

Oceania Market Outlook

HTA Tourism Conference 12.9.2022

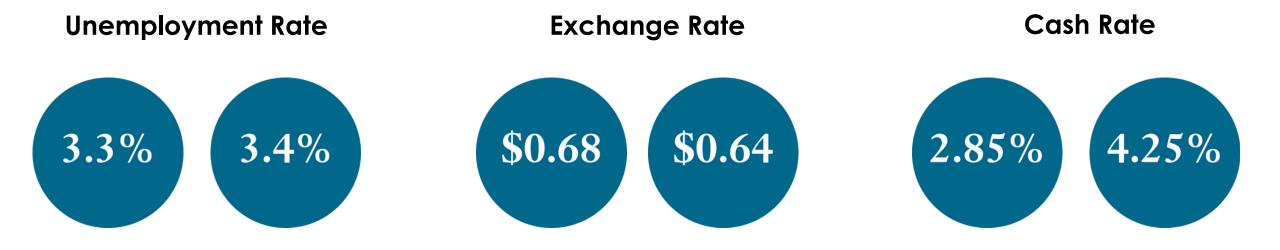
Jennifer Gaskin
Account Director

MARKET OUTLOOK



GENERAL ECONOMY

While the pandemic recession was milder in Australia and New Zealand than in most other regions, the global cost of living increase and strong USD is having an effect on many people in Oceania and is set to continue into 2023.





TRAVEL RESTRICTIONS

This year, Covid-19 still had a powerful impact on the way people traveled.

The international border in Australia opened on 1 November 2021, but restrictions regarding pre and post testing and vaccination requirements remained in place until 6 July 2022.

In New Zealand, the international border opened on 31 July 2022 with testing and vaccination requirements removed on 13 September.









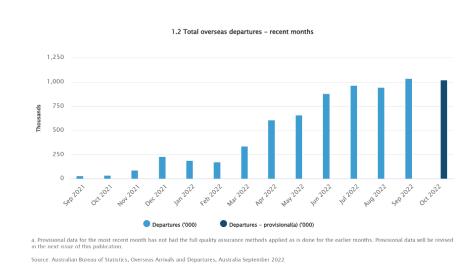
CONSUMER TRAVEL SENTIMENT

Overseas Trips taken 2019

Overseas Trips taken 2022 AU







HAWAI'I TOURISM ...

Top Destinations 2022 AU

2019	2022		
New Zealand	New Zealand		
Indonesia	USA		
USA	India		
UK	UK		
China	Fiji		

Top Destinations 2022 NZ

2019	2022			
Australia	Australia			
USA	Fiji			
Fiji	Cook Islands			
China	UK			
UK	USA			

TRAVEL TRADE TRENDS

Main Trade Partners

FLIGHT CENTRE

















Travel Trade Landscape

- Flight Centre Travel Group remains our biggest retail travel agent partner
- Travel Associates a strong partner in the luxury sector
- Flight Centre Independents, which includes Travel Partners have had a very strong year with more revenue than Travel Associates for the first time
- Increase in work from home travel agents
- OTAs becoming more popular
- Luxury Escapes has gone from strength to strength and competitor TripADeal has been bought by Qantas
- MyHawaii has had their biggest ever year



MEDIA TRENDS

- Digital continues to grow. Some publications that went online-only during Covid will remain so
- Online content platforms like Urban List, Concrete Playground and Broadsheet growing in popularity and are each launching dedicates travel sections
- Some content platforms and digital publications are launching their own integrated booking platforms, white labelled through Expedia
- Print travel publications remain important to the older demographic of travelers
- Travel TV programs are coming back. Luxury Escapes brought back their TV show this year, Getaway returned to international features and a new travel adventure show will launch later this year
- Instagram is still a popular social media for travel content with Reels, guides and stories getting the most engagement
- TikTok is becoming increasingly popular and not just with Gen Z
- YouTube is an important channel for travel, YouTube is the second most popular website in Australia
 after Google



AIR CAPACITY

Scheduled	2022					
seats	Q1	Q2	Q3	Q4	Annual	
OCEANIA	27873	55415	79194	84693	247,175	
Auckland	0	0	21,643	23,445	45,088	
Brisbane	2010	8040	8710	8710	27,470	
Melbourne	25,863	47,375	48,841	52,538	174,617	
Sydney	27873	55415	79194	84693	247,175	

Source: DBEDT analysis based on scheduled seats from Diio Mi flight schedules

Scheduled	2022				
flights	Q1	Q2	Q3	Q4	Annual
OCEANIA	95	183	267	283	828
Auckland	0	0	77	81	158
Brisbane	6	24	26	26	82
Melbourne	89	159	164	176	588
Sydney	95	183	267	283	828

- Hawaiian Airlines five times a week from Sydney
- Qantas four times a week from Sydney
- Jetstar direct twice a week from Melbourne
- Hawaiian Airlines increasing to daily 1-15 Jan and again in April
- No plans from direct flights to resume from Brisbane
- Both Hawaiian Airlines & Air NZ flying 3 x per week ex Auckland with seasonal increases



COMPETITION









- High awareness
- Easy and safe
- Short flight
- Large-scale post-Covid consumer campaigns

- High Awareness
- Cheaper travel
- Low cost airlines
- Short flight
- Ease of travel

- High awareness
- Just launched multi-million dollar outdoor and digital ad campaign
- High awareness
- Most popular USA destination
- Road trips and multi-destination itineraries
- Theme parks



CHALLENGES & OPPORTUNITIES

Challenges

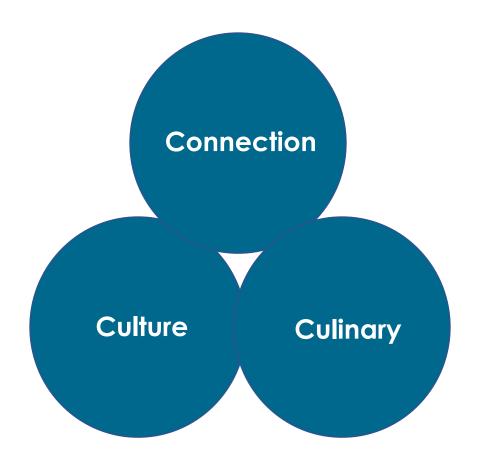
- Lack of flight capacity
- No direct flights from Brisbane
- Weak AUD/NZD
- Continuing to change the perception that the Hawaiian Islands is just a beach destination

Opportunities

- Building on already high awareness of the destination in a way that adds depth
- Responsible and sustainable travel
- Culinary tourism
- Family travel
- SINKS and DINKS



2023 CAMPAIGN FOCUS





MAHALO!

