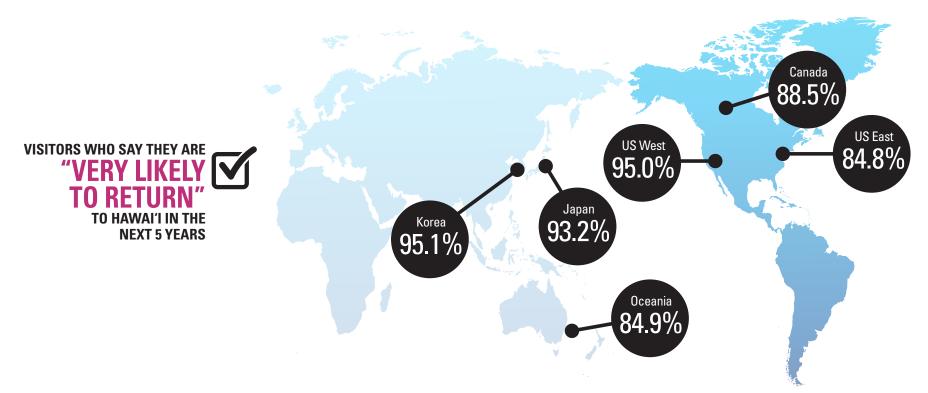


Visitor Satisfaction Survey Third Quarter 2022



## **COVID-19 TRAVEL RESTRICTIONS**

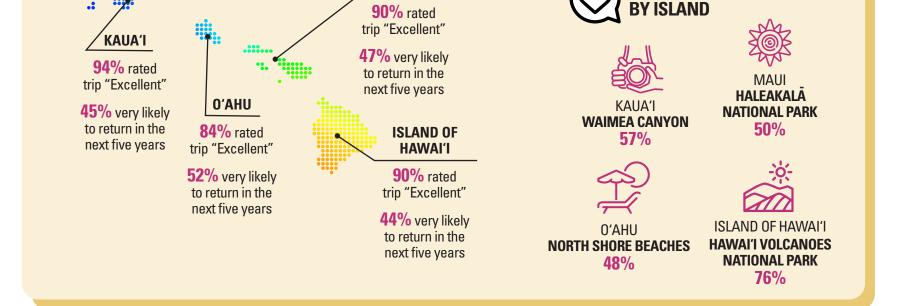
Most international visitor markets have relaxed travel restrictions and quarantine requirements by the third quarter of 2022. Direct air service to Hawai'i from Japan, Korea and Oceania are slowly coming back. There have been no direct flights from China since service ended in February 2020. Resumption of additional flights from Japan, Korea, and Oceania enabled a sufficient number of survey responses from these visitor markets, and the results are included in the Visitor Satisfaction report for the first time since Quarter 1, 2020. Surveys collected from Chinese respondents are too limited to report.

U.S. West	1,641 completed surveys, +/- 2.42% margin of error*
U.S. East	1,737 completed surveys, +/- 2.35% margin of error*
Canada	1,034 completed surveys, +/- 3.05% margin of error*

Japan	113 completed surveys, +/- 9.22% margin of error*
Korea	190 completed surveys, +/- 7.11% margin of error*
Oceania	392 completed surveys, +/- 4/95% margin of error*

\*Margins of error presented at the 95% level of confidence

	Average Age	US West 50	US East <b>50</b>	Japan <b>48</b>	Canada <b>47</b>	Oceania <b>53</b>	Korea <b>34</b>
Visitor Profile by MMA	Affluent Households	<b>27.2%</b> \$200K+	<b>27.0%</b> \$200K+	<b>30.0%</b> \$200K+	<b>24.4%</b> \$200K+	<b>25.5%</b> \$200K+	<b>7.8%</b> \$200K+
	Education	<b>35.3%</b> College Grad	<b>36.2%</b> College Grad	<b>52.2%</b> College Grad	<b>37.9%</b> College Grad	<b>20.5%</b> College Grad	<b>56.8%</b> College Grad
MARKET ARE US EAS	A SNAPSHOT:						
		MAUI			TOP ATTRACTION		



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