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TESTIMONY OF DANIEL NĀHO'OPI'I INTERIM PRESIDENT & CEO, HAWAI'I TOURISM AUTHORITY BEFORE THE HOUSE COMMITTEE ON FINANCE

Friday, February 23, 2024 11:30 a.m. In consideration of

HB 2563 HD 1 RELATING TO THE HAWAI'I TOURISM AUTHORITY

Aloha Chair Yamashita, Vice Chair Kitagawa, and Members of the Committee,

The Hawai'i Tourism Authority (HTA) supports this measure, which requires the Hawai'i Tourism Authority to develop and publish, through a contract with a third party, a mobile application that includes all online application processes, including the collection of any applicable reservation fees, to acquire a reservation to conduct recreational and commercial activities in the State that are regulated by or under the jurisdiction of a state or county agency.

Unifying travel-related interactions with state and local government in a cohesive digital platform for visitors and kamaʻāina offers many opportunities to make these interactions more seamless for the consumer, and to make destination management more efficient and effective through location-aware deployment of safety and educational messages, and encouraging meaningful itineraries that drive visitors to sites and experiences with the capacity to host them appropriately.

These capabilities would also advance various priority actions identified in HTA's island-based, community-led Destination Management Action Plans.

We stand ready to work on this exciting initiative. Mahalo for the opportunity to testify in support of this measure.