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February 2020 Hawai'i Hotel Performance Report

In February 2020, Hawai'i hotels statewide reported growth in revenue per available room (RevPAR), average daily rate (ADR), and occupancy compared to February 2019.

According to the *Hawai'i Hotel Performance Report* published by the Hawai'i Tourism Authority (HTA), statewide RevPAR increased to \$263 (+7.9%), ADR rose to \$310 (+6.4%), and occupancy grew to 84.7 percent (+1.2 percentage points) (Figure 1) in February.

HTA's Tourism Research Division issued the report's findings utilizing data compiled by STR, Inc., which conducts the largest and most comprehensive survey of hotel properties in the Hawaiian Islands.

In February, Hawai'i hotel room revenues statewide grew by 7.0 percent to \$394.6 million. Room demand was slightly higher year-over-year (+0.6%), offsetting approximately 12,100 fewer available room nights (-0.8%) (Figure 2).

All classes of Hawai'i hotel properties statewide reported higher RevPAR and ADR in February compared to a year ago. Luxury Class properties earned RevPAR of \$486 (+6.5%), with ADR of \$613 (+5.0%) and occupancy at 79.3 percent (+1.1 percentage points). Midscale & Economy Class properties earned RevPAR of \$177 (+5.1%), with ADR of \$204 (+4.4%) and occupancy at 87.2 percent (+0.5 percentage points).

Among Hawai'i's four island counties, Maui County hotels led the state overall in RevPAR at \$391 (+11.2%), with increases in both ADR to \$480 (+9.8%) and occupancy of 81.5 percent (+1.1 percentage points) in February. Maui's luxury resort region of Wailea topped the state with RevPAR of \$628 (+7.4%), ADR of \$705 (+8.7%), and occupancy at 89.0 percent (-1.1 percentage points).

O'ahu hotels reported 3.2 percent growth in RevPAR to \$210 in February. ADR increased to \$244 (+3.7%), but occupancy declined to 86.0 percent (-0.4 percentage points). Waikīkī hotels earned \$206 (+3.3%) in RevPAR with ADR at \$239 (+4.0%) offsetting occupancy of 86.0 percent (-0.6 percentage points).

Hotels on the island of Hawai'i earned RevPAR of \$261 (+12.6%) in February, with increases in both occupancy (84.4 percent, +2.8 percentage points) and ADR (\$309, +8.8%). Properties on the Kohala Coast reported increases in RevPAR, ADR, and occupancy in February.

Kaua'i hotels' RevPAR grew to \$270 (+18.5%) in February, with higher ADR (\$319, +4.7%) and occupancy (84.6 percent, +9.9 percentage points).

Tables of hotel performance statistics, including data presented in the report are available for viewing online at: <u>https://www.hawaiitourismauthority.org/research/infrastructure-research/</u>

About the Hawai'i Hotel Performance Report

The Hawai'i Hotel Performance Report is produced using hotel survey data compiled by STR, Inc., the largest survey of its kind in Hawai'i. The survey generally excludes properties with under 20 lodging units, such as small bed and breakfasts, youth hostels, single-family vacation rentals, cottages, individually rented vacation condominiums and sold timeshare units no longer available for hotel use. The data has been weighted both geographically and by class of property to compensate for any over and/or under representation of hotel survey participants by location and type. For February, the survey included 165 properties representing 47,561 rooms, or 88.7 percent of all lodging properties with 20 rooms or more in the Hawaiian Islands, including full service, limited service, and condominium hotels.

| | | Occupand | | A | ana Daily Da | 4.0 | RevPAR | | |
|--|------------|----------|-----------------------|----------------------|----------------------|----------------------|----------------------|----------|--------|
| | Percentage | | | Average Daily Rate % | | | RevPAR | | |
| | 2020 | 2019 | Pt. Change | 2020 | 2019 | Change | 2020 | 2019 | Change |
| State of Hawai'i | 84.7% | 83.5% | 1.2% | \$310.31 | \$291.66 | 6.4% | \$262.70 | \$243.46 | 7.9% |
| Luxury Class | 79.3% | 78.2% | 1.1% | \$613.44 | \$584.03 | 5.0% | \$486.40 | \$456.82 | 6.5% |
| Upper Upscale Class | 86.1% | 85.0% | 1.1% | \$299.94 | \$284.37 | 5.5% | \$258.37 | \$241.68 | 6.9% |
| Upscale Class | 84.5% | 80.3% | 4.1% | \$239.69 | \$204.37 \$227.03 | 5.6% | \$202.48 | \$182.40 | 11.0% |
| Upper Midscale Class | 85.3% | 88.9% | -3.6% | \$233.03 \$181.40 | \$227.03 \$170.40 | 5.0 <i>%</i> 6.5% | \$202.40 \$154.73 | \$151.56 | 2.1% |
| | 87.2% | 86.6% | -3.0 <i>%</i> 0.5% | \$203.62 | \$170.40 \$194.99 | 0.3 <i>%</i> 4.4% | \$134.73 \$177.47 | \$168.91 | 5.1% |
| Midscale & Economy Class | 07.270 | 80.0% | 0.5% | \$203.02 | \$194.99 | 4.470 | φ177.47 | \$100.91 | 5.170 |
| Oʻahu | 86.0% | 86.5% | -0.4% | \$243.56 | \$234.87 | 3.7% | \$209.54 | \$203.06 | 3.2% |
| Waikīkī | 86.0% | 86.6% | -0.6% | \$239.45 | \$230.19 | 4.0% | \$205.96 | \$199.33 | 3.3% |
| Other Oʻahu | 86.1% | 85.6% | 0.5% | \$267.51 | \$263.52 | 1.5% | \$230.40 | \$225.62 | 2.1% |
| Oʻahu Luxury | 76.7% | 73.1% | 3.6% | \$493.83 | \$486.80 | 1.4% | \$378.72 | \$355.62 | 6.5% |
| Oʻahu Upper Upscale | 85.4% | 86.9% | -1.5% | \$261.89 | \$256.01 | 2.3% | \$223.62 | \$222.52 | 0.5% |
| Oʻahu Upscale | 91.2% | 86.6% | 4.5% | \$206.48 | \$195.74 | 5.5% | \$188.21 | \$169.59 | 11.0% |
| Oʻahu Upper Midscale | 85.1% | 89.6% | -4.5% | \$169.32 | \$161.42 | 4.9% | \$144.03 | \$144.58 | -0.4% |
| Oʻahu Midscale & Economy | 91.0% | 92.2% | -1.2% | \$142.13 | \$139.32 | 2.0% | \$129.31 | \$128.43 | 0.7% |
| Maui County | 81.5% | 80.4% | 1.1% | \$480.05 | \$437.36 | 9.8% | \$391.19 | \$351.75 | 11.2% |
| Wailea | 89.0% | 90.1% | -1.1% | \$705.25 | \$648.71 | 8.7% | \$627.98 | \$584.47 | 7.4% |
| Lahaina/Kā'anapali/Kapalua | 81.1% | 79.3% | 1.8% | \$400.08 | \$367.86 | 8.8% | \$324.29 | \$291.63 | 11.2% |
| Other Maui County | 82.0% | 81.9% | 0.1% | \$577.81 | \$523.21 | 10.4% | \$473.94 | \$428.49 | 10.6% |
| Maui County Luxury | 80.7% | 82.6% | -1.9% | \$753.71 | \$694.14 | 8.6% | \$608.35 | \$573.44 | 6.1% |
| Maui County Upper Upscale & Upscale | 82.4% | 80.2% | 2.2% | \$389.59 | \$352.62 | 10.5% | \$321.14 | \$282.91 | 13.5% |
| Island of Hawai'i | 84.4% | 81.6% | 2.8% | \$308.83 | \$283.74 | 8.8% | \$260.51 | \$231.40 | 12.6% |
| Kohala Coast | 83.2% | 81.8% | 1.4% | \$456.48 | \$394.63 | 15.7% | \$379.90 | \$322.92 | 17.6% |
| Kauaʻi | 84.6% | 74.7% | 9.9% | \$318.54 | \$304.37 | 4.7% | \$269.50 | \$227.38 | 18.5% |

Source: STR, Inc. © Copyright 2020 Hawai'i Tourism Authority Note: Samples for Maui Upper Midscale, Midscale and Economy Classes were insufficient for reporting purposes, but these data are included in Maui and statewide totals.

| rigure z. nawarrioterr enormance by measurer ebruary 2020 | Figure 2: Hawai'i Hotel Perfor | rmance by Measure Febr | uary 2020 |
|---|--------------------------------|------------------------|-----------|
|---|--------------------------------|------------------------|-----------|

| | Supply (thousands) % | | | | Demand (thousands) | Revenue (millions) % | | | |
|--------------------------------|----------------------------|---------|--------|---------|------------------------------|-----------------------------------|-------|-------|--------|
| | 2020 | 2019 | Change | 2020 | 2019 | % Change | 2020 | 2019 | Change |
| State of Hawai'i | 1,501.9 | 1,514.0 | -0.8% | 1,271.5 | 1,263.8 | 0.6% | 394.6 | 368.6 | 7.0% |
| Oʻahu | 855.9 | 851.3 | 0.5% | 736.4 | 736.0 | 0.1% | 179.3 | 172.9 | 3.8% |
| Waikīkī | 730.7 | 730.5 | 0.0% | 628.5 | 632.6 | -0.6% | 150.5 | 145.6 | 3.4% |
| Maui County | 351.1 | 356.3 | -1.5% | 286.1 | 286.6 | -0.2% | 137.3 | 125.3 | 9.6% |
| Wailea | 61.4 | 61.4 | 0.0% | 54.7 | 55.3 | -1.2% | 38.6 | 35.9 | 7.4% |
| Lahaina/Kāʻanapali/ Kapalua | 194.1 | 199.8 | -2.8% | 157.4 | 158.4 | -0.7% | 63.0 | 58.3 | 8.1% |
| Island of Hawai'i | 178.4 | 179.8 | -0.8% | 150.5 | 146.7 | 2.6% | 46.5 | 41.6 | 11.6% |
| Kohala Coast | 78.6 | 84.0 | -6.4% | 65.4 | 68.7 | -4.8% | 29.9 | 27.1 | 10.1% |
| Kauaʻi | 116.6 | 126.6 | -7.9% | 98.6 | 94.6 | 4.3% | 31.4 | 28.8 | 9.1% |

Source: STR, Inc. © Copyright 2020 Hawai'i Tourism Authority

| | Occupancy % | | | Aver | age Daily Ra | te | RevPAR | | |
|--|-------------|-------|------------|----------|--------------|--------|----------|----------|--------|
| | | | Percentage | % | | | % | | |
| | 2020 | 2019 | Pt. Change | 2020 | 2019 | Change | 2020 | 2019 | Change |
| State of Hawai'i | 84.4% | 81.4% | 3.0% | \$312.59 | \$294.69 | 6.1% | \$263.73 | \$239.81 | 10.0% |
| Luxury Class | 77.9% | 75.9% | 2.0% | \$631.26 | \$599.63 | 5.3% | \$491.73 | \$454.96 | 8.1% |
| Upper Upscale Class | 85.5% | 83.4% | 2.1% | \$302.44 | \$288.57 | 4.8% | \$258.64 | \$240.77 | 7.4% |
| Upscale Class | 84.5% | 78.1% | 6.4% | \$238.04 | \$225.36 | 5.6% | \$201.24 | \$176.00 | 14.3% |
| Upper Midscale Class | 86.6% | 85.7% | 0.9% | \$181.63 | \$167.88 | 8.2% | \$157.30 | \$143.90 | 9.3% |
| Midscale & Economy Class | 87.4% | 84.3% | 3.0% | \$203.77 | \$192.19 | 6.0% | \$178.02 | \$162.05 | 9.9% |
| Oʻahu | 87.1% | 84.3% | 2.8% | \$248.99 | \$237.56 | 4.8% | \$216.84 | \$200.32 | 8.2% |
| Waikīkī | 86.9% | 84.6% | 2.3% | \$244.57 | \$232.86 | 5.0% | \$212.63 | \$197.10 | 7.9% |
| Other Oʻahu | 87.9% | 82.4% | 5.6% | \$274.48 | \$266.73 | 2.9% | \$241.40 | \$219.76 | 9.8% |
| Oʻahu Luxury | 78.3% | 70.7% | 7.6% | \$522.34 | \$507.64 | 2.9% | \$409.22 | \$358.98 | 14.0% |
| Oʻahu Upper Upscale | 86.1% | 85.8% | 0.3% | \$266.50 | \$260.09 | 2.5% | \$229.59 | \$223.22 | 2.9% |
| Oʻahu Upscale | 92.1% | 83.9% | 8.2% | \$208.02 | \$193.91 | 7.3% | \$191.50 | \$162.64 | 17.7% |
| Oʻahu Upper Midscale | 86.6% | 86.1% | 0.5% | \$170.72 | \$158.99 | 7.4% | \$147.83 | \$136.87 | 8.0% |
| Oʻahu Midscale & Economy | 92.3% | 89.0% | 3.3% | \$145.84 | \$135.43 | 7.7% | \$134.63 | \$120.57 | 11.7% |
| Maui County | 79.2% | 77.9% | 1.3% | \$478.91 | \$438.19 | 9.3% | \$379.43 | \$341.42 | 11.1% |
| Wailea | 87.0% | 87.8% | -0.8% | \$711.45 | \$650.25 | 9.4% | \$619.30 | \$570.94 | 8.5% |
| Lahaina/Kāʻanapali/Kapalua | 78.6% | 76.5% | 2.0% | \$398.43 | \$369.46 | 7.8% | \$312.98 | \$282.75 | 10.7% |
| Other Maui County | 80.1% | 79.7% | 0.4% | \$576.58 | \$522.44 | 10.4% | \$461.63 | \$416.28 | 10.9% |
| Maui County Luxury | 77.9% | 79.7% | -1.8% | \$769.82 | \$707.09 | 8.9% | \$599.33 | \$563.45 | 6.4% |
| Maui County Upper Upscale & Upscale | 80.1% | 77.6% | 2.4% | \$383.55 | \$350.93 | 9.3% | \$307.05 | \$272.46 | 12.7% |
| Island of Hawaiʻi | 83.1% | 79.1% | 4.1% | \$313.75 | \$290.96 | 7.8% | \$260.84 | \$230.08 | 13.4% |
| Kohala Coast | 81.6% | 78.9% | 2.7% | \$468.32 | \$409.25 | 14.4% | \$382.29 | \$323.04 | 18.3% |
| Kauaʻi | 81.8% | 74.6% | 7.2% | \$322.82 | \$312.67 | 3.2% | \$264.03 | \$233.18 | 13.2% |

Figure 3: Hawai'i Hotel Performance Year-to-Date February 2020

Source: STR, Inc. © Copyright 2020 Hawai'i Tourism Authority Note: Samples for Maui Upper Midscale, Midscale and Economy Classes were insufficient for reporting purposes, but these data are included in Maui and statewide totals.

| | Supply (thousands) | | | | Demand (thousands) | Revenue (millions) | | | |
|-------------------------------|-----------------------|---------|--------|---------|------------------------------|-----------------------|-------|-------|--------|
| | 2020 | 2019 | Change | 2020 | 2019 | % Change | 2020 | 2019 | Change |
| State of Hawai'i | 3,164.8 | 3,190.2 | -0.8% | 2,670.1 | 2,596.1 | 2.8% | 834.6 | 765.0 | 9.1% |
| Oʻahu | 1,803.6 | 1,793.7 | 0.5% | 1,570.7 | 1,512.5 | 3.8% | 391.1 | 359.3 | 8.8% |
| Waikīkī | 1,539.8 | 1,539.3 | 0.0% | 1,338.7 | 1,302.9 | 2.8% | 327.4 | 303.4 | 7.9% |
| Maui County | 739.7 | 750.8 | -1.5% | 586.1 | 585.0 | 0.2% | 280.7 | 256.3 | 9.5% |
| Wailea Lahaina/Kāʻanapali/ | 129.4 | 129.4 | 0.0% | 112.7 | 113.7 | -0.9% | 80.2 | 73.9 | 8.5% |
| Kapalua | 409.0 | 421.0 | -2.8% | 321.3 | 322.2 | -0.3% | 128.0 | 119.0 | 7.6% |
| Island of Hawaiʻi | 375.8 | 379.0 | -0.8% | 312.4 | 299.7 | 4.3% | 98.0 | 87.2 | 12.4% |
| Kohala Coast | 165.7 | 177.0 | -6.4% | 135.2 | 139.7 | -3.2% | 63.3 | 57.2 | 10.8% |
| Kauaʻi | 245.6 | 266.7 | -7.9% | 200.9 | 198.9 | 1.0% | 64.8 | 62.2 | 4.3% |

Source: STR, Inc. © Copyright 2020 Hawai'i Tourism Authority

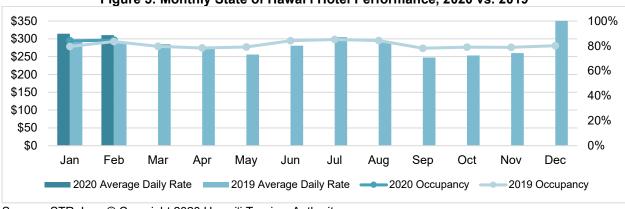
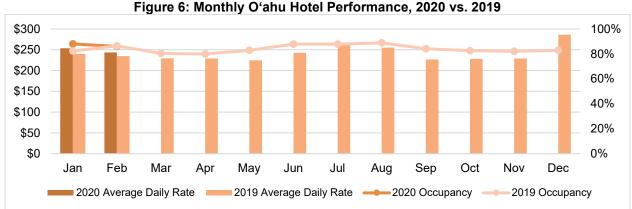
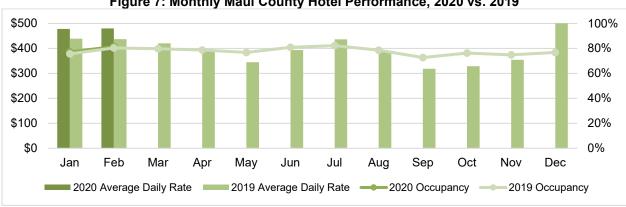


Figure 5: Monthly State of Hawai'i Hotel Performance, 2020 vs. 2019

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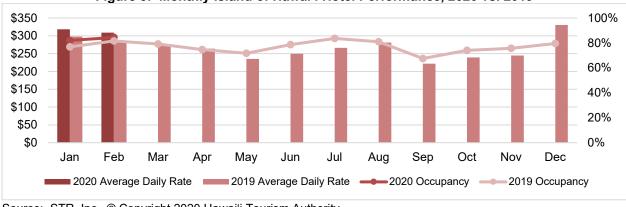


Figure 8: Monthly Island of Hawai'i Hotel Performance, 2020 vs. 2019

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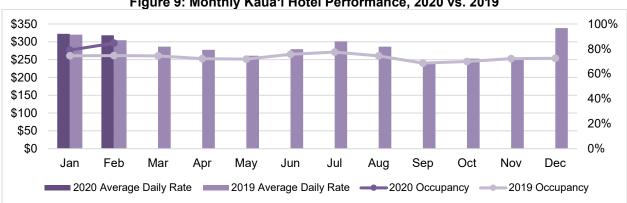


Figure 9: Monthly Kaua'i Hotel Performance, 2020 vs. 2019

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