



Tim Sullivan, president and founder, JAPAN INTERFACE

Tim is president and founder of JAPAN INTERFACE, a cross-cultural consultancy specializing in Japan-US business relations. He has a degree in Language/Intercultural Studies from International Christian University Tokyo, and 30 years' experience helping Japanese and Americans bridge the culture gap. Prior to establishing JAPAN INTERFACE Tim worked as an interpreter, assistant production control manager, customer service account manager, management consultant, and plant manager.

Tim is in high demand as a public speaker, and administers over 50 workshops a year just for Honda of America and its supplier group. Consulting themes include cross-cultural management training, conflict mediation, team-building, Total Quality Management, "lean" culture development, and Japanese style customer service. Other high-profile clients include Toyota, Panasonic, Sony, Magna International, Kyoya and Sheraton. Tim recently co-authored a book in Japanese with Rochelle Kopp (published by PHP New York) entitled *Kore de Kaigai Kojo de Umaku Shigoto ga Dekiru* ("Now You Can Work Successfully in Your Overseas Factory"). He reads, writes and speaks Japanese.