



Hawai'i Convention Center  
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**David Y. Ige**  
Governor

**Chris Tatum**  
President and Chief Executive Officer

March 27, 2020

Aloha Tourism Leaders,

Thank you so much for your efforts to reduce the risk of spreading COVID-19 by coordinating the movement of more than 250,000 visitors out of our state and preventing more visitors from arriving during this crisis. We realize the negative impact of these actions on your businesses and employees is heartbreaking, however your commitment to the health of our families and community has been inspiring.

We also want to recognize our airline partners for continuing their limited services. We realize that operating the remaining flights may not be financially justified with the minimal passenger counts. However, the connections for cargo and emergency support continue to be valuable services to our community. We also appreciate the many offers from our hotels to repurpose their properties for health care needs. The Hawai'i Emergency Management Agency (HI-EMA) is in the process of evaluating the facilities.

The mandated 14-day self-quarantine for arriving visitors and residents began yesterday. Total arrivals were down to 1,580 from our historical daily average of 30,000 passengers during last March. Only 268 of the people who arrived in Hawai'i yesterday were visitors. The remaining were crew, residents, and travelers continuing on to other destinations. As of today, 98 hotels have suspended operations across Hawai'i and the number is expected to increase over the weekend.

For details and links regarding Hawai'i coronavirus information, please visit our website:  
<https://www.hawaiiitourismauthority.org/news/alerts/covid-19-novel-coronavirus/>

Mahalo for your support and leadership,

Chris Tatum  
President and CEO  
Hawai'i Tourism Authority