i by Hawaii Forest Institute at the Hawai'i Opera Plaza.
- 10/22/22: 2022 Hawai'i Book & Music Festival by Hawai'i Book & Music Festival was held virtually.

#### Maui Nui:

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- 10/4/22: Lāhainā Quest Cultural Programs by Lāhainā Restoration Foundation at the Wo Hing Museum in Lāhainā.
- 10/2/22: 15<sup>th</sup> Annual Maui 'Ukulele Festival by Maui Arts & Cultural Center.
- 10/25/22: Our Living History- Lāna'i Digital Archive by Lāna'i Culture & Heritage Center at https://www.lanaichc.org/virtual-exhibits

#### Hawai'i Island:

- 10/14/22: Aloha Shirt Festival by Nā'ālehu Theater at the Outrigger Kona Hotel.
- 10/24/22: Niaulani Enhancement & Forest Fair by Volcano Art Festival at the Volcano Art Center's Niaulani Campus in Volcano Village.

#### Statewide:

• 10/22/22: Hawai'i Food & Wine Festival at the Sheraton Maui.

### Government Affairs

#### Legislative Affairs

HTA attended a joint hearing of the House Committee on Labor and Tourism, and the Senate Committee on Energy, Economic Development, and Tourism on October 21 to discuss a recently published UHERO report on tourism management. CEO, PAO, SBM and others stood by to address any questions from the legislators.

#### Hospitality Industry Updates (County)

HTA recognized the need to connect with stakeholders from both the public and private sectors to improve awareness and build an understanding of the current state of the visitor industry related to COVID-19. As such, HTA staff coordinates with each county to host a quarterly meeting with each county mayor, government officials, association leaders, contract partners and the visitor industry.

The next quarterly meetings are scheduled in November.

#### Communication and Outreach

#### NEWS RELEASES/REPORTS/ANNOUNCEMENTS

- DBEDT News Release: Joint Statement on the Hawai'i Tourism Authority's U.S. Brand Management & Global Support Services (October 5)
- Report: Hawai'i Hotel Performance Report for September 2022 (October 21)
- Report: Hawai'i Vacation Rental Performance Report for September 2022 (October 25)
- HTA Message: Visitor Spending Up, Arrivals Down in September 2022
  - Drafted and distributed John De Fries message highlighting HTA's KPI of visitor spending.
     Also drafted and sent out social post. (October 28)

#### **NEWS BUREAU**

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- Coordinated and assisted with the following interviews and statements, including:
  - o ThinkTech Hawai'i, Hayley Ikeda: JDF interview on regenerative tourism (October 3)
  - o Honolulu Star-Advertiser, Allison Schaefers: JDF statement on injunction issued on City and County of Honolulu Bill 41/Ordinance 22-7 (October 13)
  - O Honolulu Star-Advertiser, Allison Schaefers: JDF statement on LBGTIQ+ market and HTA's support of the Honolulu Pride and Festival and Gay Bowl XXII (October 14)
  - o Hawai'i Tribune-Herald, Grant Phillips: JDF statement on United Airlines' commitment to Hawai'i following United's decision to end its Los Angeles-Hilo service (October 18)
  - O Honolulu Star-Advertiser, Allison Schaefers: JDF statement on HTA's support of City and County of Honolulu Bill 41 to address illegal short term vacation rentals (October 21)
- Assisted with the following media relations:
  - Hawai'i News Now, Rick Daysog: Liaised regarding joint statement on the U.S. Brand
     Management and Global Support Services announcement (October 6)
  - Freelancer Jay Jones: Liaised regarding potentially attending the Hawai'i Tourism
     Conference (October 6)

#### COMMUNITY INITIATIVES AND PUBLIC OUTREACH

- HTA E-Bulletin: Drafted copy, edited, created layout and distributed October 2022 HTA e-Bulletin in English. Created layout for HTA e-Bulletin in 'Ōlelo Hawai'i.
- Destination Management Action Plans (DMAPs)
  - o Designed, edited, sourced images, and completed Phase 1 Report for O'ahu. Provided images for slides shared at the HTA board meeting.
  - o Edited Summer 2022 Progress Reports for Hawai'i Island, Maui, Moloka'i, Lāna'i and Kaua'i.
  - o Assisted team with updating the reports on HTA's website and troubleshooting.
- Hawai'i Island Community Meetings (November 29-30): Provided budget and station recommendations to place radio spots in advance of the meetings to drive attendance and awareness.
- Maunaloa Messaging: Provided input on IHVB talking points for Go Hawai'i call center and website related to inquiries regarding Maunaloa's seismic activity. Incorporated information in John De Fries' October e-Bulletin message.
- Hawai'i Tourism Conference
  - o Drafted save-the-date reminder and included in the October e-Bulletin.
  - o Drafted communications timeline.
  - Reached out to a videographer to inquire about pricing and availability to shoot portions of the conference.
- 2026 World Environmental Education Congress: Drafted letters of support from John De Fries, Gov. Ige to be included in the state's/East-West Center's proposal for the 2026 WEEC.
- Hawai'i Pacific University: PAO spoke with graduate students on October 6 about HTA's pivot toward regenerative tourism.

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- Revitalize Puna: PAO participated in the Revitalize Puna activation on October 11 in Pāhoa, at the invitation of Councilmember Ashley Kierkiewicz. Discussed the state of tourism on Hawai'i Island and addressed community questions and concerns.
- Hawai'i Green Growth UN Local2030 Hub: PAO hosted the day-long annual partnership meeting
  at East-West Center on October 13, including over 100 next-generation climate activists in the
  Kamehameha Schools "Lo'i Kalo To The UN" educational pathway, and a panel discussion with Lt.
  Gov. Josh Green, DOE Superintendant Keith Hayashi, and student representatives. CEO, SBM, BM,
  AA also participated.
- Land Use Research Foundation of Hawai'i: CEO addressed the annual meeting of LURF on
  October 17 at the Sheraton Waikīkī at the invitation of HTA Board Member David Arakawa, who
  serves as LURF's Executive Director. DOP, PAO, HTJ also in attendance to address audience
  questions.
- Japan-Hawai'i Tourism Association: CEO participated in a panel discussion held by JHTA at the Hawai'i Convention Center on October 19 on the outlook for regulation and management of popular attractions in Hawai'i and its impacts on Japan visitors. PAO and HTJ also participated.
- Native Hawaiian Chamber of Commerce: CEO was honored with the NHCC's 'Ō'ō Award on October 21. As part of his acceptance speech, CEO told the story of his upbringing in Waikīkī, his history in the visitor industry, and the path that led him to the helm of HTA.

#### **CRISIS/ISSUES MANAGEMENT**

- Distributed social media posts to alert the public that various gates and baggage claim areas at Daniel K. Inouye International Airport (HNL) were closed due to an investigation. (October 3)
- Shared Hawai'i EMA social post to inform the public that a training exercise would be conducted at Hilo International Airport (ITO) involving a facilitated incident. (October 19)
- Drafted and distributed social media posts promoting awareness of the Great Hawai'i Shakeout and encouraging the public to participate. (October 20)

#### HTA'S SOCIAL MEDIA

- Managed social media calendar, drafted, and scheduled posts on HTA's Facebook, Instagram and Twitter accounts. Also monitored and responded to direct messages and post comments.
- Featured 2022 Community Enrichment program recipients to help drive awareness and attendance leading up to the events:
  - o Niaulani Trail Enhancement & Forest Fair
  - o 2022 Kaua'i Chocolate & Coffee Festival
  - o Aloha Shirt Festival and Vintage Era Exhibit
  - o Honolulu Pride Parade and Festival
  - o Poʻipū Food & Wine Festival
  - o Gay Bowl XXII · Honolulu 2022
  - o 2022 Hawai'i Book & Music Festival
  - o 2022 Hawai'i's Woodshow, Nā Lā'au o Hawai'i
  - Hawai'i Food and Wine Festival



- o Prince Lot Hula Festival
- Featured 2022 Kūkulu Ola program recipients to help drive awareness of their organization and efforts to perpetuate Hawaiian culture:
  - o Steel Guitar Festivals and Showcases
  - o Kūkulu Hale Hawai'i
  - o NATIVE Act Stewardship Training for Native Hawaiian Site Protection and Restoration
  - o Mai Uka Ku'u Wa'a
  - o Featured 2022 Aloha 'Āina program recipients to help drive awareness of their organization and efforts to protect and preserve Hawai'i's natural resources:
  - o 'Ele'ele Endangered Wildlife Mural
  - o Protecting Wahi Pana of Hawai'i Island from Invasive Species
  - o Auwahi, community-enacted protection of Hawai'i's irreplaceable natural and cultural resources
  - o Pua Kaiāulu

#### Facebook

Number of followers: 20,060 (+12%)

Engagement rate: 2.4%

Number of engagements: 938 (-97.8%)

Posts: 41

#### Instagram

• Number of followers: 7,655 (+38.9%)

Engagement rate: 3.3%

Number of engagements: 829 (+49.9%)

Posts: 41

#### Twitter

• Number of followers: 41,127 (+6.2%)

Engagement rate: 1.7%

Number of engagements: 469 (+51.8%)

Posts: 44

#### Linktree

• Views: 25 Clicks: 12

Clickthrough rate (CTR): 48%

#### INTERNAL COMMUNICATIONS

• Reached out to HVCB for Community Enrichment program awardee photo assets to be utilized on HTA social media platforms.

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#### Safety and Security

#### Visitor Assistance Program (VAP)

HTA currently has four contracts, one in each county, to provide funding support for the Visitor Assistance Program. During the month of October:

- Maui County's program handled 16 cases and helped 35 visitors (year-to-date: 97 cases/ 183 visitors). This included visitors primarily from the U.S. West markets and Canada. The industry assisted with \$9,600 of in-kind contributions (year-to-date: \$47,430).
- Hawai'i County's program handled 24 cases and provided assistance to 63 visitors (year-to-date: 192 cases/ 523 visitors). This included visitors primarily from the U.S. West, Oceania and Europe markets. The industry assisted with \$10,842 of in-kind contributions (year-to-date: \$46,310).
   \$2,502 was received in donations (year-to-date: \$4,307).
- Kaua'i County's program handled 10 cases and provided assistance to 45 visitors (year-to-date: 79 cases/ 230 visitors). This included visitors from U.S. West/East market. VASK received \$4,000 of in-kind contributions (year-to-date: \$39,025).
- City and County of Honolulu's program handled 36 cases and helped 86 visitors (year-to-date: 468 cases/ 1,197 visitors). This included visitors primarily from the U.S. West market. The industry assisted with \$9,666.54 of in-kind contributions (year-to-date: \$93,048.04) and \$707.17 in donations (year-to-date \$5,787.19).

#### Future Workforce

#### LEI Program

ClimbHI has recently launched a new initiative called "Hospitality for Me." This initiative is timed with the DOE expansion from six to 13 pathways allowing Hospitality, Tourism, and Recreation to break off from the Human Services pathway. HTA along with Hawai'i Women in Lodging & Tourism, Fairmont Orchid, and Maui Hotel & Lodging Association are the founding partners of this new endeavor. Hospitality for Me will utilize the existing ClimbHi Bridge portal to connect the schools with educators and businesses. This program launched on July 21 at the Baldwin Kekaulike Maui Complex Area (BKM) superintendent meeting with over 85 principals and teachers. President of ClimbHI, Julie Morikawa, shared with schools about the new program and the opportunity to bring the industry directly to students. DOE schools are currently gearing up to choose the following school years pathways, and Hospitality for Me aims to showcase the benefits of the industry, support school needs, and make selecting these new pathways an accessible and achievable choice. On October 11, ClimbHI held their first ever Awards Breakfast recognizing top educators, schools, businesses, and organizations for their support and high engagement. Some schools recognized included James Campbell High School, Mckinley High School, Waipahu Intermediate, Kapolei

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High School, Liholiho Elementary, Hālau Kū Māna Public Charter School, and many others. HTA was recognized for contributing and supporting ClimbHI and the LEI Program, one of the largest public-private partnership of its kind in the state, reaching nearly 50,000 students, through groundbreaking workforce development and educational events. Others recognized included Department of Land and Natural Resources, Kamehameha Schools, Hawaii Chamber of Commerce, Hawaii Business Magazine, Hawaii Executive Collaborative, the Queen's Health Systems, University of Hawai'i School of Engineering and many others.

#### Current Workforce

#### Workforce Needs Assessment

The Visitor Industry Workforce Needs Assessment, conducted by Anthology Research was completed in August and the key findings were presented to the HTA board in September. The final report has been posted on HTA website and e-bulletin. In addition, HTA has shared the final report with the study interviewees, charrette participants, survey respondents who indicated their willingness to be contacted after the survey, DOE Career Technical Education, post-secondary education institutions, island chapters, counties, and more. Based on the study recommendations, HTA staff will also re-evaluate the past and current workforce projects funded by HTA and identify future training opportunities and projects to support.

# V. BRAND MARKETING PILLAR

#### Major Market Area (MMA)

#### International MMA Border/Entry Restrictions

- Japan: As of October 11, Japan lifted the ban on visa-free and individual travel to Japan and the
  upper limit on the number of people visiting Japan. Also, the Ministry of Foreign Affairs lowered
  the infectious disease risk level of COVID-19 to level 1 on October 19. In response to the
  relaxation of immigration from October, the application MySoS will be integrated into the "Visit
  Japan Web" online starting in November.
- Korea: Effective October 1, PCR tests that were mandatory upon arrival in Korea are no longer required for travelers into the country. Also, the requirement to test for COVID-19 before hospital emergency treatment has been lifted from October 17. The change will streamline the use of emergency room beds amid a decrease in the number of confirmed pandemic cases and speed up the transition back to normal daily medical operations.
- Canada: Canada has ended all COVID-19 travel restrictions including random on-arrival testing. Also, the usage of ArriveCAN app is optional starting in October.
- Oceania: Proof of COVID-19 vaccination not needed to enter New Zealand. Travelers should check with airlines as they may still require proof of vaccination. COVID-19 tests or self-isolation are not necessary upon arrival. Travelers must still complete the New Zealand Traveler Declaration. You do not need to provide proof of a negative COVID-19 test to meet Australian

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inbound travel requirements. You do not need to provide proof of COVID-19 vaccination to travel to and from Australia. As of Friday September 9, 2022, the mask mandate for international flights to Australia have been removed.

• China: There is no change in China's quarantine policy for travelers entering Mainland China, currently at 10 days (7-day hotel and 3-day self-quarantine). For travelers entering Hong Kong, it's a 3-day self-quarantine, effective September 26.

#### **U.S. Domestic Market Conditions**

Wholesale Partner is seeing 2022 as their strongest year since 1999 as far as bookings for all destinations. Caribbean, Mexico and U.S. (minus Hawai'i) have shown the biggest increases versus 2019. They are still taking short-term bookings for Q4 2022, but it has slowed down and still have considerable availability for Festive in all destinations including Hawai'i. For pacing for 2023, Caribbean is their number one destination. Caribbean has been in the lead for the past month or two, with Hawai'i second in line. The major concern is about the sustainability of the high room rates in Hawai'i and there is uncertainty about how much of their Hawai'i business may have shifted to other destinations.

Comparing 2023 to 2022: overall trends to Hawai'i are improving. Room nights are still behind (about - 30%) but it is an improvement from two months ago and moving in the right direction. Revenue is also down year over year but not as bad, due to strong ADRs. Advance booking window is averaging 5+ months. January and February room night production is looking good with January down -10 percent and February – flat). March 2023 and beyond is slowly coming in though, especially when compared against the 2021 shopping behavior for travel in 2022. The 2023 ADR is up +20 percent year over year on top of a 2022 ADR that was already up +35 percent year over three years (on average). For 2023, ADR's remain high on the neighbor islands when compared to other sun destinations and all inclusive resorts. Both Q1 and Q2 2023 are down vs 2022 for all Islands. O'ahu has not had the same kind of rate increases as the neighbor islands and while still down for 2023, it is not down as much as Maui and Hawai'i Island.

For Airline Wholesaler – For the past month, pace for Q4 for room nights has improved and they are trending above 2019. While Q3 was flat year over three years, Q4 will end in the +double digits. With HNL (very strong pace) and LIH performing best; OGG and KOA are down in the double digits for Q4 (about - 15%). Revenue is strongly out-performing 2019 for all islands.

#### MMA RFP / Contract Status

- Canada/Oceania/Japan/Korea/China MMA Leisure: All international markets are currently in "Green" phase except China that is still under restricted activities and budgets.
- USA MMA and Global Support Services: HTA has extended the current USA MMA contract and the Global Support Services contract for another six months ending March 2023.

#### Other Branding Projects

#### Pono Travel Education Program (DMAP Action Item)

Beginning April 18 airports across Hawai'i began sharing Pono Travel Education messaging on static banners and digital screens to reach our traveling public passing through. Each location was strategically

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placed to reach the most people – both malihini and kama'āina - reminding us of our collective kuleana to Hawai'i, the land, culture, and each other while here. Beginning in June there was an increase in messaging placements, including some QR code inclusions on new digital screens at Daniel K. Inouye International Airport, frequency to meet the uptick in travel during the Summer period, and inclusion of Ocean Safety video messages. Our contract with In-Ter-Space Services at the Daniel K. Inouye International Airport has since ended at the end of October. Neighbor island airports will continue through next year June.

#### Hawai'i Tourism Conference 2022

The Invitation for Bids (IFB) for the Hawai'i Tourism Conference servicer has been awarded to Pacific Rim Concepts and the contract is being finalized. Planning for the conference continues and the schedule is beginning to firm up with brainstorming sessions for the concurrent presentations, registration logistics, and coordinating speakers for the various panels and general sessions.

#### Sports Programs

#### Sports Initiatives

- Received Crystal Palace Premier League Football Club Sponsorship for opportunity to be Official Tourism Destination Partner
- Received report on The Grand Final Aloha Classic World Titles in Hawai'i
- Held call with 141 Hawai'i regarding Sony Open Branding opportunities
- Considered partnership opportunities with the World Surf League for upcoming events

#### Collaborations and Communications

The brand team continues to conduct teleconference meetings with the GMT members to get regular updates on market trends, marketing activities, Hawai'i messaging, airlift development, and visitor and industry education efforts. During these meetings, HTA also conducts financial reviews with the GMT members. In addition, the team continues to engage and communicate with industry partners to exchange information on markets and business development.

#### Brand Team Events/Meetings - October

Event Date	Event	HTA Attendee(s)	Non-HTA Attendee(s)
10/10-14	IMEX 2022	СВО	Industry partners
10/17-21	Aloha Canada 2022	CBO, HTCAN	HVCB, industry partners, travel publications
10/17	FestPAC Commission Meetings	CBO, BM	Commission members, NaHHA, DBEDT
10/20	Meeting with Secretariat of the Pacific Community	СВО	SPC Staff, NaHHA
10/25	FestPAC Administrative Committee Meeting	CBO, BM	Commission members, NaHHA, DBEDT

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10/26	HCF Meeting	СВО	Becki Ward
10/26	WIA's 2022 Annual Membership	CEO, CBO	WIA Members
	and Hoowehiwehi Awards		
10/28	HTA x HA Check-in	СВО	Avi Mannis
10/31	Meeting with Tom Calame, Alison	СВО	Tom Calame, Alison
	Tomisato & Emilio Gomez of		Tomisato & Emilio
	Marriott		Gomez
10/31	James Campbell High School	CEO, CBO, Director of	Campbell High School
	Marching Band Discussion	Planning	Staff

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#### VI. PLANNING DIVISION

#### 1. Destination Management Action Plans (DMAPs)

Below is an update on activities undertaken by the planning section to support the implementation of the various DMAPs.

• The Director of Planning, Caroline Anderson, has met with the Hawai'i Food Hub Hui to see how to bridge the food hubs and businesses in the hotel industry. More discussion to take place in November for activities to be done.

#### Maui Nui DMAP:

- Maui Nui's monthly DMAP internal meeting between HTA, County, and Island Chapter staff was held on October 10.
- On October 18, the Maui DMAP Steering Committee was held to review the draft Summer 2022 DMAP Progress Report.
- Staff called an interagency meeting on October 6 with state, county, and federal agencies in addition to Maui Hotel & Lodging Association and MVCB to share the efforts and obtain feedback of MVCB and HTA in creating a pilot project for tourism management in East Maui. Discussion took place as to other activities that can be done to mitigate impacts along Hāna Highway.
- Staff issued two request for proposals for needs assessments targeted at Moloka'i businesses and nonprofits. This is in response to Moloka'i DMAP actions B1 and D2. On October 18 an organization was selected, and paperwork is currently being reviewed by HTA's contract team. It is anticipated that the needs assessments will be completed at the end of November. The outcome will be 2 needs assessment reports and 4 databases. The needs assessments will help to create programs, and the databases will be used to help promote the various business/organization.

#### O'ahu DMAP:

- O'ahu's monthly DMAP internal status update meeting between HTA, County, and Island Chapter staff was held on October 7.
- On Oct 18, the O'ahu DMAP Steering Committee was held to review the draft Phase 1 O'ahu DMAP Report.

#### Kaua'i DMAP:

• Kaua'i's monthly DMAP internal status update meeting between HTA, County, and Island Chapter staff was held on October 5.

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• On Oct 19, the Kaua'i DMAP Steering Committee was held to review the draft Summer 2022 DMAP Progress Report.

#### Hawai'i DMAP:

- Hawai'i Island's DMAP internal status update meeting between HTA, County, and Island Chapter staff was held on October 6.
- On Oct 18, the Hawai'i Island draft DMAP Steering Committee was held to review the Summer 2022 DMAP Progress Report.
- On October 28, DLNR organized site visits to Hawai'i Island's tree nusery in Waimea and Pololū Valley. Participants included DLNR, HTA staff and a Hawai'i Island DMAP Steering Committee member, IHVB, and the County of Hawai'i. organized site visits to the Mount Ka'ala, Camp Erdman, and Ka'ena Point with O'ahu DMAP Steering Committee members, OVB, and the City & County of Honolulu and Hawaiian Airlines. The purpose was to further develop relationships between the visitor industry and community and DLNR and showcase DLNR's efforts.

#### 2. EDA Travel, Tourism and Outdoor Recreation Non-Competitive Grant

• On October 25, EDA informed HTA that the revised Grant Administration Plan and accompanying forms were approved in the initial review and is being moved forward for the next review.

#### 3. Program Evaluation

• The Director of Planning and SMS Research continued to work refining the program measures. A meeting was held on October 7<sup>th</sup>.

#### VII. TOURISM RESEARCH

Pursuant to Act 88, the Tourism Research Division (TRD) was transferred to DBEDT's Research & Economic Analysis Division (READ) effective July 1, 2021 and was renamed the Tourism Research Branch (TRB).

TRB issued the September 2022 monthly visitor statistics on October 27, 2022, including monthly arrivals by country, category expenditures for major markets, and monthly visitor characteristics for each major market area. The press release was issued by DBEDT, distributed by HTA, and the files were posted on the Monthly Visitor Statistics page on HTA's and DBEDT's websites.

TRB posted updates to Seat Outlook data tables for October through December 2022 to the Infrastructure Research Section of the HTA website and the Air Seats Capacity Outlook page of the DBEDT website. This report also includes flight information and comparisons to 2019.

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State, market, and island fact sheets were updated with the September 2022 data and were published on the Monthly Visitor Statistics page of the HTA website and the Island Highlights and Market Highlights pages on the DBEDT website.

TRB issued the September 2022 Hawai'i Hotel Performance Report on October 21, 2022. The report and related September 2022 data tables were posted to the Infrastructure Research page of the HTA website. The Hawai'i Hotel Performance Report is produced using hotel survey data compiled by STR, Inc., the largest survey of its kind in Hawai'i.

TRB issued the September 2022 Hawai'i Vacation Rental Performance Report on October 25, 2022. The report and related September 2022 data tables were posted to the Infrastructure Research page of the HTA website and the Vacation Rental Performance page of the DBEDT website. This report utilizes data compiled by Transparent Intelligence, Inc. for DBEDT.

TRB published the 2021 Annual Visitor Satisfaction and Activity report and companion Excel data tables which includes final annual 2021 statistics, on October 7, 2022.

TRB published the October 2022 YouGov Coronavirus Travel Sentiment report prepared by HVCB. This report focuses on the impact of COVID-19 on U.S. Avid Travelers and provides travel planning trends, attitudes, and demographics. This report utilizes data from YouGov's Brand Index and is posted on the Other Research page of the HTA website.

TRB continued publishing both the weekly Hawai'i YouGov Destination Brand Index for U.S., Japan, and Canada and the weekly Responsible Traveler Segment for the U.S. The report currently features the U.S. market and presents trends on a by-island basis. Other markets will be added as data becomes available. These reports utilize data from YouGov's Brand Index and are posted on the Other Research page of the HTA website.

TRB continued publishing weekly Travel Agency Booking Trend reports which features forward-looking data from travel agencies for US, Japan, Canada, Korea, and Australia from Global Agency Pro. These reports are posted on the Other Research page of the HTA website.

TRB continued to work with the State Attorney General's office to analyze visitor data related to the impacts of the national travel ban on inbound travel from seven affected countries.

Jennifer Chun represented HTA at US Travel Association's Research Advisory Committee Meeting in Washington D.C. HTA is a Chairman's Circle member of USTA.

Jennifer Chun was a guest speaker for UH Hilo's TOUR 317 Marketing & Managing Travel & Tourism class on October 18, 2022.

Jennifer Chun participated as a guest judge for STR Market Study Presentations for UH Mānoa's TIM School TIM 601 Tourism Research Methods class on October 18, 2022.

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Jennifer Chun represented HTA at the Technology Readiness User Evaluation (TRUE) Committee Quarterly Meeting on October 19, 2022. DBEDT Director Mike McCartney, Len Higashi of High Tech Development Corp, and ETS Chief Information Officer Douglas Murdock also serve on the TRUE Committee.

Jennifer Chun attended the Japan Hawai'i Travel Association 12<sup>th</sup> Annual Hawai'i Seminar on October 19, 2022. John De Fries was a panelist.

Jennifer Chun attended Hawai'i Business Association's seminar on "Business of Travel in Hawai'i." Jeffrey Eslinger, HVCB's Senior Director of Market Insights was a panelist.

John De Fries and Jennifer Chun met with Andrea Gleason, Consulate-General of Australia and Gabby Harald, Consul & Senior Administrative Officer on October 28, 2022.

TRB continues to reply to requests for information from HTA's Global Marketing Team, industry, media, and the general public. Data requests completed include:

- Additional detailed visitor statistic data for UHERO and DBEDT/READ for their databases, and the monthly data requests.
- Research inquiries routed through DBEDT.

#### VIII. ARPA UPDATE

HTA was provided American Rescue Plan Act (ARPA) funds during the 2021 Legislative Session. Our team continues to engage with the State's Department of Budget and Finance (B&F) to process requests to access ARPA funds in support of our programs. As part of that process, we engage with B&F to discuss these requests in an attempt to expedite the release of funds. This has now become a regular part of our process in supporting the financial needs of the organization.

To date, we have submitted requests to B&F for the release of funds of approximately \$52.7 million, all of which has been approved through October 2022. Relating to the Convention Center's ARPA funding, \$11 million has been approved by B&F for release. Staff has discussed with B&F the reallocation of funds from the original intended purpose of using the majority of the \$11 million toward major repair and maintenance projects at the Convention Center, to now using the funds for the Convention Center's FY 2023 operations — a shift that was necessary with HB1147, 2022 Legislative Session, now vetoed by the Governor.

Regarding HTA's FY 2023 funding, we are working with the Governor's administration on the release of funds. With no FY 2023 appropriation due to the veto of HB1147, we anticipate the Governor releasing a new allotment of ARPA funds for HTA's FY 2023 operations and programs.

#### IX. ADMINISTRATIVE

November 17, 2022 Page 21



Contracts List: Pursuant to Hawai'i Revised Statutes §201B-7 (9), please note that there were four contracts executed during the month of October 2022.

Contract No.	Contractor Description Contract Amount Value		Start Date	End Date		
23002	Pacific Rim Concepts, LLC	2022 Hawaiʻi Tourism Conference	\$250,748.00	\$250,748.00	11/2/2022	1/31/2023
19162 S5	ZR Systems Group LLC dba ZR Systems	IT Support Services	\$0.00 \$400,190.55		11/3/2022	3/24/2024
17029 S21	Hawaiʻi Visitors and Convention Bureau	US MMA	(\$1,250,000.00)	\$126,184,807.90	10/21/2022	3/31/2023
21016 S4•	Hawai'i Visitors and Convention Bureau	Support Services	(\$615,000.00)	\$3,342,500.00	10/21/2022	3/28/2023

<sup>\*</sup> Sole Source

#### X. APPENDICES

<sup>†</sup> Procurement Exemption

#### Presentation and Discussion of Current Market Insights and Conditions in Hawaii and Key Major Hawaii Tourism Markets

## HTA REGULAR BOARD MEETING

Thursday, November 17, 2022

Hōʻike ʻIkepili Noiʻi ʻOihana Hoʻomākaʻikaʻi Presentation and Discussion of Current Market Insights and Conditions in Hawaiʻi and Key Major Hawaiʻi Tourism Markets, including the United States, Japan, Canada, Oceania, and Cruise

Jennifer Chun
Director of Tourism Research





## Scheduled Nonstop Seats to Hawai'i by Port Entry

October		Total			Oomestic		International			
	2022	2021	2019	2022	2021	2019	2022	2021	2019	
STATE	986,660	1,011,327	1,057,045	825,840	968,518	760,985	160,820	42,809	296,060	
HONOLULU	573,456	497,447	673,909	426,341	461,669	399,574	147,115	35,778	274,335	
KAHULUI	233,076	284,080	222,366	220,067	277,397	211,816	13,009	6,683	10,550	
KONA	90,874	125,379	83,243	90,526	125,205	72,590	348	174	10,653	
HILO	3,925	3,759	4,648	3,925	3,759	4,648	0	0	0	
LIHU'E	85,329	100,662	72,879	84,981	100,488	72,357	348	174	522	

November		Total		[	Domestic		International			
	2022	2021	2019	2022	2021	2019	2022	2021	2019	
STATE	1,035,914	1,000,641	1,066,503	854,521	927,319	764,288	181,393	73,322	302,215	
HONOLULU	596,615	500,889	656,979	444,461	456,351	395,176	152,154	44,538	261,803	
KAHULUI	252,329	268,289	231,519	231,964	247,335	209,739	20,365	20,954	21,780	
KONA	93,603	125,037	93,017	88,383	120,687	78,213	5,220	4,350	14,804	
HILO	3,818	4,117	3,818	3,818	4,117	3,818	0	0	0	
LIHU'E	89,549	102,309	81,170	85,895	98,829	77,342	3,654	3,480	3,828	

Source: HTA/DBEDT READ analysis based on scheduled flights from Diio Mi flight schedules as of November 7, 2022, subject to change





## Scheduled Nonstop Seats to Hawai'i by Port Entry

December		Total			Domestic		International			
	2022	2021	2019	2022	2021	2019	2022	2021	2019	
STATE	1,216,703	1,083,596	1,237,874	991,541	984,524	895,699	225,162	99,072	342,175	
HONOLULU	688,725	572,498	748,319	503,764	505,836	454,367	184,961	66,662	293,952	
KAHULUI	302,717	251,895	277,908	275,298	229,373	250,970	27,419	22,522	26,938	
KONA	120,064	143,604	115,152	111,806	137,370	98,565	8,258	6,234	16,587	
HILO	4,482	4,537	4,316	4,482	4,537	4,316	0	0	0	
LIHU'E	100,715	111,062	92,179	96,191	107,408	87,481	4,524	3,654	4,698	

January		Total			Oomestic		International			
	2023	2022	2019	2023	2022	2019	2023	2022	2019	
STATE	1,186,140	1,034,876	1,124,985	948,675	922,585	760,230	237,465	112,291	364,755	
HONOLULU	689,311	541,903	692,230	493,488	466,537	385,566	195,823	75,366	306,664	
KAHULUI	289,367	282,137	227,818	261,133	255,776	195,030	28,234	26,361	32,788	
KONA	117,214	111,945	114,953	107,808	105,557	97,410	9,406	6,388	17,543	
HILO	1,162	2,685	2,822	1,162	2,685	2,822	0	0	0	
LIHU'E	89,086	96,206	87,162	85,084	92,030	79,402	4,002	4,176	7,760	

Source: HTA/DBEDT READ analysis based on scheduled flights from Diio Mi flight schedules as of November 7, 2022, subject to change





#### National Travel Indicators

September, 2022













2 +5.9%

September vs. 2019

√ -1.6% YTD vs. 2019



**Auto Trips** 

(Arrivalist)

2 +5.9%

September vs. 2019

YTD N/A









Air Passengers (TSA)

√ -5.9%

September vs. 2019

 √ -11.7% YTD vs. 2019

**Overseas Arrivals** 

(NTTO)

√ -34.3% September vs. 2019

√ -44.0% YTD vs. 2019

**Hotel Demand** (STR)

2+1.9%

September vs. 2019

√ -2.9% YTD vs. 2019

Short-term Rental Demand

(AIRDNA)

2 +29.1%

September vs. 2019

**7+24.6%** YTD vs. 2019

#### Insights

Auto trips exceeded its 2019 level by 6% in September following a severe dip in August.

Air passenger volume improved to 6% below 2019 in September - its best mark since the onset of the pandemic.

Overseas arrivals ticked up to 34% below its 2019 level in September, following back-to-back months of 35% decline relative to 2019. Overseas arrivals remain at 56% of 2019 levels year-to-date.

In September, hotel room demand rose to 2% above its 2019 level and group demand within the top 25 markets reached just 5% below its 2019 benchmark - the best reading for both measures so far this year.

Short-term rental demand, after slipping in August, posted a 29% gain relative to 2019, also marking its best month for the year.

#### Travel Indicators

% change relative to same month in 2019

Travel Spending (Tourism Economics)

Auto Trips (Arrivalist)

Air Passengers (TSA)

Overseas Arrivals (NTTO)

Hotel Demand (STR)

Top 25 Group Hotel Demand\* (STR)

Short-term Rental Demand (AIRDNA)

National Park Visits (National Park Service)

Organic Web Sessions (Simpleview & Tempest)\*

\*data from 300+ U.S. DMO/CVB destination websites

#### Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22 Jul-22 Aug-22 Sep-22

-14%	-9%	-4%	-12%	-6%	-5%	3%	0%	1%	0%	-3%	6%
3%	-8%	-2%	-12%	-2%	-13%	6%	-2%	2%	-1%	-15%	6%
-21%	-16%	-16%	-23%	-16%	-12%	-9%	-10%	-11%	-12%	-9%	-6%
-78%	-57%	-51%	-65%	-60%	-52%	-43%	-43%	-41%	-35%	-35%	-34%
-7%	-5%	0%	-10%	-5%	-3%	0%	-2%	-2%	-3%	-4%	2%
-46%	-40%	-27%	-58%	-42%	-23%	-16%	-14%	-5%	-11%	-11%	-5%
14%	16%	14%	25%	27%	18%	28%	29%	26%	23%	19%	29%
-5%	-1%	2%	13%	0%	-5%	-15%	-12%	-10%	-11%	-12%	-6%
38%	36%	31%	35%	42%	34%	32%	29%	25%	15%	14%	16%

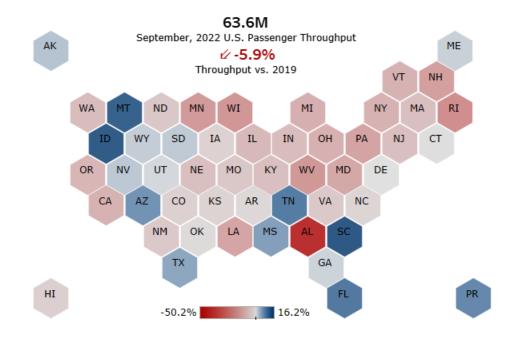
#### Air Travel

September, 2022

#### U.S. TRAVEL ASSOCIATION®

#### September, 2022 Passenger Throughput by State

All passengers (domestic + international), % change vs. 2019



#### U.S. Monthly Passenger Throughput



#### Passenger Throughput Trend Comparison

All passengers (domestic + international), Index (2019=100)

State/Territory Name Multiple values

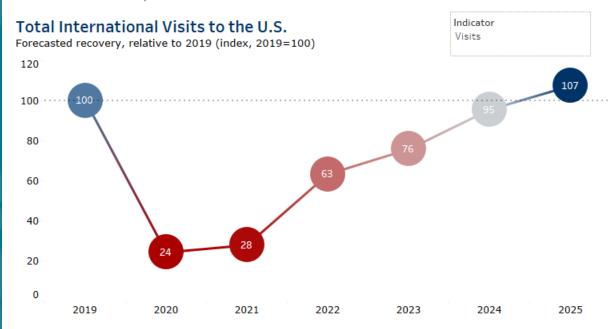
Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22 Jul-22 Aug-22 Sep-22

	Jul 21	Aug LI	Jop LI	000 21	21	D00 21	Jun 22		riai EE	Apr LL	u,	Jun 22	Jul 22	Aug LL	JUP LL
Arizona	98	92	96	98	100	89	85	96	96	104	103	99	99	100	108
California	68	64	66	70	75	72	61	71	76	82	83	82	83	81	89
Colorado	89	86	87	89	92	87	83	92	94	94	91	89	88	89	96
Hawaii	80	75	64	68	76	78	72	77	87	94	90	86	91	91	96
Illinois	76	74	74	75	81	78	71	76	82	84	87	87	88	87	91
Indiana	85	80	83	88	88	83	83	85	89	91	88	85	86	87	91
Kentucky	84	75	78	80	85	81	74	82	86	88	85	86	88	86	92
Massachusetts	65	63	63	70	75	71	61	71	81	86	86	86	88	87	92
Michigan	80	77	77	75	83	77	71	82	85	86	85	83	83	84	88
Minnesota	72	70	70	72	79	74	72	80	82	83	80	80	80	80	83
Missouri	83	77	78	78	85	78	72	78	85	86	87	86	87	89	94
Montana	115	113	111	109	104	94	106	113	112	109	109	104	100	105	115
Nevada	95	90	84	91	94	88	79	91	94	98	100	97	101	99	102
New York	61	60	61	64	77	75	64	75	79	86	86	84	86	86	89
North Carolina	82	74	77	81	86	80	72	84	90	91	91	91	91	89	97
Oregon	78	76	74	79	84	77	72	80	84	90	88	85	82	82	90
South Dakota	106	102	97	100	98	93	94	104	107	108	99	98	101	99	102
Texas	89	83	84	88	95	88	82	88	95	99	100	96	97	97	106
Virginia	70	68	69	71	80	78	67	75	84	90	91	90	93	89	95
Washington	75	73	72	76	81	74	70	82	82	89	87	85	85	85	92
United States	79	77	76	79	84	84	77	84	88	91	90	89	88	91	94

#### International Visitor Forecast

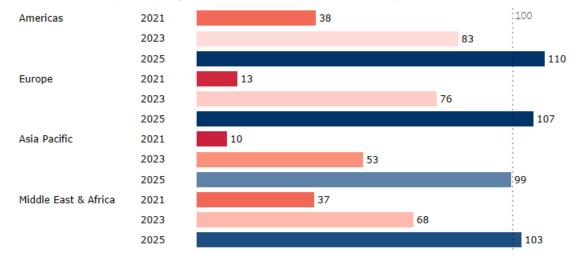
Forecasted in October, 2022

## U.S. TRAVEL



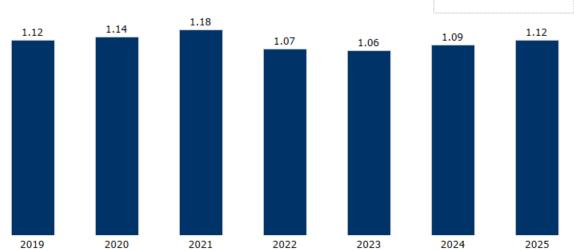
#### International Visits to the U.S. by World Region

Forecasted recovery for top-regions, relative to 2019 (index, 2019=100)



#### **Exchange Rates**

Forecasted exchange rate by year, US\$ per Euro



Currency US\$ per Euro

#### International Visits to the U.S.

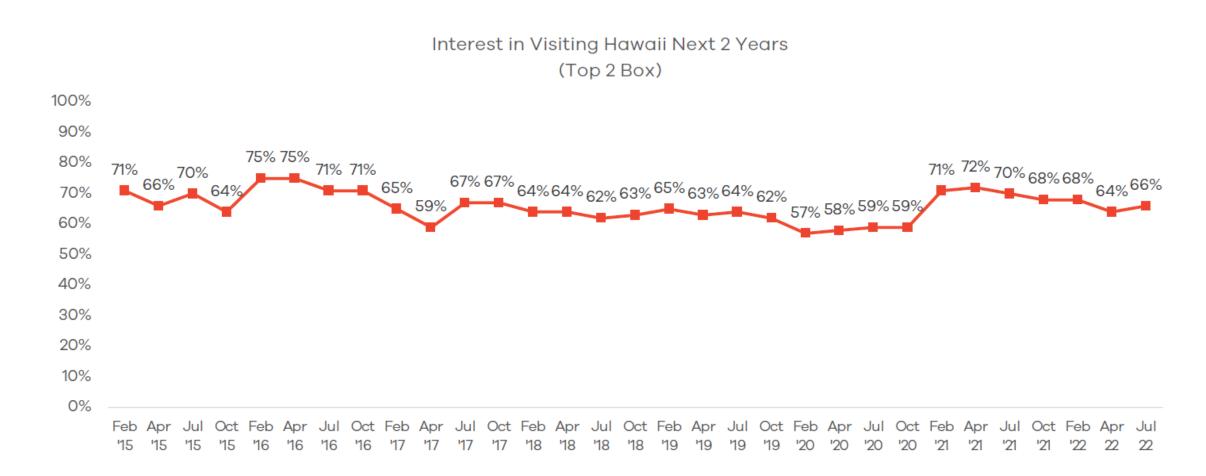
Forecasted recovery for top-10 origin markets, relative to 2019 (index, 2019=100)

	2020	2021	2022	2023	2024	2025
Canada	23	12	65	88	106	116
Mexico	38	51	92	101	102	104
United Kingdom	15	14	55	86	105	114
China	13	7	43	71		101
Japan	19	11	48	75		98
Brazil	20	14	41	59	73	83
Germany	14	13	54	85	106	115
Australia	16	10	43	73	97	110
France	16	12	54	84	101	108
South Korea	19	14	50	72		96



## Interest in Visiting Hawai'i

### Interest in Visiting Hawaii is Down Slightly from July '21.

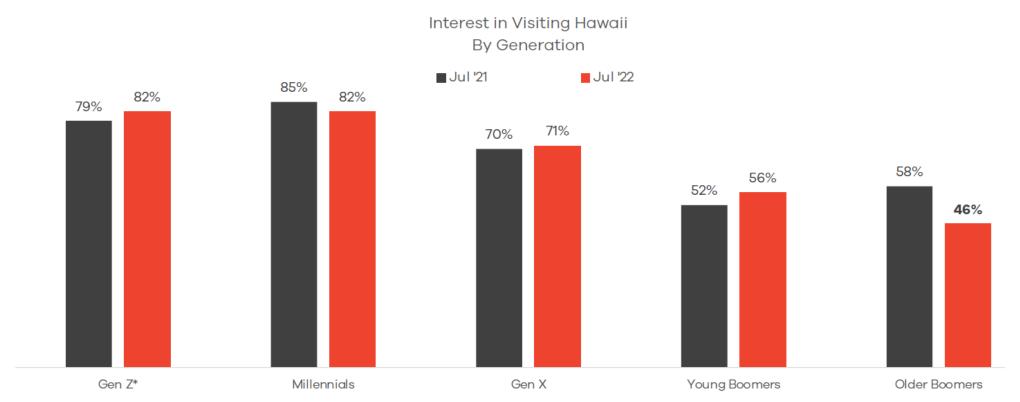






## Interest in Visiting Hawai'i by Generation

Interest in Visiting Hawaii Continues To Be The Highest Among Millennials and Gen Zs While Interest Among Older Boomers Decreased From July 2022.



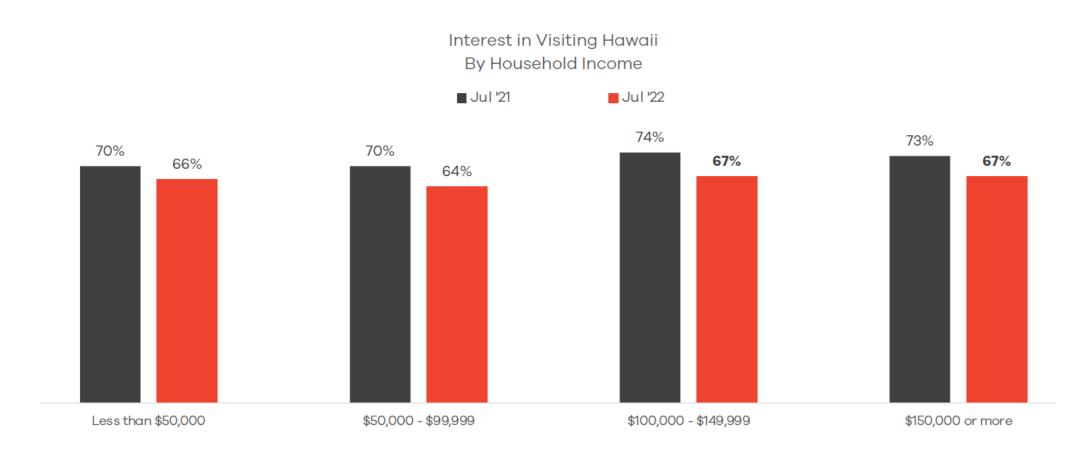
<sup>\*</sup> Small sample size – Interpret with caution.





## Interest in Visiting Hawai'i by Household Income

Interest in Visiting Hawaii Has Decreased Slightly From Last Year Among Those With Higher Household Incomes.



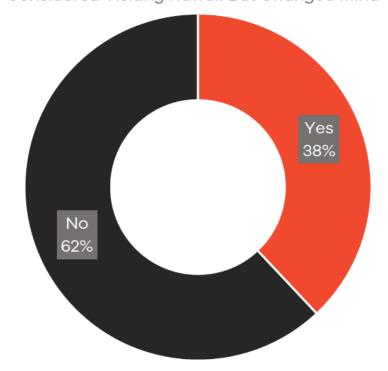




## Reasons for Not Visiting Hawaii

## The Cost to Visit Hawaii is the Top Deterrent to Visit, Followed by The Length of the Flight to Hawaii, All Increasing from Last Year.

Considered Visiting Hawaii But Changed Mind



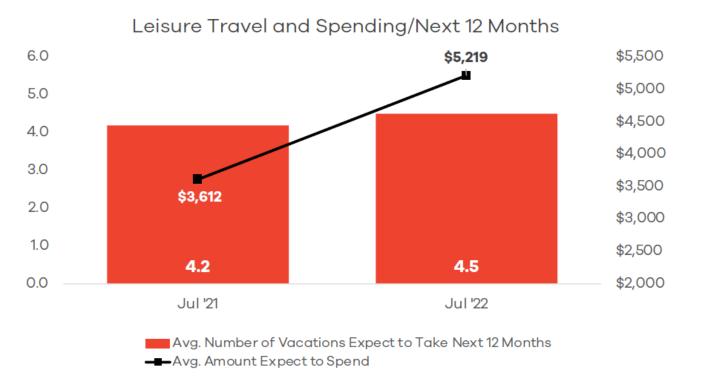
Reasons For Not Visiting Hawaii – Among Those Who Changed Their Mind	Jul '21	Jul '22
Price of airfare	25%	33%
Price of the hotel	24%	31%
The flight to Hawaii is too long	16%	29%
Price of a vacation package	25%	28%
Hawaii's COVID-19 travel restrictions	NA	24%
Concerns about COVID-19 variants	NA	18%
Better value at another destination	17%	17%
Not enough time to travel to Hawaii	11%	13%
Already been and want to try another destination	15%	11%
Not sure which island(s) in Hawaii to visit	11%	10%
Local people are not friendly	10%	10%
Accommodations were not available	11%	9%
Hawaii is too crowded	9%	8%
Hurricanes and tropical storms hitting Hawaii	12%	8%
Hawaii is not unique enough	10%	6%
Hawaii is not exotic enough	15%	5%
Not enough activities in Hawaii	7%	4%





## Likely to Visit Hawai'i: Travel and Spending Intentions

# Travel Intentions Display Slight Increase From July '21 While Spending Intentions Are Up Significantly.



/ This increase in travel spending could be because they're planning to take longer trips, more expensive trips, or it could be due to inflation and travel costs increasing.

Base: Likely to Visit Hawaii & Planning to Take a Trip in the Next 12 Months (n=749) Source: MMGY Global's 2022 Portrait of American Travelers® "Fall Edition"

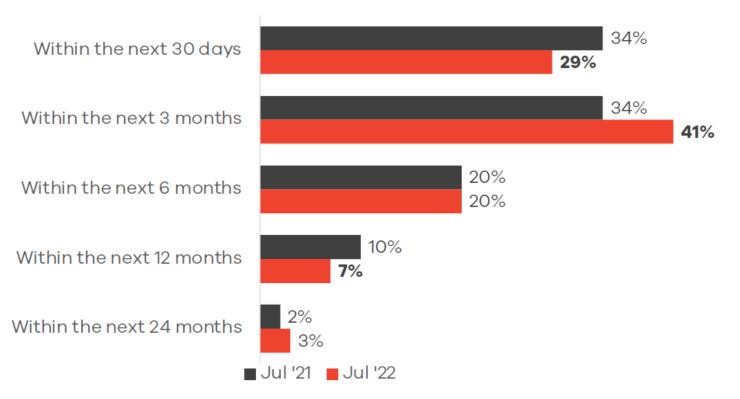




## Likely to Visit Hawai'i: Timing

## Short-Term Travel Intentions Are Relatively Unchanged From July '21.





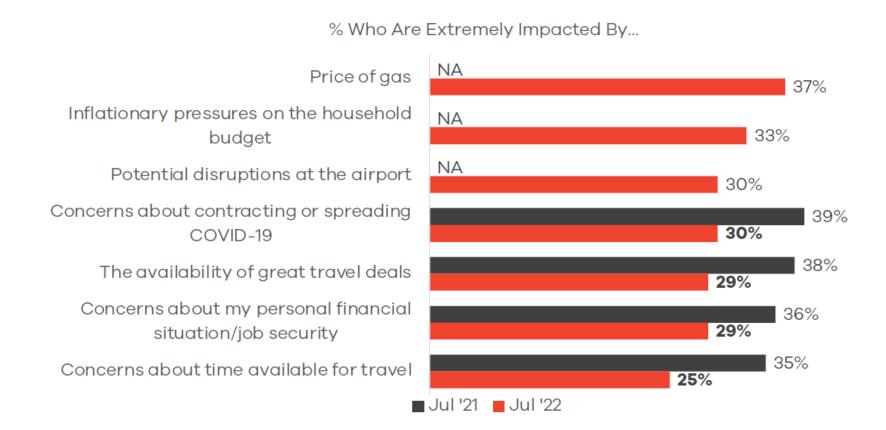
Base: Likely to Visit Hawaii (n=776) Source: MMGY Global's 2022 Portrait of American Travelers® "Fall Edition"





## Likely to Visit Hawai'i: Concerns

## Likely Hawaii Visitors Are Concerned About The Price of Gas And Inflationary Pressures When Planning Travel.



Base: Likely to Visit Hawaii (n=646) Source: MMGY Global's 2022 Portrait of American Travelers® "Fall Edition"





## TRAVEL AGENCY BOOKING TRENDS





Travel Agency Bookings to Hawaii for Future Arrivals\* Based on a 7-day Moving Average as of November 12, 2022 U.S.



<sup>\*</sup>Future Arrivals refers to all 'future' arrivals relative to a given Booking Date. Source: Global Agency Pro

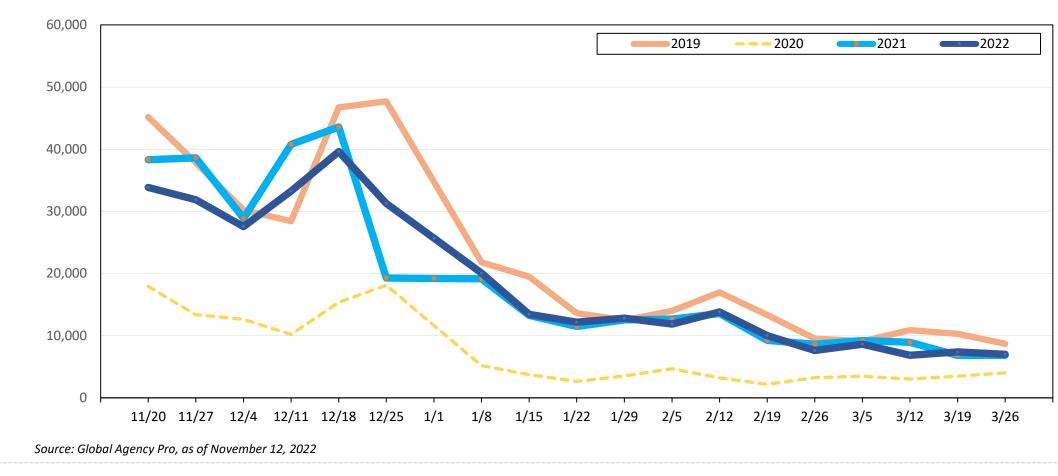
Source: Global Agency Pro





Update: Nov 12, 2022



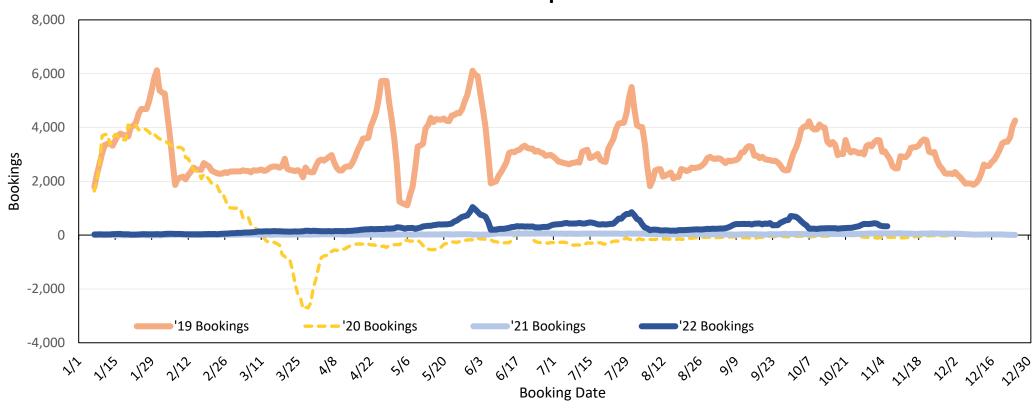


Source: Global Agency Pro





Travel Agency Bookings to Hawaii for Future Arrivals\*
Based on a 7-day Moving Average as of November 12, 2022
Japan



<sup>\*</sup>Future Arrivals refers to all 'future' arrivals relative to a given Booking Date. Source: Global Agency Pro

Source: Global Agency Pro

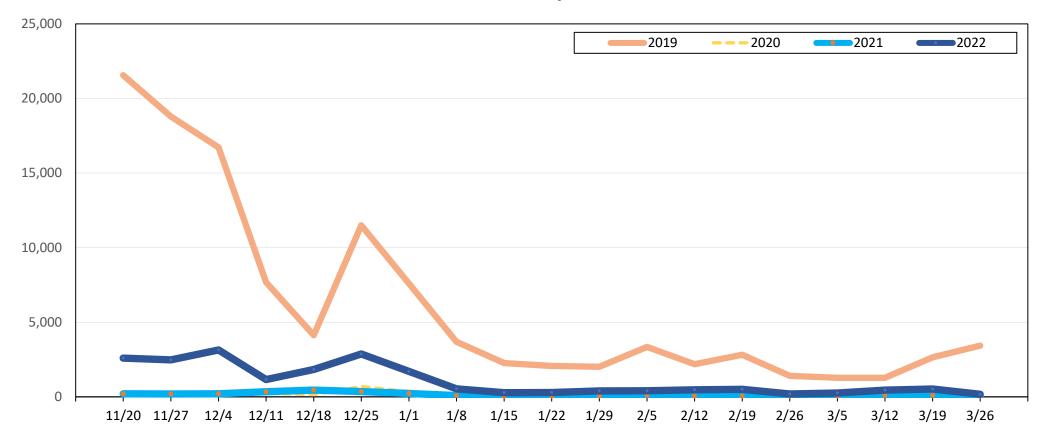
**DBEDT** 



Update: Nov 12, 2022

Travel Agency Weekly Bookings for Future Travel to Hawai'i as of November 12, 2022

Japan



Source: Global Agency Pro, as of November 12, 2022

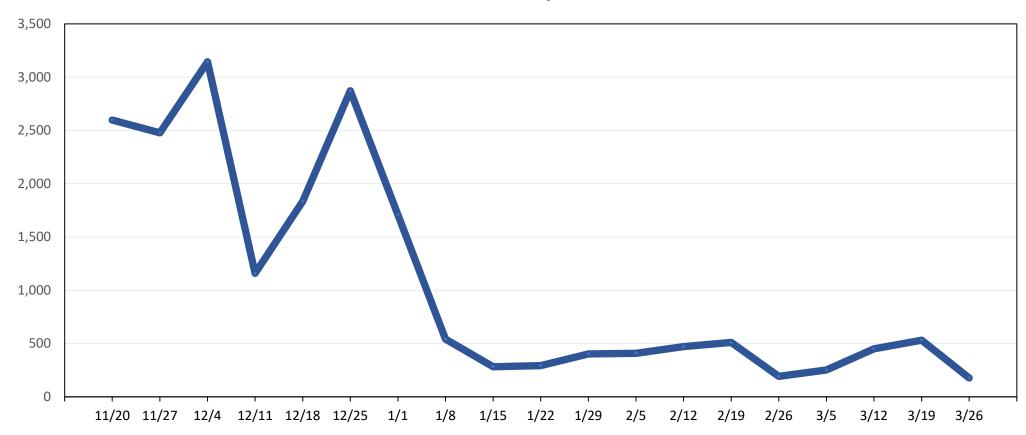
Source: Global Agency Pro





Travel Agency Weekly Bookings for Future Travel to Hawai'i as of November 12, 2022

Japan



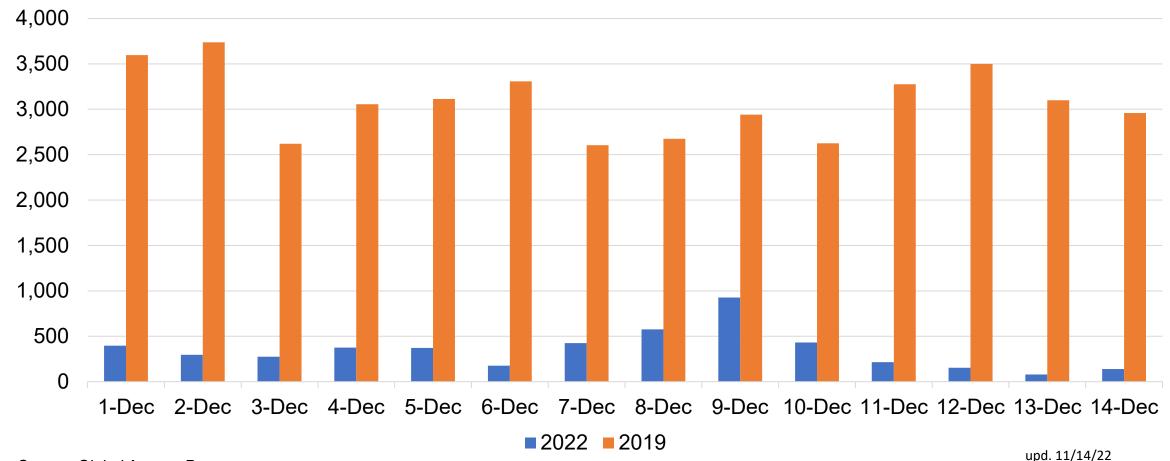
Source: Global Agency Pro, as of November 12, 2022

Source: Global Agency Pro





Travel Agent Bookings for Non-Stop Flights from Japan to Hawai'i between December 1-14, 2022 vs 2019

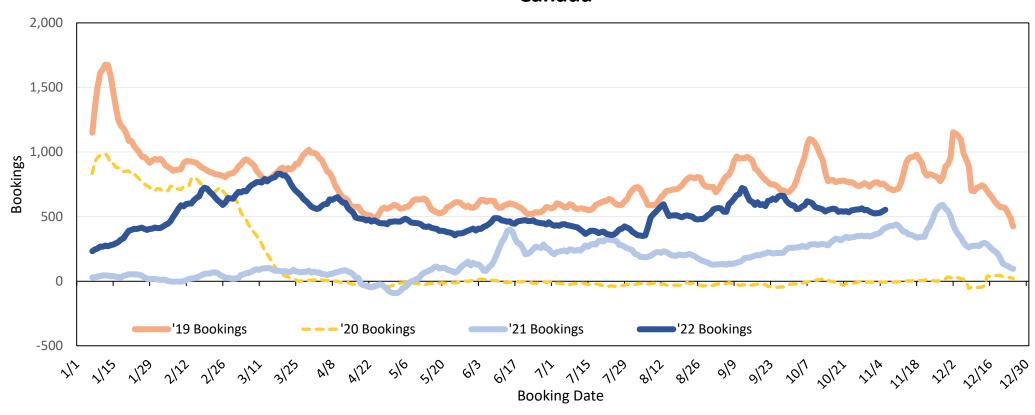


Source: Global Agency Pro 2019 Marathon - December 10, 2019 2022 Marathon - December 11, 2022





Travel Agency Bookings to Hawaii for Future Arrivals\*
Based on a 7-day Moving Average as of November 12, 2022
Canada



\*Future Arrivals refers to all 'future' arrivals relative to a given Booking Date. Source: Global Agency Pro

Source: Global Agency Pro

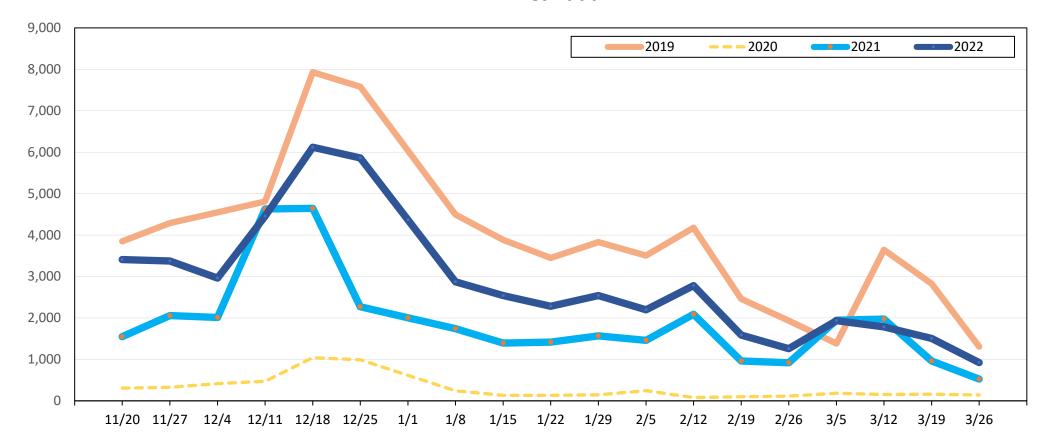
**DBEDT** 



Update: Nov 12, 2022

Travel Agency Weekly Bookings for Future Travel to Hawai'i as of November 12, 2022

Canada



Source: Global Agency Pro, as of November 12, 2022

Source: Global Agency Pro





Travel Agency Bookings to Hawaii for Future Arrivals\*
Based on a 7-day Moving Average as of November 12, 2022
Korea



\*Future Arrivals refers to all 'future' arrivals relative to a given Booking Date. Source: Global Agency Pro

Source: Global Agency Pro

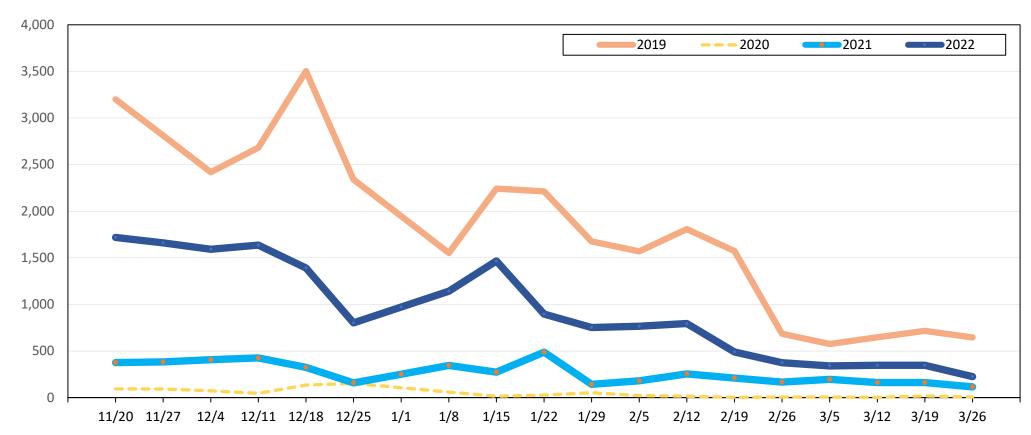
**DBEDT** 



Update: Nov 12, 2022

Travel Agency Weekly Bookings for Future Travel to Hawai'i as of November 12, 2022

Korea



Source: Global Agency Pro, as of November 12, 2022

Source: Global Agency Pro





Travel Agency Bookings to Hawaii for Future Arrivals\*
Based on a 7-day Moving Average as of November 12, 2022
Australia



<sup>\*</sup>Future Arrivals refers to all 'future' arrivals relative to a given Booking Date. Source: Global Agency Pro

Source: Global Agency Pro

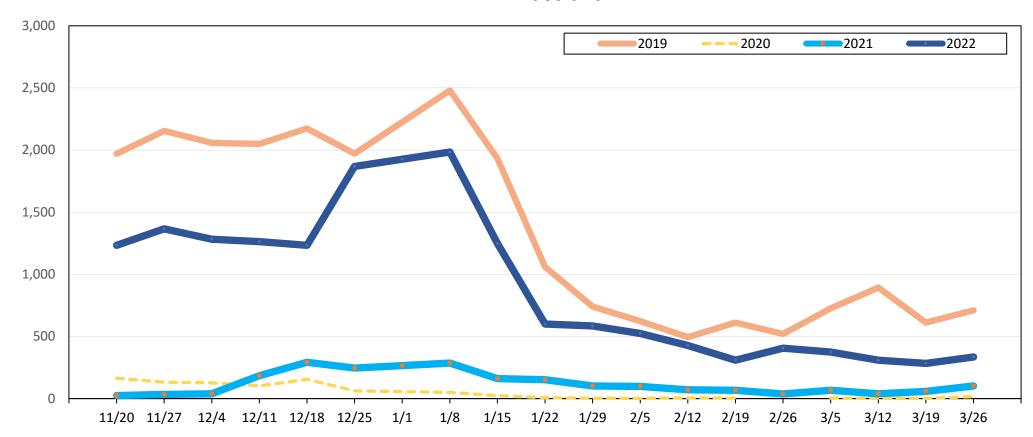
**DBEDT** 



Update: Nov 12, 2022

Travel Agency Weekly Bookings for Future Travel to Hawai'i as of November 12, 2022

Australia



Source: Global Agency Pro, as of November 12, 2022

Source: Global Agency Pro





## MAHALO!



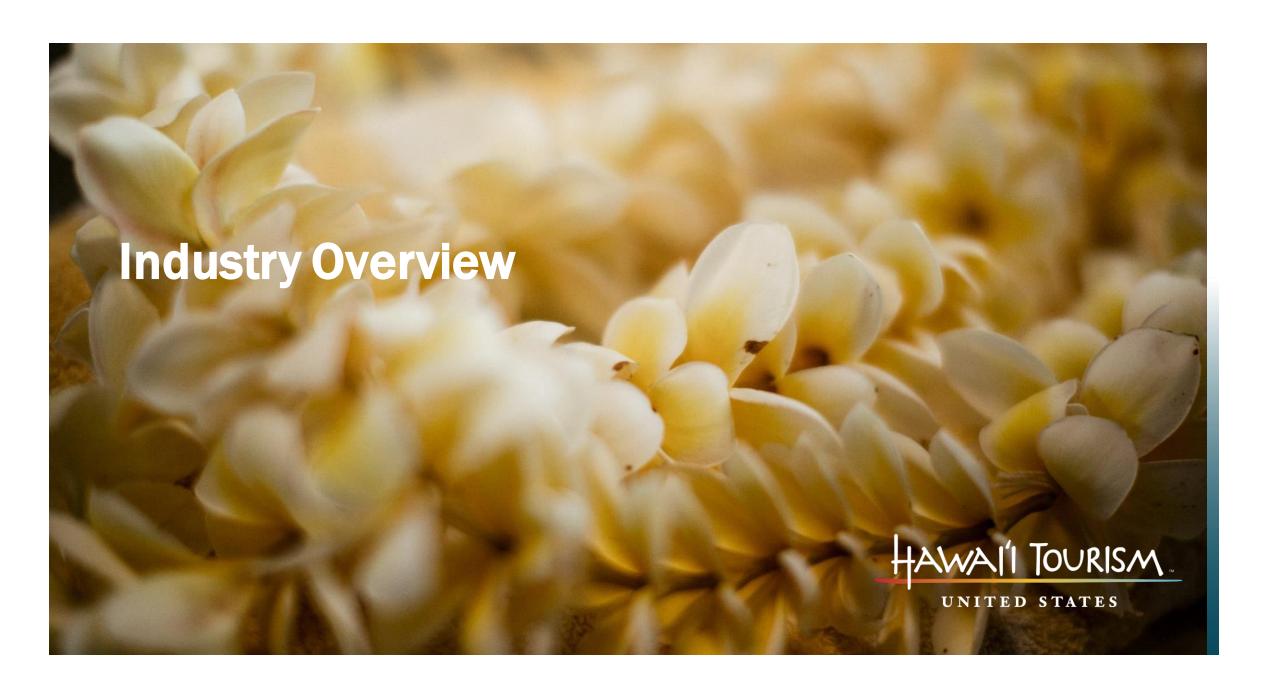


## Report by the **Branding Standing Committee** (BSC) of their Meeting Held on November 16, 2022

#### 8a

Discussion Regarding an Update on Hawai'i Airlift as Presented at the November 16, 2022 BSC Meeting







### The airline Industry is in a unique position post-pandemic



**Labor shortages** including pilots, mechanics and ground staff have limited the ability to grow and have constrained day-to-day operations – not to mention the increased cost to airline P&L



**Fuel cost increases**, for some carriers > 100% higher versus pre-pandemic, are largely offsetting revenue performance



**Record revenues** driven by the recovery of leisure traffic and ongoing restoration of business travel demand; Yields (higher fares) are performing well; Transatlantic recovery is doing far better than Transpacific



### The airline Industry is in a unique position post-pandemic

#### U.S. GULF COAST JET FUEL SPOT PRICE

\$USD per gallon







### World Routes 2022 - October 15-18th

#### 16 Airline Meetings with 25 Representatives

Fiji Airways Omni

JAL Miat Mongolian

American Sun Country

Air New Zealand ANA

British Airways Southwest

WestJet Delta

Hawaiian Air Asia X

Alaska Qantas

#### 10 Airport Meetings with 17 Representatives

Metropolitan Washington Airport Authority

Sydney Airport Corporation

**Melbourne Airport** 

Atlanta Hartsfield Jackson

Southwest

**DFW-Dallas- Fort Worth** 

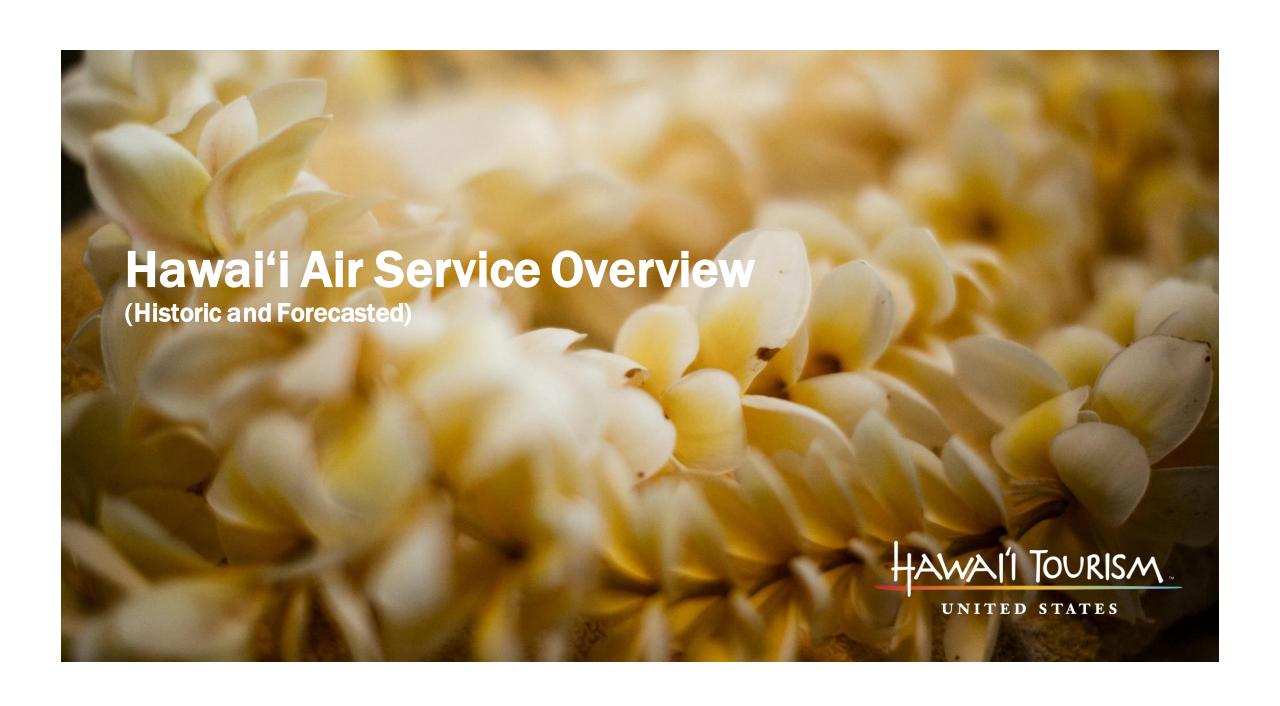
Oakland International

LAX- Los Angeles World Airports

Mactan-Cebu/Philippine Dept. of Tourism

**Vancouver International** 

**Ontario Airports** 





#### Air Carriers to Hawai'i









































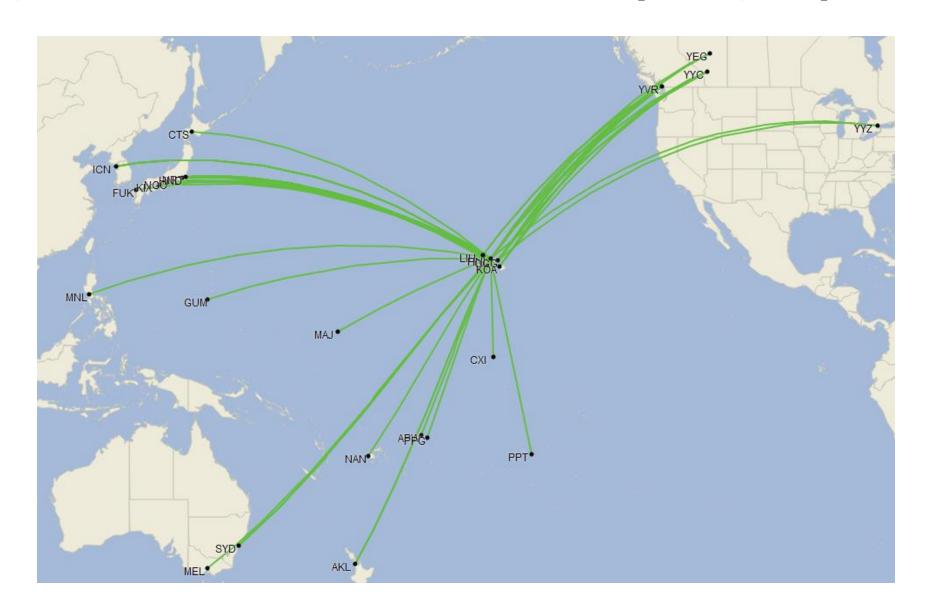
# 2022P Scheduled Non-Stop Seats into Hawai'i (all airports) by Airline

Airline	Seats	Flights
Hawaiian Airlines	3,045,940	12,784
<b>United Airlines</b>	2,862,864	12,304
<b>Southwest Airlines</b>	1,867,250	10,670
Alaska Airlines	1,526,112	9,206
<b>American Airlines</b>	1,300,182	5,980
Delta Air Lines	1,137,930	5,090
WestJet	260,826	1,353
Air Canada	226,389	1,120
Japan Airlines Co., Ltd.	183,833	886
Korean Air Lines	101,258	285
All Nippon Airways Co. Ltd.	93,394	305
Jetstar Airways	72,025	215
Qantas Airways Ltd.	64,152	216
Philippine Airlines	55,620	180
Asiana Airlines	52,419	175
ZIPAIR Tokyo Inc.	37,182	190
Air New Zealand Limited	23,404	80
Fiji Airways	11,318	67
TOTAL	12,922,098	61,106

Source: Diio Mi

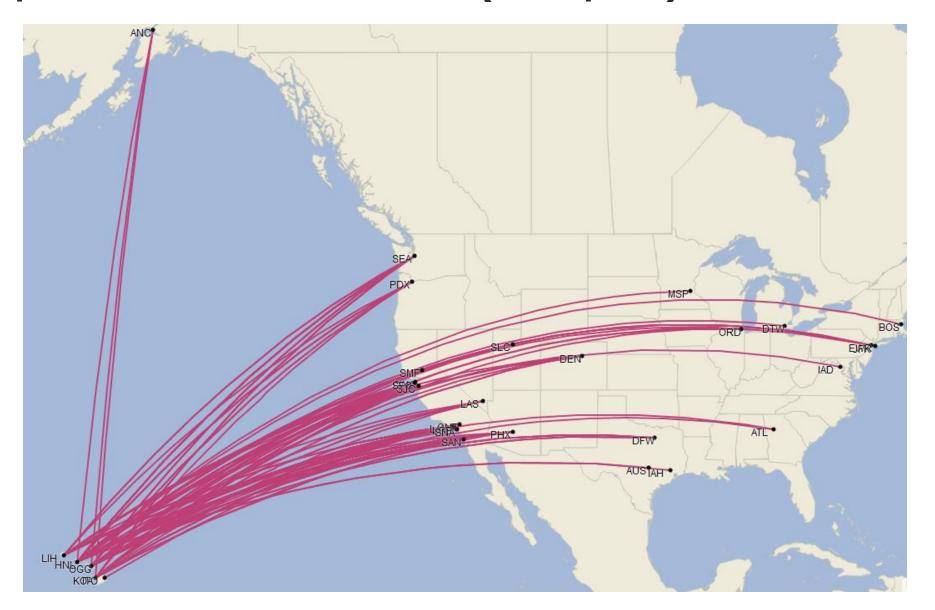
### 44

### Non-Stop International Markets into Hawai'i (all airports)



### Non-Stop U.S. Markets into Hawai'i (all airports)







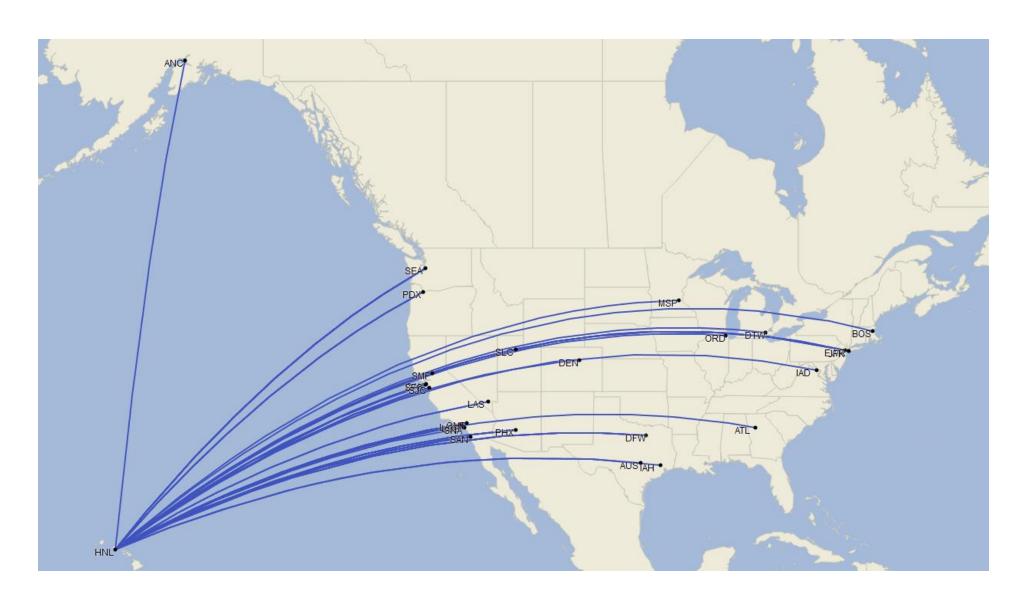


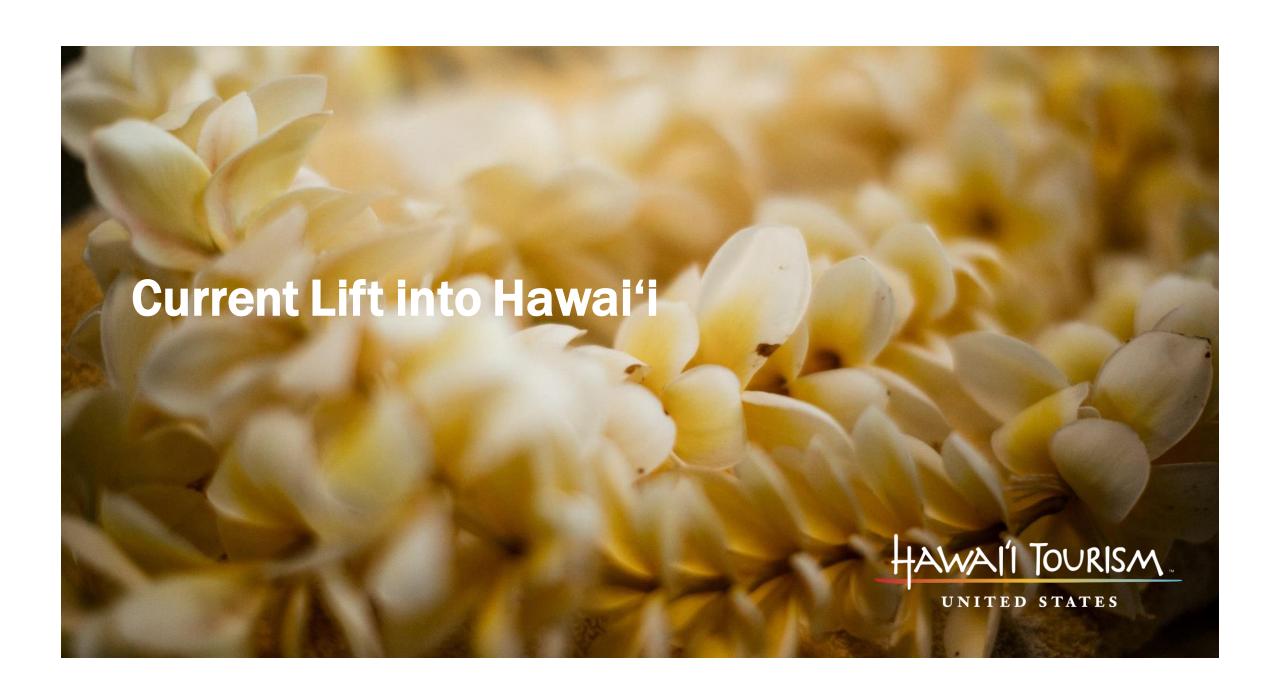
Anchorage, AK, US Atlanta, GA, US Auckland, NZ Calgary, AB, CA Chicago-O'Hare, IL, US Dallas/Fort Worth, TX, US Denver, CO, US Detroit, MI, US Fukuoka, JP Guam, TR, US Houston-Intercontinental, TX, US Kiritimati, KI Las Vegas, NV, US Long Beach, CA, US Los Angeles, CA, US Majuro, MH Melbourne, VI, AU Minneapolis/St. Paul, MN, US Nagoya, JP

New York-JFK, NY, US Newark, NJ, US Oakland, CA, US Ontario, CA, US Osaka-Kansai, JP Phoenix, AZ, US Portland, OR, US Sacramento, CA, US Salt Lake City, UT, US San Diego, CA, US San Francisco, CA, US San Jose, CA, US Sapporo, JP Seattle, WA, US Seoul, KR Sydney, NS, AU Tokyo-Haneda, JP Tokyo-Narita, JP Vancouver, BC, CA Washington-Dulles, VA, US

### Non-Stop U.S. Markets into Honolulu (HNL)









### Scheduled Non-Stop U.S. Seats to Hawaiii January – December 2019, 2021, 2022P

	# of SEATS 2019	# of SEATS 2021	# of SEATS 2022P*	% Change 22/19	% Change 22/21
Oʻahu	4,962,887	5,192,872	5,579,118	12.4%	7.4%
Maui	2,668,370	3,194,004	3,158,069	18.4%	-1.1%
Kona	1,104,675	1,365,329	1,312,567	18.8%	-3.9%
Kaua'i	962,986	840,927	1,147,751	19.2%	36.5%
Hilo	47,872	38,935	47,433	-0.9%	21.8%
Total	9,746,790	10,632,067	11,244,938	15.4%	5.8%

<sup>\*</sup> A seat scheduled is not a seat flown.



### Scheduled Non-Stop U.S. Seats to Hawaiii January – June 2019, 2022, 2023P

	# of SEATS Jan - June 2019	# of SEATS Jan - June 2022	# of SEATS Jan - June 2023P	% Change 23/19	% Change 23/22
Oʻahu	2,413,284	2,808,974	2,861,046	18.6%	1.9%
Maui	1,275,965	1,620,331	1,558,623	22.2%	-3.8%
Kona	581,808	678,715	660,380	13.5%	-2.7%
Kauaʻi	481,642	581,931	529,671	10.0%	-9.0%
Hilo	21,654	19,993	1,162	-94.6%	-94.2%
Total	4,774,353	5,709,944	5,610,882	17.5%	-1.7%

<sup>\*</sup> A seat scheduled is not a seat flown.

# Scheduled Non-Stop Seats By Country to Hawai'i 2019, 2022



	# of SEATS 2019	# of SEATS 2022P*	% Change 22/19
Australia	369,282	206,511	-44.1%
Canada	484,613	490,467	1.2%
China	116,539		
Fiji	8,414	7,408	-12.0%
French Polynesia	18,718	14,734	-21.3%
Japan	1,999,204	Nov 11 Schedule 476,185 Sep 27 Schedule 557,371 Aug 31 Schedule 653,336	-76.2% -72.1% -67.3%
Kiribati	6,848	680	-90.1%

<sup>\*</sup> A seat scheduled is not a seat flown.

# Scheduled Non-Stop Seats By Country to Hawaiii 2019, 2022



	# of SEATS 2019	# of SEATS 2022P*	% Change 22/19
Marshall Islands	34,448	15,106	-56.1%
New Zealand	125,300	45,088	-64.0%
Philippines	73,248	55,620	-24.1%
South Korea	326,398	217,617	-33.3%
Taiwan	39,780		
United States	9,913,374	11,244,938	13.4%
Western Samoa	8,090	3,230	-60.1%

<sup>\*</sup> A seat scheduled is not a seat flown.

# Scheduled Non-Stop Seats By Country to Hawaiii 2019, 2023P Through June

HAWAÍ TOURISM.

	# of SEATS Jan — Jun 2019	# of SEATS Jan – Jun 2023P*	% Change 23/19
Australia	181,063	118,533	-34.5%
Canada	306,686	279,345	-8.9%
China	65,007		
Fiji	4,282	4,420	3.2%
French Polynesia	8,062	6,950	-13.8%
Japan	981,290	783,259	-20.2%
Kiribati	3,634	4,420	21.6%



# Scheduled Non-Stop Seats By Country to Hawaiii 2019, 2023P Through June

	# of SEATS Jan — Jun 2019	# of SEATS Jan – Jun 2023P*	% Change 23/19
Marshall Islands	17,018	15,272	-10.3%
New Zealand	60,028	45,434	-24.3%
Philippines	37,095	39,861	7.5%
South Korea	159,338	156,770	-1.6%
Taiwan	18,666	12,546	-32.8%
United States	4,856,169	5,610,882	15.5%
Western Samoa	4,482	4,420	-1.4%

<sup>\*</sup> A seat scheduled is not a seat flown.



# Scheduled Non-Stop Seats from (U.S.) to Hawai'i October – December 2019, 2021, 2022 (Q4)

Preliminary as of 11/11/2022

	# of SEATS October 2019	# of SEATS October 2021	# of SEATS October 2022P	% Change 22/19	% Change 22/21	# of SEATS November 2019	# of SEATS November 2021	# of SEATS November 2022P	% Change 22/19	% Change 22/21	# of SEATS December 2019	# of SEATS December 2021	# of SEATS December 2022P	% Change 22/19	% Change 22/21
Oʻahu	399,574	464,898	426,101	6.6%	-8.3%	395,176	462,322	444,291	12.4%	-3.9%	456,929	519,271	502,431	10.0%	-3.2%
Maui	211,816	277,397	220,067	3.9%	-20.7%	209,739	273,496	231,964	10.6%	-15.2%	250,970	306,191	272,925	8.7%	-10.9%
Kona	72,590	125,751	90,507	24.7%	-28.0%	78,213	121,964	88,212	12.8%	-27.7%	98,565	141,109	112,325	14.0%	-20.4%
Kaua'i	72,357	103,166	84,987	17.5%	-17.6%	77,342	100,263	85,895	11.1%	-14.3%	87,481	109,578	96,384	10.2%	-12.0%
Hilo	4,648	3,759	3,925	-15.6%	4.4%	3,818	4,296	3,818	0.0%	-11.1%	4,316	4,537	4,482	3.8%	-1.2%
Total	760,985	974,971	825,587	8.5%	-15.3%	764,288	962,341	854,180	11.8%	-11.2%	898,261	1,080,686	988,547	10.1%	-8.5%

 $Seats\,Reflect\,Capacity\,Only-Not\,Load\,Factor$ 



### Scheduled Non-Stop Seats from (U.S.) to Hawaiii January – March 2019, 2022, 2023P (Q1)

Preliminary as of 11/11/2022

	# of SEATS January 2019	# of SEATS January 2022	# of SEATS January 2023P	% Change 23/19	% Change 23/22	# of SEATS February 2019	# of SEATS February 2022	# of SEATS February 2023P	% Change 23/19	% Change 23/22	# of SEATS March 2019	# of SEATS March 2022	# of SEATS March 2023P	% Change 23/19	% Change 23/22
Oʻahu	388,968	469,980	493,488	26.9%	5.0%	345,670	430,417	442,079	27.9%	2.7%	422,760	509,436	496,876	17.5%	-2.5%
Maui	195,030	265,755	261,133	33.9%	-1.7%	173,414	245,022	234,517	35.2%	-4.3%	216,456	293,411	281,602	30.1%	-4.0%
Kona	97,410	108,555	107,808	10.7%	-0.7%	87,827	95,264	96,978	10.4%	1.8%	106,853	122,712	118,046	10.5%	-3.8%
Kaua'i	79,402	95,842	85,084	7.2%	-11.2%	69,797	81,696	73,480	5.3%	-10.1%	86,849	100,290	91,157	5.0%	-9.1%
Hilo	2,822	2,685	1,162	-58.8%	-56.7%	2,656	2,148		-100.0%	-100.0%	3,665	3,899		-100.0%	-100.0%
Total	763,632	942,817	948,675	24.2%	0.6%	679,364	854,547	847,054	24.7%	-0.9%	836,583	1,029,748	987,681	18.1%	-4.1%

 $Seats\,Reflect\,Capacity\,Only-Not\,Load\,Factor$ 



# Scheduled Non-Stop Seats from (U.S.) to Hawai'i April – June 2019, 2022, 2023P (Q2)

Preliminary as of 11/11/2022

	# of SEATS April 2019	# of SEATS April 2022	# of SEATS April 2023P	% Change 23/19	% Change 23/22	# of SEATS May 2019	# of SEATS May 2022	# of SEATS May 2023P	% Change 23/19	% Change 23/22	# of SEATS June 2019	# of SEATS June 2022	# of SEATS June 2023P	% Change 23/19	% Change 23/22
Oʻahu	395,313	483,304	473,722	19.8%	-2.0%	419,399	471,665	483,309	15.2%	2.5%	441,174	444,172	471,572	6.9%	6.2%
Maui	213,772	270,901	256,085	19.8%	-5.5%	219,464	261,329	263,842	20.2%	1.0%	257,829	283,913	261,444	1.4%	-7.9%
Kona	89,117	110,623	111,672	25.3%	0.9%	96,028	116,591	114,606	19.3%	-1.7%	104,573	124,970	111,270	6.4%	-11.0%
Kaua'i	75,484	97,861	91,813	21.6%	-6.2%	79,966	102,103	94,105	17.7%	-7.8%	90,144	104,139	94,032	4.3%	-9.7%
Hilo	3,873	2,887		-100.0%	-100.0%	3,938	3,183		-100.0%	-100.0%	4,700	5,191		-100.0%	-100.0%
Total	777,559	965,576	933,292	20.0%	-3.3%	818,795	954,871	955,862	16.7%	0.1%	898,420	962,385	938,318	4.4%	-2.5%

 $Seats\,Reflect\,Capacity\,Only-Not\,Load\,Factor$ 



#### **8b**

Discussion and Action on the Recommendation by the Branding Standing Committee on the HTA's **Sports Programs Strategy and Request for Proposals** as Presented at the November 16, 2022 BSC Meeting HTA Sports Partnership Strategy 2023-2025

### Overview

HTAs approved Strategic Plan calls for Brand Marketing to "Take the lead in protecting and enhancing Hawai'i's globally competitive brand in a way that is coordinated, authentic, and market-appropriate."

Over the next three years, HTA with take a more Partnership focused approach, rather than the traditional event strategy and will act as a branch of that tree and be guided by that directive. It will do so by clearly identifying pillars of partnerships and the metrics by which they will evaluated. The reasoning behind this switch is that currently we do not have the facilities or the funding to compete for high-profile events as in years past.

HTA will issue two RFPs to seek event partnership opportunities that meet HTA's sports partnership criteria. All proposals received will be thoroughly evaluated by HTA and HTA's strategic partners. In certain cases, different form of procurement may be required.

## International Partnerships

HTA will incorporate more international partnerships to both broaden our portfolio, but also achieve our mandate to generate a positive economic return by reaching target visitors through their preexisting affinity for local-market leagues and teams. Aligning the Hawaiian Islands with the most popular team in our key source markets allows us to stay front of mind for new and return travelers. We have defined the sports in each MMA that have the highest cross-section of fans with the disposable income, interest in Hawai'i, and direct airline service to maximize our market penetration. We will also leverage current partnerships across all markets such as access to IP, Visitor Development Funds, and Events.

- Oceania Rugby, Golf, Basketball
- Japan Baseball, Golf, Tennis
- Korea Golf, Baseball, Soccer
- China Basketball, Golf, Olympic Sports
- Canada Hockey (Vancouver, Alberta & Toronto) , Football, Golf

## HTA Sports Partnership Strategic Goals

- Enhance the brand awareness and marketing of the Hawaiian Islands
- Generate Community Benefits
- Produce Economic Benefits

## Pillar One – Marquee Partnerships

Partnerships in pillar one will directly couple the Hawaiian islands with globally relevant, instantly recognizable properties. These partnerships will elevate both the brand of Hawai'i worldwide as well as the partnering property and appeal to our defined target travelers.

HTA will strategically prioritize partnerships in the Marquee tier with International Brands and those located in our key domestic source markets. Due to the unique nature of these opportunities, they will be evaluated on a case-by-case basis outside of the standard RFP process.

#### **KPIs Measured:**

- Direct Community benefit (camps, clinics, charitable donation etc.)
- Drive target- traveler consideration
- Increase Brand Affinity Internationally or across Targeted Domestic Markets
- Increase PPPD Spending as a Direct Result of Partnership

## Pillar One – Marquee Partnership Examples

















# Pillar Two – Signature Partnership

The overarching purpose of a Signature Event is to draw visitors to the Hawaiian Islands from outside of the State to attend or participate in high profile events. Signature Events will be sports-based and allow for HTA to consider funding for a diverse group of applicants and are designed to have a high level of TV, digital, social and print exposure that highlight the state across multiple markets. Selection for funding will be done through RFP and scoring criteria will consist of the following:

#### **Evaluation Criteria:**

- Total number of event-specific arrivals of at least 25% of event attendance
- Estimated Market Value of estimated PPPD & Total Economic Impact
- Estimated TV and Digital impressions
- Event takes place in-state
- Local execution vs. National promoter

### Pillar Two – Signature Partnership Examples











### Pillar 3 — Hawai'i Authentic

Hawai'i Authentic events consist only of **surfing, canoe paddling and beach volleyball**. Across all islands, these events will couple traditional Hawai'i pursuits with existing brands and sponsors. These events will not only draw world-class athletes but provide dedicated funding for local athletes to compete as well. They will offer the opportunity for our communities to view up-close the top performers in sports that many grew up participating in, while nurturing the future generation to carry on the pursuits. An RFP process will be used to evaluate potential offerors and will be based on the following criteria:

#### **Evaluation Criteria:**

- Percent of Local involvement
- Community Benefits generated
- Outside Sponsorship funding
- Estimated Digital and Social Impressions

## Pillar 3 – Hawai'i Authentic Examples







# Community Partnership Success

- In 2022 HTA provided funding of \$2.9M for 86 events, festivals and nonprofit programs across Hawai'i through our Community Enrichment Program. The events are often highly attended by Hawaii's residents.
- Los Angeles Rams neighbor island youth clinics
- Los Angeles Clippers donation of an elementary school computer lab
- PGA Tour Charitable Donations of over \$2,000,000 in 2022

# MAHALO

### 8c

Discussion and Action on the Recommendation by the Branding Standing Committee on the **2023 PGA "Aloha Swing" Activation Plan** as Presented at the November 16, 2022 Meeting



# "ALOHA SWING" 2023



# **Executive Summary**

- Event Dates/Locations
  - Sentry ToC, January 5-8 (Maui) Sony Open, January 12-15 (Oʻahu) Mitsubishi Electric Championship, January 19-21 (Island of Hawaiʻi)
- Total Amount Requested: \$1,800,000
  - FY22 ARPA funds
- Projected Economic ROI
  - Projected \$118 Million for 2023 (DBEDT Calculator used)
  - HVCB and the Golf Channel estimate the media value for 2022 to be almost \$30 million in the US alone
- Community Benefits Expected
  - Proposal Deliverables sheet
- Contract Term
  - 1 year
- Procurement Method
  - Sole Source
    - Request Pending

# **Executive Summary Continued**

### Key Changes

 Reactivation of the "Aloha Swing" handle from past years. Sentry ToC purse increased to \$15 Million (previously \$8.2M), previous year's tournament winners and all top 30 ranked players receive an invitation to play.

### Broadcast details

- Each tournament and location in the Aloha Swing receives significant brand and media exposure. These professional sporting events serve as platforms to spotlight HTA initiatives that are integrated throughout each broadcast through:
- Digital Distribution (ESPN+, social media, etc.)
- Digital Coverage (PGA TOUR website and apps)
- •Brand exposure across digital and social channels on both PGA TOUR and tournament platforms
- Domestic & global tune-in promotions and editorial segments
- •Tournament Communications and Publications (website, programs, and social media channels)
- •Substantial earned public relations exposure in news and sports coverage (local, national, etc.)

# **2022 Budget Actual Spend**

Category	Amount
Tournaments	\$1,500,000
Sony Open in Hawai'i	\$650,000
Sentry Tournament of Champions	\$600,000
Mitsubishi Electric Championship at Hualālai	\$250,000
PGA Tour Royalties	\$158,479
Other Costs	\$15,165
Visitor Development Fund	\$504,245
TOTAL	\$2,177,889

# **2023 Budget Requested**

Category	Amount
Tournaments	\$1,500,000
Sony Open in Hawai'i	\$650,000
Sentry Tournament of Champions	\$600,000
Mitsubishi Electric Championship at Hualālai	\$250,000
PGA Tour Royalties	\$150,000
Visitor Development Fund	\$150,000
TOTAL	\$1,800,000

# **Brand Alignment & Extension**

PGA TOUR's "Aloha Swing" includes the Sentry Tournament of Champions on Maui (PGA TOUR), Sony Open on Oʻahu (PGA TOUR) and the legends of golf at the Mitsubishi Electric Championship on Hawaiʻi (PGA TOUR Champions). The overarching goals of each tournament are to provide charitable giving to its community, serve as a platform to showcase Hawaiʻi to the world as a premium vacation and golf destination, and be among the premier events on the PGA TOUR and PGA TOUR Champions schedule. In a sport where competitions are conducted outside in nature, professional golf serves as a powerful and effective vehicle to further promote Hawaiʻi as an idyllic setting through global marketing efforts that heavily feature its beauty, rich history, and cultural uniqueness.

Additionally, Each tournament works closely to align with HTA to authentically tell stories that celebrate Hawai'i's rich culture in each unique market. These cultural initiatives are ingrained in each tournament's playbook, which grow and evolve every year.

# **New Global Approach**

- Expansion of the Visitor Development Fund
  - Currently at \$506,745 with a \$2,500 increase yearly
  - Provides paid media in our key international source markets
     (Japan, Canada, Australia, South Korea, New Zealand, and China)
  - Synergy with players from those markets
  - Encourage visitation for the events
    - Goal of increasing nonresident attendance by 2%, noting max capacity for the events and tickets available.
  - Increase reach to golf-specific travelers in key source markets
    - High spend, golf travelers spend time on the course and not impacting communities
    - 46% of target demographic lists golf as important when considering a vacation destination
  - Leverage relationship with PGA to engage their strategic global partners

# Mālama Messaging Broadcast Reach

In partnership with HTA, the Aloha Swing tournaments showcase Hawai'i's powerful brand message through promoting sustainable tourism, integrating the Isands' culture, and highlighting each community's impact to a highly desirable international audience. Last year, these tournaments received over 157 broadcast hours domestically of coverage that spans the Golf Channel and NBC. In 2022, the PGA TOUR started a new partnership with ESPN+ as it's OTT coverage provider, which gives tournaments more live coverage and feeds than ever before to over 20Million subscribers. Internationally, PGA TOUR coverage is currently available to over 1 Billion households across 200+ countries and territories in 27 languages through 43 local broadcast partners.

# **Community Engagement & Benefits**

### **Sentry Tournament of Champions**

### Charitable Funding

- Tournament supports several local Hawai'i charities, including Hale Makua, Ka Lima O Maui, Friends of the Children's Justice Center, J Walter Cameron Center, Maui United Way, Maui Food Bank, Lahainaluna High School Foundation, Maui Junior Golf and many other organizations.
- Tournament's Title Sponsor, Sentry, donated \$10,000 to local Maui schools and an additional \$200,000 to the Maui United Way, as well as a \$250,000 grant to Maui Food Bank. They also annually give four scholarships a year to Maui students to attend Hawai'i colleges to grow Maui's workforce and to keep talented students on the island.
- Aloha Friday is a weekly cultural tradition that encourages players to wear Aloha attire, where Sentry donated up to \$4,000 to local Maui charities for each participating player.
- Ohana Day highlights activities to help raise money for local schools and keep families engaged.

### Community Support:

- "Connected Communities" initiative that connects community leaders from Maui, the Hawaiian Islands, and Wisconsin to make a year-round positive and lasting impact by sharing and focusing their efforts on building community, developing the workforce, supporting basic human needs, and improving quality of life.
- Kama'āina and 'Ohana Day ticket opportunities for locals and families to affordably access the tournament including kids 15 and under getting in free.
- The tournament supports several events each year, including the Lahaina Town Action Committee, the Maui Arts League, the MACC and others.

# **Community Engagement & Benefits**

# Mitsubishi Electric Championship at Hualālai Charitable Funding:

- Each year MEC gives back to many local charitable organizations, including the Daniel R. Sayre Foundation, Big Island Junior Golf Association, Hawaii State Junior Golf Association, and Hualalai Ohana Foundation.
- Tournament generated funds and donated to support Pua Ka'ilima Cultural Surf Park to give unrestricted ocean access for local people and visitors.
- Partnership with Rotary Club of Kona with all contributions reinvested into Island of Hawaiii community
  projects including park makeovers and rejuvenation, purchase of mobile Kidney Stone diagnostic vans, "Keiki
  Vision" –administrate free eye exams and glasses for elementary and middle school students, annual student
  scholarships

### **Community Support:**

- Complimentary admission and parking to active military, veterans, youth 16 & under and Big Island Junior Golf Association members.
- KTA Super Stores Program –raised ~2,000 canned goods as a promotion for complimentary tournament access.
- Pro-Am at Nanea Golf Club—PGA TOUR Champions players pair with Big Island Junior Golfers
- Blessings in a Backpack -PGA Tour Champions Players, Spouses, Guests, And More Packed 500 Bags Of Food At The Mitsubishi Electric Championship in Hualālai, Hawai'i. All backpacks will go to local elementary school children who may be experiencing food insecurity.

# **Community Engagement & Benefits**

### Sony Open in Hawai'i

### **Charitable Funding:**

- Friend of Hawaii Charities serves as the host-organization for the tournament, whose year-long mission is to activate financial resources from the private sector, engage spirited volunteerism through the community and utilize natural resources of the state to produce sports and cultural events that generate funds for not-for-profit endeavors in Hawai'i benefiting its women, children, the elderly, and needy, primarily in the areas of intervention, health and education.
- Each year over 100 Hawaii non-profits receive funding from the Sony Open in Hawaiii.

### **Community Support:**

- 1,300 local volunteers participate and support the production of the tournament.
- College students and high school students are given first-hand experience to utilize skills and grow their resume through social media and public relations and support of an official sporting event.
- Complimentary admission open to the public on Monday and Tuesday, and extended all week long to military and dependents, and children under 15.

### **Economic Benefits**

To support Hawai'i's business sector and economy, numerous Hawai'i businesses, including operational, travel, service vendors, entertainers, restaurants, and chefs are contracted for the event. Each tournament brings a large constituent base to the islands for official tournament play that extends to exploration and excursions of the islands and culture. This includes but is not limited to; PGA TOUR and PGA TOUR Champions players and families, caddies, player agents, corporate sponsors, corporate sponsor guests, PGA TOUR employees, NBC/Golf Channel announcers and production, ESPN+ production crew, tournament operators.

Each year the Aloha Swing generates significant economic impact and support back to the state. As a result of conducting these tournaments in Hawai'i, these events generated over \$101 Million Dollars of revenue back to the local community in 2022. In 2023 and beyond, this number will increase as Sentry Tournament of Champions will be an Elevated Event with an increased field and additional production staff.

# Mahalo



### **8d**

Discussion and Action on the Recommendation by the Branding Standing Committee on the 2022-2023 World Surf League Activation Plan as Presented at the November 16, 2022 Meeting

# 2022-2023 WORLD SURF LEAGUE ACTIVATION PLAN



# **Executive Summary**

- Event Dates/Locations
  - HALEIWA CHALLENGER 11/26-12/7, WSLAWARDS 1/26, BILLABONG PRO PIPELINE & HURLEY PRO SUNSET 1/26, BOWL PRO REGIONAL 6/12-6/19
- Total Amount Requested:
  - \$100,000
- Community Benefits Expected
  - Coastal restoration projects, dune restoration, youth ocean clinics, high school mentorship program and North Shore capital improvements, 75% of subcontractors will be local
- Contract Term
  - Through FY23
- Procurement Method
  - Sole Source
    - Request Pending

# **FY23 Budget Actual Spend**

Category	Amount
Events	
Haleiwa Challenger	\$90,000
WSLAwards	Free
Billabong Pro Pipeline & Hurley Pro Sunset	Free
Bowls Pro Regional	Free
Working Media Dollars	\$10,000
TOTAL	\$100,000

# **Brand Alignment & Extension**

Hawai'i is the birthplace of surfing as both a cultural practice and a competitive sport. From Duke Kahanamoku to Carissa Moore, generations of ambassadors have shared Hawaiian culture, values and resources through surfing and surf competitions.

Surfers have travelled to Hawai'i sine 1953 to compete, when the Waikiki Surf Club hosted the first international surf event.

The World Surf League (WSL) has governed professional surfing since 1976. Its kuleana is to showcase the best of surfing, Hawai'i, and Hawai'i surfers right here in the islands. Through local initiatives and global distribution platforms, the WSL and HTA will strive to meaningfully contribute to the perpetuation of surfing as both a distinctly Hawaiian tradition and thrilling modern-day competitive sport.

# **Haleiwa Challenger Activation Details**

- Presenting partner full category exclusivity (onsite/in media)
- Presenting partner logo integration into event title and graphics
- Included on select event marketing, editorial, and social posts (@wsl;
   3.9M followers)
- Rights to use WSLIP
- Global press plan
- Logo placement on athletes' jerseys' sleeve
- Premium onsite activation space
- Custom broadcast integrations
- Onsite PA announcements on all competition days
- Third-party measurement (Hooklt, Nielsen)

## **WSL Awards Activation Details**

- Listed as an "Official Partner"
- Logo integration into onsite branding (red carpet step-andrepeat, arrival banners, dinner program, et al.)
- Recognition/Mahalo during dinner program
- Gift bag inclusion to event attendees and/or select VIPs (World Champions)
- Three (3) invitations for Hawaii Tourism Authority guests to attend

### **Billabong Pro Pipeline & Hurley Pro Sunset Activation Details**

- Official Partner category exclusivity
- Access to WSLIP
- Branding on We Are One Ocean website
- Recognition/Mahalo at We Are One Ocean activation
- Logo integration into onsite branding at Billabong Pro Pipeline and Hurley Pro Sunset events
- Social media
- Inclusion in all marketing materials
- Inclusion in global press release
- Custom broadcast integrations
- Onsite PA announcements on all competition days
- Third-party measurement (Hooklt, Nielsen)

# **Bowls Pro Regional Activation Details**

- Official Partner full category exclusivity (onsite/in media)
- Logo integration into onsite branding
- Inclusion on select event marketing, editorial, and social posts (@wsl.qs; 105K followers)
- Rights to use WSLIP from the event
- Regional press plan
- Regional athlete ambassador integration
- Onsite PA announcements on all competition days
- Comprehensive post-event report

# Mahalo



### 8e

# Discussion Regarding an **Update on HTA's Major Market Area Request for Proposals**

# **Update of Upcoming MMA Procurements**

RFP	Target Issue Date	Notes
Canada MMA	November	Procurement document drafted
China MMA	November	Procurement document drafted
Korea MMA	N/A	Two one-year options; potential 12/31/24 end date
Oceania MMA	N/A	Base + two one-year options; potential 12/31/25 end date
HCC Management	December / January	Contract ends June 30, 2023

### 9

### Report and Update by the Budget, Finance, and Convention Center Standing Committee Held on November 15, 2022

### 9a.1

Financial Statements – Executive Summary as of October 31, 2022



### <u>Financial Statements – Executive Summary</u> As of October 31, 2022

### Foreword:

- Fund Accounts. HTA's major funds are the following:
  - o Tourism Federal Fund (ARPA TFF) Official Name: HTA CSFRF Subaward
  - Tourism Special Fund (TSF)
  - Convention Center Federal Fund (ARPA CCFF) Official Name: Convention
     Center CSFRF Subaward
  - Convention Center Enterprise Special Fund (CCESF)
- Remaining FY 2022 Budget. HTA currently can continue encumbering its FY 2022 ARPA funds until June 2023.
- Tracking of Cross-Year Encumbrances. The formatting of the financial statements has
  changed from prior years because we are now working with Federal funds that can be
  encumbered in more than one fiscal year. The change in format reflects the need to
  track such cross-year transactions.
- FY23 Funding. Although the HTA Board has approved the \$60M FY 2023 budget, the
  Governor has vetoed HB1147, 2022 Legislature, that would have appropriated those
  General funds. The Governor's veto was the result of questions on the constitutionality
  of the bill. HTA staff is currently working with the Governor's administration on releasing
  FY 2023 ARPA funds as a substitution for the General funds.

### **Summary of Financial Position – All Funds**

		(In Millions)					
		2022 TFF			2022 CCFF		
		(ARPA)	2023 ARPA	TSF	(ARPA)	CCESF	EDA
Casl	h at October 31, 2022	32.1	-	28.9	10.2	34.9	ı
	Increase (Decrease) due to						
	Revenue	1	-	-	1	ı	ı
	Program/Op Expenses	(1.7)	-	(0.2)	ı	ı	ı
Enc	umbered Funds	21.3	-	18.6	10.1	5.9	ı
Une	encumbered Funds	10.8	-	10.3	0.2	29.0	ı

### Tourism Federal Fund (ARPA TFF):

- \$32.1M in cash (remaining from amount that has been allotted to HTA so far). Cash decreased by \$1.7M from September 30, 2022 due to disbursements related to program expenditures.
- 2. The release of TFF funds for HTA use is accomplished through an approval process that includes approval by the Governor (CSFRF approval), the State's Department of Budget & Finance's (B&F) and the HTA Board of Directors. Below is a summary of the status of those approvals:

	Gov Approved	B&F Funds Release		<b>Board Approved</b>	l l	
	(CSFRF)	Requested	Approved *	Amount	Encumbered	
Hawaiian Culture	-	1,565,500	1,565,500	4,544,845	1,200,300	
Natural Resources	-	665,000	665,000	1,915,000	100,000	
Community	27,289,500	735,500	735,500	3,685,500	120,000	
Branding	28,500,000	33,563,000	33,563,000	31,673,655	29,557,448	
Sports	-	4,344,889	4,344,889	6,311,889	2,844,889	
Safety & Security	-	900,000	900,000	700,000	152,044	
Research	-	60,000	60,000	60,000	-	
Planning	-	2,005,200	2,005,200	2,005,200	777,387	
Admin	648,700	1,199,111	1,199,111	1,199,111	430,824	
Governance and Org-Wide	351,800	529,001	529,001	572,001	261,354	
Payroll	3,210,000	7,132,799	7,132,799	7,332,799	6,505,671	
	60,000,000	52,700,000	52,700,000	60,000,000	41,949,917	
* Based on original submitta	als to B&F. HTA is not	required to seek I	3&F's approval for	subsequent budget re	allocations.	

<sup>\*</sup>Based on original submittals to B&F. HTA is not required to seek B&F's approval for subsequent budget reallocations.

However, HTA notified B&F of significant changes from original plans.

B&F has approved HTA's extension request to allow the encumbering and expenditure of the \$60M ARPA funds by June 30, 2023.

3. Over several meetings, the HTA Board approved the FY 2022 budget of \$60M, further detailed below.

	Incremental		
	Approved at	Cumulative	
	Meeting	<b>Budget Approved</b>	Description
June 11, 2021 Meeting	1,000,000	1,000,000	Payroll
July 2021 Meeting	32,200,500	33,200,500	Branding, Payroll, Admin and Governance
September 2021 Meeting	1,787,889	34,988,389	Cruise and Sports
November 2021 Meeting	8,086,611	43,075,000	Most other programs
			Programs previously identified as needing
December 2021 Meeting	5,300,000	48,375,000	further clarification to Board's questions.
January 2022 Meeting	475,000	48,850,000	NAHHA FY23
			Release of funds for FY23 payroll, admin and
June 2022 Meeting	4,300,000	53,150,000	governance costs, bringing to current.
			Release of funds for KO, AA, and CEP
July 2022 Meeting	6,400,000	59,550,000	programs
			Release of remaining funds as part of staff's
September 2022 Meeting	450,000	60,000,000	budget reallocation request.

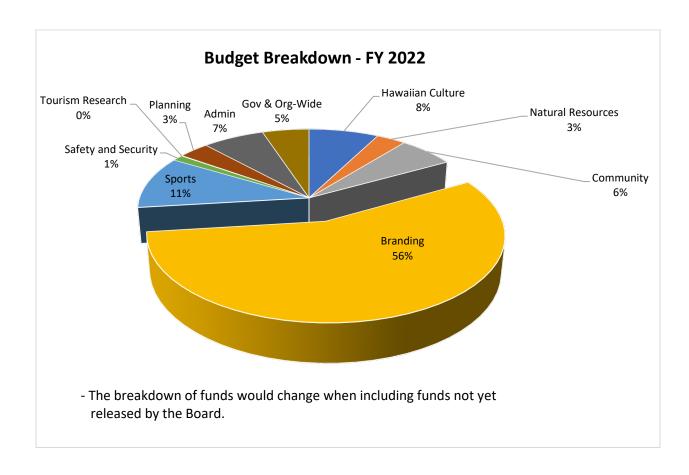
As of October 31, 2022, \$41.9M of the \$60.0M FY2022 budget was utilized/encumbered, or 70%.

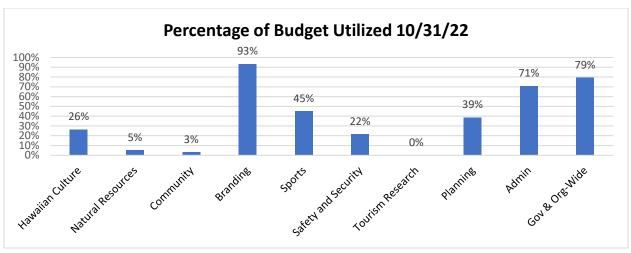
Below is a summary of the FY 2022 budget based upon Federal reporting categories (titles were paraphrased). In April 2022, B&F approved HTA's request to reclassify Federal eligibility categories from "Negative Economic Impacts" to "Revenue Loss (Revenue Replacement)."

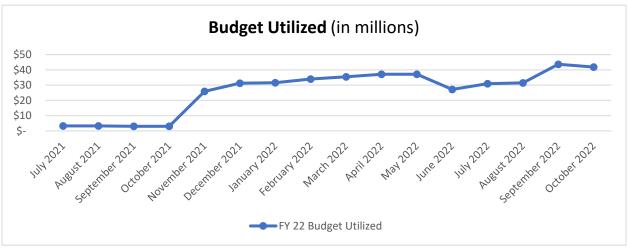
Primary Federal Category	Budget	Encumbered	Remaining
Revenue Replacement	52,667,201.00	35,444,246.00	17,222,955.00
Continuation of Government Services			
Payroll	7,332,799.00	6,505,671.00	827,128.00
	60,000,000.00	41,949,917.00	18,050,083.00

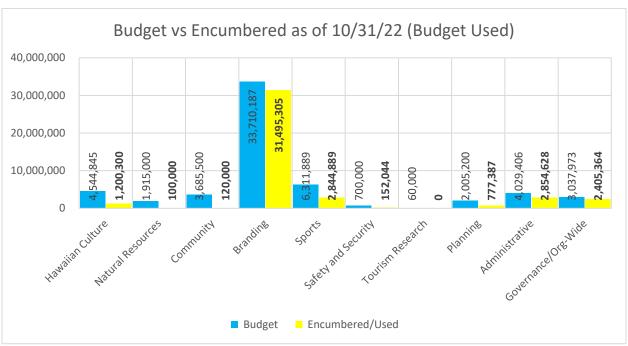
The following are various charts to depict our FY 2022 budget, budget utilization and trends. Additionally, these charts reflect the funding of FY 2023 community-type programs that were originally planned to be funded by the FY 2023 budget. Such programs were instead funded by FY 2022's budget to fulfill HTA's commitment toward community, in consideration of cash flow needs of those programs while HTA's FY 2023 funding is being resolved. Further, the majority of Major Market Area contracts within the

Branding budget are to be used toward Branding Education programs to promote responsible and regenerative tourism.









- 4. Significant budget reallocations for the period are:
  - a. Reallocated \$1,500,000 from Island Chapter Staffing and Administrative Costs to the US MMA program, which represented a reversal of a previous budget reallocation requested by Staff that was no longer necessary.
  - Reallocated \$200,500 from gohawaii.com to Global Market Shared Resources to better reflect intended costs under the previously reported HVCB Global Support Services contract extension.

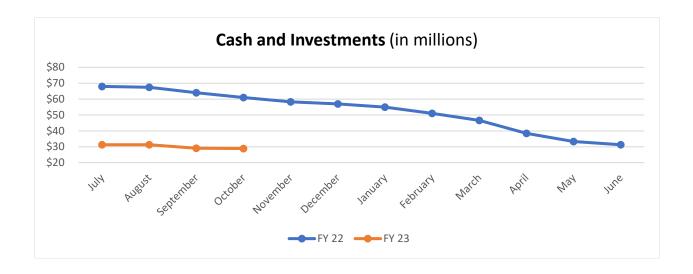
A detail of the budget reallocations made for the reporting period and cumulatively for the fiscal year is provided on the accompanying Budget Reallocation Summary.

- 5. \$21.3M in encumbrances outstanding.
- 6. Operating Income (Loss):
  - a. Cumulatively from the beginning of FY 2022 (prior year), \$52.7M has been allotted to HTA through October 31, 2022, which represents ARPA funds HTA is using for staff's payroll, program, admin and governance costs.
  - b. Cumulatively, \$20.6M has been expended through October 2022 from the beginning of FY 2022 (prior year).
  - c. Since HTA can continue to encumber off the FY 2022 budget in FY 2023, a single Statement of Revenues and Expenditures is presented, which displays both current year and cumulative activity. Typically, separate statements would be presented for current year and prior year funds.

### Tourism Special Fund - (TSF; incl Emergency):

- 7. The Tourism Special Fund sunset on January 1, 2022, pursuant to Act 001, 2021 Legislative Special Session, upon which all unencumbered funds are available for remitting to the State's General Fund. The \$5M Emergency Fund remains with HTA.
- 8. \$28.9M in cash and investments. The cash balance is earmarked primarily for contract encumbrances made from the FY 2021 budget. The FY 2021 budget was funded by HTA's reserves that were bolstered by cancelled and reduced contracts due to the pausing of TAT distributions to HTA at the onset of the pandemic and a one-time TAT

cash distribution in June 2021. In FY 2023, we continue to spend down previously encumbered funds within the TSF.

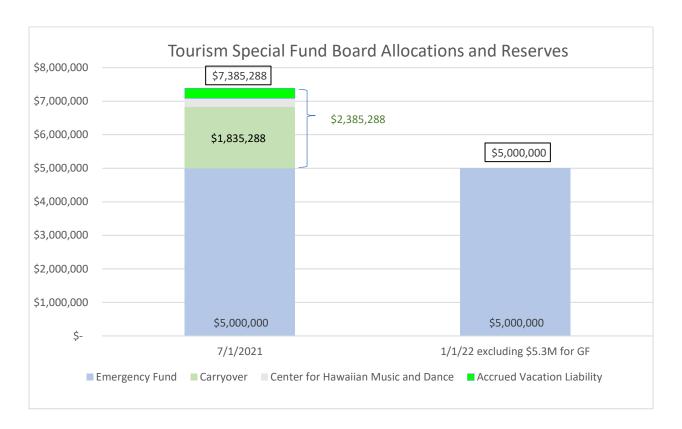


- a. Includes \$5M in Emergency Fund held as investments.
  - i. Approximately \$1.0M held in money market funds and \$4M held in US
     Treasury notes laddered in approximately 3-month intervals.
  - ii. Further detail provided in the financial statements
- b. Cash decreased by \$176K from September 30, 2022, primarily due to disbursements for program expenditures.
- c. We anticipate the cash balance to decrease to \$0 over time once all encumbered funds are expended, except for the \$5M Emergency Fund.
- 9. HTA's outstanding encumbrances are summarized as follows:

\$18.6M	Prior year encumbrances currently being spent down
\$0.00	Current year encumbrances remaining
\$18.6M	Total encumbrances outstanding as of October 31, 2022

Staff routinely makes a concerted effort to liquidate older encumbrances that should no longer be encumbered and that is reflected here.

10. In addition to HTA's \$5M Emergency Fund, approximately \$5.3M in unencumbered funds is available to return to the State's General Fund as a result of the sunset of the Tourism Special Fund, Pursuant to Act 001, Special Session 2021 (HB 862). This balance has grown from the \$2.3M on July 1, 2021 (start of FY22) to the current amount due to efficiencies realized from unspent contracts that were previously encumbered.



- 11. With its sunset, there is no budget for the Tourism Special Fund in FY 2023.
- 12. Operating Income (Loss):
  - a. Pursuant to Act 001, Legislative Special Session 2021, HTA is no longer included in the TAT allocation.
  - b. \$50.2K of investment income earned year-to-date.

#### Convention Center Federal Fund (ARPA CCFF):

13. \$10.2M in cash (remaining from amount that has been allotted to HTA). Cash remained consistent from September 30, 2022.

14. Over several meetings, the HTA Board approved the \$11M budget for FY 2022's Convention Center ARPA funds, further detailed below.

	Incremental Approved at Meeting	Cumulative Budget Approved	
June 2021 Meeting	162,000	162,000	Interim Payroll funding
July 2021 Meeting	328,000	490,000	Payroll for remainder of year
February 2022 Meeting	10,510,000	11,000,000	Remainder of budget, primarily for R&M
			Reallocated to fund FY23 operations due
			to HB1147 (2022) veto, bringing to
June 2022 Meeting	0	11,000,000	current

In April 2022, B&F approved HTA's request to extend the period of performance from June 2022 to June 2023, as anticipated from prior discussions.

15. No budget reallocations were made in October 2022.

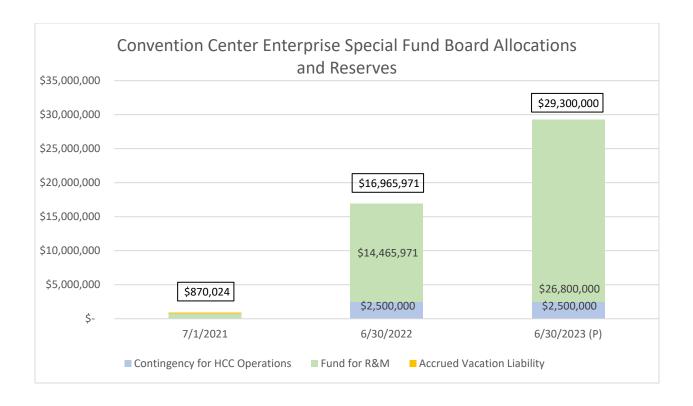
#### 16. Operating Income:

- a. Cumulatively from the beginning of FY 2022 (prior year), \$11M of ARPA funds has been allotted, which represents ARPA funds HTA used in FY 2022 for staff's payroll and, provided the earlier-noted budget reallocation, that will fund FY 2023 expenditures of the Convention Center.
- b. Since HTA can continue to encumber off the FY 2022 budget in FY 2023, a single Statement of Revenues and Expenditures is presented, which displays both current year and cumulative activity. Typically, separate statements would be presented for current year and prior year funds.

#### Convention Center Enterprise Special Fund (CCESF):

- 17. \$34.9M in cash. Cash remained consistent from September 30, 2022.
- 18. \$35.4M in cash with contractor or with DAGS, for R&M projects (as of September 2022).
  - a. Includes \$2M in Emergency R&M funds
  - b. These funds are encumbered or budgeted toward specific projects such as kitchen wall rehabilitation and exterior planter repairs, exterior building painting,

- house audio upgrades, ballroom gutter and transom glass repair, chiller replacement, and various equipment purchases and upgrades. Of the \$35.4M, approximately \$2.4M has been contracted (as of September 2022).
- c. The amount of cash remaining with the contractor already accounts for \$2.4M expended on current and future projects (in-progress costs or preliminary work).
- 19. \$29M reserved as Board allocations as of October 31, 2022, of which \$2.5M is earmarked as a facility operations contingency reserve and \$26.5M is earmarked for the Convention Center's major R&M program as supported by specific projects under its 6-Year Plan. This \$29M compares to a reserve balance of \$16.9M as of June 30, 2022. The increase is due to the approximate \$1.1M in revenue recorded in July 2022 and \$11M in TAT revenue that was deposited into the CCESF in August 2022, pursuant to HRS 237D, as amended by Act 1 of the 2021 Legislative Special Session, which allowed for the continued deposit of TAT into the CCESF. Without the ability to spend these funds due to the CCESF not having an appropriation ceiling in FY 2023, we forecast the amount reserved as Board allocations to remain around \$29M through June 2023. No significant Convention Center revenues will be collected due to a change in the management contract with AEG/ASM that will require the contractor's use of revenues to pay for costs (netting cash flow). This contract change is particularly necessary with no CCESF expenditure ceiling for the second consecutive year.



20. \$5.9M of prior year outstanding encumbrances currently being spent down.

#### 21. Budget:

a. No budget has been established for the CCESF in FY 2023, as no expenditure ceiling was appropriated, as discussed earlier.

#### 22. Operating Income:

- a. HTA collected \$11M in TAT funds cumulatively for FY 2023.
- b. Convention Center Operations
  - Note: HTA's FY 2023 operating subsidy to the Convention Center cumulatively through September 2022 was \$1.1M per HCC financial statements (as of September 2022). We budgeted for a \$5.4M operating subsidy for FY 2023. Funded by FY22's encumbrance as discussed above.

#### **EDA Grant**:

23. The Board's \$14M budget was approved in June 2022 and we are working with the EDA to approve HTA's Grant Administration Plan.

#### Balance Sheet Tourism Federal (ARPA) Fund As of 10/31/22

	Current Year	
Assets		
Current Assets		
Checking	32,089,900.04	
Total Current Assets	32,089,900.04	
Total Assets	32,089,900.04	
Fund Balance		
Current year payables		
Accounts Payable	595.45	
Total Current year payables	595.45	
Encumbered Funds		
FY 2022 Funds	21,339,011.88	
Total Encumbered Funds	21,339,011.88	
Unencumbered Funds		
Total Unencumbered Funds	10,750,292.71	
Total Fund Balance	32,089,900.04	

Balance Sheet Tourism Special Fund As of 10/31/22

	Current Year
Assets	
Current Assets	
Checking	23,955,261.12
Total Current Assets	23,955,261.12
Total Assets	23,955,261.12
Fund Balance	
Encumbered Funds	
FY 2015 Funds	6,830.35
FY 2016 Funds	6,047.12
FY 2017 Funds	15,706.80
FY 2018 Funds	4,137.03
FY 2019 Funds	37,461.33
FY 2020 Funds	794,164.15
FY 2021 Funds	17,729,599.44
Total Encumbered Funds	18,593,946.22
Unencumbered Funds	
Total Unencumbered Funds	5,361,314.90
Total Fund Balance	23,955,261.12

# Balance Sheet Convention Center Federal (ARPA) Fund As of 10/31/22

	Current Year
Assets	
Current Assets	
Checking	10,248,890.96
Total Current Assets	10,248,890.96
Total Assets	10,248,890.96
Fund Balance	
Encumbered Funds	
FY 2022 Funds	10,070,285.27
Total Encumbered Funds	10,070,285.27
Unencumbered Funds	
Total Unencumbered Funds	178,605.69
Total Fund Balance	10,248,890.96

# Balance Sheet Convention Center Enterprise Special Fund As of 10/31/22

	Current Year
Assets	
Current Assets	
Checking	34,921,672.05
Total Current Assets	34,921,672.05
Total Assets	34,921,672.05
Fund Balance	
Encumbered Funds	
FY 2019 Funds	110,894.39
FY 2021 Funds	5,771,724.93
Total Encumbered Funds	5,882,619.32
Unencumbered Funds	
Total Unencumbered Funds	29,039,052.73
Total Fund Balance	34,921,672.05

Balance Sheet Emergency Trust Fund As of 10/31/22

	Current Year
Assets	
Current Assets	
Investments	5,038,734.64
Total Current Assets	5,038,734.64
Total Assets	5,038,734.64
Fund Balance	
Current year net assets	
	24,709.92
Total Current year net assets Prior years	24,709.92
Total Prior years	5,014,024.72
Total Fund Balance	5,038,734.64

## HTA Allocations FY 2022 and FY 2023

#### **HTA Allocations:**

#### **Annual Budgets:**

-\$60M FY 2023 HTA ARPA Funds (subject to release by Governor)

**-No FY23 budget for Convention Center** (\$11M TAT, however no expenditure ceiling appropriation)

#### **\$5M Emergency Funds**

**\$5M Emergency Fund Reserve** (Established by Statute as a separate fund, to be used upon declaration of a tourism emergency by the Governor)

**\$0M Mandated by Board** (designated for use in the event of a significant economic downturn upon Board approval; used to fund FY 21 budget)

Convention Center Enterprise Special Fund:			
			Projected
_	7/1/2021	6/30/2022	6/30/2023
Carryover for HCC Operations		2,500,000	2,500,000
Reserve for Funding Year 21 Transaction	-	-	-
Funds for 6-Year R&M Plan	790,024	14,465,972	26,800,000
Accrued Vacation Liability	80,000	_	_
·			
	870,024	16,965,972	29,300,000

<sup>\*</sup>With no expenditure ceiling appropriated in FYs 2022 and 2023, HTA is currently unable to spend these funds.

Statement of Revenues and Expenditures
Fiscal Year 2022 Funds - Tourism Federal Fund
From 7/1/2021 Through 10/31/2022

		Cumulative	Budget	Current	FY 2023
	Budget	Actual	<u> Variance</u>	Period Actual	Actual
Revenue					
Alloted Federal Funds	60,000,000.00	52,700,000.00	(7,300,000.00)	0.00	4,360,000.00
Total Revenue	60,000,000.00	52,700,000.00	(7,300,000.00)	0.00	4,360,000.00
Expense					
Perpetuating Hawaiian Culture	4,544,845.00	0.00	4,544,845.00	0.00	0.00
Natural Resources	1,915,000.00	0.00	1,915,000.00	0.00	0.00
Community	3,685,500.00	100,000.00	3,585,500.00	0.00	0.00
Branding	33,710,187.00	15,969,871.20	17,740,315.80	1,504,655.02	4,974,553.41
Sports	6,311,889.00	2,469,889.00	3,842,000.00	125,000.00	125,000.00
Safety and Security	700,000.00	136,944.92	563,055.08	90,000.00	90,000.00
Tourism Research	60,000.00	0.00	60,000.00	0.00	0.00
Planning	2,005,200.00	54,854.05	1,950,345.95	1,010.52	19,820.82
Administrative	4,029,406.00	969,509.90	3,059,896.10	1,352.22	3,907.26
Governance and Org-Wide	3,037,973.00	909,626.34	2,128,346.66	4,514.64	4,962.04
Total Expense	60,000,000.00	20,610,695.41	39,389,304.59	1,726,532.40	5,218,243.53
Net Income	0.00	32,089,304.59	32,089,304.59	(1,726,532.40)	(858,243.53)

Hawaii Tourism Authority
Statement of Revenues and Expenditures
Prior Year Funds - Tourism Special Fund
From 10/1/2022 Through 10/31/2022

	Budget	Current Year Actual	Budget Variance	Current Period Actual
Revenue				
Interest and Dividends	0.00	50,207.67	50,207.67	0.00
Total Revenue	0.00	50,207.67	50,207.67	0.00
Expense				
Perpetuating Hawaiian Culture	6,809,550.50	0.00	6,809,550.50	0.00
Natural Resources	1,781,000.00	0.00	1,781,000.00	0.00
Community	1,192,966.00	465,975.89	726,990.11	0.00
Branding	10,397,551.18	1,925,795.75	8,471,755.43	175,966.00
Sports	18,000.00	0.00	18,000.00	0.00
Safety and Security	92,094.23	0.00	92,094.23	0.00
Tourism Research	455,211.72	13,875.00	441,336.72	0.00
Administrative	253,219.23	0.00	253,219.23	0.00
Total Expense	20,999,592.86	2,405,646.64	18,593,946.22	175,966.00
Net Income	(20,999,592.86)	(2,355,438.97)	18,644,153.89	175,966.00

Statement of Revenues and Expenditures
Fiscal Year 2022 Funds - Convention Center Federal Fund
From 7/1/2021 Through 10/31/2022

	Budget	Cumulative Actual	Budget Variance	Current Period Actual	FY 2023 Actual
Revenue					
Alloted Federal Funds	11,000,000.00	11,000,000.00	0.00	0.00	0.00
Total Revenue	11,000,000.00	11,000,000.00	0.00	0.00	0.00
Expense					
Branding	72,458.00	6,079.86	66,378.14	0.00	0.00
Administrative	247,042.00	207,964.14	39,077.86	0.00	0.00
Governance and Org-Wide	1,334,845.00	537,065.04	797,779.96	0.00	0.00
HCC Operating Expense	5,406,900.00	0.00	5,406,900.00	0.00	0.00
HCC Repair and Maintenance	2,970,455.00	0.00	2,970,455.00	0.00	0.00
HCC Sales and Marketing / MFI	968,300.00	0.00	968,300.00	0.00	0.00
Total Expense	11,000,000.00	751,109.04	10,248,890.96	0.00	0.00
Net Income	0.00	10,248,890.96	10,248,890.96	0.00	0.00

Statement of Revenues and Expenditures
Fiscal Year 2023 Funds - Convention Center Enterprise Special Fund
From 10/1/2022 Through 10/31/2022

		<b>Current Year</b>	Budget	Current
	Budget	Actual	Variance	<b>Period Actual</b>
Revenue				
Transient Accomodations Tax	11,000,000.00	11,000,000.00	0.00	0.00
Total Revenue	11,000,000.00	11,000,000.00	0.00	0.00
Net Income	11,000,000.00	11,000,000.00	0.00	0.00

Statement of Revenues and Expenditures
Prior Year Funds - Convention Center Enterprise Special Fund
From 10/1/2022 Through 10/31/2022

		<b>Current Year</b>	Budget	Current
	Budget	Actual	Variance	<b>Period Actual</b>
Revenue				
Interest and Dividends	0.00	32,377.55	32,377.55	0.00
HCC Revenue	0.00	1,040,703.47	1,040,703.47	0.00
Total Revenue	0.00	1,073,081.02	1,073,081.02	0.00
Expense				
Governance and Org-Wide	296.52	0.00	296.52	0.00
HCC Operating Expense	5,512,649.87	0.00	5,512,649.87	0.00
HCC Repair and Maintenance	10,129,600.00	10,129,600.00	0.00	0.00
HCC Sales and Marketing / MF	369,672.93	0.00	369,672.93	0.00
Total Expense	16,012,219.32	10,129,600.00	5,882,619.32	0.00
Net Income	(16,012,219.32)	(9,056,518.98)	6,955,700.34	0.00

Hawaii Tourism Authority
Statement of Revenues and Expenditures
Fiscal Year 2022 Funds - EDA Tourism Grant Fund From 10/1/2022 Through 10/31/2022

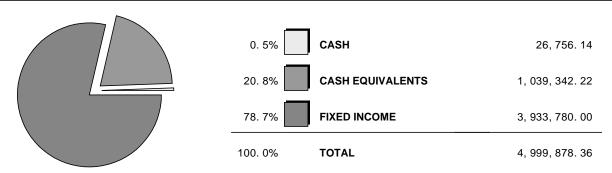
	Budget	Current Year Actual	Budget Variance	Current Period Actual
Revenue				
Alloted Federal Funds	14,024,372.00	0.00	(14,024,372.00)	0.00
Total Revenue	14,024,372.00	0.00	(14,024,372.00)	0.00
Expense				
Natural Resources	7,950,000.00	0.00	7,950,000.00	0.00
Community	20,000.00	0.00	20,000.00	0.00
Branding	4,540,000.00	0.00	4,540,000.00	0.00
Planning	770,000.00	0.00	770,000.00	0.00
Administrative	331,907.00	0.00	331,907.00	0.00
Governance and Org-Wide	412,465.00	0.00	412,465.00	0.00
Total Expense	14,024,372.00	0.00	14,024,372.00	0.00
Net Income	0.00	0.00	0.00	0.00

### h Bank of Hawaii

Statement Period Account Number 09/01/2022 through 09/30/2022 BANK OF HAWAII AGENT U/A DATED 10/31/2018 FOR HAWAII TOURISM AUTHORITY -TOURISM EMERGENCY TRUST FUND

#### **Summary Of Investments**

#### **Investment Allocation**



#### **Investment Summary**

	Market Value	%	Estimated Income	Current Yield
CASH	26,756.14	0.54	0	0.00
CASH EQUIVALENTS	1,039,342.22	20.79	24,840	2.39
FIXED INCOME	3,933,780.00	78.68	88,750	2.26
Total Fund	4,999,878.36	100.00	113,590	2.27

#### **Schedule Of Investments**

UNITS	DESCRIPTION	BOOK VALUE	MARKET VALUE	% OF CATEGORY
	CASH	2,044.87	2,044.87	7.64
	ACCRUED INCOME	24,711.27	24,711.27	92.36
	TOTAL CASH	26,756.14*	26,756.14*	100.00*
	CASH EQUIVALENTS			
	CASH MANAGEMENT			
1,039,342.22	DREYFUS TREASURY OBLIGATIONS CASH MANAGEMENT FUND	1,039,342.22	1,039,342.22	100.00
	FIXED INCOME			
	U S TREASURY OBLIGATIONS			
500,000	US TREASURY NOTES .125% 10/31/2022	496,445.31	498,995.00	12.68

## th Bank of Hawaii

Statement Period Account Number 09/01/2022 through 09/30/2022 BANK OF HAWAII AGENT U/A DATED 10/31/2018 FOR HAWAII TOURISM AUTHORITY -TOURISM EMERGENCY TRUST FUND

#### **Schedule Of Investments**

UNITS	DESCRIPTION	BOOK VALUE	MARKET VALUE	% OF CATEGORY
500,000	US TREASURY NOTES 2.375% 01/31/2023	499,513.31	497,810.00	12.65
500,000	US TREASURY NOTES 2.75% 04/30/2023	499,531.25	496,465.00	12.62
500,000	US TREASURY NOTES 2.75% 07/31/2023	498,868.51	494,260.00	12.56
500,000	US TREASURY NOTES 2.875% 10/31/2023	498,496.09	492,615.00	12.52
500,000	US TREASURY NOTES 2.5% 01/31/2024	495,426.34	488,260.00	12.41
500,000	US TREASURY NOTES 2.25% 04/30/2024	491,738.28	484,220.00	12.31
500,000	US TREASURY NOTES NOTE 2.125% 07/31/2024	492,617.19	481,155.00	12.23
	TOTAL U S TREASURY OBLIGATIONS	3,972,636.28*	3,933,780.00*	100.00*
	Total Fund	5,038,734.64*	4,999,878.36*	100.00*

Lead Income Statement - Com	parison	ACTUAL	FORECAST	FORECAST	VARIANCE
		07/22-09/22 FY 2023	10/22-06/23 FY 2023	07/22-06/23 FY 2023	
	TOTAL				
Event Income					
Direct Event Income					
Rental Income	3,076,000	682,511	2,305,501	2,988,012	87,988
Service Income	725,600	238,846	620,333	859,179	(133,579
Service Expenses Total Direct Event Income	(2,218,600) 1,583,000	(440,428) 480,928	(1,445,439) 1,480,395	(1,885,868) 1,961,323	(332,732
				-,,	10.010
Ancillary Income Gross F&B Revenue	7,849,500	1,514,373	F 067 337	6 501 710	1 267 700
Direct F&B Expenses	(3,328,600)	(675,554)	5,067,337 (2,161,245)	6,581,710 (2,836,799)	1,267,790 (491,80)
Gross Parking	1,007,000	266,572	532,560	799,132	207,868
Parking Expense	(144,100)	(39,217)	(124,510)	(163,727)	19,627
Electrical Service	88,800	5,830	38,080	43,910	44,890
A/V Service	152,400	76,498	97,110	173,608	(21,208
Internet Service	_	4	-	€	` '
Rigging Service	76,600	49,723	10,120	59,843	16,75
Total Ancillary Income	5,701,601	1,198,225	3,459,452	4,657,677	1,043,92
otal Event Income	7,284,600	1,679,153	4,939,847	6,619,000	665,600
Other Income					
Other Income Parking, Non-Event	7,000	648	2 252	4 000	2.00
Interest	6,000	14,528	3,352 45,000	4,000 59,528	3,00
Miscellaneous Income	52,500	20,409	39,375	59,528 59,784	(53,52
Total Other Income	65,500	35,585	87,727	123,312	(7,28 (57,81
djusted Gross Income	7,350,100	1 714 720			
ujusted Gross Income	7,330,100	1,714,738	5,027,574	6,742,312	607,78
perating Expenses	4 470 200	026 220	2 242 400	4.050.030	400.36
Facility Salaries & Wages	4,478,200	826,339	3,242,499	4,068,838	409,36
Benefits Less: Event Labor Allocations	1,481,100	288,483	905,001	1,193,484	287,61
Net Employee Wages & Benefit	(745,425) 5,213,875	(121,527) 993,295	(500,374) 3,647,126	(621,901) 4,640,421	(123,52) 573,45
Contracted Services	1,780,700	525,186	1,210,946	1,736,132	44,56
General & Administrative	200,800	51,206	174,678	225,884	(25,08
Operations	124,400	21,782	102,961	124,743	(23,00
Repair & Maintenance	1,100,400	196,486	908,914	1,105,400	(5,00
Supplies	460,400	72,908	386,695	459,603	79
Insurance	171,000	49,107	139,500	188,607	(17,60
Utilities	2,611,900	797,034	2,244,571	3,041,605	(429,70
	122,400	1,112	66,647	67,759	54,64
Management Fees	456,800	57,099	342,601	399,700	57,10
F&B Overhead Expense	1,677,700	355,529	1,248,093	1,603,622	74,07
Less: Expenses Allocated	(1,473,175)	(358,292)	(943,267)	(1,301,559)	(171,61
Total Operating Expenses	12,447,200	2,762,452	9,529,465	12,291,917	155,28
	(5,097,100)	(1,047,714)	(4,501,892)	(5,549,606)	
ther Income (Expenses)	(0.900)				(2.40
trier fricome (Expenses)	(9,800)	(4,491)	(7,803)	(12,294)	(2,49
The High Street of T	(5,106,900)	(1,052,205)	(4,509,695)	(5,561,900)	-
ixed Asset Purchases	(300,000)	(90,715)	(209,285)	(300,000)	
	(5,406,900)	(1,142,920)	(4,718,980)	(5,861,900)	
	1-1:11	1-1	1.11.2012007	10/002/000/	
iross Buildina Revenues	5,191,900	1,355,565	3,691,431	5,046,996	144,90
iross Building Expenses	13,442,000	2,981,774	10,068,410	13,050,184	391,81
uilding Net Income (Loss)	(8,250,100)	(1,626,210)	(6,376,979)	(8,003,189)	246,91
50 D D					
ross F&B Revenues ross F&B Expenses	7,849,500 5,006,300	1,514,373 1,031,083	5,067,337 3,409,338	6,581,710 4,440,421	1,267,79 565,87
&B Net Income (Loss)					
	2,843,200	483,290	1,657,999	2,141,289	701,91
acility Net Cash Flow	(5,406,900)	(1,142,920)	(4,718,980)	(5,861,900)	(455,00
Total Gross Revenues	13,041,400	2,869,938	8,758,768	11,628,706	1,412,69
otal Gross Expenses	18,448,300	4,012,857	13,477,748	17,490,605	957,69
otal Facility Net Cash Flow	(5,406,900)	(1,142,920)	(4,718,980)	(5,861,900)	(455,00
				11	1.55/50

# Hawaii Convention Center Facility Income Statement From 9/01/2022 Through 9/30/2022 (In Whole Numbers)

Secret Four Four Power   Secret Four Power Pow		Current Month Actual	Current Month Budget	Variance	Current Month Prior Year	YTD Actual	YTD Budget	Variance	YTD Prior Year
Service Revenue   73,396   61,847   12,069   190,387   238,944   236,539   2,005   415,620   398,630   Total Direct Service Experiments   220,948   338,310   375,121   371,15	Direct Event Income								
Total Direct Event Income   390,346   338,319   (37,373)   271,519   321,356   1,176,590   (358,236)   588,500     Direct Severce Expenses   114,672   189,002   75,122   87,325   440,411   610,565   170,134   463,040     Net Birrect Event Income   176,266   138,517	Rental Income (Net)	217,010	266,472	(49,462)	122,133	682,512	943,051	(260,540)	552,700
Net Direct Service Expertance   114,679   189,002   75,123   87,7325   440,411   610,565   170,134   403,040     Net Direct Event Income   176,266   138,517   184,194   490,024   590,025   68,101   525,590     Arrolllery Income	Service Revenue	73,936	61,847	12,089	149,387	238,844	236,539		
Not Direct Event Income   176,266   138,517   184,194   480,024   500,025   (88,101)   525,590   Ancillary Income   Food and Beverage (Net)   138,749   166,345   (77,596)   11,178   818,818   915,223   (244,925)   (1,489)   (1,480)	Total Direct Event Income	290,946	328,319	(37,373)	271,519	921,356	1,179,590	(258,234)	988,630
Food and Beverage (Net)	Direct Service Expenses	114,679	189,802	75,123	87,325	440,431	610,565	170,134	463,040
Food and Beverage (Net)	Net Direct Event Income	176,266	138,517	2.0	184,194	480,924	569,025	(88,101)	525,590
Food and Beverage (Net)	Ancillary Income								
Event Parking (Net)   80,995   81,220   (2,225)   214   227,355   439,330   (200,4965)   334,872     Electrical Services   3,887   5,200   (1,131)   0   5,830   7,240   (1,140)   0,00     Audio (Neusla   20,211   8,040   12,171   4,054   76,497   25,900   59,517   9,745     Internet Services   0   0   0   0   0   0   0   0   0     Rigging Services   49,723   0   49,723   0   49,723   61,000   (11,778)   0   0     Rigging Services   49,723   0   0   0   0   0   0   0   0   0	Food and Beverage (Net)	138,749	166,345	(27,596)	11,378	838,819	965,982	(127,163)	(1.498)
Electrical Services   3,887   5,200   (1,131)   0   5,830   7,240   (1,1410)   0   0,240   0   0   0   0   0   0   0   0   0	• • •								
Audio Visual Internet Services	• • • • • • • • • • • • • • • • • • • •								
Internal Services	Audio Visual		•			•			
Post Association   Post Associ	Internet Services				•				-
Total Ancillary Income   283,565   262,885   30,760   15,646   1,196,224   1,492,522   (294,298)   343,119     Total Event Income   469,831   401,322   668,509   199,840   1,679,148   2,061,547   (382,399)   868,700     Other Operating Income   Non-Event Parking   564   583   (19)   1,800   648   1,749   (1,101)   3,300     Other Income   16,012   4,875   11,137   9,292   34,936   14,635   20,311   20,883     Total Gross Income   466,407   406,789   79,677   210,932   1,714,732   2,077,921   (363,189)   892,392     Total Gross Income   486,407   406,789   79,677   210,932   1,714,732   2,077,921   (363,189)   892,392     Net Salaries & Benefits   30,800   34,837   328,149   1,051,328   1,348,877   297,549   956,639     Payroll Taxes & Benefits   105,029   13,986   34,837   85,487   1,051,328   1,348,877   297,549   956,639     Payroll Taxes & Benefits   105,029   139,866   34,837   85,487   1,051,328   1,348,877   297,549   956,639     Total Arcias Alvages   402,871   417,882   35,011   328,149   1,051,328   1,348,877   297,549   956,639     Payroll Taxes & Benefits   105,029   139,866   34,837   85,487   1,051,328   1,348,877   297,549   956,639     Total Met Salaries & Herris   105,029   139,866   34,333   1,349,535   (216,669)   (99,111)   (205,438)     Total Met Salaries & Perefits   479,853   316,598   36,715   340,784   1,220,784   1,549,866   323,522   913,708     Other Indirect Expenses   420,473   45,563   2,590   23,429   132,422   156,611   24,189   19,281     Repair & Maintenance   66,673   107,300   40,843   84,613   200,993   245,900   78,961   194,266     Operational Supplies   42,073   45,563   2,590   23,429   132,422   156,611   24,189   73,422     Insurance   16,000   16,000   13,487   3,489   3,499									
Total Event Income 469,831 401,322 68,509 199,840 1,679,148 2,061,547 (382,399) 868,709  Other Operating Income Non-Event Parking 564 583 (19) 1,800 648 1,749 (1,101) 3,300 Other Income 16,012 4,875 11,137 9,292 34,936 14,625 20,311 20,833 Total Other Operating Income 16,576 5,458 11,118 11,092 35,584 16,374 19,210 22,683 Total Gross Income 486,400 406,780 79,627 210,932 1,714,732 2,077,921 (363,189) 892,392  Net Solaries & Benefits Salaries & Benefits 105,029 139,866 34,837 85,47 288,513 419,598 131,055 251,917 Otal Peter Solaries & Benefits 105,029 139,866 34,837 85,47 288,513 419,598 131,055 251,917 Total Peter Solaries & Benefits 105,029 139,866 34,837 85,47 288,513 419,598 131,055 251,917 Total Peter Solaries & Benefits 105,029 139,866 34,837 85,47 288,513 419,598 131,055 251,917 Total Peter Solaries & Benefits 105,029 139,866 34,837 85,47 288,513 419,598 131,059 251,917 Total Peter Solaries & Benefits 105,029 139,866 34,837 85,47 288,513 419,598 131,059 251,917 Total Peter Solaries & Benefits 479,853 516,568 36,715 340,794 12,20,294 15,949,806 329,522 913,108 Other Indirect Expenses Net Contracted Services 73,842 30,961 (42,881) 13,658 183,708 9,005 (85,882) 40,752 915,000 Peter Indirect Expenses Net Contracted Services 73,842 30,961 (42,881) 13,658 183,708 9,005 (85,882) 40,752 915,000 Peter Indirect Expenses 12,004 11,533 (551) 9,395 26,581 34,999 8,018 19,281 Peter Solaries & Peter Sol		-					-		
Collaboration   Collaboratio									
Non-Event Parking   S64	Total Event Income	469,831	401,322	68,509	199,840	1,679,148	2,061,547		868,709
Non-Event Parking   564   583   (19)   1,800   648   1,749   (1,101)   3,300   Chler Income   16,012   4,875   11,137   9,292   34,936   14,625   20,311   20,383   Total Other Operating Income   16,576   5,758   11,118   11,092   35,584   16,374   19,210   23,683   Total Gross Income   486,407   406,780   79,627   210,932   1,714,732   2,077,921   (363,189)   892,392   Net Salaries & Benefits   Salaries & Wages   40,2871   437,882   35,011   328,149   1,051,328   1,348,877   297,549   956,629   Payroll Taxes & Benefits   105,029   139,866   34,837   88,437   88,513   419,598   131,085   251,917   Cabor Allocations to Events   (28,047)   (61,180)   (33,133)   (72,803)   (119,558)   (218,669)   (99),111   (954,488)   Total Net Salaries & Benefits   479,853   516,568   36,715   340,784   1,220,284   1,549,806   329,522   913,086   10,000								( , , , ,	
Total Other Operating Income   16,012   4,875   11,137   9,292   34,936   14,625   20,311   20,383   Total Other Operating Income   486,407   406,780   79,627   210,932   1,714,732   2,077,921   (363,189)   892,392									
Total Other Operating Income	· · · · · · · · · · · · · · · · · · ·			(19)		648	1,749	(1,101)	3,300
Net Salaries & Benefits   Salaries & Wages   402,871   437,882   35,011   328,149   1,051,328   1,348,877   297,549   956,629   Payroll Taxes & Benefits   105,029   139,866   34,837   85,437   288,513   419,598   131,085   251,917   Labor Allocations to Events   (28,047)   (61,180)   (33,133)   (22,803)   (119,558)   (218,669)   (99,111)   (295,438)   (218,669)							14,625	20,311	
Net Salaries & Benefits Salaries & Wages 402,871 437,882 35,011 328,149 1,051,328 1,348,877 297,549 956,629 Payroll Taxes & Benefits 105,029 139,866 34,837 85,437 288,513 419,598 131,085 251,917 Labor Allocations to Events (28,047) (61,180) (33,133) (72,803) (119,558) (218,669) (99,111) (295,438) Total Net Salaries & Benefits 479,853 516,568 36,715 340,784 1,220,284 1,549,806 329,522 913,108  Other Indirect Expenses Net Contracted Services 73,842 30,961 (42,881) 13,658 183,708 98,026 (85,682) 40,752 Operations 12,084 11,533 (551) 9,395 26,581 34,599 80,18 19,281 Repair & Maintenance 66,457 107,300 40,843 84,651 206,939 285,000 78,961 1942,266 Operational Supplies 42,973 45,563 2,590 23,429 132,422 156,611 24,189 73,242 Insurance 16,505 16,127 (778) 11,763 59,912 55,361 (4,551) 35,886 Defining & Communications 241,693 214,742 (26,951) 139,457 786,310 646,951 540,962 Meetings & Communications 2,616 4,550 1,934 (7,046) 10,245 13,650 3,405 (2,663) General & Administrative 28,895 20,188 (8,847) 5,405 74,788 63,821 (10,937) 29,918 Management Fees 19,033 19,033 (0) 18,633 57,100 57,099 (1) 55,000 Other 22,882 10,983 8,101 200 5,437 32,949 27,512 1,367 Total Other Indirect 508,155 481,671 (26,483) 300,002 1,546,654 1,455,193 (31,462) 990,989  Net Income (Loss) before CIP Funded Expenses 6 57,956 25,000 (32,956) 44,409 90,715 75,000 (15,715) 25,181  Net Income (Loss) from Operations 57,956 25,000 (32,956) 44,409 90,715 75,000 (15,715) 25,181	Total Other Operating Income	16,576	5,458	11,118	11,092	35,584	16,374	19,210	23,683
Salaries & Wages	Total Gross Income	486,407	406,780	79,627	210,932	1,714,732	2,077,921	(363,189)	892,392
Payroll Taxes & Benefits   105,029   139,866   34,837   85,437   288,513   419,598   131,085   251,917   Labor Allocations to Events   (28,047)   (61,180)   (33,133)   (72,803)   (119,558)   (218,669)   (99,111)   (295,438)   (295,438)   (205,4	Net Salaries & Benefits								
Cabor Allocations to Events   Cab, 047   C61, 180   C33, 133   C72, 803   C	Salaries & Wages	402,871	437,882	35,011	328,149	1,051,328	1,348,877	297,549	956,629
Total Net Salaries & Benefits         479,853         516,568         36,715         340,784         1,220,284         1,549,806         329,522         913,108           Other Indirect Expenses         Net Contracted Services         73,842         30,961         (42,881)         13,658         183,708         98,026         (85,682)         40,752           Operations         12,084         11,5333         (551)         9,395         26,581         34,599         8,018         19,281           Repair & Maintenance         66,457         107,300         40,843         48,631         206,939         285,900         78,961         194,266           Operational Supplies         42,973         45,563         2,590         23,429         132,422         156,611         24,189         73,242           Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         35,866           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Weetings & Conventions         685         742         57         3,242         10,226         6,984         2,079           Promotions & Communications         <	Payroll Taxes & Benefits	105,029	139,866	34,837	85,437	288,513	419,598	131,085	251,917
Other Indirect Expenses         Net Contracted Services         73,842         30,961         (42,881)         13,658         183,708         98,026         (85,682)         40,752           Operations         12,084         11,533         (551)         9,395         26,581         34,599         8,018         19,281           Repair & Maintenance         66,457         107,300         40,843         84,631         206,939         285,900         78,961         194,266           Operational Supplies         42,973         45,563         2,590         23,429         132,422         156,611         24,189         73,242           Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         33,886           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Meetings & Conventions         685         742         57         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,985	Labor Allocations to Events	(28,047)	(61,180)	(33,133)	(72,803)	(119,558)	(218,669)	(99,111)	(295,438)
Net Contracted Services         73,842         30,961         (42,881)         13,658         183,708         98,026         (85,682)         40,752           Operations         12,084         11,533         (551)         9,395         26,581         34,599         8,018         19,281           Repair & Maintenance         66,457         107,300         40,843         84,631         206,939         285,900         78,961         194,266           Operational Supplies         42,973         45,563         2,590         23,429         132,422         156,611         24,189         73,242           Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         35,886           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Meetings & Conventions         685         742         5         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,985         20,138         8,811	Total Net Salaries & Benefits	479,853	516,568	36,715	340,784	1,220,284	1,549,806	329,522	913,108
Net Contracted Services         73,842         30,961         (42,881)         13,658         183,708         98,026         (85,682)         40,752           Operations         12,084         11,533         (551)         9,395         26,581         34,599         8,018         19,281           Repair & Maintenance         66,457         107,300         40,843         84,631         206,939         285,900         78,961         194,266           Operational Supplies         42,973         45,563         2,590         23,429         132,422         156,611         24,189         73,242           Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         35,886           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Meetings & Conventions         685         742         5         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,985         20,138         8,811	Other Indirect Expenses								
Operations         12,084         11,533         (551)         9,395         26,581         34,599         8,018         19,281           Repair & Maintenance         66,457         107,300         40,843         84,631         206,939         285,900         78,961         194,266           Operational Supplies         42,973         45,563         2,590         23,429         132,422         156,611         241,899         73,242           Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         35,886           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Meetings & Conventions         685         742         57         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,995         20,138         (8,847)         5,405         74,758         63,821         (10,937)         29,918           Management Fees         19,033         19,033         8,101		73 842	30.961	(42.881)	13 659	193 709	08.026	(95 692)	40.752
Repair & Maintenance         66,457         107,300         40,843         84,631         206,939         285,900         78,961         194,266           Operational Supplies         42,973         45,563         2,590         23,429         132,422         156,611         24,189         73,242           Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         35,866           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962         540,962         6,984         2,079         790         700         78,910         646,951         540,962         6,984         2,079         700 <td></td> <td>· ·</td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td></td>		· ·			-				
Operational Supplies         42,973         45,563         2,590         23,429         132,422         156,611         24,189         73,242           Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         35,886           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Meetings & Conventions         685         742         57         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,985         20,138         (8,847)         5,405         74,758         63,821         (10,937)         29,918           Management Fees         19,033         19,033         (0)         18,633         57,100         57,099         (1         55,900           Other         2,882         10,983         8,101         200         5,437         32,949         27,512         1,367           Total Other Indirect         508,155         481,671         (26,483)         30,002	•	-	•					-	
Insurance         16,905         16,127         (778)         11,763         59,912         55,361         (4,551)         35,886           Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Meetings & Conventions         685         742         57         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,955         20,138         (8,847)         5,405         74,758         63,821         (10,937)         29,918           Management Fees         19,033         19,033         (0)         18,633         57,100         57,099         (1)         55,900           Other         2,882         10,983         8,101         200         5,437         32,949         27,512         1,367           Total Other Indirect         508,155         481,671         (26,483)         300,002         1,546,654         1,455,193         (91,462)         990,989           Net Income (Loss) before CIP Funded         50,601         (591,459)         89,859 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
Utilities         241,693         214,742         (26,951)         139,457         786,310         646,951         540,962           Meetings & Conventions         685         742         57         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,985         20,138         (8,847)         5,405         74,758         63,821         (10,937)         29,918           Management Fees         19,033         19,033         (0)         18,633         57,100         57,099         (1)         55,900           Other         2,882         10,983         8,101         200         5,437         32,949         27,512         1,367           Total Other Indirect         508,155         481,671         (26,483)         300,002         1,546,654         1,455,193         (91,462)         990,989           Net Income (Loss) before CIP Funded         Expenses         0         0         0         0         0         0         0         0         0           CIP Funded Expenses         0         0         0							•		
Meetings & Conventions         685         742         57         3,242         10,226         6,984         2,079           Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,985         20,138         (8,847)         5,405         74,758         63,821         (10,937)         29,918           Management Fees         19,033         19,033         (0)         18,633         57,100         57,099         (1)         55,900           Other         2,882         10,983         8,101         200         5,437         32,949         27,512         1,367           Total Other Indirect         508,155         481,671         (26,483)         300,002         1,546,654         1,455,193         (91,462)         990,989           Net Income (Loss) before CIP Funded         Expenses         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           CIP Funded Expenses         0         0         0         0         0         0         0         0         0           Net Income (Loss) from Operati								(4,551)	
Promotions & Communications         2,616         4,550         1,934         (7,046)         10,245         13,650         3,405         (2,663)           General & Administrative         28,985         20,138         (8,847)         5,405         74,758         63,821         (10,937)         29,918           Management Fees         19,033         19,033         (0)         18,633         57,100         57,099         (1)         55,900           Other         2,882         10,983         8,101         200         5,437         32,949         27,512         1,367           Total Other Indirect         508,155         481,671         (26,483)         300,002         1,546,654         1,455,193         (91,462)         990,989           Net Income (Loss) before CIP Funded         Expenses         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           CIP Funded Expenses         0         0         0         0         0         0         0         0         0           Net Income (Loss) from Operations         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,01					155,457			6.084	
General & Administrative         28,985         20,138         (8,847)         5,405         74,758         63,821         (10,937)         29,918           Management Fees         19,033         19,033         (0)         18,633         57,100         57,099         (1)         55,900           Other         2,882         10,983         8,101         200         5,437         32,949         27,512         1,367           Total Other Indirect         508,155         481,671         (26,483)         300,002         1,546,654         1,455,193         (91,462)         990,989           Net Income (Loss) before CIP Funded         Expenses         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           CIP Funded Expenses         0         0         0         0         0         0         0         0         0           Net Income (Loss) from Operations         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           Fixed Asset Purchases         57,956         25,000         (32,956)         4,409         90,715         75,000         (15,715)         2					(7.046)	•			
Management Fees         19,033         19,033         (0)         18,633         57,100         57,099         (1)         55,900           Other         2,882         10,983         8,101         200         5,437         32,949         27,512         1,367           Total Other Indirect         508,155         481,671         (26,483)         300,002         1,546,654         1,455,193         (91,462)         990,989           Net Income (Loss) before CIP Funded Expenses         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           CIP Funded Expenses         0									
Other Total Other Indirect         2,882 508,155         10,983 8,101 (26,483)         200 5,437 32,949 27,512 1,367         32,949 (91,462)         27,512 1,367           Net Income (Loss) before CIP Funded Expenses         (501,601) (591,459)         89,859 (429,854) (1,052,205)         (927,078) (125,128) (1,011,705)         (10,11,705)           CIP Funded Expenses         0         0         0         0         0         0         0         0           Net Income (Loss) from Operations         (501,601) (591,459) 89,859 (429,854) (1,052,205) (927,078) (125,128) (1,011,705)         (125,128) (1,011,705)         (1,011,705)									
Total Other Indirect 508,155 481,671 (26,483) 300,002 1,546,654 1,455,193 (91,462) 990,989  Net Income (Loss) before CIP Funded Expenses (501,601) (591,459) 89,859 (429,854) (1,052,205) (927,078) (125,128) (1,011,705)  CIP Funded Expenses 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					•		•		
Net Income (Loss) before CIP Funded Expenses         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           CIP Funded Expenses         0         0         0         0         0         0         0         0         0         0           Net Income (Loss) from Operations         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           Fixed Asset Purchases         57,956         25,000         (32,956)         4,409         90,715         75,000         (15,715)         25,181           Net Income (Loss) After Fixed Asset         10 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
Expenses         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           CIP Funded Expenses         0									
CIP Funded Expenses 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Net Income (Loss) before CIP Funded								
Net Income (Loss) from Operations         (501,601)         (591,459)         89,859         (429,854)         (1,052,205)         (927,078)         (125,128)         (1,011,705)           Fixed Asset Purchases         57,956         25,000         (32,956)         4,409         90,715         75,000         (15,715)         25,181           Net Income (Loss) After Fixed Asset	Expenses	(501,601)	(591,459)	89,859	(429,854)	(1,052,205)	(927,078)	(125,128)	(1,011,705)
Fixed Asset Purchases 57,956 25,000 (32,956) 4,409 90,715 75,000 (15,715) 25,181  Net Income (Loss) After Fixed Asset	CIP Funded Expenses	0	0	0	0	0	0	0	0
Net Income (Loss) After Fixed Asset	Net Income (Loss) from Operations	(501,601)	(591,459)	89,859	(429,854)	(1,052,205)	(927,078)	(125,128)	(1,011,705)
	Fixed Asset Purchases	57,956	25,000	(32,956)	4,409	90,715	75,000	(15,715)	25,181
		(559,556)	(616,459)	56,903	(434,263)	(1,142,920)	(1,002,078)	(140,842)	(1,036,886)

Hawaii Convention Center Facility Income Statement
From 9/01/2022 Through 9/30/2022
(In Whole Numbers)

	Current Month Actual	Current Month Budget	Variance	Current Month Prior Year	YTD Actual	YTD Budget	Variance	YTD Prior Year
Revenues					9 IE9 A		1.47.3	
Food & Beverage	308,186	278,955	29,231	14,371	1,514,373	1,666,956	(152,583)	184,414
Facility	473,915	445,217	28,698	287,265	1,355,563	1,781,444	(425,881)	1,396,636
Total Revenues	782,101	724,172	57,929	301,636	2,869,936	3,448,400	(578,464)	1,581,050
Expenses								
Food & Beverage	291,999	238,136	(53,863)	79,087	1,031,083	1,109,739	78,655	430,688
Facility	991,703	1,077,495	85,792	652,403	2,891,058	3,265,739	374,681	2,162,067
Total Expenses	1,283,702	1,315,631	31,929	731,490	3,922,141	4,375,478	453,336	2,592,755
Net Income (Loss) before CIP Funded Expenses	(501,601)	(591,459)	89,859	(429,854)	(1,052,205)	(927,078)	(125,128)	(1,011,705)
CIP Funded Expenses	0	0	0	0	0	0	0	0
Net Income (Loss) from Operations	(501,601)	(591,459)	89,859	(429,854)	(1,052,205)	(927,078)	(125,128)	(1,011,705)
Fixed Asset Purchases	57,956	25,000	(32,956)	4,409	90,715	75,000	(15,715)	25,181
Net Income (Loss) after Fixed Asset Purchases	(559,557)	(616,459)	56,903	(434,263)	(1,142,920)	(1,002,078)	(140,843)	(1,036,886)

### 9a.2

Budget Reallocation Summary FY2022 ARPA Funds (TFF) Through October 31, 2022

			Cumulative To	o-Date (Since Inception c	of Award)	
	Budget Line Item	Program Code	Original Budget	Reallocation	Budget After Reallocations	October 2022 Activity
Perpet	uating Hawaiian Culture					
From:	Hawaiian Culture Opportunity Fund Travel - Hawaiian Culture Resort Area Hawaiian Culture Initiative	215 298 718	200,000 15,000 400,000	(200,000) (655) (250,000)	- 14,345 150,000 - - -	
То:	Resort Area Hawaiian Culture Initiative Kahea Airport Greetings Legacy Award Program Hawaiian Culture Festivals & Events	718 207 214 218	- - 25,000 -	400,000 700,000 50,000 330,000	400,000 700,000 75,000 330,000 *	-
				1,480,000	-	-
Natura	al Resources					
From:	Wahi Pana Series	416	250,000	(250,000)	- - - -	
То:				(250,000)	- - - -	-
Comm	unity					
From:	Community Product Capacity Building Current Workforce	702 802	500,000 100,000	(500,000) (100,000)	- - -	
То:	Future Workforce	803	120,000	150,000 150,000	270,000 -	-

	Budget Line Item	Program Code	Original Budget	Reallocation	Budget After Reallocations	October 2022 Activity
Brand	ing					
From:						
	Route Development gohawaii.com Campaig Effectiveness Study Island Chapters Staffing and Admin Rebranding the Hawaiian Islands Creative Agency Marketing Opportunity Fund	005 318 010 320 012 013 380	250,000 2,500,000 270,000 - 1,000,000 250,000 250,000	(250,000) (1,710,500) (10,000) - (1,000,000) (250,000) (217,345)	- 789,500 260,000 - - - - 32,655	(1,500,000)
				(3,437,845)		(1,700,500)
То:	US MMA Pono Travel Education Program Hawaii Tourism Updates Cruise Industry Consulting Services Global Mkt Shared Resces (formerly Intellect Prop Data E	321 014 102 004 350	22,500,000 175,000 125,000 100,000 787,000	225,000 106,000 100,000 200,500 631,500	22,500,000 400,000 231,000 200,000 987,500	1,500,000 200,500 1,700,500
Sports						
From:						-
то:	UH Athletics Branding Partnership Sports Programs - Unallocated LPGA WTC - Ironman Worrld Championships Sports RFP or Other Procurement PGA Tour Contracts	378 379 343 340 385 312	1,500,000 - - - 2,177,889	334,000 (1,500,000) 500,000 250,000 1,250,000 1,800,000	334,000 - 500,000 250,000 1,250,000 3,977,889	
				2,634,000		
Safety	and Security					
From:	Lifeguard Program	603	200,000	(200,000)	- -	
То:					- -	
				-		-

		Program		Budget After	October 2022
	Budget Line Item	Code Original Budget	Reallocation	Reallocations	Activity
Tourism Research					
From:					
None				-	
				-	
				-	
			-		-
То:					
				-	
				-	
				-	
			-		
			-		-
Planning					
From:					
None				_	
				-	
				-	
			-		-
То:					
				-	
				-	
				-	
			-		-
-					
Administration					
From:					
None				-	
			-		-
То:				_	
				-	
			-		-

_	Budget Line Item	Program Code	Original Budget	Reallocation	Budget After Reallocations	October 2022 Activity
Gover	nance and Organization-Wide					
From:	Organization-Wide	915	230,000	(10,000)	220,000 - -	
То:	Courses Con Read (Others	010	434.000	(10,000)	174.000	-
	Governance - Gen Board/Others	919	121,800	53,000	174,800 -	-
Board	Allocations					
From:					-	<u> </u>

<sup>\*</sup>Excluded \$450,000 that was a release of funds for availability by the Board, as opposed to a reallocation.

## 9a.3

Budget Statement Summary FY 2023 of October 31, 2022

Hawaii Tourism Authority Budget Statement - Summary FY 2023

As of October 31, 2022

	Fisca	2022 Tourism Fede Il Year 2022 and FY 202	ral Fund - ARPA [TFF] 23		2023 ARI	PA Funding (contingent Fiscal \	on release of funds by Year 2023	Governor)	or) 2. Fiscal Y.		
Category	Budget	Cumulative Budget Used	Balance	Activity for October 2022	Budget	Cumulative Budget Used	Balance	Activity for October 2022	Budget	Cumulative Budget Used	Balaı
Revenues											
TAT Revenue Allocation			-	-	60,000,000	-	60,000,000	-	-	-	
Federal Funds	60,000,000	52,700,000	7,300,000	-	-	-	-	-	14,024,372	-	14,
Prior Year Carryover	-	-	-	-	-	-	-	-	-	-	
Availability of \$5M Emergency Fund (Subject to Governor Approval)	-	-	- (210)	-	-	-	-	-	-	-	
Other Total Revenues	60,000,000	210 <b>52,700,210</b>	(210) <b>7,299,790</b>	<del></del>	60,000,000	-	60,000,000	<del></del>	14,024,372	-	14,
Encumbrances		<u> </u>	<u> </u>				<u> </u>		<del></del>		
Perpetuating Hawaiian Culture											
Hawaiian Culture Programs	4,544,845	1,200,300	3,344,545	-	5,600,000	-	5,600,000	-	-	-	
In-House Contracted Staff - Hawaiian Culture	-	-	-	-	-	-	-	-	-	-	
Subtotal	4,544,845	1,200,300	3,344,545	-	5,600,000	-	5,600,000	-	-	-	
Natural Resources											
Natural Resources Programs	1,915,000	100,000	1,815,000	-	2,000,000	-	2,000,000	_	7,200,000	-	7.
In-House Contracted Staff - Natural Resources	-	-	-	-	-	-	-	-	-	-	- ,
Subtotal	1,915,000	100,000	1,815,000	-	2,000,000	-	2,000,000	-	7,200,000	-	7,
Community											
Community Programs	3,685,500	120,000	3,565,500	_	5,114,000	_	5,114,000	_	1,520,000	-	1.
In-House Contracted Staff - Community	-	-	-	-	-	-	-	-	-,,	-	-,
Subtotal	3,685,500	120,000	3,565,500		5,114,000	-	5,114,000		1,520,000	-	1,
Propeling											
Branding	24 672 655	20 557 440	2 446 207	(4.064.777)	26 422 000		26 422 000		4 000 000		4
Branding Programs	31,673,655	29,557,448	2,116,207	(1,864,777)	36,133,000	-	36,133,000	-	4,000,000	-	4,
In-House Contracted Staff - Branding	2 026 522	4 027 057	-	-	-	-	-	-	-	-	
State Employee Salaries - Branding	2,036,532	1,937,857	98,675			-			540,000	-	
Subtotal	33,710,187	31,495,305	2,214,882	(1,864,777)	36,133,000	-	36,133,000	-	4,540,000	-	4,
Sports											
Sports Programs	6,311,889	2,844,889	3,467,000	-	3,967,000	-	3,967,000	-	-	-	
Subtotal	6,311,889	2,844,889	3,467,000	-	3,967,000	-	3,967,000	-	-	-	
Safety and Security							_				
Safety and Security Programs	700,000	152,044	547,956	_	600,000	_	600,000	_	_	_	
Subtotal	700,000	152,044	547,956	<del></del>	600,000		600,000		<del></del>	-	
	7.00,000	132,0	3 .7,555		555,555		000,000				
Tourism Research											
Tourism Research Programs	60,000	-	60,000	-	65,000	-	65,000	-	-	-	
In-House Contracted Staff - Tourism Research	-	-	-			-	-		<u> </u>	-	
Subtotal	60,000	-	60,000	-	65,000	-	65,000	-	-	-	
Planning											
Planning Programs	2,005,200	777,387	1,227,813	4,798	1,521,000	-	1,521,000	-	20,000	-	
In-House Contracted Staff - Planning		-	-			-				-	
Subtotal	2,005,200	777,387	1,227,813	4,798	1,521,000	-	1,521,000	-	20,000	-	
Administrative											
Operations	1,199,111	430,824	768,287	29,802	653,700	-	653,700	-	214,907	-	
In-House Contracted Staff - Admin	-	-	-	-	-	-	-	-	-	-	
State Employee Salaries - Admin	2,830,295	2,423,804	406,491	<u> </u>		-	-	<u> </u>	117,000	-	
Subtotal	4,029,406	2,854,628	1,174,778	29,802	653,700	-	653,700	-	331,907	-	
Organizationwide Costs											
State Employee Fringe	2,465,972	2,144,010	321,962	-	-	-	-	-	412,465	-	
Organization-Wide	220,000	105,000	115,000	-	250,583	-	250,583	-	-	-	
Governance - Board/Others	352,001	156,354	195,647	50,004	172,918	-	172,918	<u>-</u>	<u> </u>	-	
Subtotal	3,037,973	2,405,364	632,609	50,004	423,501	-	423,501	-	412,465	-	
Payroll											
State Employee Fringe	-	-	-	-	1,355,973	-	1,355,973	-	20,000	-	
State Employee Salaries - All Employees		-	-		2,566,826	-	2,566,826	<u> </u>		-	
Subtotal	-	-	-	-	3,922,799	-	3,922,799	-	20,000	-	
Total Encumbrances	60,000,000	41,949,917	18,050,083	(1,780,173)	60,000,000	-	60,000,000	<u> </u>	14,024,372	-	14,

Budget	Cumulative Budget Used	Balance	Activity for October 202					
Duuget	Oscu	Darance	October 202					
	_	_						
14,024,372	-	14,024,372						
	-							
-	-	-						
-	-	-						
14,024,372	-	14,024,372	-					
_	_	-						
-	-	-						
-	-	-						
7,200,000	-	7,200,000						
7,200,000		7,200,000						
7,200,000		7,200,000						
1,520,000	-	1,520,000						
-	-	-						
1,520,000	-	1,520,000						
4,000,000	-	4,000,000						
-	-	-						
540,000	-	540,000						
4,540,000	-	4,540,000						
-	-	<u>-</u>						
-	-	-						
		-						
-	-	-						
-	-	-						
-	-	-						
-	-	-						
-	-	-						
20,000	-	20,000						
20,000	-	20,000	-					
20,000		20,000						
214,907	_	214,907						
-	-	-						
117,000	-	117,000						
331,907	-	331,907						
412,465	-	412,465						
-	-	-						
412,465	-	412,465	•					
, -		•						
20,000	-	20,000						
-	-	<u> </u>						
20,000	-	20,000						
14,024,372	-	14,024,372						

## 9a.4

Budget Statement FY 2023 As of October 31, 2022 Hawaii Tourism Authority Budget Statement As of October 31, 2022 FY 2023

1906	Program Code	Program Title	Budget FY22	Encumbered - Budget Used (Cumulative)	Remaining Balance	October 2022 Activity	FY 2023 Activity	
	Tourism Federal I	Fund						
1906								
2011   Performance   Perform		-						
20			· ·		-		0.00	
14			· · · · · · · · · · · · · · · · · · ·					
200			· ·				•	
236   Heroville Culture Februsher of Devices   76,0000.00   700,000.00   700,000   7			· · · · · · · · · · · · · · · · · · ·					
297			·				0.00	
298   Travid - Hosenson Cubure   1,4345.00   0.00   1,136,00.00   0.00			·					
Subtract   Proposition   Subtract   Proposition   Subtract   Proposition   Subtract   Proposition   Subtract   Proposition   Subtract   Subtr		· · · · · · · · · · · · · · · · · · ·						
April   Aleb Ante (promety) Was to Eg Prov Hill   1,500,000.00   1,500,000.00   0,00	718	Resort Area Hawaiian Cultural Initiative	150,000.00	0.00	150,000.00	0.00	0.00	
April   Aleb Ante (promety) Was to Eg Prov Hill   1,500,000.00   1,500,000.00   0,00	Natural Resour	ces						
	402	Aloha Aina (formerly NR and Leg Prov NR)						
Subtotal   Navel - National Resources   1,50,000   0.00   1,50,000.00   0.00			·					
Section   Natural Resources			·				0.00 0.00	
Total Community Princincer Broggam   1,700,000.00   0.00   1,700,000.00   0.0			·		·			
One	•							
Part					·		0.00 0.00	
Toward - Community		•						
Subbotal Community	798	Travel - Community	15,000.00	0.00	15,000.00	0.00	0.00	
Branding   Calcin   Crisic   Infostructure   Improvements and   200,000.00   200,000.00   0			·					
10.00	Dranding	•	3,111,111	7,,,,	.,,			
1010   HTUS/HTU Campain Effectiveness Study   260,000.00   260,000.00   0.00				200,000.00	0.00	0.00	100,000.00	
102								
317   Convention Center Sales & Marketing - Ch;   2,600,000.00   2,500,000.00   0,00		_	· · · · · · · · · · · · · · · · · · ·				0.00 0.00	
318							0.00	
	318	gohawaii.com (formerly Online Website Co	789,500.00	387,500.00			155,000.00	
321   US (comerly North America)   22,590,000.00   21,250,000.00   25,000.00   0.00							0.00	
Medelings, Convention & Incentives   1,900,000.00   1,900,000.00   12,3000.00   10,000   10						* 1		
Solida Mich Sherd Resces (formerly Intelle   997,500,00   0,00   200,000,00   395,000,00   395,000,00   395,000,00   395,000,00   395,000,00   395,000,00   395,000,00   395,000,00   395,000,00   396		, ,				0.00	0.00	
Marketing Opportunity Fund   32,655.00   47,655.00   (15,000.00)   0.00   15,000.00   0.00							200,000.00	
Memberships and Dues - Branding   160,000,000   137,265,00   22,735,00   20,000   16,293,000   16,293,000   16,293,000   16,293,000   16,293,000   16,293,000   16,293,000   1,116,301   16,293,000   1,116,301   16,293,000,000   1,116,301   1,116								
Subtotal   State Employee Salaries - Branding   2,035,532.00   1,937,857-48   99,674.52   0,000   1,16,310.16,310.16,300.00   1,16,310.16,310.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,300.16,31.20   PGA Tour Contracts   3,977,889.00   2,177,889.00   1,800,000.00   0.00			·		* * *		0.00	
Subtotal   Branding   33,710,187.00   31,495,305.46   2,214,881.54   (1,864,776.98)   10,497,603.65			·					
1312   RGA Tour Contracts   3,977,889.00   2,177,889.00   1,800,000.00   0.00		. ,					1,116,310.00 <b>10,497,603.64</b>	
340	Sports							
343								
378		·	· · · · · · · · · · · · · · · · · · ·					
Sports RFP or Other Procurement			·				0.00	
Safety and Security		Sports RFP or Other Procurement						
March   Marc	Subtotal	Sports	6,311,889.00	2,844,889.00	3,467,000.00	0.00	250,000.00	
Core   Crisis Management   100,000.00   22,043.88   47,956.12   0.00	•	-	500 000 00	0.00	500 000 00	0.00	0.00	
Subtotal   Safety and Security   700,000.00   152,043.88   547,956.12   0.00   5,098.5		5	·					
Tourism Research		Preventative Programs	100,000.00	100,000.00	0.00		0.00	
Subtotal   Tourism Research (Accomodations at 60,000.00   0.00			700,000.00	152,043.88	347,930.12	0.00	5,056.50	
Planning			60,000.00	0.00	60,000.00	0.00	0.00	
Figure   Planning Tools and Assessments   410,000.00   111,585.32   298,414.68   0.00   0.0	Subtotal		60,000.00	0.00	60,000.00	0.00	0.00	
Hotspot Mitigation   500,000.00   200,000.00   300,000.00   0.00   200,000.00	-	Diagning Tools and Assessments	410 000 00	111 505 22	200 414 60	0.00	0.00	
654         Program Evaluation         500,000.00         377,584.69         122,415.31         0.00         0.0           655         Community Engagement         175,000.00         0.00         175,000.00         0.00         0.00         75,000.00           697         Memberships and Dues - Planning         3,200.00         350.00         2,850.00         0.00         350.00         350.00         0.00         350.00         0.00         350.00         0.00         0.00         350.00         0.00         0.00         0.00         350.00         0.00         0.00         350.00         0.00         0.00         350.00         0.00         0.00         0.00         350.00         0.00         0.00         0.00         350.00         <		<del>-</del>	· · · · · · · · · · · · · · · · · · ·		•		0.00 200,000.00	
655         Community Engagement         175,000.00         0.00         175,000.00         0.00         0.00         0.00         0.00         75,000.00         0.00         75,000.00         75,000.00         325,000.00         0.00         75,000.00         75,000.00         350.00         2,850.00         0.00         0.00         350.00         350.00         2,850.00         0.00         0.00         350.00         350.00         2,850.00         0.00         0.00         350.00         350.00         2,850.00         0.00         0.00         350.00			· ·					
697 Memberships and Dues - Planning 3,200.00 350.00 2,850.00 0.00 350.00 350.00 12,867.20 4,132.80 4,797.53 10,506.5   Subtotal Planning 2,005,200.00 777,387.21 1,227,812.79 4,797.53 285,856.5    Administrative		, , ,						
Travel - Planning		•			•		/5,000.00 350.00	
Subtotal         Planning         2,005,200.00         777,387.21         1,227,812.79         4,797.53         285,856.55           Administrative         101         Community-Industry Outreach & Public Rel         200,000.00         200,000.00         0.00         0.00         0.00           103         hawaiitourismauthority.org (formerly HTA 100,000.00         24,546.80         75,453.20         0.00         0.00           901         General and Administrative         848,700.00         186,930.49         661,769.51         27,998.05         29,410.4           930         State Employee Salaries - Admin         2,830,295.00         2,423,803.66         406,491.34         0.00         1,450,517.0           998         Travel - Admin         50,411.00         19,346.59         31,064.41         1,804.21         10,014.0           Subtotal         Administrative         4,029,406.00         2,854,627.54         1,174,778.46         29,802.26         1,489,942.0           Governance and Org-Wide         220,000.00         105,000.00         115,000.00         0.00         0.00           919         Governance - Gen Board/Others         352,001.00         156,354.43         195,646.57         50,004.10 <td< td=""><td></td><td>•</td><td>·</td><td></td><td></td><td></td><td>10,506.98</td></td<>		•	·				10,506.98	
101         Community-Industry Outreach & Public Rel         200,000.00         200,000.00         0.00         0.00         0.00           103         hawaiitourismauthority.org (formerly HTA 100,000.00         24,546.80         75,453.20         0.00         0.0           901         General and Administrative         848,700.00         186,930.49         661,769.51         27,998.05         29,410.9           930         State Employee Salaries - Admin         2,830,295.00         2,423,803.66         406,491.34         0.00         1,450,517.0           998         Travel - Admin         50,411.00         19,346.59         31,064.41         1,804.21         10,014.0           Subtotal         Administrative         4,029,406.00         2,854,627.54         1,174,778.46         29,802.26         1,489,942.0           Governance and Org-Wide           915         Organization-Wide         220,000.00         105,000.00         115,000.00         0.00         0.00           919         Governance - Gen Board/Others         352,001.00         156,354.43         195,646.57         50,004.10         52,302.0           931         State Employees Fringe         2,465,972.00         2,144,009.77         321,962.23         0.00         1,408,274.0 <td co<="" td=""><td>Subtotal</td><td>Planning</td><td>2,005,200.00</td><td>777,387.21</td><td>1,227,812.79</td><td>4,797.53</td><td>285,856.98</td></td>	<td>Subtotal</td> <td>Planning</td> <td>2,005,200.00</td> <td>777,387.21</td> <td>1,227,812.79</td> <td>4,797.53</td> <td>285,856.98</td>	Subtotal	Planning	2,005,200.00	777,387.21	1,227,812.79	4,797.53	285,856.98
103         hawaiitourismauthority.org (formerly HTA*)         100,000.00         24,546.80         75,453.20         0.00         0.0           901         General and Administrative         848,700.00         186,930.49         661,769.51         27,998.05         29,410.4           930         State Employee Salaries - Admin         2,830,295.00         2,423,803.66         406,491.34         0.00         1,450,517.0           998         Travel - Admin         50,411.00         19,346.59         31,064.41         1,804.21         10,014.0           Subtotal         Administrative         4,029,406.00         2,854,627.54         1,174,778.46         29,802.26         1,489,942.0           Governance and Org-Wide         220,000.00         105,000.00         115,000.00         0.00         0.00           919         Governance - Gen Board/Others         352,001.00         156,354.43         195,646.57         50,004.10         52,302.0           931         State Employees Fringe         2,465,972.00         2,144,009.77         321,962.23         0.00         1,355,972.0           Subtotal         Governance and Org-Wide         3,037,973.00         2,405,364.20         632,608.80         50,004.10         1,408,274.0		Community Industry Outroach 9 Bublic Bul	200 000 00	200,000,00	0.00	0.00	0.00	
901 General and Administrative 848,700.00 186,930.49 661,769.51 27,998.05 29,410.4 930 State Employee Salaries - Admin 2,830,295.00 2,423,803.66 406,491.34 0.00 1,450,517.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 19,346.59 31,064.41 1,804.21 10,014.0 1,489,942.0 1,489			·					
998         Travel - Admin         50,411.00         19,346.59         31,064.41         1,804.21         10,014.0           Subtotal         Administrative         4,029,406.00         2,854,627.54         1,174,778.46         29,802.26         1,489,942.0           Governance and Org-Wide         915         Organization-Wide         220,000.00         105,000.00         115,000.00         0.00         0.00           919         Governance - Gen Board/Others         352,001.00         156,354.43         195,646.57         50,004.10         52,302.0           931         State Employees Fringe         2,465,972.00         2,144,009.77         321,962.23         0.00         1,355,972.0           Subtotal         Governance and Org-Wide         3,037,973.00         2,405,364.20         632,608.80         50,004.10         1,408,274.0	901	General and Administrative	848,700.00	186,930.49	661,769.51	27,998.05	29,410.44	
Subtotal         Administrative         4,029,406.00         2,854,627.54         1,174,778.46         29,802.26         1,489,942.0           Governance and Org-Wide         915         Organization-Wide         220,000.00         105,000.00         115,000.00         0.00         0.00         0.00         0.00         919         Governance - Gen Board/Others         352,001.00         156,354.43         195,646.57         50,004.10         52,302.0         931         State Employees Fringe         2,465,972.00         2,144,009.77         321,962.23         0.00         1,355,972.0         1,408,274.0         50,004.10         1,408,274.0         <		• •						
915         Organization-Wide         220,000.00         105,000.00         115,000.00         0.00         0.00           919         Governance - Gen Board/Others         352,001.00         156,354.43         195,646.57         50,004.10         52,302.0           931         State Employees Fringe         2,465,972.00         2,144,009.77         321,962.23         0.00         1,355,972.0           Subtotal         Governance and Org-Wide         3,037,973.00         2,405,364.20         632,608.80         50,004.10         1,408,274.0			·				10,014.64 <b>1,489,942.08</b>	
915         Organization-Wide         220,000.00         105,000.00         115,000.00         0.00         0.00           919         Governance - Gen Board/Others         352,001.00         156,354.43         195,646.57         50,004.10         52,302.0           931         State Employees Fringe         2,465,972.00         2,144,009.77         321,962.23         0.00         1,355,972.0           Subtotal         Governance and Org-Wide         3,037,973.00         2,405,364.20         632,608.80         50,004.10         1,408,274.0	Governance and	d Ora-Wide						
931 State Employees Fringe 2,465,972.00 2,144,009.77 321,962.23 0.00 1,355,972.00 Subtotal Governance and Org-Wide 3,037,973.00 2,405,364.20 632,608.80 50,004.10 1,408,274.00	915	Organization-Wide						
Subtotal Governance and Org-Wide 3,037,973.00 2,405,364.20 632,608.80 50,004.10 1,408,274.0			352,001.00	156,354.43	195,646.57		Table 1	
Total FY 2022 Funds 60,000,000.00 41,949,917.29 18,050,082.71 (1,780,173.09) 14,637,075.7							1,355,972.00 <b>1,408,274.08</b>	
	Total	FY 2022 Funds	60,000,000.00	41,949,917.29	18,050,082.71	(1,780,173.09)	14,637,075.74	

Convention Center Federal Fund

Hawaii Tourism Authority Budget Statement As of October 31, 2022 FY 2023

Program Code	Program Title	Budget FY22	Encumbered - Budget Used (Cumulative)	Remaining Balance	October 2022 Activity	FY 2023 Activity
Branding 934 Subtotal	State Employee Salaries - Branding <b>Branding</b>	72,458.00 <b>72,458.00</b>	12,613.84 <b>12,613.84</b>	59,844.16 <b>59,844.16</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
Administrative 930 Subtotal	State Employee Salaries - Admin  Administrative	247,042.00 <b>247,042.00</b>	226,060.43 <b>226,060.43</b>	20,981.57 <b>20,981.57</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
<b>Governance an</b> 915 931	nd Org-Wide Organization-Wide State Employees Fringe	1,164,845.00 170,000.00	1,164,845.00 72,220.04	0.00 97,779.96	0.00 0.00	0.00 0.00
Subtotal  HCC Operating	Governance and Org-Wide	1,334,845.00	1,237,065.04	97,779.96	0.00	0.00
850 Subtotal	HCC Operating Expense HCC Operating Expense	5,406,900.00 <b>5,406,900.00</b>	5,406,900.00 <b>5,406,900.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
HCC Repair and 860 Subtotal	d Maintenance HCC Repair and Maintenance HCC Repair and Maintenance	2,970,455.00 <b>2,970,455.00</b>	2,970,455.00 <b>2,970,455.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
HCC Local Sale 871 Subtotal	HCC Local Sales  HCC Local Sales	968,300.00 <b>968,300.00</b>	968,300.00 <b>968,300.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
Total	FY 2022 Funds	11,000,000.00	10,821,394.31	178,605.69	0.00	0.00
EDA Tourism Gra						
408 <b>Subtotal</b>	Outdoor Recreation (DLNR)  Natural Resources	7,200,000.00 <b>7,200,000.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
<b>Community</b> 656 736 798 <b>Subtotal</b>	Community Tourism Collaborative Urban Trails Travel - Community Community	750,000.00 750,000.00 20,000.00 <b>1,520,000.00</b>	0.00 0.00 0.00 <b>0.00</b>	0.00 0.00 0.00 <b>0.00</b>	0.00 0.00 0.00 <b>0.00</b>	0.00 0.00 0.00 <b>0.00</b>
Branding 300 934 Subtotal	Branding - Unallocated Salaries - Branding <b>Branding</b>	4,000,000.00 540,000.00 <b>4,540,000.00</b>	0.00 0.00 <b>0.00</b>	0.00 0.00 <b>0.00</b>	0.00 0.00 <b>0.00</b>	0.00 0.00 <b>0.00</b>
Planning 698 Subtotal	Travel - Planning <b>Planning</b>	20,000.00 <b>20,000.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
Administrative 901 930 Subtotal	Administrative Salaries - Admin Administrative	214,907.00 117,000.00 <b>331,907.00</b>	0.00 0.00 <b>0.00</b>	0.00 0.00 <b>0.00</b>	0.00 0.00 <b>0.00</b>	0.00 0.00 <b>0.00</b>
Governance an 931 Subtotal	nd Org-Wide Fringe Benefits Governance and Org-Wide	412,465.00 <b>412,465.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>
Total	FY 2022 Funds	14,024,372.00	0.00	0.00	0.00	0.00

#### 9c

Discussion and Action on the Recommendation by the Budget, Finance, and Convention Center Standing Committee to Amend HTA's FY 2023 Budget Funded by Available American Rescue Plan Act (ARPA) Funds as Presented at the November 15, 2022 Meeting

# Hawaii Tourism Authority FY23 BUDGET (AMENDED)

Program Code	Program Title	FY 2022 (Current)	Approved FY 2023 Budget	Adjusted FY 2023 (Proposed)
D	tion Harrison Culture			
Perpetua 201	ting Hawaiian Culture Kūkulu Ola: Living Hawaiian Cultural Program	1 500 000	1 500 000	_
201	Hawaiian Culture Initiative	1,500,000 475,000	1,500,000 475,000	_
202	Ma'ema'e HTA	50,000	50,000	50,000
204	Market Support	50,000	50,000	75,000
207	Kāhea Program - Airport Greetings	700,000	-	-
214	Legacy Award Program	75,000	50,000	-
215	Hawaiian Culture Opportunity Fund	-	100,000	-
216	'Ōlelo Hawai'i	-	700,000	700,000
217	FESTPAC	250,000	250,000	-
297	Memberships and Dues - Hawaiian Culture	500	1,000	500
298	Travel - Hawaiian Culture	14,345	19,000	-
374	Surfing	-	-	250,000
718	Resort Area Hawaiian Culture Initiative	150,000	1 (25 000	250,000 450,000
TBD-1 TBD-2	Ho'okipa Malihini Initiative Hawaiian Culture Festivals & Events	- 780,000	1,625,000	450,000
I DD-2	nawalian Culture restivats & Events	4,044,845	780,000 <b>5,600,000</b>	1,775,500
Natural R	Resources [HRS 201B-11(c)(2)]	7,077,073	3,000,000	1,775,500
402	Aloha 'Āina (formerly NR and Leg Prov NR)	1,500,000	1,500,000	_
406	Visitor Impact Program	300,000	285,000	_
407	Sustainable Tourism Association of Hawai'i	-	50,000	-
498	Travel	15,000	15,000	-
TBD-3	Tour Guide Certification/Licensure Program	· -	150,000	500,000
		1,815,000	2,000,000	500,000
Commun		1 700 000	1 700 000	
700	Signature Events	1,700,000	1,700,000	-
701 702	Community Enrichment Program	1,700,000	1,700,000	200.000
702 731	Community Tourism Capacity Building	-	300,000 210,000	300,000 200,000
731	Destination Management - O'ahu Destination Management - Maui County		290,000	200,000
733	Destination Management - Hawai'i Island	_	150,000	200,000
734	Destination Management - Kaua'i	_	150,000	200,000
797	Memberships and Dues - Community	500	500	500
798	Travel - Community	15,000	13,500	10,000
802	Current Workforce	-	250,000	150,000
803	Future Workforce	150,000	150,000	, -
TBD-4	Local Business Support	-	200,000	-
Branding		3,565,500	5,114,000	1,260,500
4	Cruise Industry Consultant Services	100,000	100,000	-
10	Campaign Effectiveness Study	· -	260,000	-
14	Pono Travel Education	-	-	500,000
102	Hawai'i Tourism Updates	225,748	300,000	100,000
317	Convention Center Sales & Marketing CW	-	2,600,000	2,600,000
318	GoHawaii.com	557,000	310,000	500,000
319	MFF	-	550,000	850,000
320	Island Destination Marketing & Management Services	-	2,400,000	1,200,000
321	US (formerly North America)	9,750,000	17,000,000	7,000,000
322	Canada	-	800,000	800,000
323 324	Japan Korea	-	6,500,000 630,000	6,500,000 630,000
32 <del>4</del> 325	Oceania	-	950,000	950,000
329	China		120,000	120,000
331	MCI - Single Property	_	1,900,000	1,900,000
339	Global Digital Marketing Strategy	413,000	-	-/300/000
350	Global Mkt Shared Resces	395,000	1,500,000	1,500,000
397	Memberships and Dues - Branding	22,735	160,000	160,000
398	Travel - Branding	34,016	53,000	50,000
934	Salaries	1,214,984	-	-
		12,712,483	36,133,000	25,360,000
Sports				
312	PGA Tour Contracts	1,800,000	1,800,000	-
340	Ironman World Championship	250,000	-	-
	LPGA Lotte Championship	250,000	-	-
343		•	167,000	-
343 378	UH Athletics Branding Partnership	167,000	107,000	
	·	1,250,000	2,000,000	2,000,000
378	UH Athletics Branding Partnership	1,250,000	2,000,000	
378 385	UH Athletics Branding Partnership Sports RFP or Other Procurement	•	•	2,000,000 <b>2,000,000</b>
378 385	UH Athletics Branding Partnership Sports RFP or Other Procurement  and Security	1,250,000	2,000,000 <b>3,967,000</b>	
378 385 <b>Safety ar</b>	UH Athletics Branding Partnership Sports RFP or Other Procurement	1,250,000 <b>3,717,000</b>	2,000,000	

# Hawaii Tourism Authority FY23 BUDGET (AMENDED)

Program Code	Program Title	FY 2022 (Current)	Approved FY 2023 Budget	Adjusted FY 2023 (Proposed)
		553,055	600,000	100,000
Tourism	Research	223,		,
506	Infrastructure Research	60,000	65,000	65,000
		60,000	65,000	
Planning	,	•	,	,
652	Planning Tools & Assessments	298,414	50,000	-
653	Hotspot Mitigation	500,000	1,000,000	200,000
654	Program Evaluation	122,415	50,000	-
655	Community Engagement	175,000	-	-
656	Community Tourism Collaborative	400,000	400,000	-
697	Memberships & Dues	3,200	1,000	-
TBD-6	Tourism Excellence Accreditation Program	-		450,000
698	Travel - Planning	14,639	20,000	11,799
	_	1,513,668	1,521,000	661,799
Admin				
101	Community-Industry Outreach & Public Relations Svcs	-	200,000	200,000
103	HawaiiTourismAuthority.org	75,453	50,000	50,000
901	General and Administrative	691,184	333,700	333,700
930	State Employee Salaries - Admin	1,857,008	-	-
998	Travel - Admin	41,079	70,000	70,000
		2,664,724	653,700	653,700
Governa	nce & Org Wide			
915	Organization - Wide	115,000	250,583	250,583
919	Governance - Gen Board/Others	247,949	172,918	172,918
		362,949	423,501	423,501
Payroll				
931	State Employees Fringe	1,677,934	1,355,973	
TBD-5	State Employee Salaries - All	-	2,566,826	
TBD-7	July-December 2023 Payroll and Admin Costs	_	-	2,200,000
		1,677,934	3,922,799	2,200,000
Board III	nallocated	_	_	_
board Or		32,687,158	60,000,000	35,000,000

#### 10

Presentation and Discussion Regarding an Update on the Meetings, Conventions and Incentives Market, Hawai'i Convention Center's Local Sales and the Hawai'i Convention Center's 6-Year CIP Plan

### Hawai'i Convention Center



# Update for October 2022

for

(November 2022 meeting)



### **Definite Citywide Bookings for FY 2023**

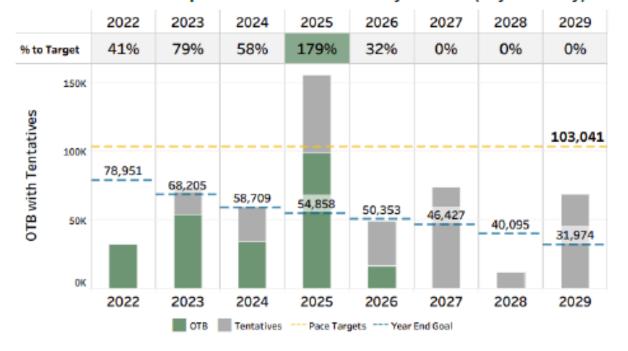
Start Date	End Date	Event Name	Forecast Attendance	Contracted Rooms	EEI Value	Tax Generation
7/1/2022	7/3/2022	Pacific Rim Championship 2022 (Jam on It)	1,600	1,000	\$5,048,727	\$590,701
7/10/2022	7/15/2022	Goldschmidt Conference 2022	2,500	5,100	\$13,129,182	\$1,536,115
10/19/2022	10/28/2022	2022 Applied Superconductivity Conference	1,800	4,670	\$11,960,948	\$1,399,435
11/7/2022	11/16/2022	Confidential Association Meeting	3,500	8,371	\$23,728,741	\$2,776,263
4/11/2023	4/23/2023	American Roentgen Ray Society	2,500	3,844	\$18,342,486	\$2,146,071
5/19/2023	5/22/2023	All Star Cheerleaders 2023	2,500	5,000	\$8,654,669	\$1,012,596
1	6	Total	14,400	27,985	\$80,864,753	\$9,461,181



### Citywide Future Pace Report

#### Source: HVCB/Meet Hawai'i Status Report (as of October 2022)

Table 2: FuturePace Report: Convention Center 8-year Pace (citywide only)



#### Future Pace for Definite Room Nights

	ОТВ	Pace Room Night Target	Variance to Target	Room Night % Variance	LTB	Tentative Room Nights	Pace Room Night Goal
2022	32,048	78,951	(46,903)	-59%	70,993	0	103,041
2023	53,801	68,205	(14,404)	-21%	49,240	19,265	103,041
2024	34,206	58,709	(24,503)	-42%	68,835	25,165	103,041
2025	98,382	54,858	43,524	79%	4,659	56,847	103,041
2026	16,310	50,353	(34,043)	-68%	86,731	32,705	103,041
2027	0	46,427	(46,427)	-100%	103,041	73,521	103,041
2028	0	40,095	(40,095)	-100%	103,041	11,591	103,041
2029	0	31,974	(31,974)	-100%	103,041	68,139	103,041

#### Future Pace for Definite Bookings

	Definite Bookings	Pace Booking Target	Booking Variance	Booking % Variance	Bookings LTB	Tentative Bookings	Pace Booking Goal
2022	8	16	(8)	-50%	20	0	28
2023	7	9	(2)	-22%	21	2	28
2024	5	7	(2)	-29%	23	5	28
2025	6	5	1	20%	22	8	28
2026	1	4	(3)	-75%	27	5	28
2027	0	3	(3)	-100%	28	6	28
2028	0	2	(2)	-100%	28	2	28
2029	0	2	(2)	-100%	28	4	28



## **Definite Local Bookings for next 3 months**

	November 2022			
	Start Date	<b>End Date</b>	Description	Forecast Attendance
1	11/01/22	11/02/22	Honeymoon Friends Filming	365
2	11/04/22	11/04/22	HMSA Annual Meeting	1,000
3	11/04/22	11/04/22	Hawaii Food & Wine Festival - On Cloud Wine	1,000
4	11/05/22	11/05/22	Hawaiian Dredging Construction Company's Annual Dinner and Service Awards Banquet	500
5	11/08/22	11/08/22	Democratic Party of Hawaii . Election Night Watch	500
6	11/16/22	11/16/22	Protect Our Water Conference	200
7	11/17/22	11/20/22	Hawaii Pacific Model United Nations	350
8	11/17/22	11/17/22	Cancer Survivor's and Caregiver's Conference 2022	250
9	11/17/22	11/17/22	Visitor Public Safety Meeting	150
10	11/17/22	11/18/22	Mid-Pacific Audio Visual Training	5
11	11/18/22	11/20/22	Coin Show Expo 2022	1,000
12	11/18/22	11/18/22	PBX-22	1,500
13	11/18/22	11/18/22	Hawaiian Electric Annual Leadership Meeting	300
14	11/18/22	11/18/22	Kaiser Permanente - Sales Team Building Meeting	90
15	11/18/22	11/18/22	Kaiser Permanente - Quality Meeting	35
16	11/18/22	11/18/22	Kaiser Permanente - Nursing Leadership Training	50
17	11/19/22	11/19/22	Shawn Ray Hawaiian Classic 2022	1,000
18	11/19/22	11/19/22	EMT I Written Test	350
19	11/19/22	11/19/22	[POP UP] CNHA Resource 'Aha	150
20	11/26/22	11/27/22	Aloha Region Thanksgiving Tournament	3,000
21	11/26/22	11/26/22	Dragon Beat Recital/Dragon Beat Taiko Drumming Concert with Tsutomu Nakai	400
22	11/26/22	11/26/22	Super Saturday Showcase	1,000



#### Cont...

### Definite Local Bookings for next 3 months

	Decembe 2022			
	Start Date	<b>End Date</b>	Description	Forecast Attendance
1	12/02/22	12/02/22	Honolulu Board of REALTORS General Membership Meeting	1,200
2	12/02/22	12/03/22	Central Pacific Bank Holiday Party	1,000
3	12/02/22	12/02/22	Celebrate Christmas with Pops Fernandez and David Pomeranz	700
4	12/04/22	12/04/22	Hawaii Youth Symphony - Symphony Program Winter Concert 2022	400
5	12/06/22	12/15/22	NAVSEA Project Management Fundamentals Course 94	75
6	12/08/22	12/12/22	2022 Honolulu Marathon Expo	20,000
7	12/08/22	12/09/22	2022 Hawai'i Tourism Conference	450
8	12/10/22	12/10/22	JROTC Military Ball	950
9	12/10/22	12/11/22	Ho'omau Hawai'i Market	3,500
10	12/10/22	12/10/22	Island Paradise	430
11	12/15/22	12/15/22	HPU Commencement	2,000
12	12/15/22	12/15/22	Mililani High School Winter Ball	500
13	12/16/22	12/16/22	Holiday Pa'ina Lunch	30
14	12/16/22	12/16/22	Hawaii's Finest 13 Year Anniversary	4,000
15	12/16/22	12/16/22	Maid in Malacanang in Hawai'i Christmas Event	700
16	12/17/22	12/19/22	Hoops in Hawaii 2022	1,000
17	12/17/22	12/17/22	Na Leo Holiday Concert	1,000
18	12/17/22	12/18/22	Aloha Region Christmas Festival	3,000
19	12/17/22	12/17/22	120th Anniversary of Immigration - America Opening Concert	450
20	12/17/22	12/18/22	CGTV Auditions	200
21	12/18/22	12/18/22	Oahu Church of Christ	250



### Cont...

## Definite Local Bookings for next 3 months

Start Date         End Date         Description         F           1         01/03/23         01/03/23         Hawaii Principal Forum         2           2         01/04/23         01/07/23         The IAFOR International Conference on Education 2023 (IICE Hawaii 2023)         3           3         01/04/23         01/04/23         Grand Jury Impaneling         4           4         01/07/23         01/07/23         Navy Exchange Pearl Harbor Holiday Paina         5           5         01/07/23         01/07/23         Fight To Win         6           6         01/07/23         01/08/23         Hawaii Pop Con         7           7         01/12/23         01/12/23         2023 Sony Open Dinner         8           8         01/14/23         01/16/23         TransPacific Volleyball Championships 2023           9         01/21/23         01/21/23         Kuilei Place Seminar	Forecast Attendance 400 180 200
2       01/04/23       01/07/23       The IAFOR International Conference on Education 2023 (IICE Hawaii 2023)         3       01/04/23       01/04/23       Grand Jury Impaneling         4       01/07/23       01/07/23       Navy Exchange Pearl Harbor Holiday Paina         5       01/07/23       01/07/23       Fight To Win         6       01/07/23       01/08/23       Hawaii Pop Con         7       01/12/23       01/12/23       2023 Sony Open Dinner         8       01/14/23       01/16/23       TransPacific Volleyball Championships 2023	180 200
3       01/04/23       01/04/23 Grand Jury Impaneling         4       01/07/23       01/07/23 Navy Exchange Pearl Harbor Holiday Paina         5       01/07/23       01/07/23 Fight To Win         6       01/07/23       01/08/23 Hawaii Pop Con         7       01/12/23       01/12/23 2023 Sony Open Dinner         8       01/14/23       01/16/23 TransPacific Volleyball Championships 2023	200
4 01/07/23 01/07/23 Navy Exchange Pearl Harbor Holiday Paina 5 01/07/23 01/07/23 Fight To Win 6 01/07/23 01/08/23 Hawaii Pop Con 7 01/12/23 01/12/23 2023 Sony Open Dinner 8 01/14/23 01/16/23 TransPacific Volleyball Championships 2023	
5 01/07/23 01/07/23 Fight To Win 6 01/07/23 01/08/23 Hawaii Pop Con 7 01/12/23 01/12/23 2023 Sony Open Dinner 8 01/14/23 01/16/23 TransPacific Volleyball Championships 2023	500
6 01/07/23 01/08/23 Hawaii Pop Con 7 01/12/23 01/12/23 2023 Sony Open Dinner 8 01/14/23 01/16/23 TransPacific Volleyball Championships 2023	500
7 01/12/23 01/12/23 2023 Sony Open Dinner 8 01/14/23 01/16/23 TransPacific Volleyball Championships 2023	3,000
8 01/14/23 01/16/23 TransPacific Volleyball Championships 2023	15,000
	1,000
9 01/21/23 01/21/23 Kuilei Place Seminar	10,000
	1,350
10 01/21/23 01/21/23 Lank the King Fight Night	400
11 01/22/23 01/22/23 Kuilei Place Seminar	1,350
12 01/26/23 01/27/23 Hawaii Dental Association Convention	3,000
13 01/27/23 01/29/23 Varsity Spirit Championships 2023	1,677
14 01/28/23 01/28/23 Kuilei Place Seminar	1,350



### Recent Events @ Hawai'i Convention Center

- 2022 Fall Honolulu National College Fair NACAC (Oct 18), 5,000 attendees
- Hawai'i Food and Wine Festival, On Cloud Wine (Nov 4), 1,000 attendees
- Confidential Association Meeting (Nov 7-16, 2022), 3500 attendees (CW)







## **Upcoming Local/Citywide Events**

- PBX-22 (Nov 18), 1,500 attendees
- Aloha Region Thanksgiving Tournament (Nov 28), 3,000 attendees
- Honolulu Marathon Expo (Dec 8-12), 20,000 attendees









## **HCC Presents: Na Leo Holiday Concert**





## **Carbon Offset Program**



Where Business and Aloha Meet

Total Contributions \$866.66

Partner Trees Planted 4,907

HCC Carbon Offset Trees Planted 10.32

4,917



12.29

Total Legacy Trees Planted Total Acres of Habitat Restored

As of October 2022 (total carbon offset costs)





## **HCC Observes World Mental Health Day**





The Hawai'i Convention Center celebrated World Mental Health Day last October 10 by lighting its exterior green to help raise awareness of mental health issues.

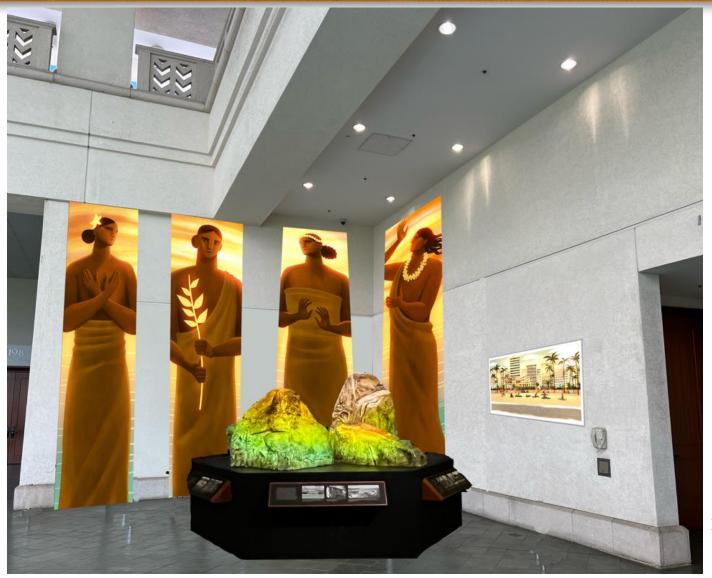
The Center joined other ASM Global venues and light up green in solidarity with those affected by mental illness.



## HCC New Art Exhibits The Healer Stones of Kapaemahu









# Repair and Maintenance Projects Update



## Repair & Maintenance Projects 6-Year Plan (page 1)

					Prior							
Project		-	Estimated	Ex	penses to							
Number	Project Title	P	Project Cost		ept 2022	FY23	FY24	FY25	FY26	FY27	FY28	Total
001	Rooftop Terrace Deck Temporary Repair	\$	15,000,000	\$	-	\$ 15,000,000						\$ 15,000,000
001	Rooftop Terrace Deck Temporary Repair (Previous planning)			\$	626,152							\$ 626,152
003	Building Envelope Repairs (Kalākaua Kitchen, 3rd fl planters, planters, exterior paint	\$	18,632,703	\$	276,510	\$ 8,189,126	\$ 10,167,069					\$ 18,632,705
007	Kitchen Hood Control Panel Replacement	\$	421,249	\$	18,142	\$ 403,107						\$ 421,249
008	F&B Refrigerator, 3rd floor (#348) Replacement	\$	319,004	\$	14,047	\$ -	\$ -	\$ -	\$ 304,957			\$ 319,004
009	Slate Tile Repair	\$	2,142,108	\$	18,916	\$ 2,123,192						\$ 2,142,108
010	Chiller Replacement	\$	4,639,656	\$	109,481	\$ 4,007,051	\$ 523,124					\$ 4,639,656
011	Ballroom Gutter, Foyer Transom Glass Repair and Soffit Repair	\$	10,635,599	\$	25,873	\$ 2,000,000	\$ 8,609,726					\$ 10,635,599
012	Parapet Roof Repairs	\$	3,004,559	\$	10,404	\$ 1,000,000	\$ 1,994,155					\$ 3,004,559
013	Ballroom Roof Repairs	\$	2,143,187	\$	6,712	\$ 1,000,000	\$ 1,136,475					\$ 2,143,187
014	Lobby Water Feature	\$	1,035,800	\$	1,985	\$ -	\$ 253,946	\$ 779,869				\$ 1,035,800
015	House Sound Audio System Upgrade	\$	1,344,650	\$	9,183	\$ 1,335,467						\$ 1,344,650
016	Camera, NVR and Access Control	\$	2,001,733	\$	1,564,563	\$ 437,170						\$ 2,001,733
022	Chill Water Pipe Reinsulation	\$	250,000	\$	-	\$ 250,000						\$ 250,000
023	Air Wall Repairs	\$	400,000	\$	-	\$ 400,000						\$ 400,000
024	Roll-up Door Replacement	\$	225,000	\$	23,656	\$ -	\$ 201,344					\$ 225,000
025	Ballroom and Meeting Room Wallpaper Replacement	\$	450,000	\$	-	\$ 450,000						\$ 450,000
026	IT Network Upgrades	\$	125,000	\$	-	\$ -	\$ -	\$ 55,000	\$ 70,000			\$ 125,000
027	Ice Machines Replacement	\$	500,000	\$	-	\$ -	\$ -	\$ 500,000				\$ 500,000
028	Theatre 310 and 320 Furnishings Upgrade	\$	750,000	\$	-	\$ -	\$ -	\$ -	\$ 375,000	\$ 375,000		\$ 750,000
029	Theatre 310 and 320 Seating Upgrade	\$	500,000	\$	155	\$ -	\$ -	\$ -	\$ 249,845	\$ 250,000		\$ 500,000
030	FB China and Equipment Upgrade	\$	3,500,000	\$	-	\$ -	\$ -	\$ -	\$ 3,500,000			\$ 3,500,000
031	Ala Wai Waterfall Repair	\$	1,013,271	\$	1,985	\$ -	\$ 1,011,286					\$ 1,013,271
036	Water Intrusion Remediation	\$	400,000	\$	-	\$ 400,000						\$ 400,000
037	Exterior Security Camera Upgrade	\$	150,628	\$	628	\$ 150,000						\$ 150,628

Current Project
Project ON HOLD
Cumming Managed Projects
HCC Managed Projects
PM/CM to be awarded Dec 2022



## Repair & Maintenance Projects 6-Year Plan (page 2)

					Prior									
Project		F	stimated	Ext	penses to									
Number	Project Title	_	roject Cost		ept 2022		FY23	FY24	FY25	FY26	FY27	FY28		Total
040	Exterior Planter Repair	\$	2,313,660		-	\$	-	\$ 2,313,660						\$ 2,313,660
041	Children's Courtyard Repair	\$	250,000		-	\$	-	\$ 250,000						\$ 250,000
042	Kahakai/Atkinson Drywell Rehabilitation	\$	250,000	\$	-	\$	-			\$ 250,000				\$ 250,000
043	Air Handler Unit 9 and 10 Replacement	\$	300,000	\$	-	\$	-		\$ 300,000					\$ 300,000
044	Fire Sprinkler Line Refurbishment	\$	270,000	\$	-	\$	-			\$ 70,000	\$ 100,000	\$	100,000	\$ 270,000
045	Escalator and Elevator Refurbishment	\$	1,000,000	\$	-	\$	-			\$ 200,000	\$ 200,000	\$	200,000	\$ 600,000
046	LED Light Upgrade	\$	1,700,000	\$	-	\$	-		\$ 500,000	\$ 200,000	\$ 500,000	\$	500,000	\$ 1,700,000
047	Lighting Control System Replacement	\$	200,000	\$	-	\$	-	\$ 200,000						\$ 200,000
048	Electrical Harmonics Testing	\$	100,000	\$	-	\$	-				\$ 100,000			\$ 100,000
049	Main Kitchen Dishwasher Replacement	\$	300,000	\$	-	\$	300,000							\$ 300,000
050	Main Kitchen Flooring Replacement	\$	2,000,000	\$	-	\$	-				\$ 2,000,000			\$ 2,000,000
051	PBX System Replacement	\$	200,000	\$	-	\$	-				\$ 200,000			\$ 200,000
052	Ride-on Sweeper Replacement	\$	55,000	\$	-	\$	-	\$ 55,000						\$ 55,000
053	Forklift	\$	25,000	\$	-	\$	-		\$ 25,000					\$ 25,000
054	Boardroom Upgrade	\$	1,000,000	\$	-	\$	-			\$ 1,000,000				\$ 1,000,000
055	Elevator #2 Upgrade	\$	250,000	\$	-	\$	-		\$ 250,000					\$ 250,000
056	Lobby Glass Panels	\$	170,000	\$	-	\$	170,000							\$ 170,000
057	ADA Ramp for Stages	\$	40,000	\$	-	\$	40,000							\$ 40,000
058	Kitchen Hood Fire Suppression System Replacement	\$	735,119	\$	18,770	\$	716,349							\$ 735,119
	GRAND TOTAL	\$	80,742,926	\$	2,727,162	\$ 3	8,371,462	\$ 26,715,785	\$ 2,409,869	\$ 6,219,802	\$ 3,725,000	\$	800,000	\$ 80,969,080

Current Project
Project ON HOLD
Cumming Managed Projects
HCC Managed Projects
PM/CM to be awarded Dec 2022



## Repair & Maintenance Projects Construction and Project Management Services

#### CM/PM Services

- For management of 17 projects (highlighted in orange)
- RFQ/RFP issued May 2022
- Contract awarded in early September 2022 to Cumming Management Group

#### CM/PM Services

- For management of the Rooftop Terrace Deck Temporary Repair
- RFQ/RFP issued October 2022
- To award Contract in December 2022



## Repair & Maintenance Projects Completed

- Boiler Replacement; \$585k, completed 2020
- Ala Wai Waterfall Repairs; \$185k, completed 2020
- Chiller 4 Repairs; \$55k, completed 2020
- #320 Roof Repairs; \$1.4M, completed 2020
- Banquet Chairs and Facility Equipment Upgrade; \$2.25M, completed 2020
- Cooling Tower Replacement; \$3.2M, completed 2021
- Theatre LED Lighting Upgrade; \$77k, completed 2021
- Roof Overflow Drain Repairs; \$16k, completed 2021
- Jockey Chiller Repairs; \$28k, completed 2021
- ADA Lift Replacement, \$71.5k, completed 2021
- Emergency Generator Repairs, \$32k, completed 2021
- Window Repairs Vandalism, \$177k, completed 2021
- Leak Repairs December 2021 / January 2022, \$396k, completed 2022
- Chiller Repairs \$69.3k, completed 2022
- Trellis Renovation \$4.7M, completed 2022







# HTA Board Update GLOBAL MCI SALES November 2022

## Citywide Sales Situation

#### 1998 - 2003

HVCB opened HCC in 1998 and oversaw citywide sales/marketing until 2003

#### January 2020 Meet Hawai'i

assumes citywide sales/marketing

#### September 2020

Single property sales team assigned to citywide sales

#### September & October 2021 -

Rebuilding. Two more citywide sellers added

**January 2023 -** Moving forward



















#### 2003 – 2019

HCC assumes citywide sales/marketing

#### **April 2020**

Citywide sales eliminated due to COVID-19

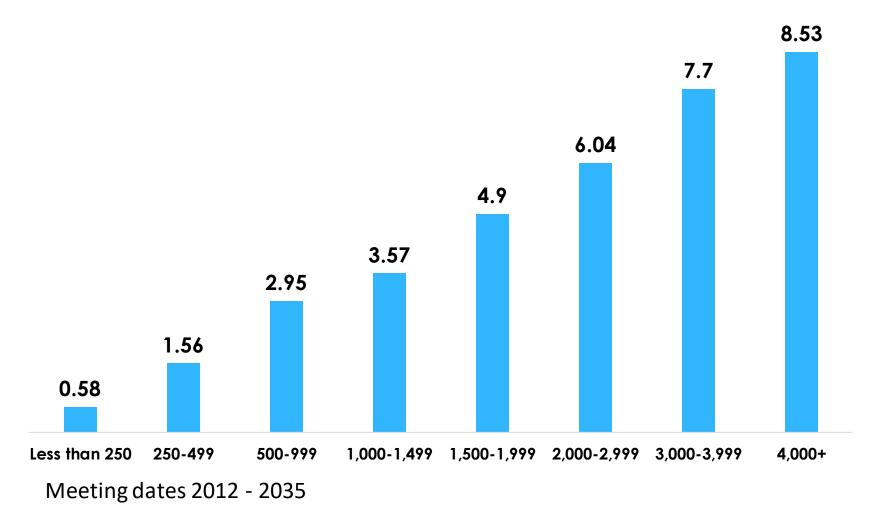
#### February 2021

Meet Hawai'i adds one citywide corporate seller

#### January 2022 - Restarting point

### Historical Lead Time

#### Lead Time in Years



- Historical lead times on bookings is helpful to show length of time sales managers need to be working on events prior to arrival
- Sales managers need to be working events 4 years in advance for lowest Tier I events of 1,000-1,499 peak room events



## **Event History**

# Citywide Events	<b>2018</b> нсс	<b>2019</b> нсс	2020 Meet Hawaiʻi	<b>2021</b> Meet Hawaiʻi	<b>2022</b> Meet Hawaiʻi	<b>2023</b> Meet Hawa'i	<b>2024</b> Meet Hawaiʻi	<b>2025</b> Meet Hawaiʻi	<b>2026</b> Meet Hawaiʻi	<b>2027</b> Meet Hawai'i
MCI	23	23	16	8	10	10	6	6	1	0
COVID/ CXL	N/A	N/A	13	8	2	0	0	0	0	0
TOTAL	23	23	3	0	8	10	6	6	1	0

## New Citywide Events

New Citywide Bookings	Event Date	Attendees	Total Room Nights	EEI
Allstar Cheerleading	5/19–22 2023	2,500	5,000	\$8.6 M
Applied Materials	11/22-12/3 2023	1,000	6,210	\$11.8 M
International Conference Machine Learning	7/22-8/1 2023	9,000	13,040	\$57.2 M
*License Agreements signed Sept/Oct 2022		12,500	24,250	\$77.6 M

## High Probability Citywide Events

High Probability Tentative Events	Year	Attendees	Total Room Nights	EEI
1	2024	6,000	12,536	\$36.1 M
1	2026	4,500	4,967	\$27.0 M
1	2027	18,000	42,200	\$144.3 M
Total 3		28,500	59,703	\$207 M

#### **IMEX AMERICA 2022**

October 9 – 13, 2022, Las Vegas

- Largest MCI trade show in the U.S.
- Show attendance: 12,000 (vs. 13,500 in 2019)
- Meet Hawai'i booth: 26 Hawai'i MCI suppliers
- Total customer appointments: 660 (vs. 776 in 2019)
- 3 citywide customer appointments for business in 2024, 2026 & 2027
- 95 Meet Hawai'i single property appointments with customers looking at 2023 & 2024 programs in Hawai'i
- Meet Hawai'i Asia/Oceania Team had appointments with international customers, strong Oceania customer attendance



#### Global MCI

- MCI Australia Fam Oct 15 20
- Japan Sales Mission Nov 15 18
- Korea Sales Mission Nov 21 22
- All Star Cheerleader May 19 22, 2023 (NZ)-2,500
   Attendees, 5,000 Total Room Nights, & EEI-\$8.6M

## Current Citywide Production vs. 2021

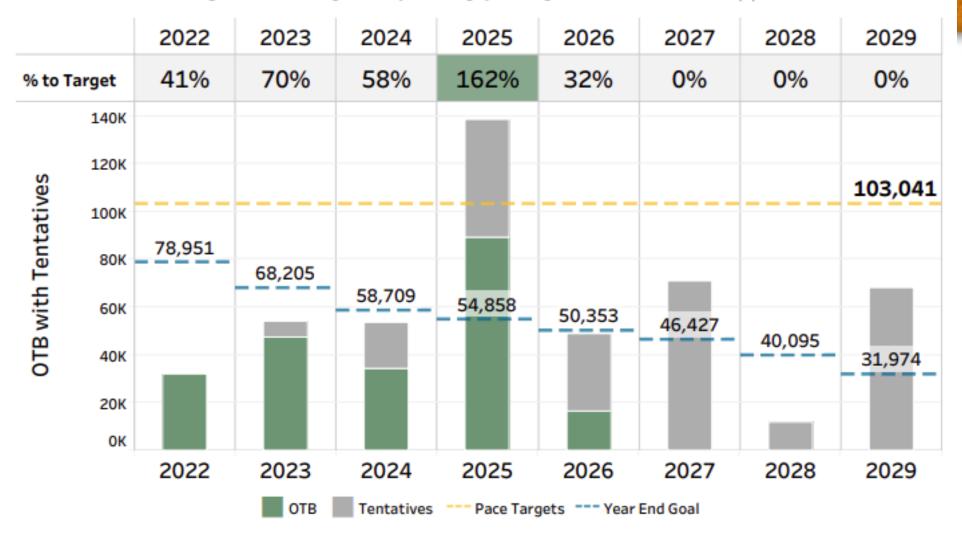
October 2022 Sales Production	Month to Date	2021 MTD	Variance	YTD	2021 YTD	Variance
Citywide Tentative RN	65,220	0	+++%	263,077	94,123	+179%
Citywide Definite RN	6,210	0	+++%	40,380	3,911	+932%

## Current Citywide Production vs. 2019

October 2022 Sales Production	Month to Date	2019 MTD	Variance	YTD	2019 YTD	Variance
Citywide Tentative RN	65,220	7,386	+++%	263,077	214,476	+23%
Citywide Definite RN	6,210	0	+++%	40,380	38,879	+4%

#### Hawai'i 8 Year Future Pace for Citywide

Number of events and room nights on the books against a 3-year average year-end goal. Data last refreshed on 11/7/2022 11:03:11 PM



## MAHALO!

#### 11

Presentation, Discussion, an Action on Resolution 2022-01 Authorizing the HTA President & CEO to Present Policy Positions During the Legislative Session

#### Resolution

No. 2022-1

#### **DELEGATION OF AUTHORITY TO PRESENT POLICY POSITIONS**

WHEREAS, the Powers and Duties of the Hawai'i Tourism Authority at HRS §201B-3(a)(6) provide that the Authority may, "Through its president and chief executive officer, represent the authority in communications with the governor and the legislature"; and,

WHEREAS, legislation may be introduced at the federal, state, and county level which may impact the strategic mission and statutory purpose of the Hawai'i Tourism Authority and, as such, HTA may require testimony or other information to present its policy positions of the Hawai'i Tourism Authority in the appropriate forum; and,

**WHEREAS**, the Board of Directors seeks greater flexibility and autonomy in order to address the complex emerging issues of the market, industry and community, in return for pledging greater accountability.

**NOW, THEREFORE, BE IT RESOLVED**, that the Board of Directors hereby authorizes its President and CEO or its designee, and/or its Board Chair or its designee to present public policy positions, including but not limited to the positions noted below, on behalf of the Authority during Calendar Year 2023 before all branches of the federal, state and county governments. This is provided that the positions are aligned and consistent with Hawai'i Revised Statutes chapter 201B, the Hawai'i Tourism Authority Strategic Plan: 2020-2025, Destination Management Action Plans, and any other policies, plans or budgets approved by the Authority and this Resolution:

- The Hawai'i Tourism Authority will support legislation and take positions to support an annual deposit of no less than \$80 million in transient accommodations tax into a special fund administered by the Hawai'i Tourism Authority as a means to carry out its stated priorities;
- The Hawai'i Tourism Authority will support legislation and take positions that support the reinstatement of the Hawai'i Tourism Authority's exemption from the State procurement code, Hawai'i Revised Statutes chapter 103D;
- The Hawai'i Tourism Authority will support legislation and take positions to support the reestablishment of an appropriation ceiling for the Convention Center Enterprise Special Fund to enable the expenditure of funds for the operations and repair and maintenance of the Hawai'i Convention Center;
- The Hawai'i Tourism Authority will oppose new taxes and tax increases on visitors, and will support appropriate site-specific user fees for reinvestment in our natural resource attractions;

The Hawai'i Tourism Authority will support the Hawai'i Tourism Authority Strategic Plan:
 2020-2025 and the principles and values represented under the concept of Mālama
 Ku`u Home.

**BE IT FURTHER RESOLVED**, that the Board of Directors elects that all official positions taken by the Chair, the President and CEO and/or their designee on issues before federal, state and county governments shall be communicated to board members as soon as practicable, and presented at the next regular board meeting of the Authority; and,

**FINALLY RESOLVED**, that copies of this resolution be transmitted to the President & CEO, Board Chair, Board Members and Chief Administrative Officer.

