# VISION INSIGHTS

# Vision Insights U.S. Traveler Profiles September 2023

October 20, 2023





### Vision Insights Syndicated Survey

- DBEDT subscribes to Vision Insight's Brand Health and Profiles databases for the U.S., Japan, Canada, Australia, and Korea
- Consumers are surveyed each day
- DBEDT receives access to new data each week for selected traveler profile segments for the U.S., Japan, Canada, Australia, and Korea

### Segment Definitions

#### Avid Traveler \$100k+

- Gross household income is \$100k+
- Age is 25-54
- Either
  - Took an international vacation by air in the last 12 months
  - Likely/very likely to book an air trip in the next 12 months
  - Most recent leisure destination was Hawaii or Alaska
  - Next leisure destination is Hawai'i or Alaska

#### **Long-Distance Air Traveler under 55**

- Took an international vacation by air in the last 12 months
- State of residence is not Hawai'i
- Under the age of 55

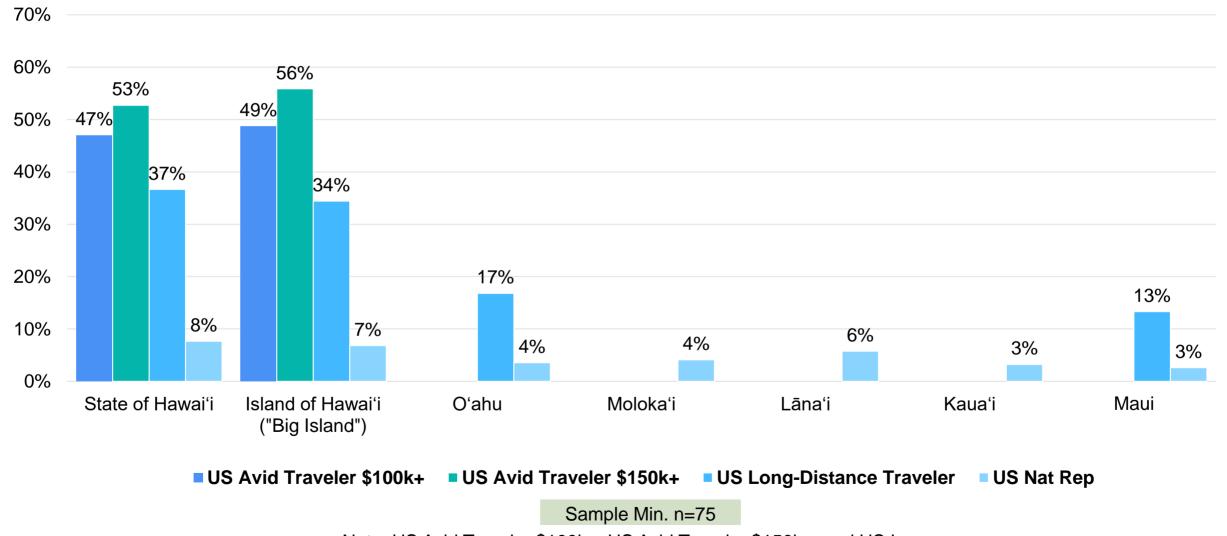
#### Avid Traveler \$150k+

- Gross household income is \$150k+
- 2+ persons per household
- Age is 25-54
- Either
  - Took an international vacation by air in the last 12 months
  - Likely/very likely to book an air trip in the next 12 months
  - Most recent leisure destination was Hawai'i or Alaska
  - Next leisure destination is Hawai'i or Alaska

#### **Nationally Representative Sample (Nat Rep)**

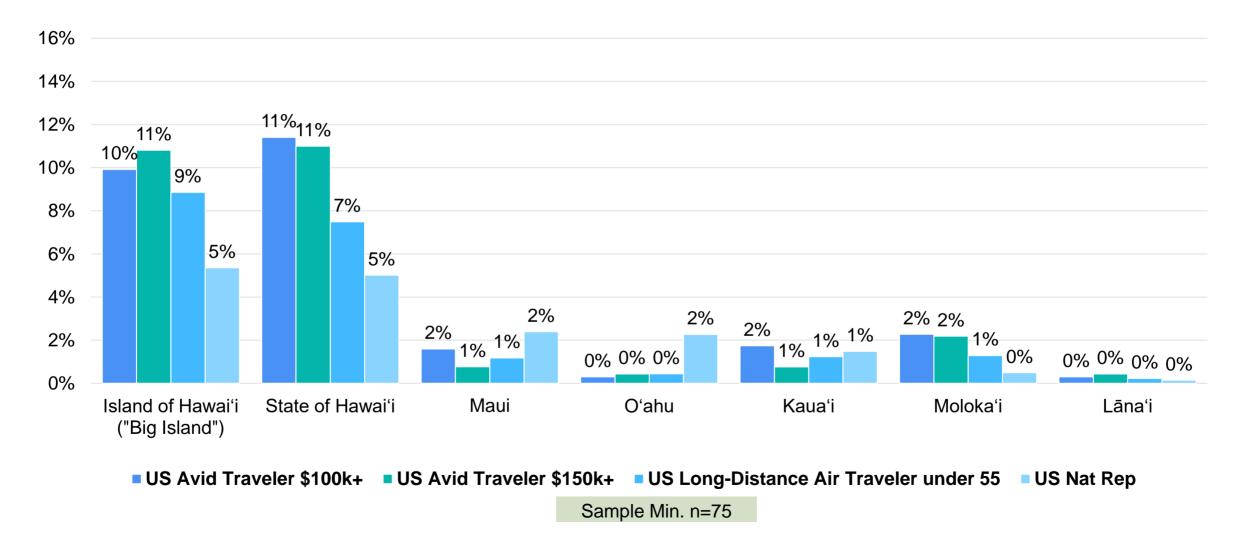
 Representative of U.S. adults in terms of age, gender, social class and education

### U.S. - Leisure Trip In Past 12 Months



Note: US Avid Traveler \$100k+, US Avid Traveler \$150k+, and US Long-Distance Traveler sample size is too small for select islands

### U.S. – Next Destination for Leisure Trip



### Top 10 States of Residence by Segment

#### US Avid Traveler \$100K 25-54

#### US Avid Traveler \$150K 25-54, 2+ household

# US Long-Distance Air Traveler Under 55

#### **US Nat Rep**

	%
Texas	40.2%
New York	28.7%
California	10.7%
Illinois	5.6%
Washington	1.9%
Florida	1.6%
Georgia	1.4%
Pennsylvania	0.5%
Minnesota	0.3%
Virginia	0.2%

	%
Texas	15.3%
New York	9.7%
California	8.1%
Florida	7.5%
Pennsylvania	3.6%
Illinois	3.1%
Virginia	2.9%
Washington	1.9%
New Jersey	1.8%
Colorado	1.5%

	%
Texas	29.3%
New York	23.6%
California	11.6%
Illinois	5.1%
Georgia	3.0%
Florida	3.0%
Washington	2.1%
Pennsylvania	1.3%
Virginia	0.7%
Minnesota	0.2%
440	

%
15.3%
9.7%
8.1%
7.5%
3.6%
3.5%
3.3%
3.1%
2.9%
2.4%

Sample Size:

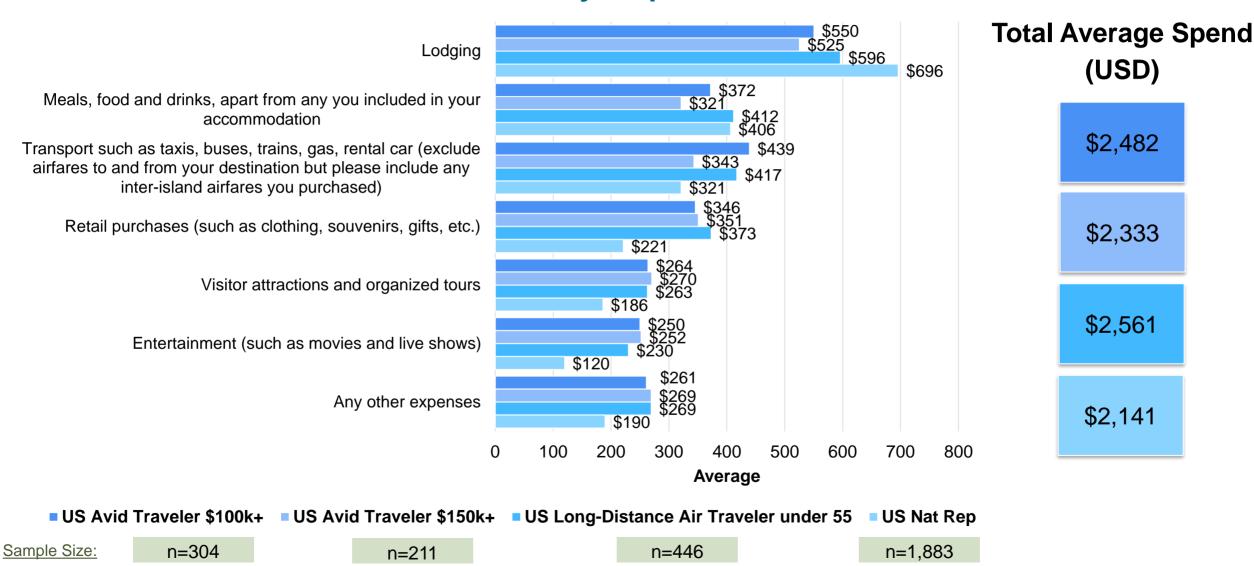
n=304

n=211

n=446

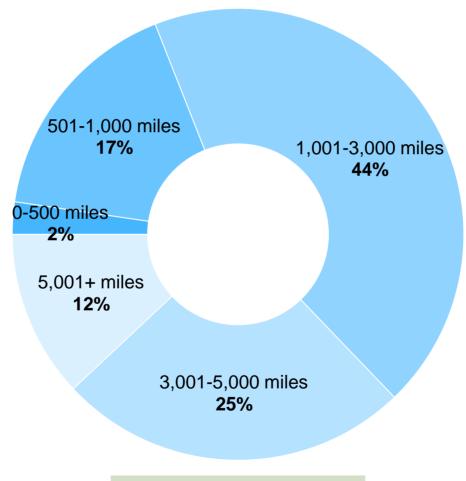
n=1,883

### U.S. - Total Annual Holiday Spend



#### U.S. Avid Travelers \$100k+: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Avid Travelers \$100k+: Annual Vacation



#### **Spend Per Person Per Day**

Ave # Nights on Annual Vacation

Ave # Nights on Annual Vacation

5.8

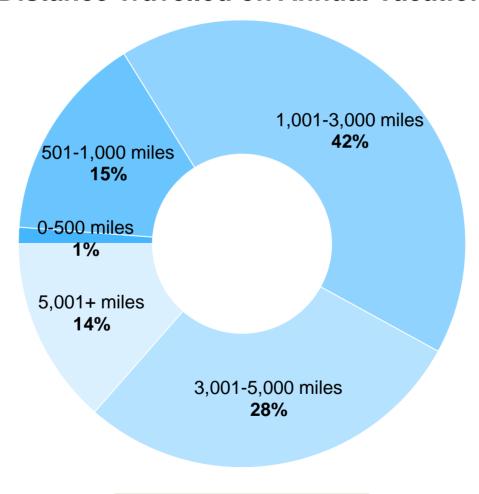
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

#### U.S. Avid Travelers \$150k+: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Avid Travelers \$150k+: Annual Vacation

#### **Average Spend**



How far do you normally travel for your annual vacation? | Typically, for how many nights do you travel for your annual vacation? | Including yourself, how many individuals typically travel with you on your annual vacation? | Using your best estimate, please indicate how much you / your household spend(s) on your annual vacation in total for each of the following budget line items. If you or your group did not spend money in one of the categories, please put a zero

#### **Spend Per Person Per Day**

7.3

Ave # Nights on Annual Vacation

4.8

Ave # of People on Annual Vacation

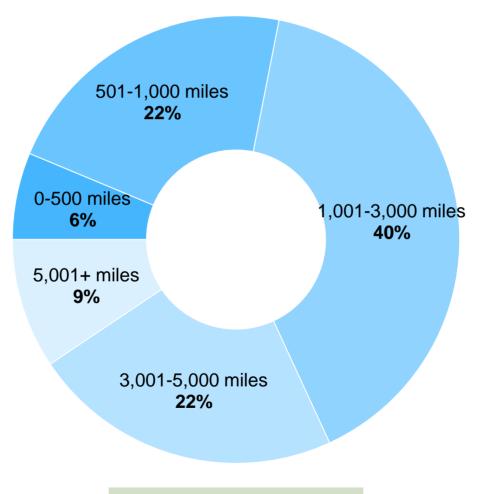


Ave. Per Person Per Day Spend

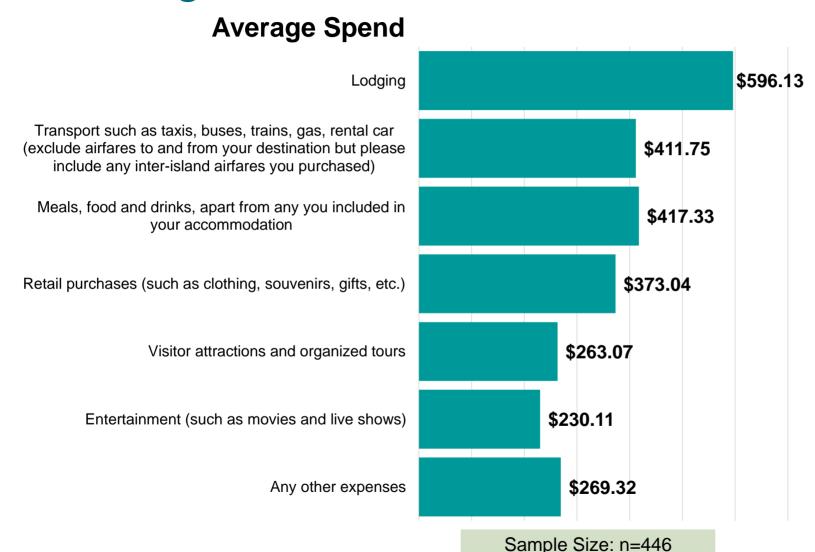
in the box next to it.

### U.S. Long-Distance Travelers: Annual Vacation

#### **Distance Travelled on Annual Vacation**



### U.S. Long-Distance Travelers: Annual Vacation



#### **Spend Per Person Per Day**

5.7

Ave # Nights on Annual Vacation

3.2

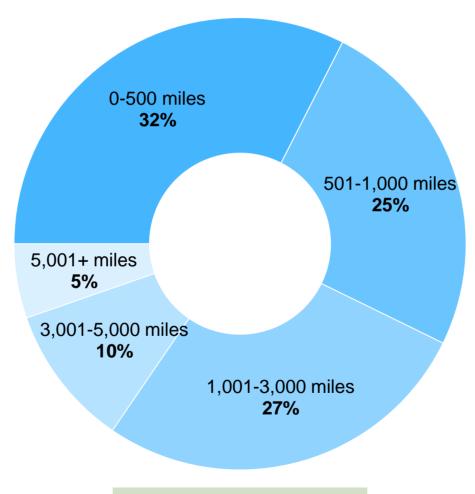
Ave # of People on Annual Vacation



Ave. Per Person Per Day Spend

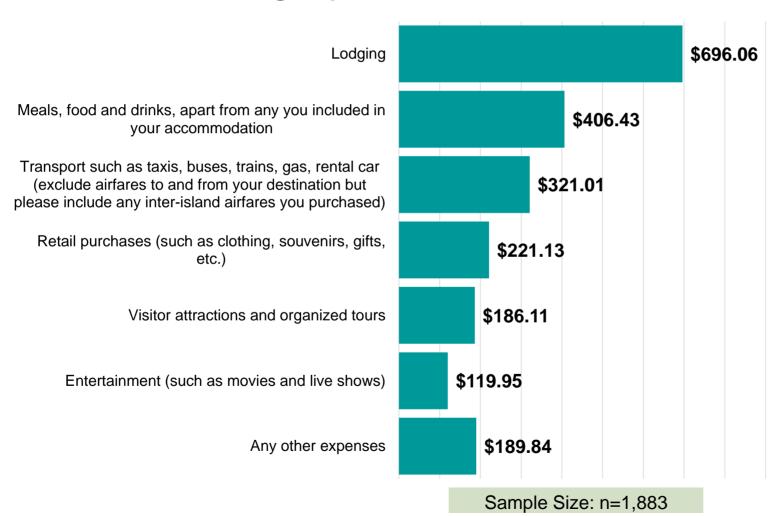
### U.S. Nat Rep: Annual Vacation

#### **Distance Travelled on Annual Vacation**



#### U.S. Nat Rep: Annual Vacation

#### **Average Spend**



#### **Spend Per Person Per Day**

5.7

Ave # Nights on Annual Vacation

3.2

Ave # of People on Annual Vacation

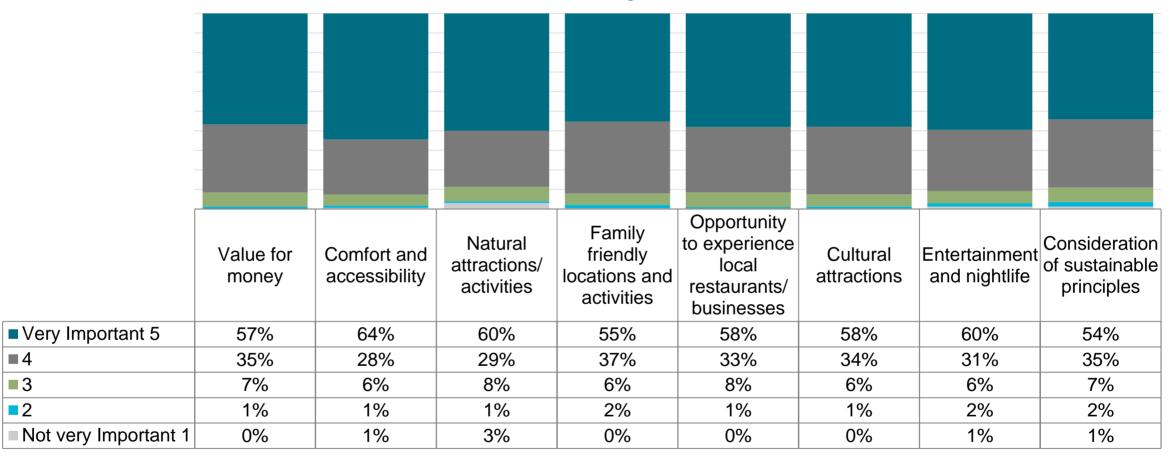


Ave. Per Person Per Day Spend

### U.S. - Importance of Travel Factors

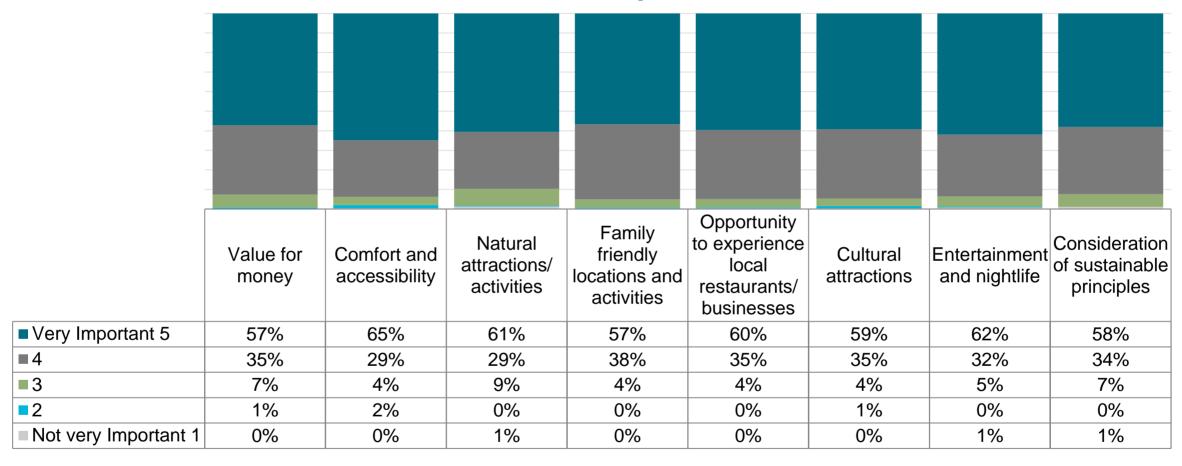
	Very Important 5			
	US: Avid Traveler \$100k+	US: Avid Traveler \$150k+	US: Long-Distance Air Traveler under 55	US Market
Value for money	57%	57%	57%	59%
Comfort and accessibility	64%	65%	62%	54%
Natural attractions/activities	60%	61%	58%	47%
Family friendly locations and activities	55%	57%	54%	41%
Opportunity to experience local restaurants/businesses	58%	60%	57%	43%
Cultural attractions	58%	59%	56%	40%
Entertainment and nightlife	60%	62%	54%	28%
Consideration of sustainable principles	54%	58%	50%	27%
Sample Size:	n=304	n=211	n=446	n=1,883

### U.S. Avid Travelers \$100k+: Importance of Travel Factors



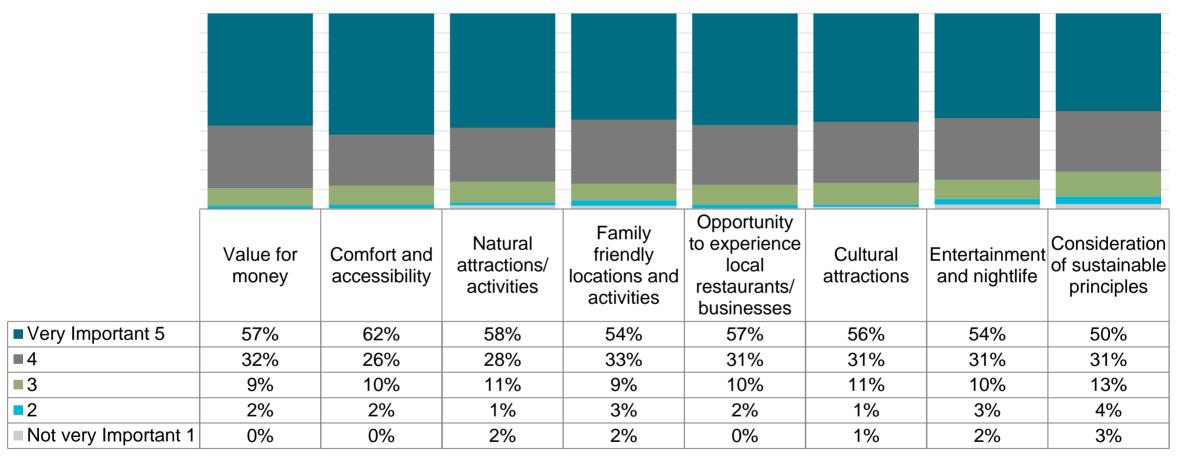
■ Not very Important 1 ■ 2 ■ 3 ■ 4 ■ Very Important 5

### U.S. Avid Travelers \$150k+: Importance of Travel Factors



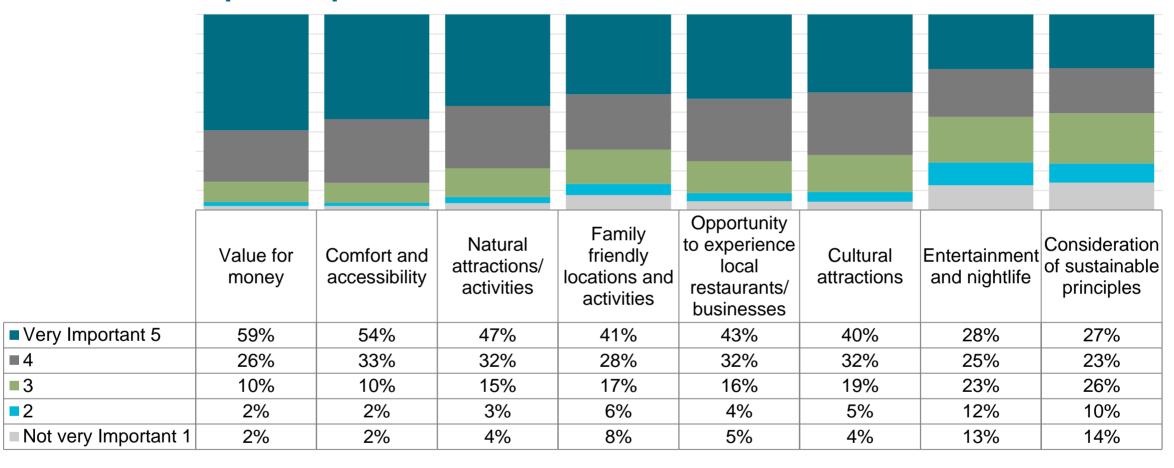
■ Not very Important 1 ■ 2 ■ 3 ■ 4 ■ Very Important 5

### U.S. Long Distance Travelers: Importance of Travel Factors



■ Not very Important 1 ■ Very Important 5

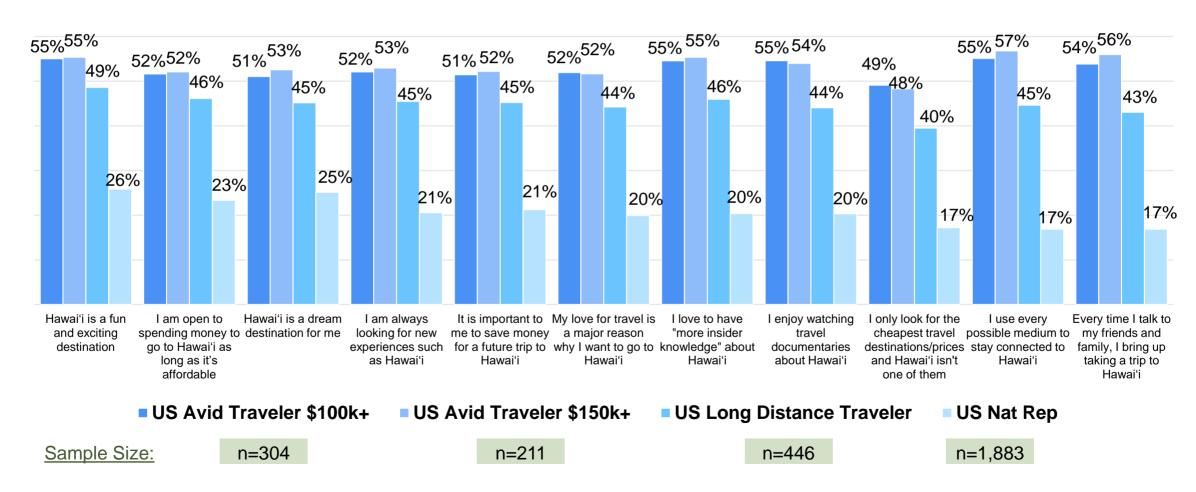
### U.S. Nat Rep: Importance of Travel Factors



■ Not very Important 1 ■ 2 ■ 3 ■ 4 ■ Very Important 5

#### U.S. - Hawai'i as an Aspirational Destination

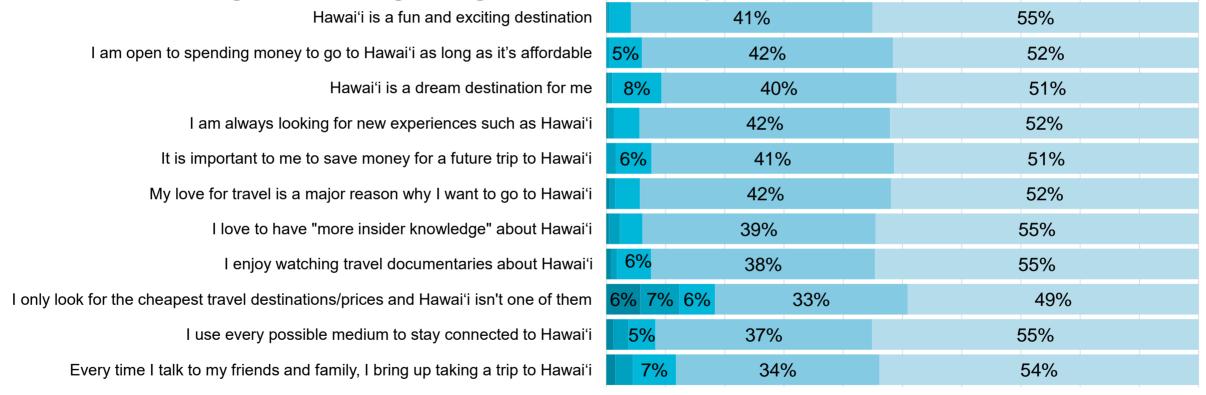
## Agreement Regarding Hawai'i as a Travel Destination (Strongly Agree)



October 20, 2023

### U.S. Avid Travelers \$100k+: Hawai'i as an Aspirational Destination

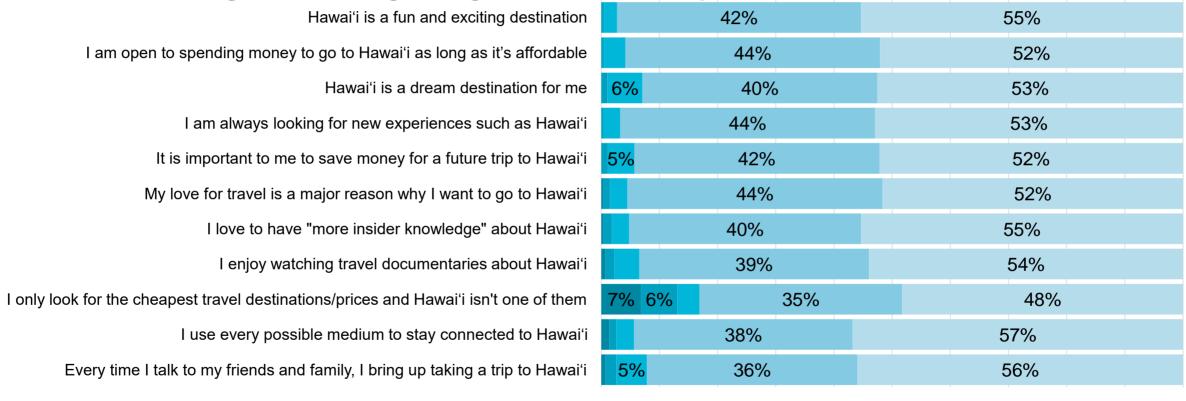
#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

### U.S. Avid Travelers \$150k+: Hawai'i as an Aspirational Destination

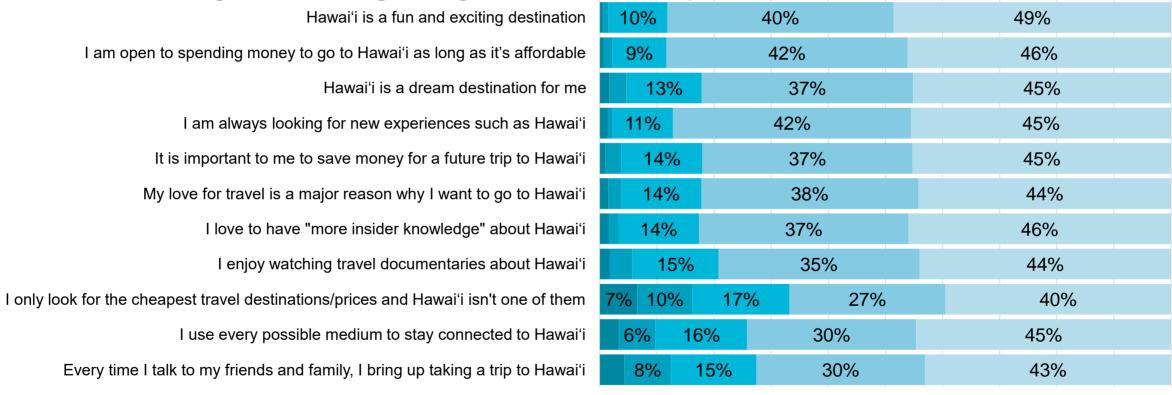
#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree
■ Strongly agree

# U.S. Long Distance Traveler: Hawai'i as an Aspirational Destination

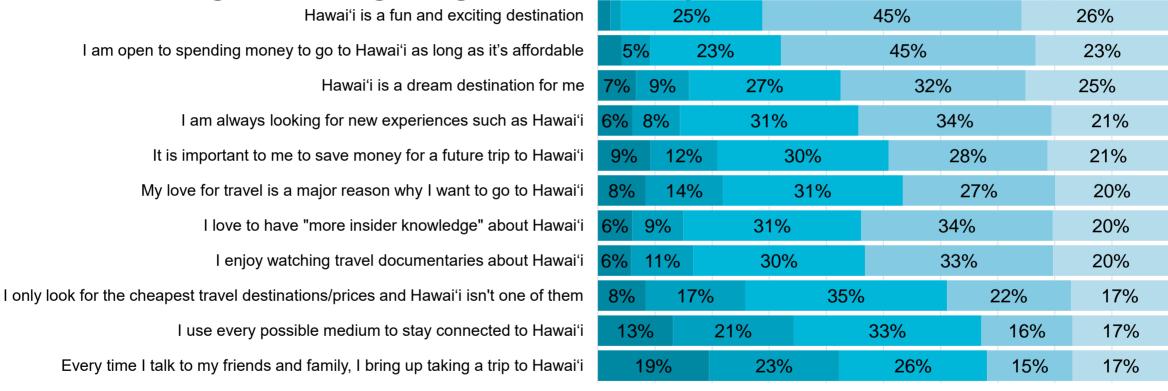
#### Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

### U.S. Nat Rep: Hawai'i as an Aspirational Destination

Agreement Regarding Hawai'i as an Aspirational Destination



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

#### U.S. - Sustainability and Travel Responsibility Statements

#### **Agreement Regarding Sustainable Practices While Traveling** (Strongly Agree)

Feel personal responsibility to take care of the places I visit

Practice 'leave no trace' when traveling to protect the environment

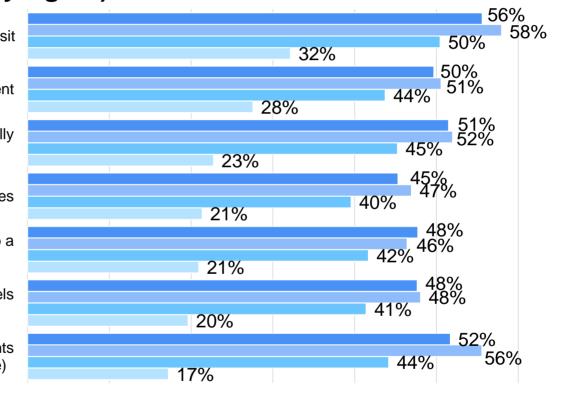
Care about the environment and take extra steps to travel in an environmentally responsible way

Prioritize comfort and value for money over environmentally friendly 'green' practices

Take the time to learn about local norms and standards prior to travelling to a destination to reduce my impact on the environment/historic sites

Would like to have information about the sustainable management policies of hotels and guesthouses when booking accommodation

Would be willing to pay more for tourism destinations that have explicit components that are environmentally friendly (e.g., reduction of waste, water, and energy use)





US Avid Traveler \$150k+

US Long Distance Traveler

US Nat Rep

Sample Size:

n = 304

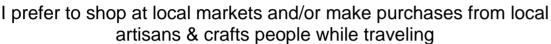
n=211

n = 446

n=1.883

#### U.S. - Sustainability and Travel Responsibility Statements

#### **Agreement Regarding Sustaining Local Culture While Traveling** (Strongly Agree)

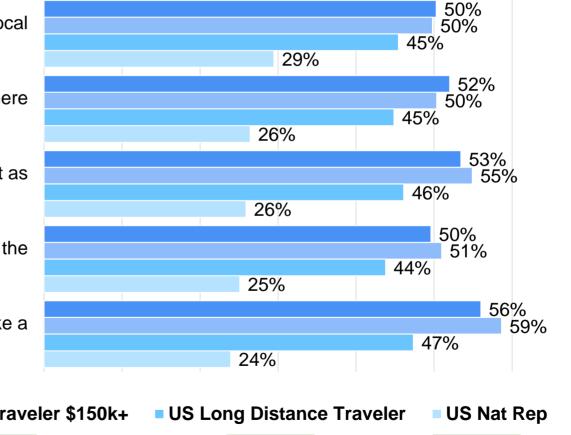


I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

When I travel, I want to understand the destination and 'live like a local' through informed decisions





US Avid Traveler \$150k+

Sample Size:

n = 304

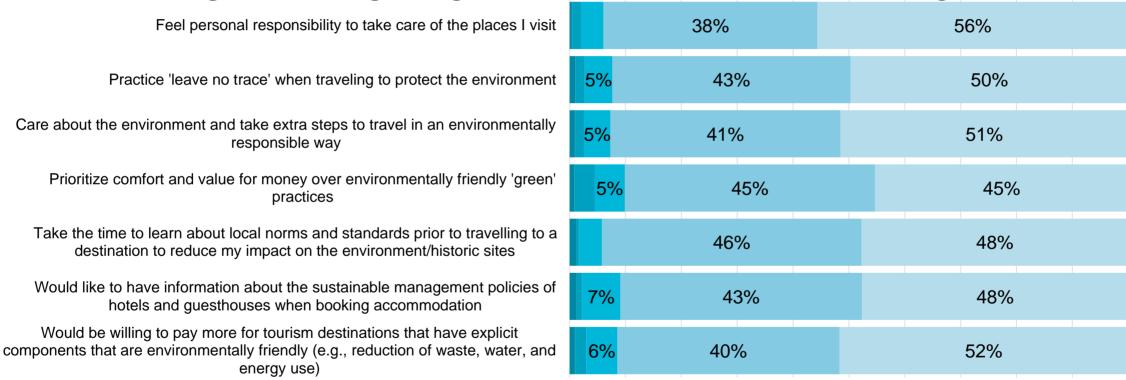
n=211

n = 446

n=1,883

### U.S. Avid Travelers \$100k+: Sustainability and Travel Responsibility Statements

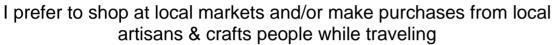
**Agreement Regarding Sustainable Practices While Traveling** 



Strongly disagree Disagree ■ Neither agree nor disagree
■ Agree
■ Strongly agree

### U.S. Avid Travelers \$100k+: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 



I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

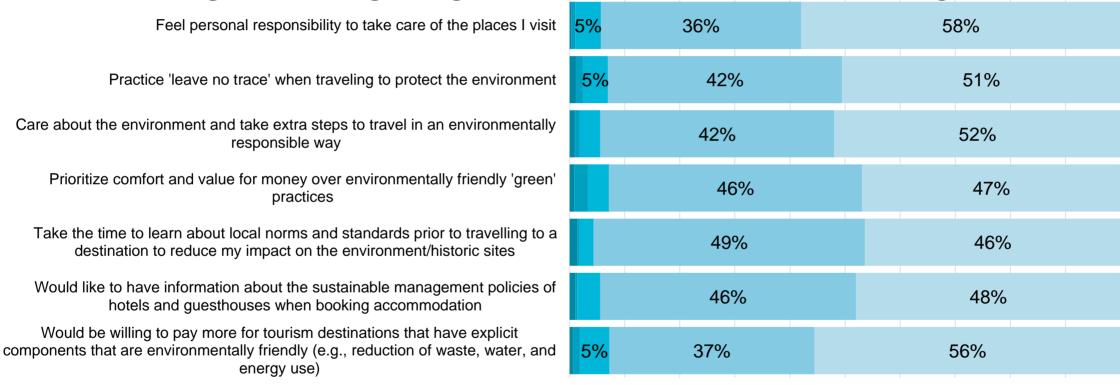
When I travel. I want to understand the destination and 'live like a local' through informed decisions



■ Strongly disagree
■ Disagree
■ Neither agree nor disagree
■ Agree Strongly agree

### U.S. Avid Travelers \$150k+: Sustainability and Travel Responsibility Statements

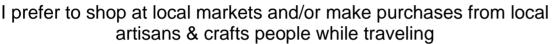
**Agreement Regarding Sustainable Practices While Traveling** 



Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

### U.S. Avid Travelers \$150k+: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 

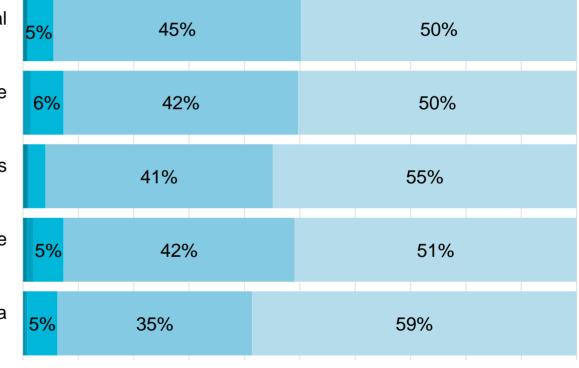


I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

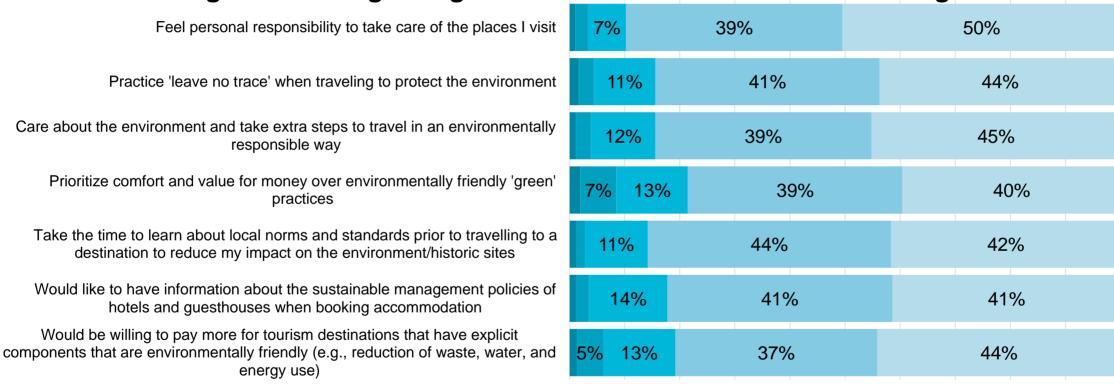
When I travel. I want to understand the destination and 'live like a local' through informed decisions



Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree Strongly agree

### U.S. Avid Travelers Long Distance Traveler: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustainable Practices While Traveling** 



Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree Strongly agree

### U.S. Avid Travelers Long Distance Traveler: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 

I prefer to shop at local markets and/or make purchases from local artisans & crafts people while traveling

I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

When I travel, I want to understand the destination and 'live like a local' through informed decisions



■ Strongly disagree ■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree

### U.S. Avid Travelers Nat Rep: Sustainability and Travel Responsibility Statements

energy use)

**Agreement Regarding Sustainable Practices While Traveling** 





### U.S. Avid Travelers Nat Rep: Sustainability and Travel Responsibility Statements

**Agreement Regarding Sustaining Local Culture While Traveling** 

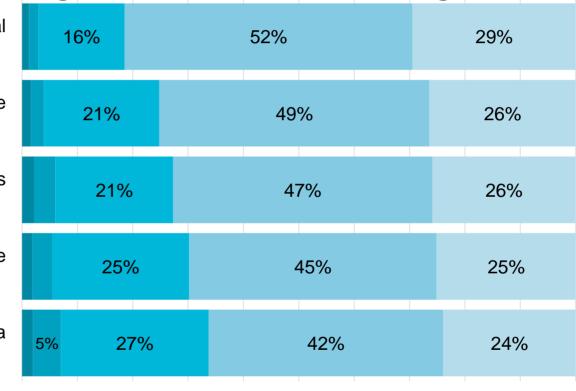
I prefer to shop at local markets and/or make purchases from local artisans & crafts people while traveling

I would like to be offered locally sourced food and drink where possible

Sustaining the local culture and community is as important as sustaining the environment to me

I seek out meaningful experiences with the local population in the places I visit

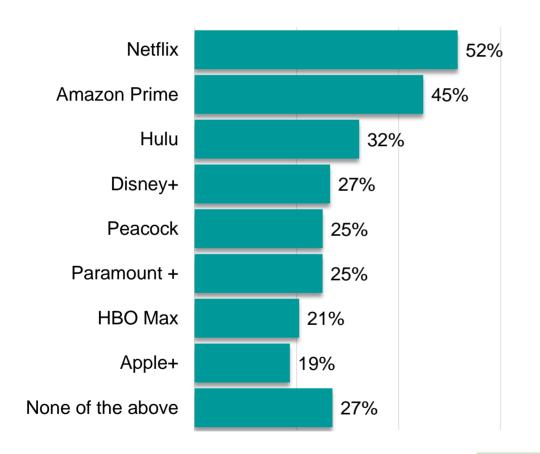
When I travel. I want to understand the destination and 'live like a local' through informed decisions



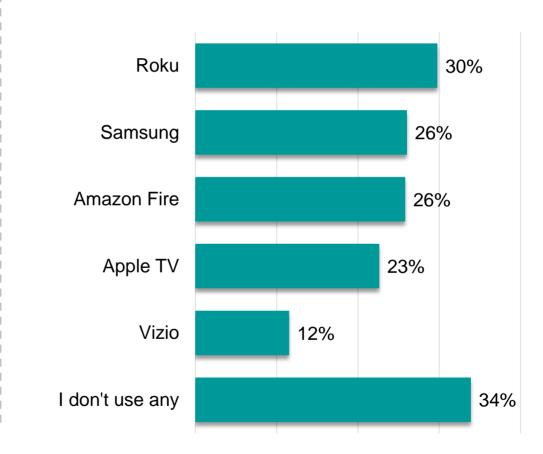
■ Neither agree nor disagree Strongly disagree Disagree Agree Strongly agree

#### U.S. Media Consumption

#### **Streaming Platforms Used Weekly**

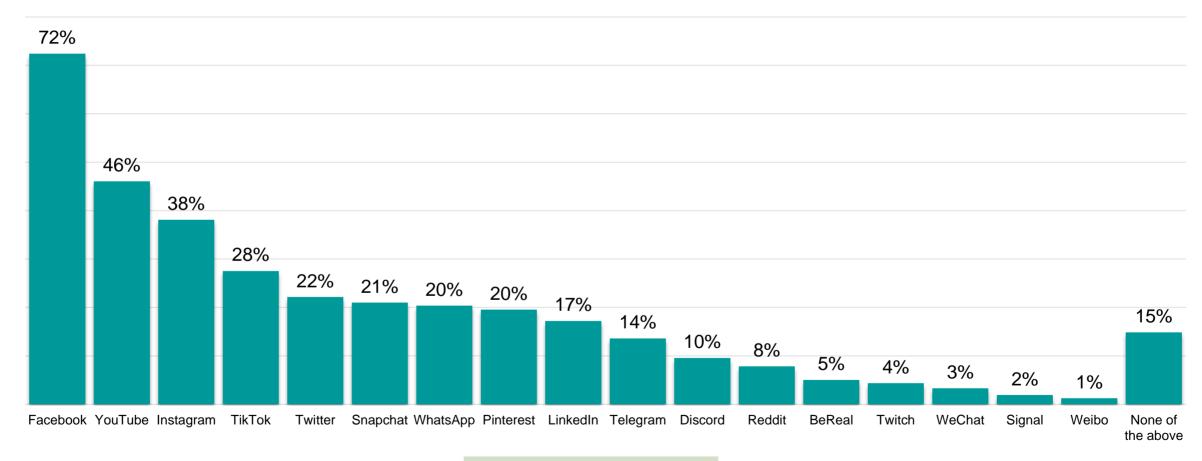


#### **Connected Device Used**



#### U.S. Media Consumption

#### **Social Media Platforms Used Weekly**



#### U.S. Media Consumption

#### **Travel Destination Source of Awareness**

Friends/Family	48%
Online	39%
TV commercials	37%
Social Media	33%
TV Program/Documentary	28%
YouTube	27%
Email	22%
Newspaper	15%
Radio	13%
Out of home advertising (e.g. Poster Billboards, bus shelter advertisements, etc.)	12%
I don't recall	14%

### Actions Taken After Seeing an Ad for a Destination

I search for information about the destination online	48%
I go to the destination's website	38%
I talk to friends/family about the destination	35%
I look up the destination on social media	24%
I book travel to the destination almost immediately	13%
I don't do anything	23%
None of the above	6%