

# Vision Insights U.S. Traveler Profiles June 2023

July 3, 2023





### Vision Insights Syndicated Survey

- DBEDT subscribes to Vision Insight's Brand Health and Profiles databases for the U.S., Japan, Canada, Australia, and Korea
- Consumers are surveyed each day
- DBEDT receives access to new data each week for selected traveler profile segments for the US., Japan, Canada, Australia, and Korea

### U.S. - Segment Definitions

#### Avid Traveler \$100k+

- Gross household income is \$100k+
- Age is 25-54
- Either
  - Took an international vacation by air in the last 12 months
  - Likely/very likely to book an air trip in the next 12 months
  - Most recent leisure destination was Hawai'i or Alaska
  - Next leisure destination is Hawai'i or Alaska

#### **Long-Distance Air Traveler under 55**

- Took an international vacation by air in the last 12 months
- State of residence is not Hawai'i
- Under the age of 55

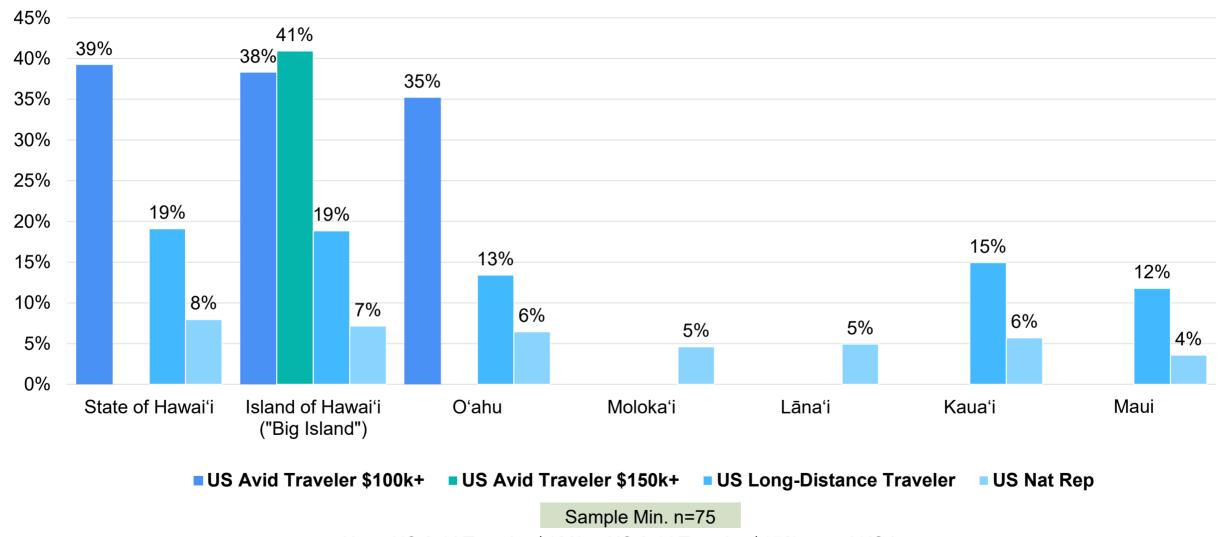
#### Avid Traveler \$150k+

- Gross household income is \$150k+
- 2+ persons per household
- Age is 25-54
- Either
  - Took an international vacation by air in the last 12 months
  - Likely/very likely to book an air trip in the next 12 months
  - Most recent leisure destination was Hawai'i or Alaska
  - Next leisure destination is Hawai'i or Alaska

#### **Nationally Representative Sample (Nat Rep)**

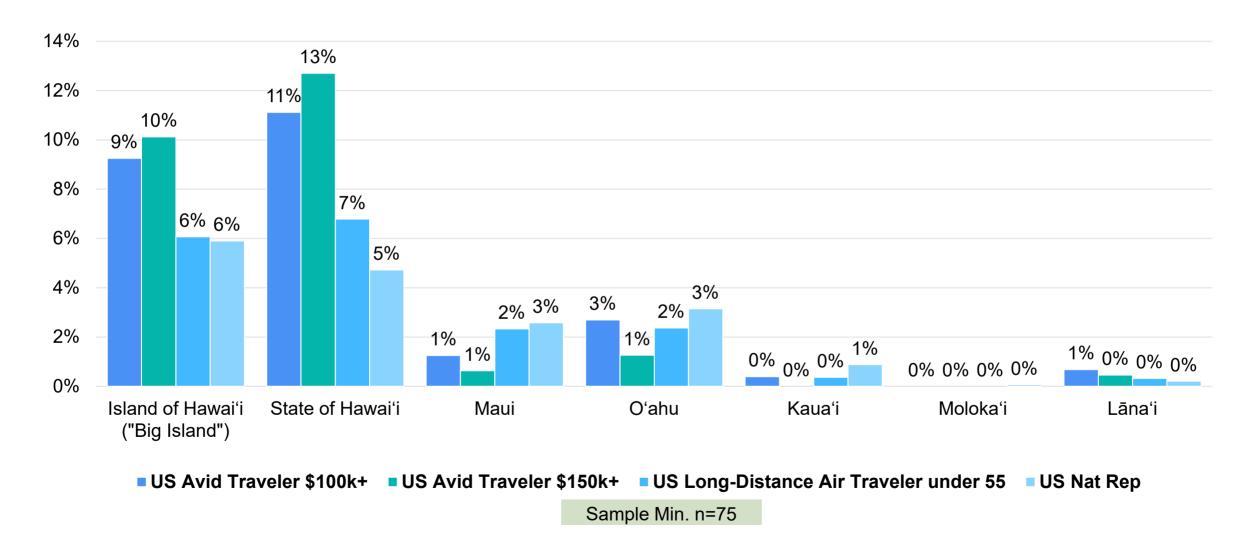
 Representative of U.S. adults in terms of age, gender, social class and education

#### U.S. - Leisure Trip In Past 12 Months



Note: US Avid Traveler \$100k+, US Avid Traveler \$150k+, and US Long-Distance Traveler sample size is too small for select islands

## U.S. – Next Destination for Leisure Trip



## Top 10 States of Residence by Segment

#### **US Avid Traveler** \$100K 25-54

#### US Avid Traveler \$150K 25-54, 2+ household

## US Long-Distance Air Traveler Under 55

#### **US Nat Rep**

	%
New York	36.2%
California	18.0%
Texas	9.5%
Illinois	7.3%
Washington	4.4%
Georgia	3.6%
Florida	2.5%
Pennsylvania	1.1%
Virginia	0.8%
Minnesota	0.7%

	0/
	%
New York	11.7%
Texas	8.6%
California	8.6%
Florida	7.7%
Pennsylvania	4.8%
Illinois	3.2%
New Jersey	2.6%
Virginia	2.4%
Washington	1.4%
Colorado	0.6%

	%
New York	19.5%
Texas	11.0%
California	10.7%
Florida	6.4%
Georgia	6.0%
Illinois	4.9%
Pennsylvania	3.1%
Washington	2.1%
Virginia	1.2%
Minnesota	0.7%
n-620	

	%
New York	11.7%
California	8.6%
Texas	8.6%
Florida	7.7%
Georgia	4.9%
Pennsylvania	4.8%
Ohio	4.5%
North Carolina	3.8%
Illinois	3.2%
Virginia	2.4%
4 000	

Sample Size:

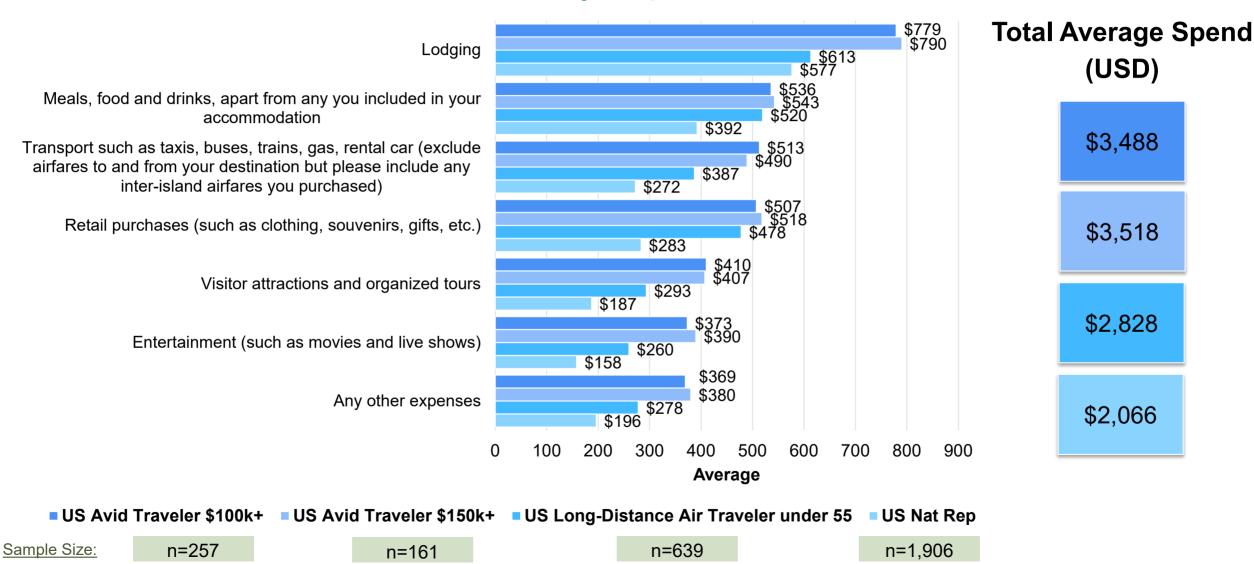
n=257

n=161

n=639

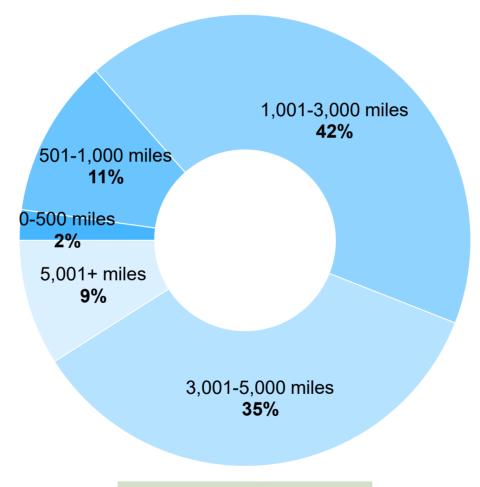
n=1,906

## U.S. - Total Annual Holiday Spend

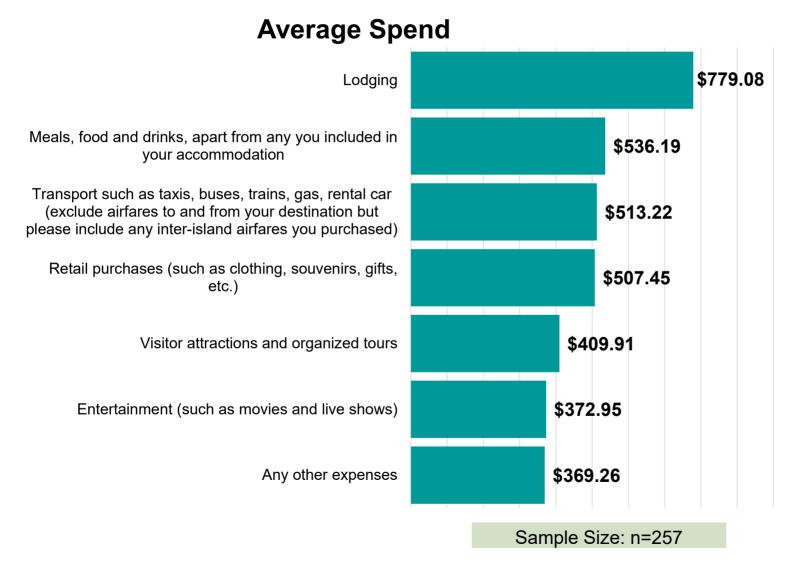


#### U.S. Avid Travelers \$100k+: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Avid Travelers \$100k+: Annual Vacation



#### **Spend Per Person Per Day**

6.5

Ave # Nights on Annual Vacation

3.8

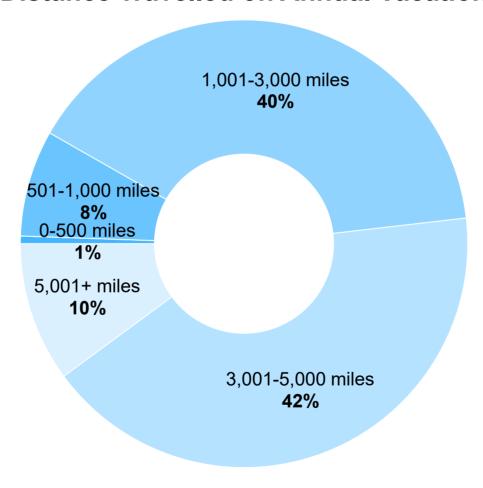
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

#### U.S. Avid Travelers \$150k+: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Avid Travelers \$150k+: Annual Vacation

#### **Average Spend**



#### **Spend Per Person Per Day**

7.5

Ave # Nights on Annual Vacation

4.1

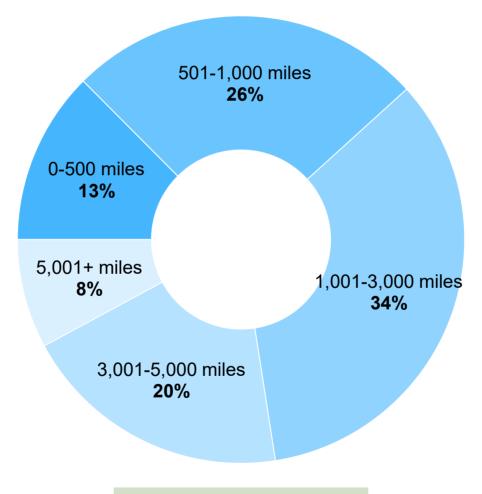
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

## U.S. Long-Distance Travelers: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Long-Distance Travelers: Annual Vacation

## Average Spend Lodging

Meals, food and drinks, apart from any you included in your accommodation

Retail purchases (such as clothing, souvenirs, gifts, etc.)

Transport such as taxis, buses, trains, gas, rental car (exclude airfares to and from your destination but please include any inter-island airfares you purchased)

Visitor attractions and organized tours

Any other expenses

Entertainment (such as movies and live shows)



\$259.69

\$293.25

\$277.72

#### **Spend Per Person Per Day**

\$613.22

\$519.62

\$477.82

\$386.97

5.6

Ave # Nights on Annual Vacation

3.0

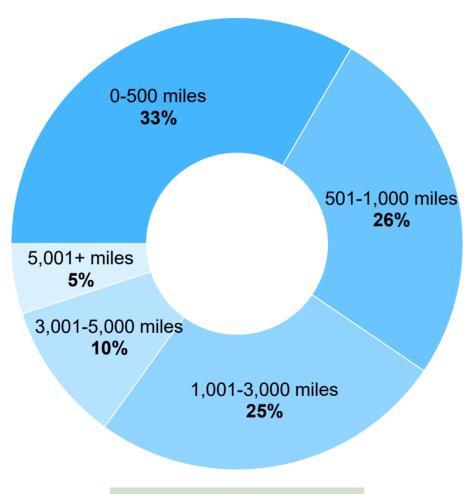
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

## U.S. Nat Rep: Annual Vacation

#### **Distance Travelled on Annual Vacation**



## U.S. Nat Rep: Annual Vacation

#### **Average Spend**



#### **Spend Per Person Per Day**

5.6

Ave # Nights on Annual Vacation

3.0

Ave # of People on Annual Vacation

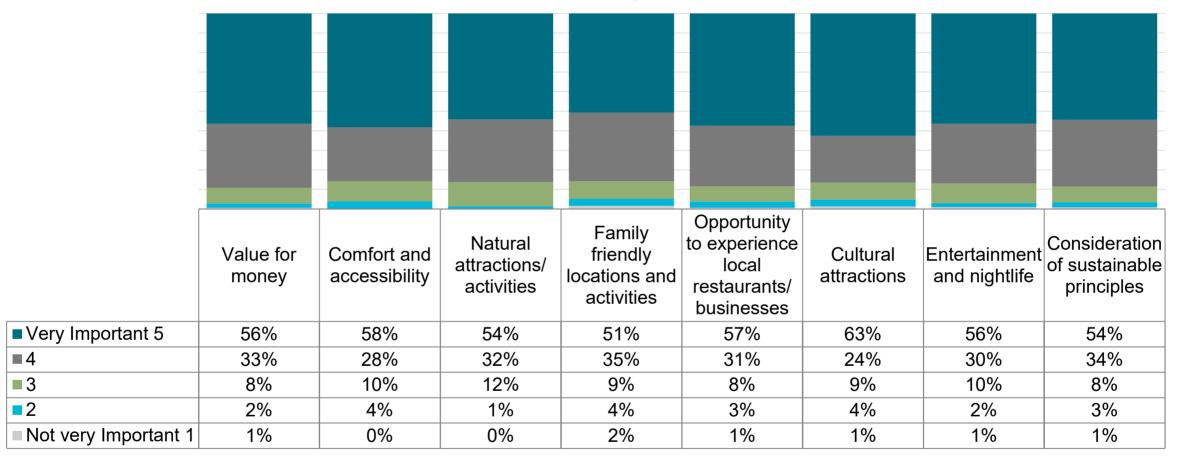


Ave. Per Person Per Day Spend

## U.S. - Importance of Travel Factors

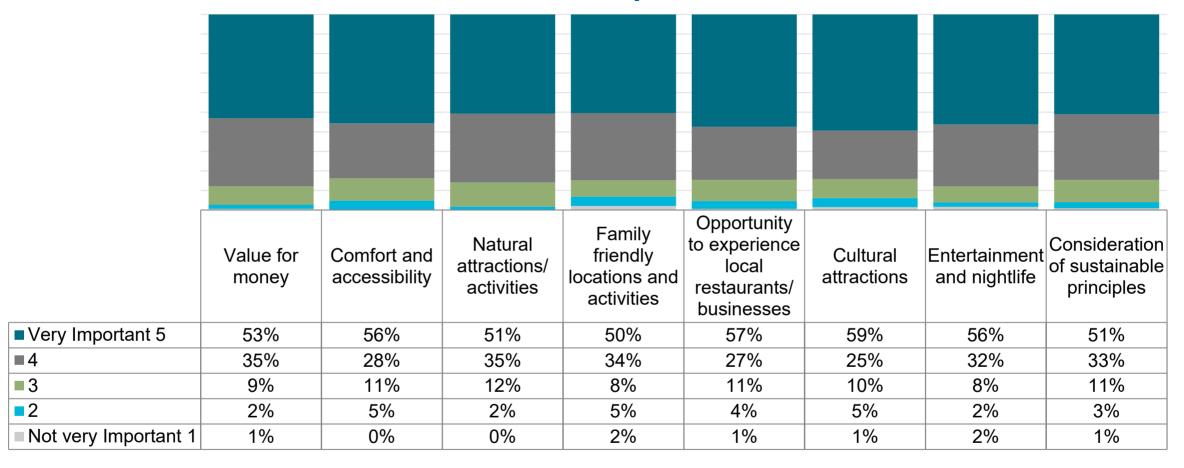
	Very Important 5			
	US: Avid Traveler \$100k+	US: Avid Traveler \$150k+	US: Long-Distance Air Traveler under 55	US Market
Value for money	56%	53%	54%	57%
Comfort and accessibility	58%	56%	53%	53%
Natural attractions/activities	54%	51%	48%	45%
Family friendly locations and activities	51%	50%	46%	43%
Opportunity to experience local restaurants/businesses	57%	57%	48%	42%
Cultural attractions	63%	59%	50%	40%
Entertainment and nightlife	56%	56%	47%	35%
Consideration of sustainable principles	54%	51%	40%	28%
Sample Size:	n=257	n=161	n=639	n=1,906

## U.S. Avid Travelers \$100k+: Importance of Travel Factors



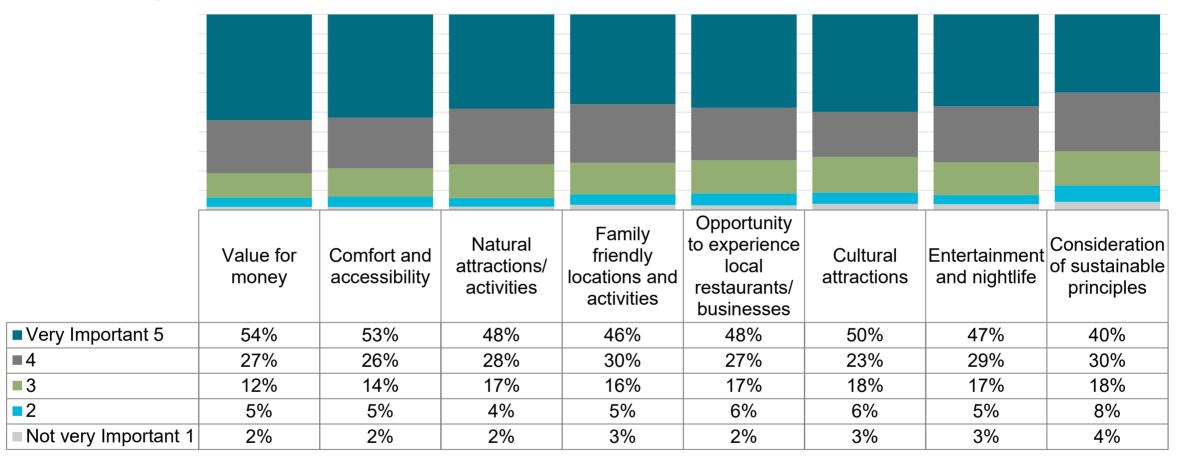
■ Not very Important 1 ■ 2 ■ 3 ■ 4 ■ Very Important 5

## U.S. Avid Travelers \$150k+: Importance of Travel Factors



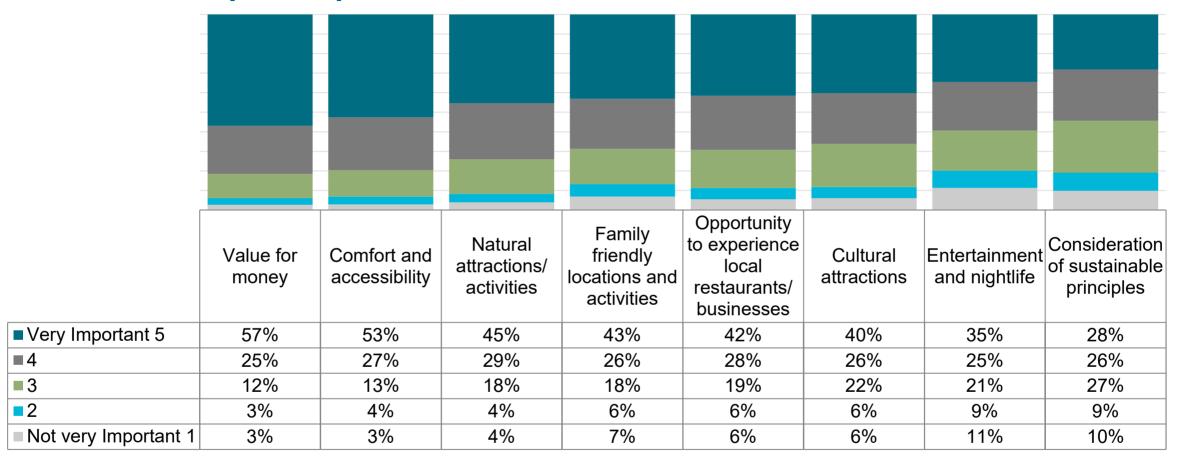
■ Not very Important 1 ■ 2 ■ 3 ■ 4 ■ Very Important 5

#### U.S. Long Distance Travelers: Importance of Travel Factors



■ Not very Important 1 ■ Very Important 5

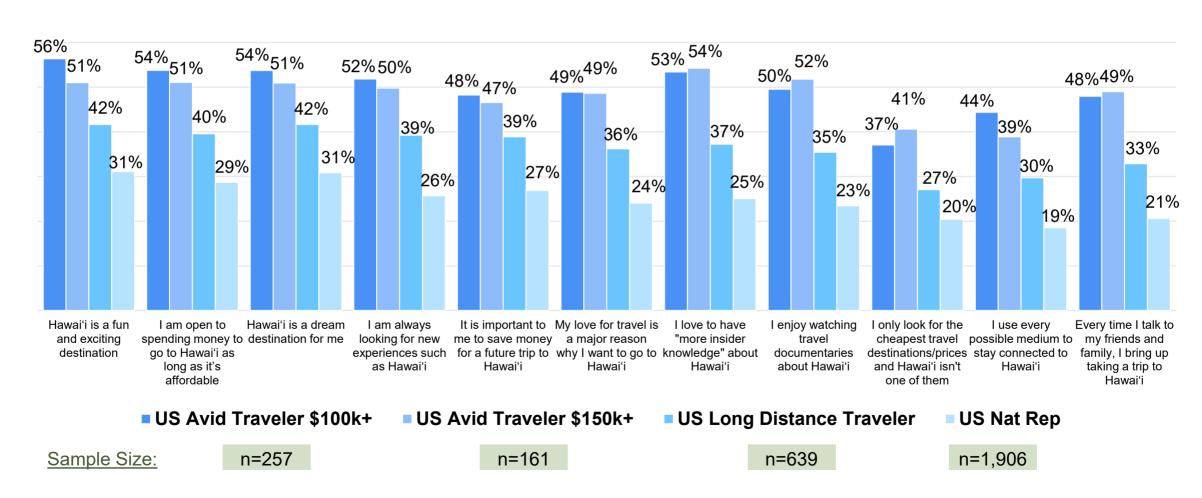
#### U.S. Nat Rep: Importance of Travel Factors



■ Not very Important 1 ■ 2 ■ 3 ■ 4 ■ Very Important 5

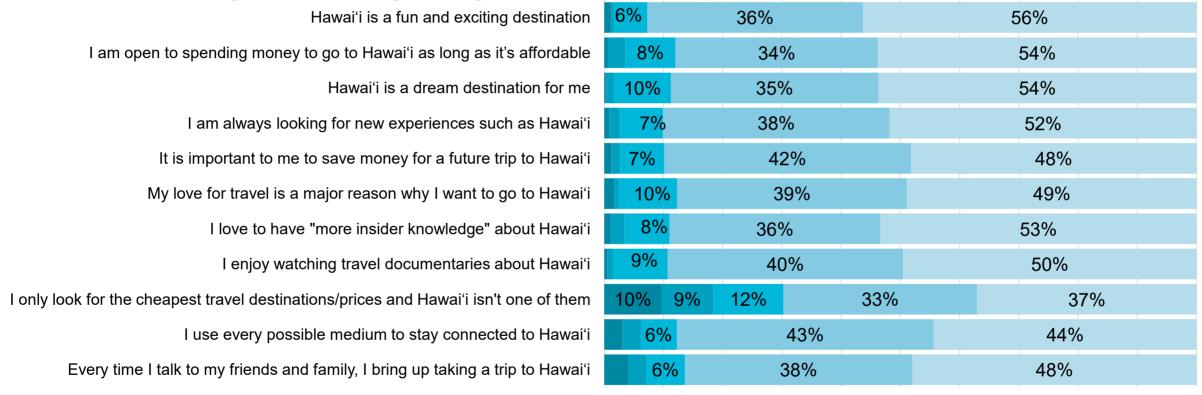
#### U.S. - Hawai'i as an Aspirational Destination

## Agreement Regarding Hawai'i as a Travel Destination (Strongly Agree)



## U.S. Avid Travelers \$100k+: Hawai'i as an Aspirational Destination

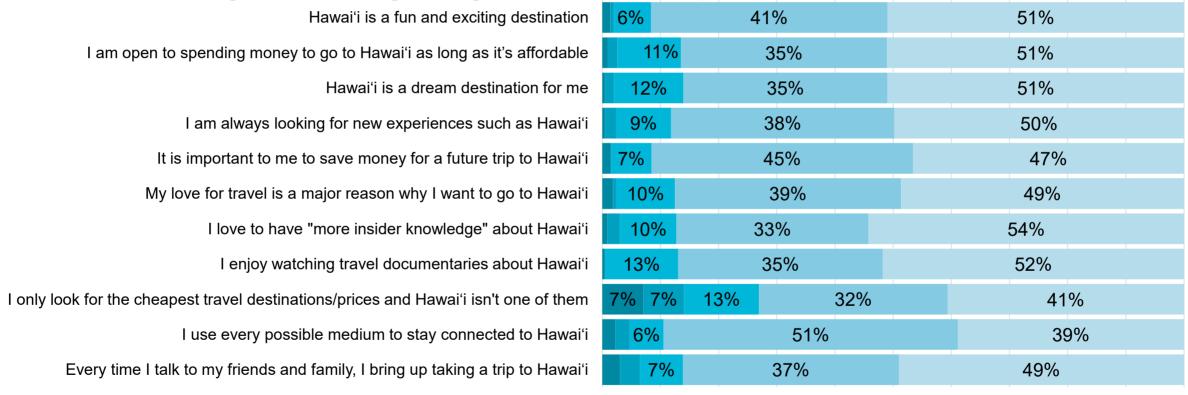
#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Avid Travelers \$150k+: Hawai'i as an Aspirational Destination

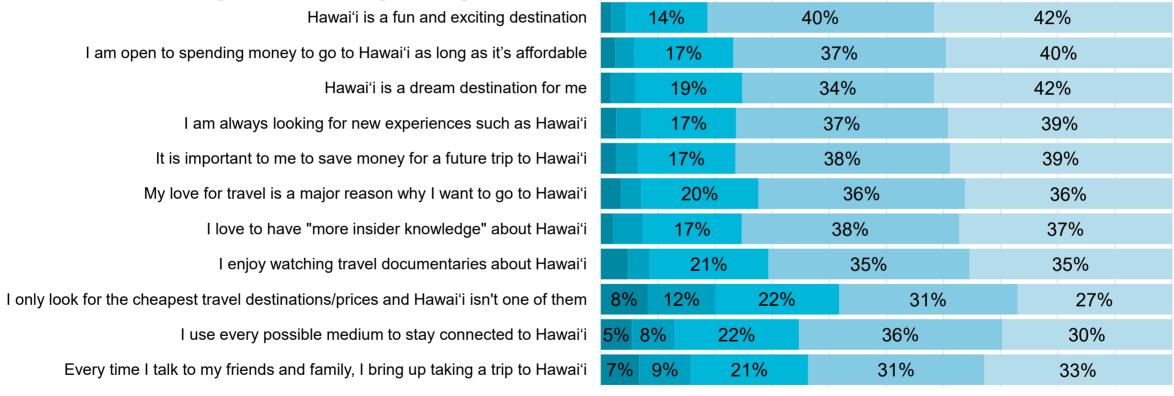
#### Agreement Regarding Hawai'i as an Aspirational Destination



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## U.S. Long Distance Traveler: Hawai'i as an Aspirational Destination

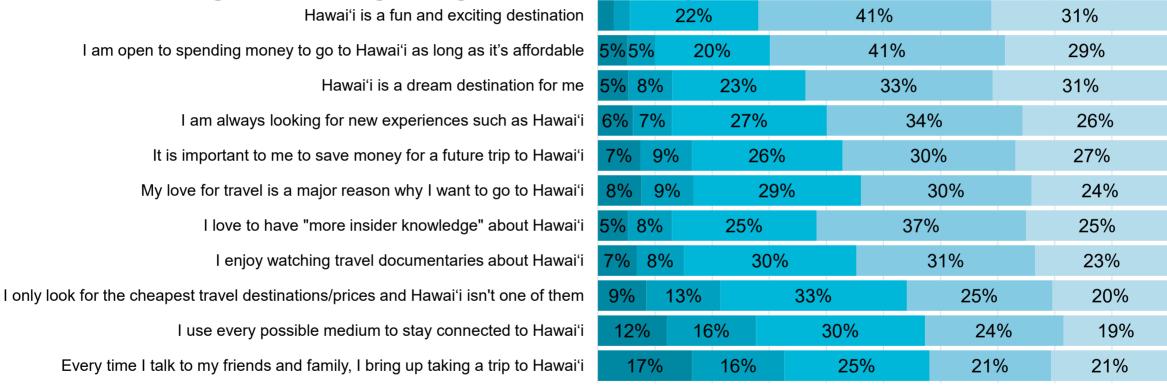
#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Nat Rep: Hawai'i as an Aspirational Destination

Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree Agree Strongly agree

#### U.S. - Sustainability and Travel Responsibility Statements

## Agreement Regarding Sustainable Practices While Traveling (Strongly Agree)

Feel personal responsibility to take care of the places I visit

Practice 'leave no trace' when traveling to protect the environment

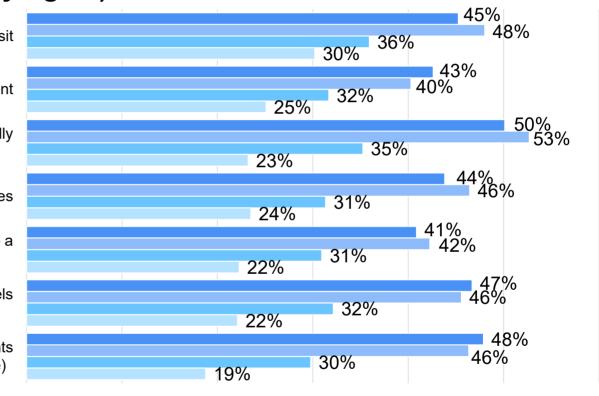
Care about the environment and take extra steps to travel in an environmentally responsible way

Prioritize comfort and value for money over environmentally friendly 'green' practices

Take the time to learn about local norms and standards prior to travelling to a destination to reduce my impact on the environment/historic sites

Would like to have information about the sustainable management policies of hotels and guesthouses when booking accommodation

Would be willing to pay more for tourism destinations that have explicit components that are environmentally friendly (e.g., reduction of waste, water, and energy use)



US Avid Traveler \$100k+

US Avid Traveler \$150k+

US Long Distance Traveler

US Nat Rep

Sample Size:

n=257

n=161

n=639

n=1,906

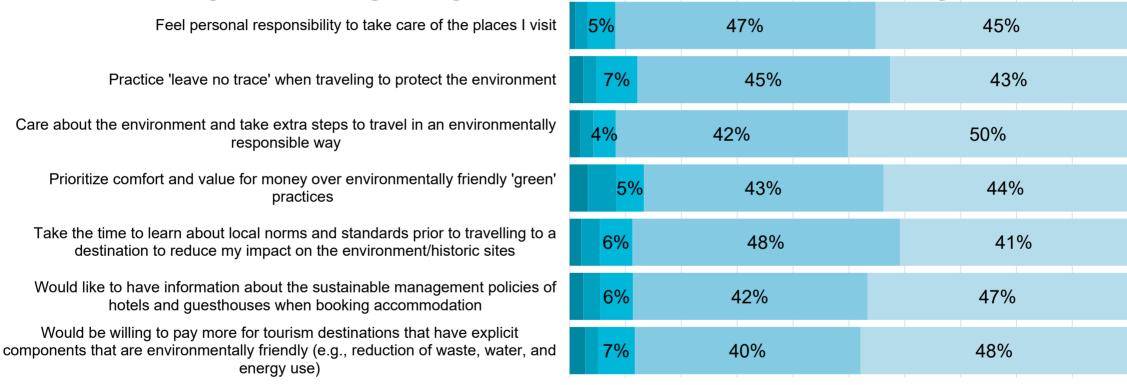
#### U.S. - Sustainability and Travel Responsibility Statements

## Agreement Regarding Sustaining Local Culture While Traveling (Strongly Agree)



## U.S. Avid Travelers \$100k+: Sustainability and Travel Responsibility Statements

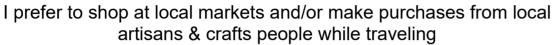
**Agreement Regarding Sustainable Practices While Traveling** 



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Avid Travelers \$100k+: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 



I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

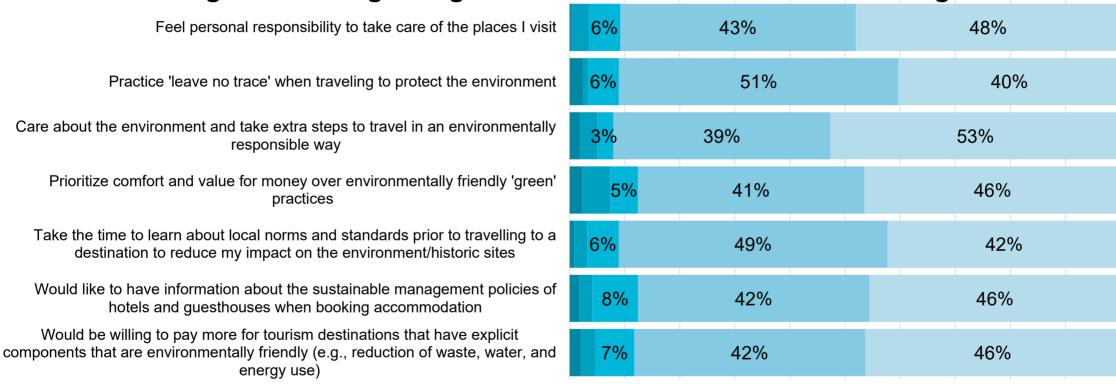
When I travel. I want to understand the destination and 'live like a local' through informed decisions



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

## U.S. Avid Travelers \$150k+: Sustainability and Travel Responsibility Statements

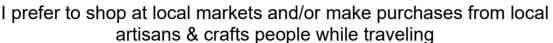
**Agreement Regarding Sustainable Practices While Traveling** 



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Avid Travelers \$150k+: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 



I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

When I travel, I want to understand the destination and 'live like a local' through informed decisions



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

## U.S. Avid Travelers Long Distance Traveler: Sustainability and Travel Responsibility Statements

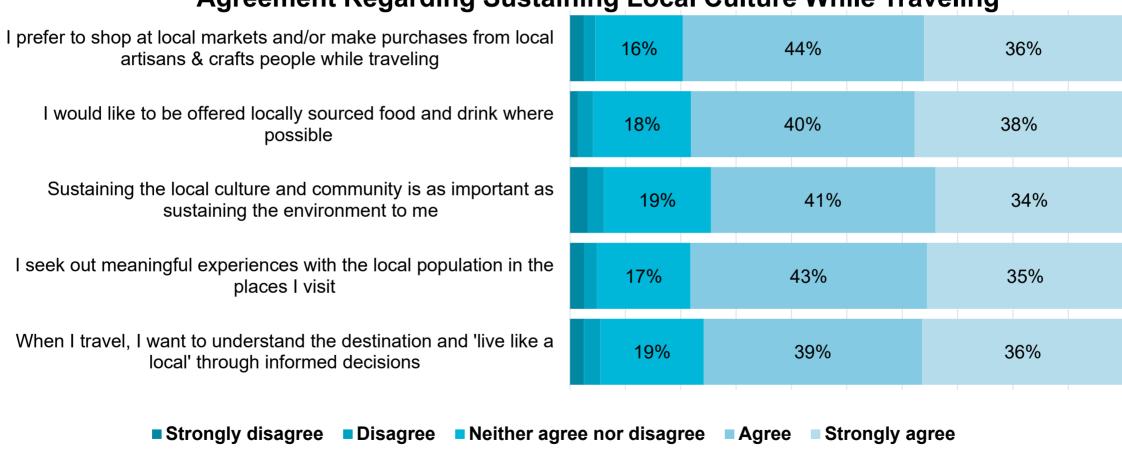
**Agreement Regarding Sustainable Practices While Traveling** 



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Avid Travelers Long Distance Traveler: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 



## U.S. Avid Travelers Nat Rep: Sustainability and Travel Responsibility Statements

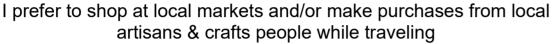
**Agreement Regarding Sustainable Practices While Traveling** 



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

## U.S. Avid Travelers Nat Rep: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 

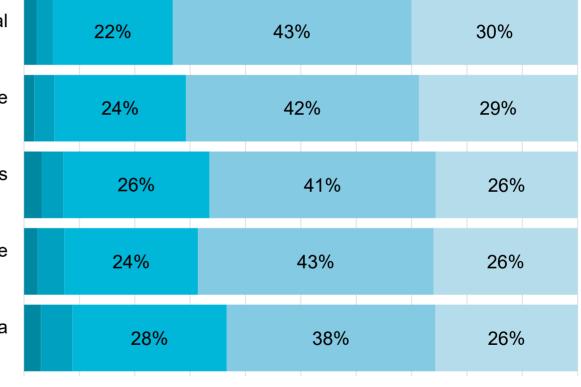


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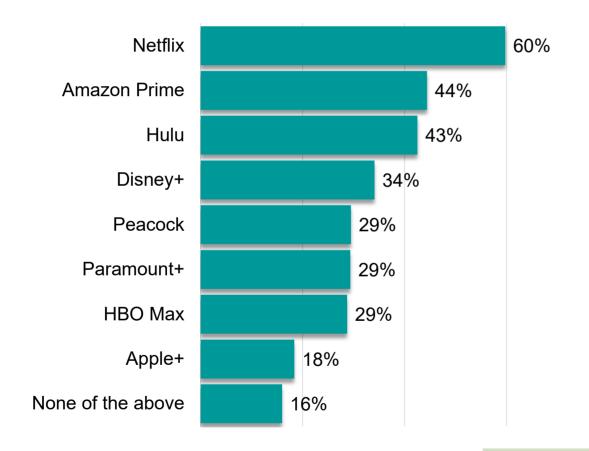
When I travel, I want to understand the destination and 'live like a local' through informed decisions



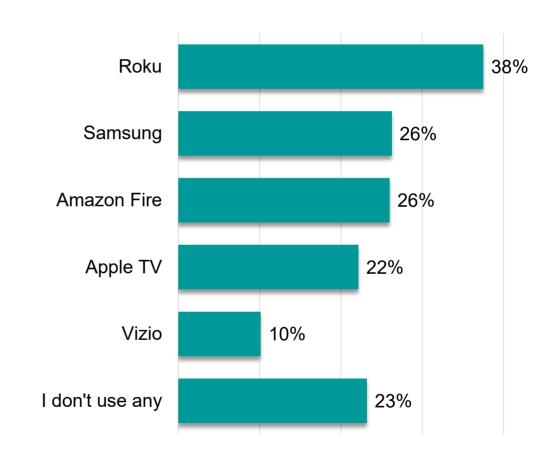
■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

#### U.S. Media Consumption

#### **Streaming Platforms Used Weekly**

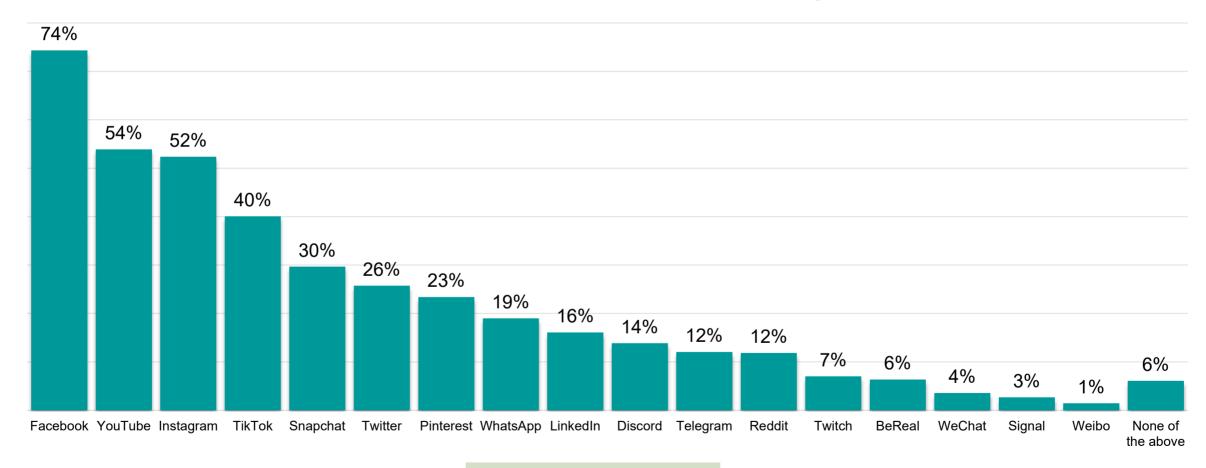


#### **Connected Device Used**



#### U.S. Media Consumption

#### **Social Media Platforms Used Weekly**



#### U.S. Media Consumption

#### **Travel Destination Source of Awareness**

Friends/Family	42%
Social Media	41%
YouTube	35%
Online	34%
TV commercials	32%
TV Program/Documentary	21%
Email	20%
Newspaper	12%
Radio	11%
Out of home advertising (e.g. Poster Billboards, bus shelter advertisements, etc.)	10%
I don't recall	13%

## Actions Taken After Seeing an Ad for a Destination

I search for information about the destination online	46%
I talk to friends/family about the destination	35%
I go to the destination's website	32%
I look up the destination on social media	29%
I book travel to the destination almost immediately	16%
I don't do anything	15%
None of the above	8%