

# Vision Insights U.S. Traveler Profiles March 2023

April 21, 2023





### Vision Insights Syndicated Survey

- DBEDT subscribes to Vision Insight's Brand Health and Profiles databases for the U.S., Japan, Canada, Australia, and Korea
- Consumers are surveyed each day
- DBEDT receives access to new data each week for selected traveler profile segments for the US., Japan, Canada, Australia, and Korea

#### **Segment Definitions**

#### Avid Traveler \$100k+

- Gross household income is \$100k+
- Age is 25-54
- Either
  - Took an international vacation by air in the last 12 months
  - Likely/very likely to book an air trip in the next 12 months
  - Most recent leisure destination was Hawai'i or Alaska
  - Next leisure destination is Hawai'i or Alaska

#### **Long-Distance Air Traveler under 55**

- Took an international vacation by air in the last 12 months
- State of residence is not Hawai'i
- Under the age of 55

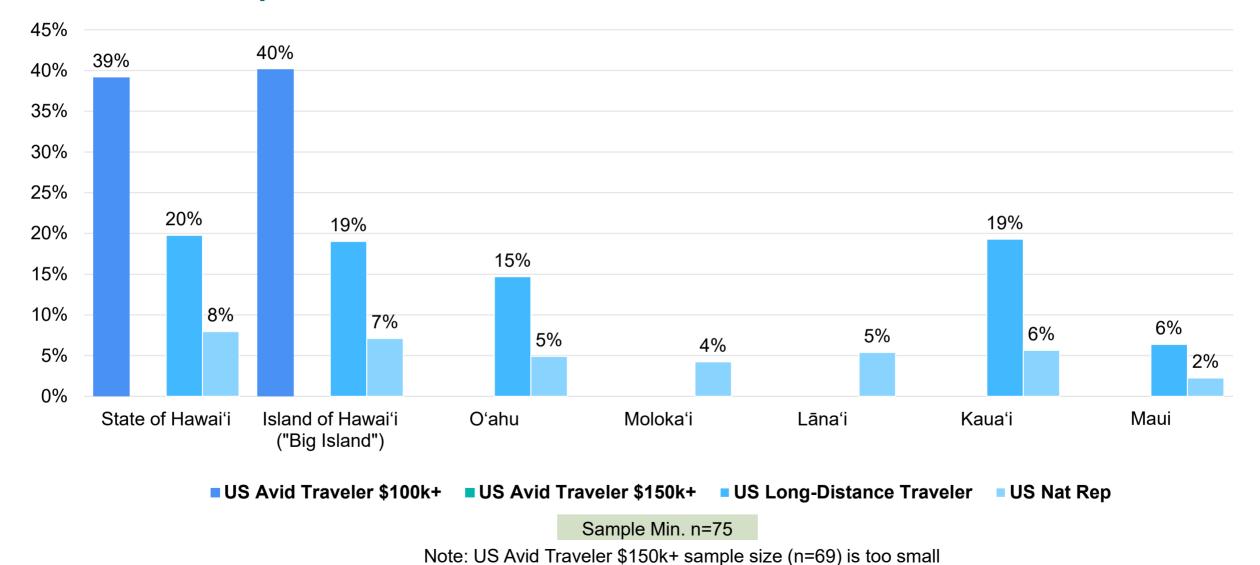
#### Avid Traveler \$150k+

- Gross household income is \$150k+
- 2+ persons per household
- Age is 25-54
- Either
  - Took an international vacation by air in the last 12 months
  - Likely/very likely to book an air trip in the next 12 months
  - Most recent leisure destination was Hawai'i or Alaska
  - Next leisure destination is Hawai'i or Alaska

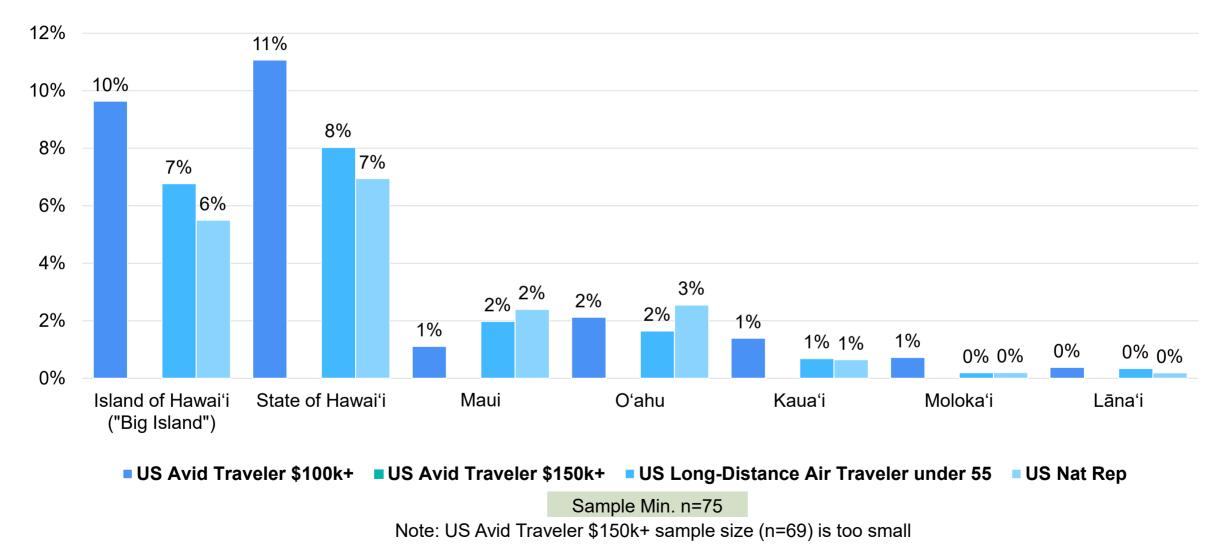
#### **Nationally Representative Sample (Nat Rep)**

 Representative of U.S. adults in terms of age, gender, social class and education

## Leisure Trip - In Past 12 Months



#### Leisure Trip – Next Destination



## Top 10 States of Residence by Segment

#### **US Avid Traveler** \$100K 25-54

#### US Avid Traveler \$150K

25-54, 2+ household

## US Long-Distance Air Traveler Under 55

#### **US Nat Rep**

	%
California	15.4%
New York	15.1%
Texas	11.7%
Florida	11.5%
Washington	3.4%
Georgia	7.0%
Pennsylvania	4.6%
Illinois	3.7%
Virginia	2.2%
Minnesota	2.5%

	%
California	13.0%
New York	25.4%
Texas	20.1%
Washington	2.3%
Florida	6.2%
Illinois	9.9%
Virginia	2.5%
Pennsylvania	2.5%
New Jersey	3.7%
Colorado	2.3%

	%
California	12.1%
New York	10.3%
Texas	8.5%
Florida	9.5%
Georgia	7.3%
Virginia	3.7%
Washington	2.7%
Illinois	3.2%
Minnesota	3.5%
Pennsylvania	4.1%

	%
California	8.2%
Texas	7.9%
Florida	8.1%
New York	7.2%
Georgia	5.4%
Pennsylvania	4.6%
Ohio	3.3%
Illinois	3.0%
<b>North Carolina</b>	3.1%
Virginia	3.3%
m-4 000	

Sample Size:

n=253

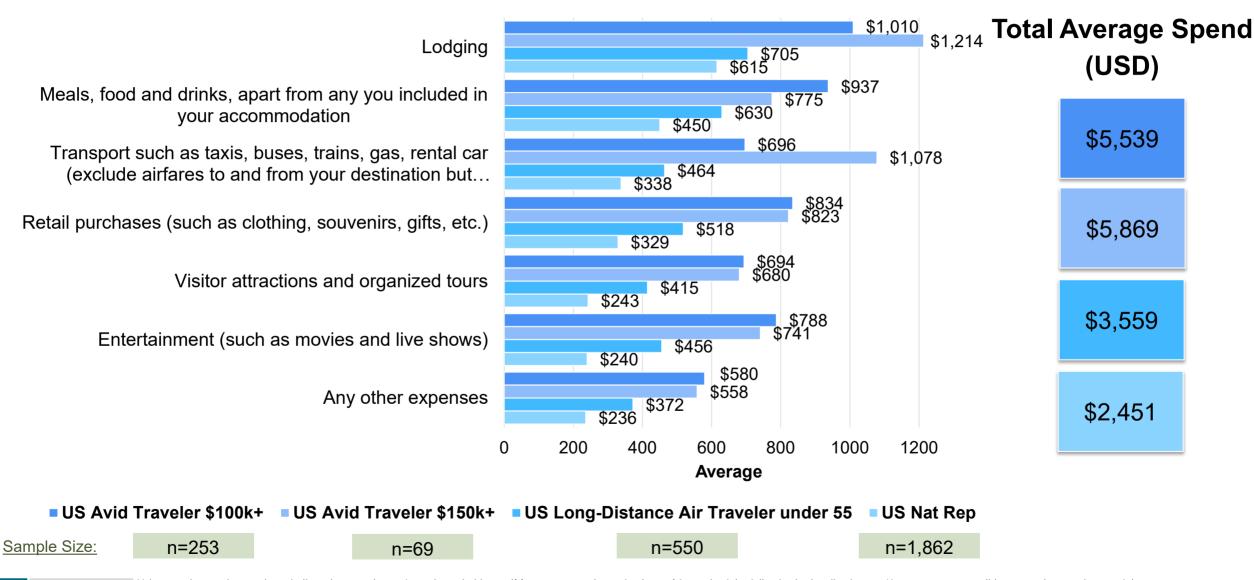
3

n=69

n=550

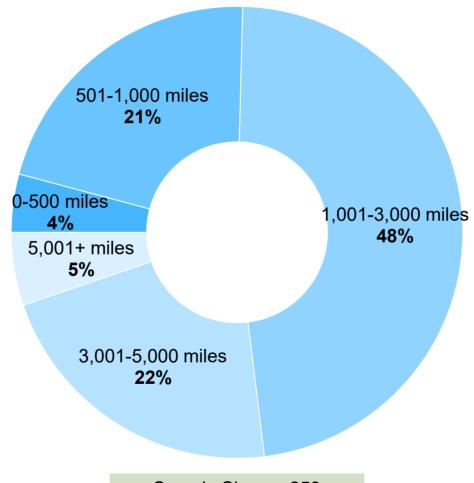
n=1,862

## Total Annual Holiday Spend

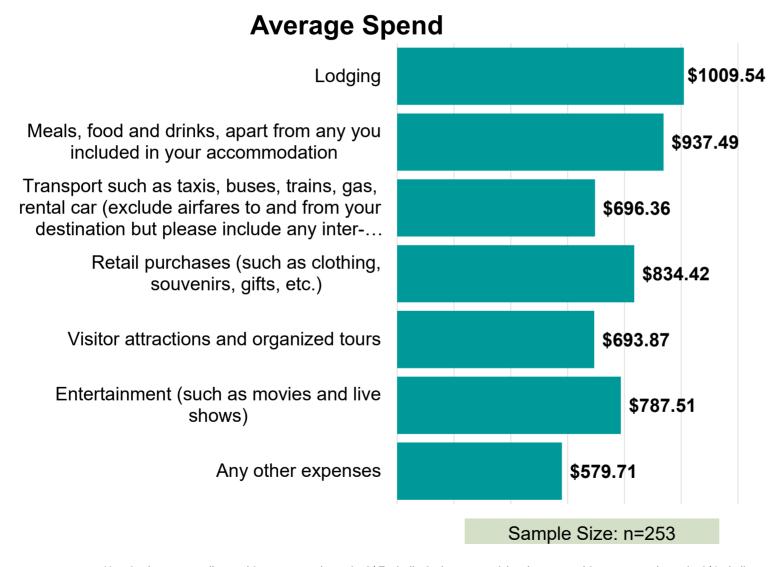


#### U.S. Avid Travelers \$100k+: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Avid Travelers \$100k+: Annual Vacation



#### **Spend Per Person Per Day**

Ave # Nights on Annual Vacation

4.1

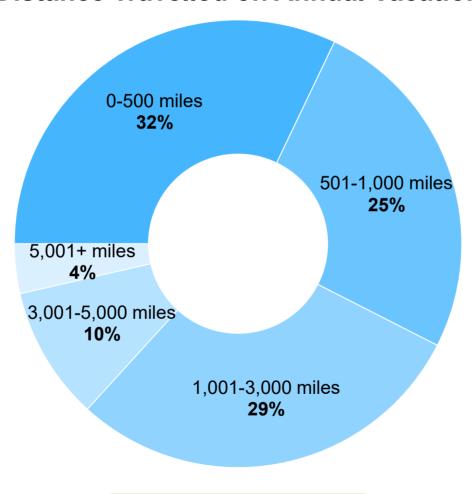
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

#### U.S. Avid Travelers \$150k+: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Avid Travelers \$150k+: Annual Vacation

#### **Average Spend**



#### **Spend Per Person Per Day**

**7.2**Ave # Nights on Annual Vacation

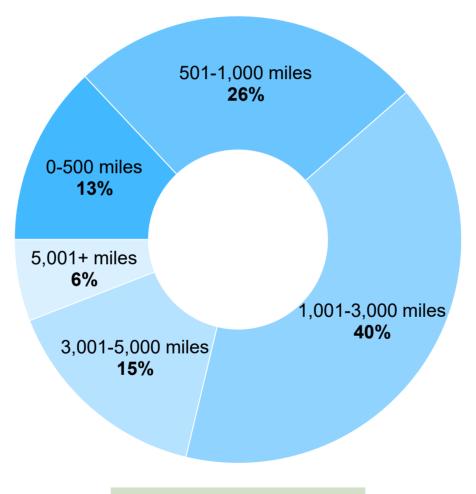
4.3
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

## U.S. Long-Distance Travelers: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Long-Distance Travelers: Annual Vacation

#### **Average Spend**

#### \$704.84 Lodging Meals, food and drinks, apart from any you \$629.81 included in your accommodation Transport such as taxis, buses, trains, gas, rental car (exclude airfares to and from your \$463.86 destination but please include any inter-... Retail purchases (such as clothing, souvenirs, \$518.07 gifts, etc.) Visitor attractions and organized tours \$414.54 Entertainment (such as movies and live \$455.73 shows) Any other expenses \$372.36 Sample Size: n=550

#### **Spend Per Person Per Day**

lights on Annual Vacation

Ave # Nights on Annual Vacation

3.8

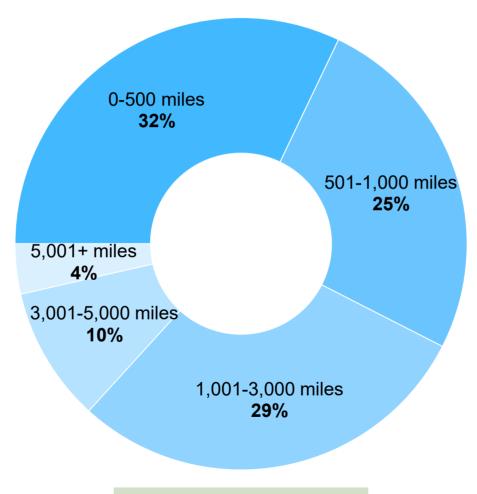
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

## U.S. Nat Rep: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Nat Rep: Annual Vacation

#### **Average Spend**



#### **Spend Per Person Per Day**

5.6

Ave # Nights on Annual Vacation

3.0

Ave # of People on Annual Vacation

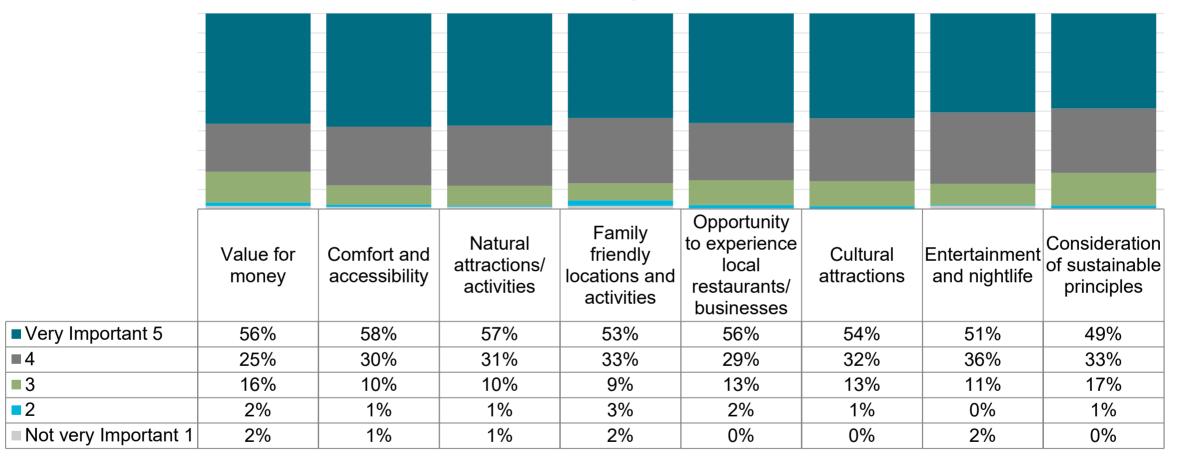


Ave. Per Person Per Day Spend

## Importance of Travel Factors

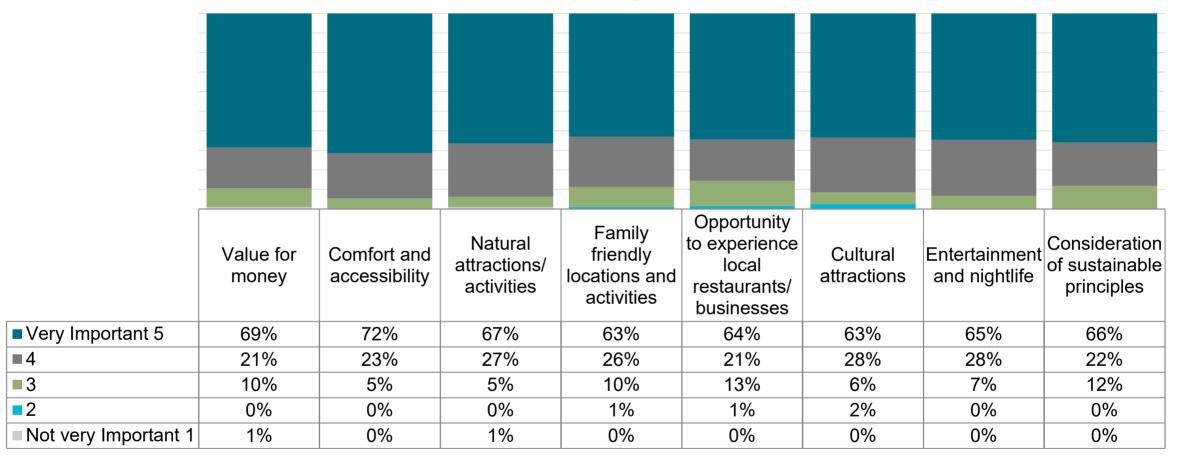
	Very Important 5			
	US: Avid Traveler \$100k+	US: Avid Traveler \$150k+	US: Long-Distance Air Traveler under 55	US Market
Value for money	56%	69%	50%	56%
Comfort and accessibility	58%	72%	51%	52%
Natural attractions/activities	57%	67%	51%	46%
Family friendly locations and activities	53%	63%	46%	42%
Opportunity to experience local restaurants/businesses	56%	64%	47%	42%
Cultural attractions	54%	63%	44%	39%
Entertainment and nightlife	51%	65%	43%	32%
Consideration of sustainable principles	49%	66%	41%	29%
Sample Size:	n=253	n=69	n=550	n=1,862

## U.S. Avid Travelers \$100k+: Importance of Travel Factors



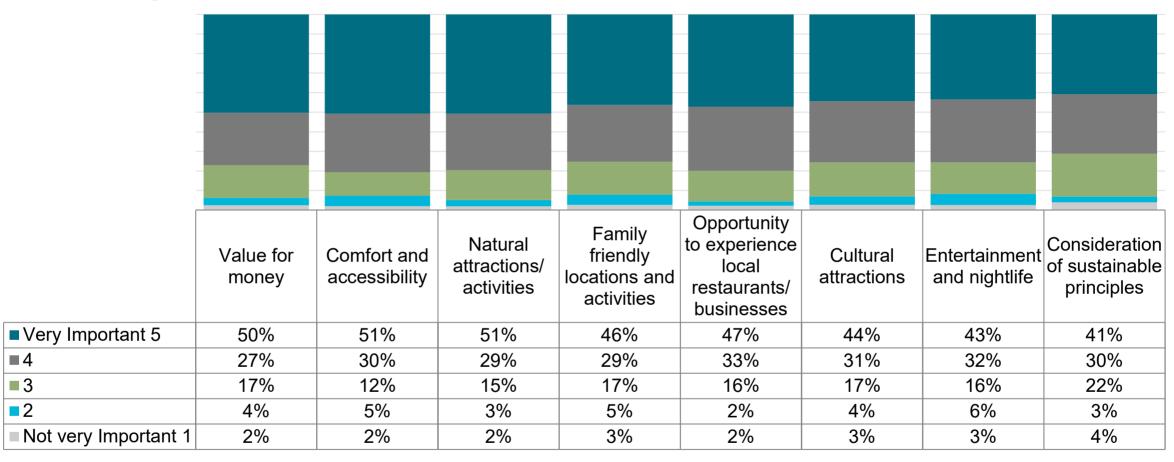
■ Not very Important 1 ■ Very Important 5

## U.S. Avid Travelers \$150k+: Importance of Travel Factors



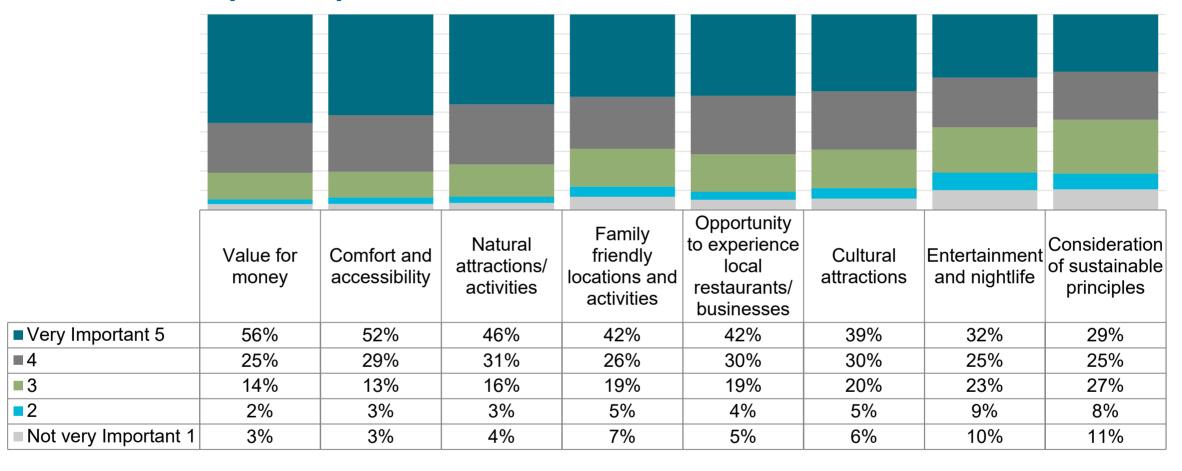
■ Not very Important 1 ■ Very Important 5

#### U.S. Long Distance Travelers: Importance of Travel Factors



■ Not very Important 1 ■ 2 ■ 3 ■ 4 ■ Very Important 5

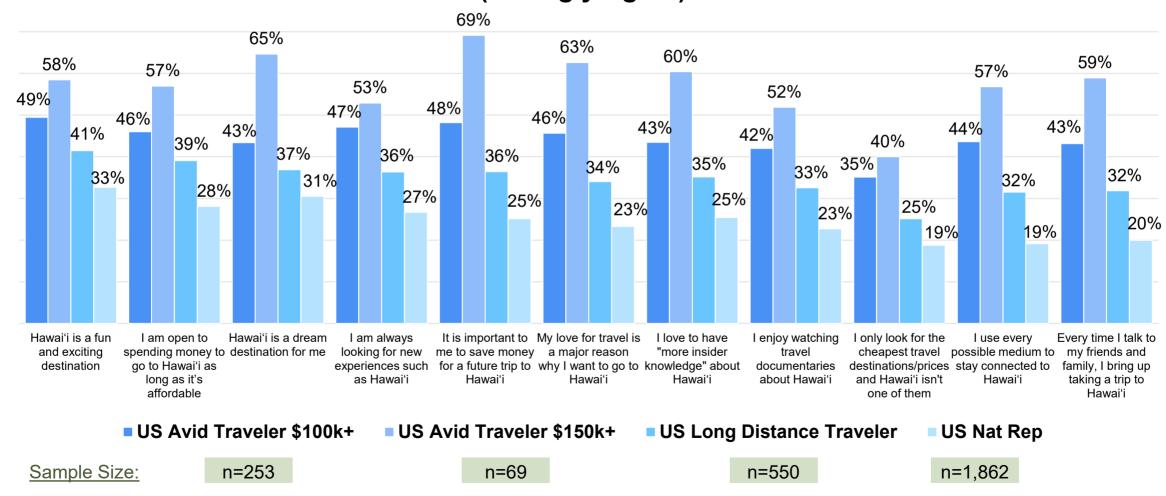
### U.S. Nat Rep: Importance of Travel Factors



■ Not very Important 1 ■ Very Important 5

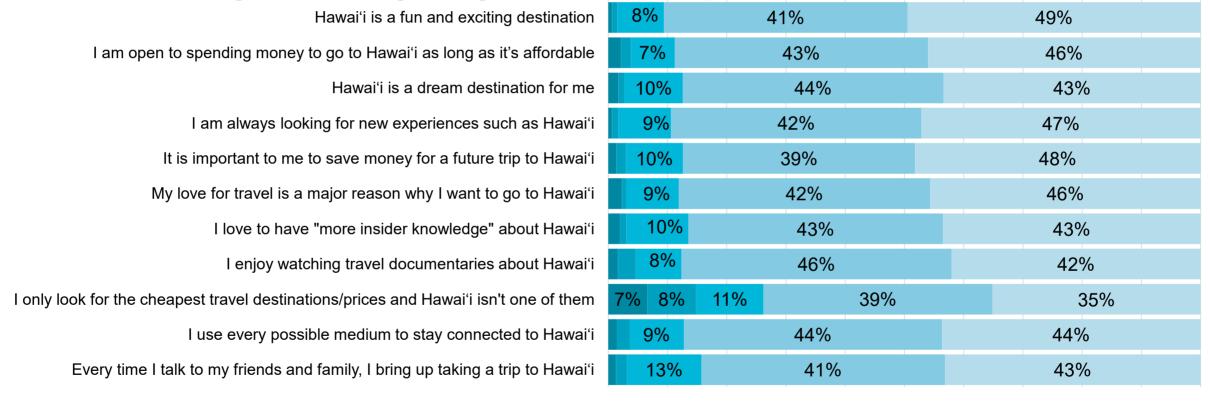
#### Hawai'i as an Aspirational Destination

## Agreement Regarding Hawai'i as a Travel Destination (Strongly Agree)



## U.S. Avid Travelers \$100k+: Hawai'i as an Aspirational Destination

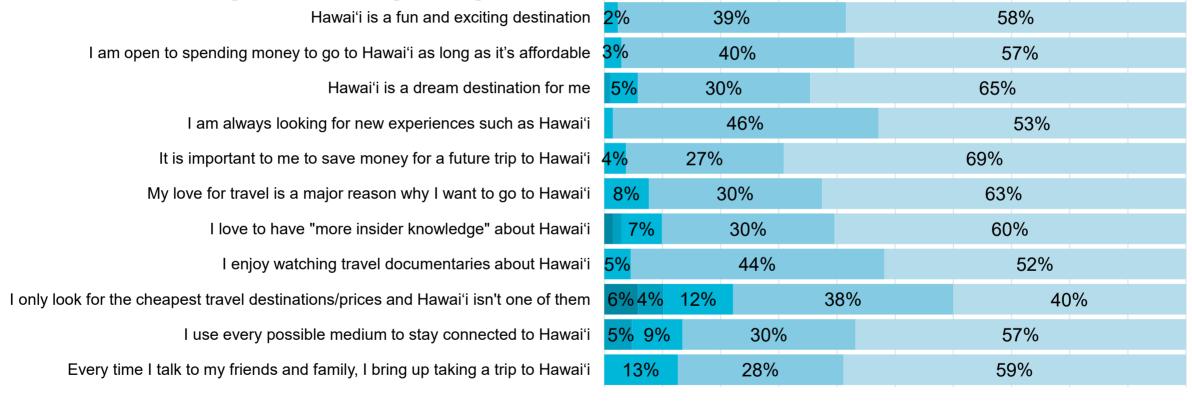
#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Avid Travelers \$150k+: Hawai'i as an Aspirational Destination

#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Neither agree nor disagree
■ Agree

Strongly agree

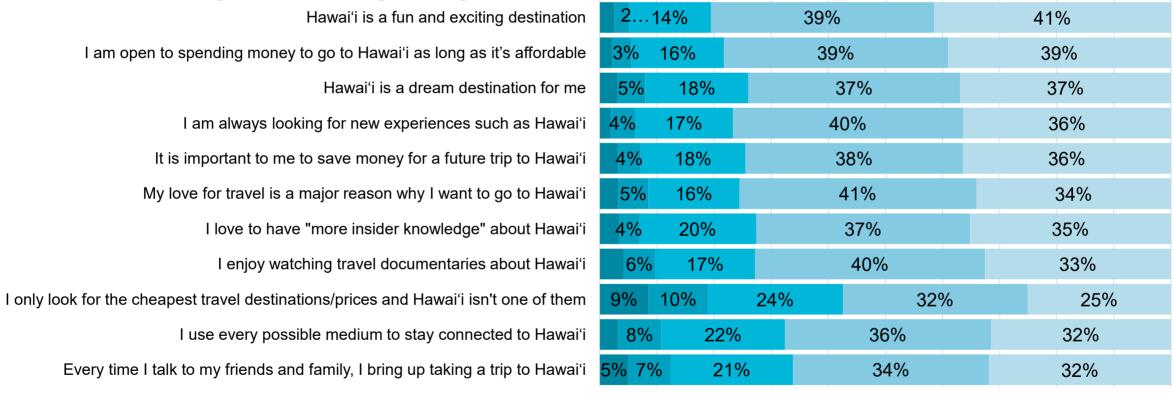
Sample Size: n=69

Gampic Gize. II-0

■ Strongly disagree ■ Disagree

## U.S. Long Distance Traveler: Hawai'i as an Aspirational Destination

#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

## U.S. Nat Rep: Hawai'i as an Aspirational Destination

Agreement Regarding Hawai'i as an Aspirational Destination

		33%
I am open to spending money to go to Hawaiʻi as long as it's affordable 5%5% 20%	42%	28%
Hawai'i is a dream destination for me 7% 8% 23%	32%	31%
I am always looking for new experiences such as Hawaiʻi 6% 7% 27%	34%	27%
It is important to me to save money for a future trip to Hawai'i 8% 8% 27%	32%	25%
My love for travel is a major reason why I want to go to Hawaiʻi 8% 11% 25%	33%	23%
I love to have "more insider knowledge" about Hawaiʻi 6% 6% 28%	34%	25%
I enjoy watching travel documentaries about Hawai'i 7% 8% 26%	36%	23%
I only look for the cheapest travel destinations/prices and Hawai'i isn't one of them 9% 16%	26%	19%
I use every possible medium to stay connected to Hawai'i 11% 16%	29% 25%	19%
Every time I talk to my friends and family, I bring up taking a trip to Hawaiʻi 14% 17%	<b>25</b> % 23%	20%

■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## Sustainability and Travel Responsibility Statements

## Agreement Regarding Sustainable Practices While Traveling (Strongly Agree)

feel personal responsibility to take care of the places I visit

practice 'leave no trace' when traveling to protect the environment

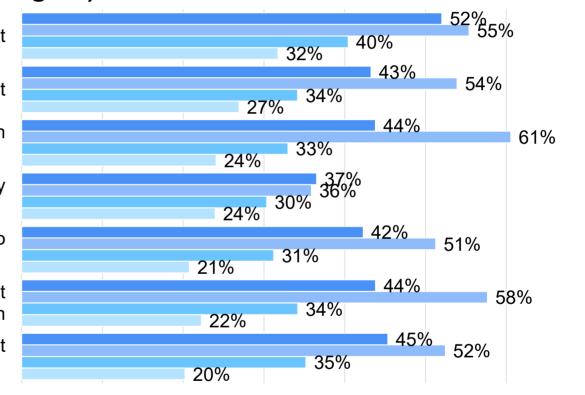
care about the environment and take extra steps to travel in an environmentally responsible way

prioritize comfort and value for money over environmentally friendly 'green' practices

take the time to learn about local norms and standards prior to travelling to a destination to reduce my impact on the...

would like to have information about the sustainable management policies of hotels and guesthouses when booking accommodation

would be willing to pay more for tourism destinations that have explicit components that are environmentally friendly (e.g., reduction of...



US Avid Traveler \$100k+

US Avid Traveler \$150k+

US Long Distance Traveler

US Nat Rep

Sample Size:

n=253

n=69

n=550

n=1,862

## Sustainability and Travel Responsibility Statements

#### **Agreement Regarding Sustaining Local Culture While Traveling** (Strongly Agree)

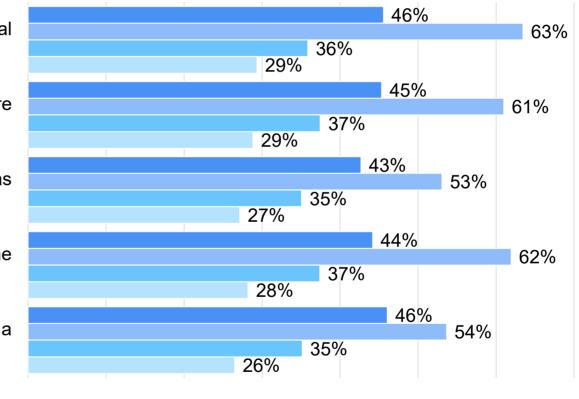
I prefer to shop at local markets and/or make purchases from local artisans & crafts people while traveling

I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

When I travel. I want to understand the destination and 'live like a local' through informed decisions



US Avid Traveler \$100k+

US Avid Traveler \$150k+

US Long Distance Traveler

US Nat Rep

Sample Size:

n=253

n=69

n=550

n=1,862

## U.S. Avid Travelers \$100k+: Sustainability and Travel Responsibility Statements

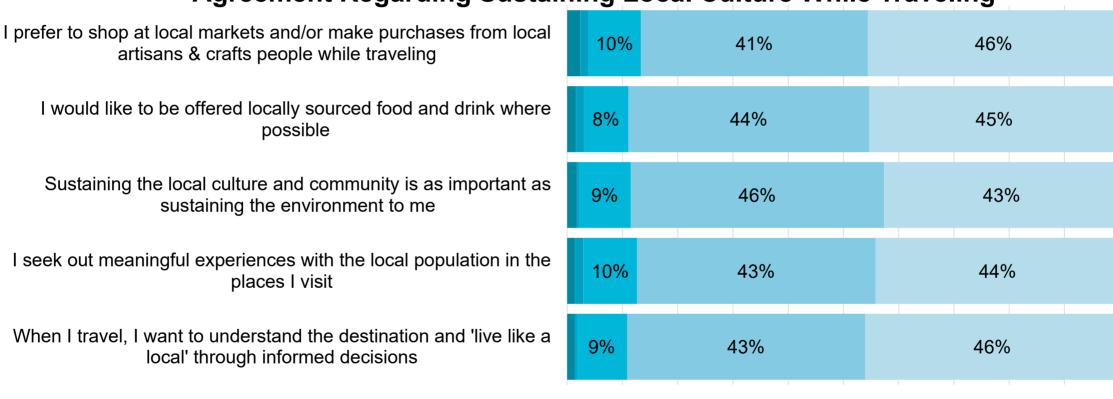
**Agreement Regarding Sustainable Practices While Traveling** 



Strongly disagree Disagree ■ Neither agree nor disagree Agree Strongly agree

## U.S. Avid Travelers \$100k+: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

## U.S. Avid Travelers \$150k+: Sustainability and Travel Responsibility Statements

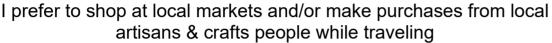
**Agreement Regarding Sustainable Practices While Traveling** 



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Avid Travelers \$150k+: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 



I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

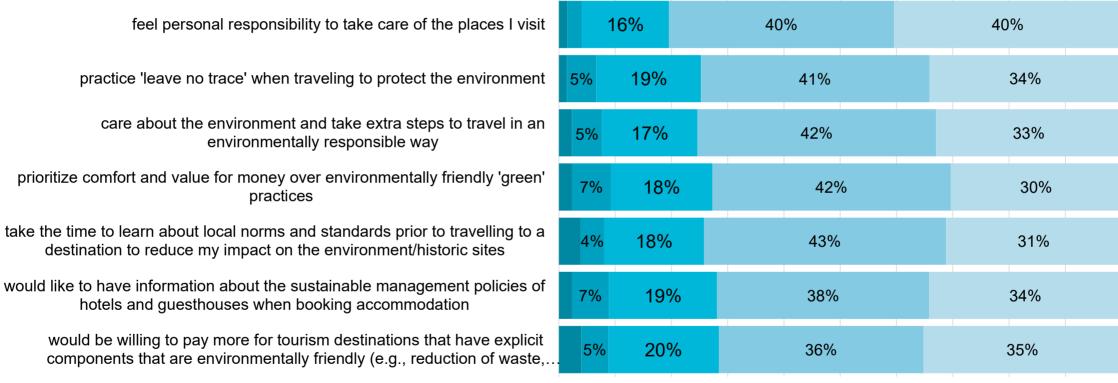
When I travel, I want to understand the destination and 'live like a local' through informed decisions



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

## U.S. Avid Travelers Long Distance Traveler: Sustainability and Travel Responsibility Statements

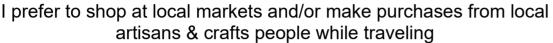
**Agreement Regarding Sustainable Practices While Traveling** 



Strongly disagree Disagree ■ Neither agree nor disagree
■ Agree Strongly agree

## U.S. Avid Travelers Long Distance Traveler: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 



I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

When I travel. I want to understand the destination and 'live like a local' through informed decisions



Strongly disagree ■ Neither agree nor disagree ■ Agree Disagree Strongly agree

## U.S. Avid Travelers Nat Rep: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustainable Practices While Traveling** 



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

## U.S. Avid Travelers Nat Rep: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 

I prefer to shop at local markets and/or make purchases from local artisans & crafts people while traveling

I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

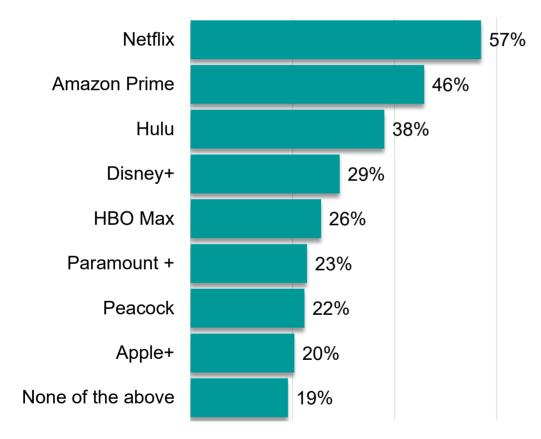
When I travel. I want to understand the destination and 'live like a local' through informed decisions



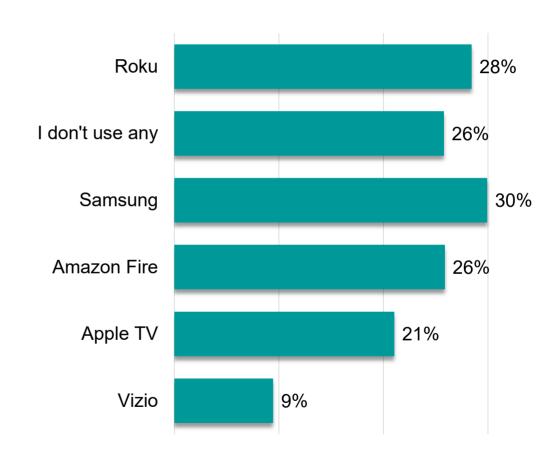
■ Neither agree nor disagree Strongly disagree Disagree Agree Strongly agree

#### U.S. Media Consumption

#### Streaming Platforms used Weekly

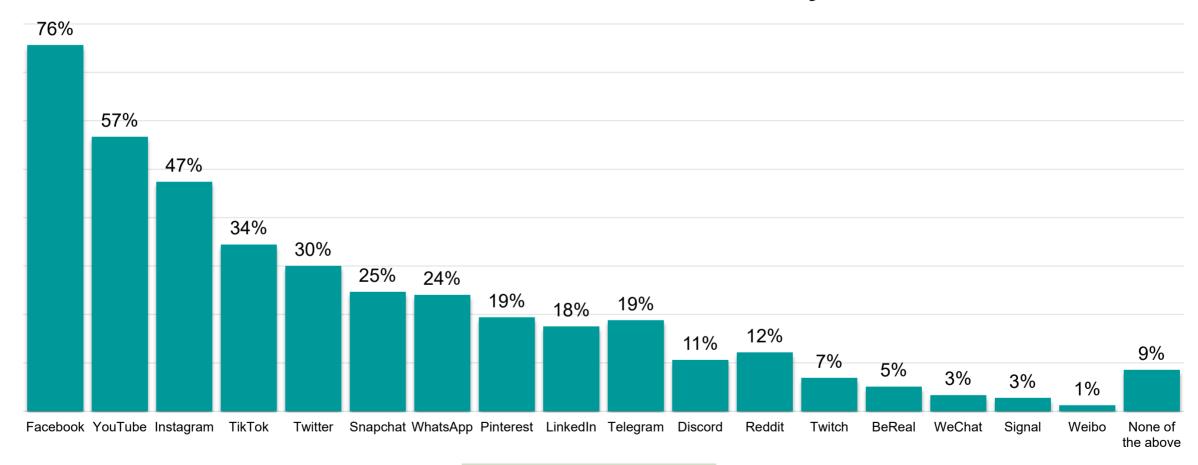


#### **Connected Device Used**



#### U.S. Media Consumption

#### **Social Media Platforms used Weekly**



#### U.S. Media Consumption

#### **Travel Destination Source of Awareness**

TV Program/Documentary	24%
Online	35%
Radio	12%
TV commercials	30%
Newspaper	13%
Friends/Family	42%
Social Media	39%
YouTube	37%
Out of home advertising (e.g. Poster Billboards, bus shelter advertisements, etc.)	10%
Email	19%
I don't recall	11%

## Actions Taken After Seeing an Ad for a Destination

I go to the destination's website	31%
I search for information about the destination online	45%
I look up the destination on social media	26%
I talk to friends/family about the destination	36%
I book travel to the destination almost immediately	14%
I don't do anything	14%
None of the above	8%