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## **TOURISM RESEARCH DIVISION**

### **CRUISE VISITORS' BASIC CHARACTERISTICS AND EXPENDITURE SURVEY REPORTING FOR CALENDAR YEAR 2019**

*Prepared by:*

**Omnitrak Group Inc.  
Project #5657**

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## OVERVIEW

The main premise of the project was to collect, process and report basic characteristics and expenditure data from passengers aboard cruise ships in Hawaiian waters. This included both cruise ships home-ported in Hawai'i and those from out-of-state that were cruising in Hawaiian waters.

The objectives of the project were to:

- To collect accurate data on the basic and expenditure characteristics of cruise visitors including:
  - Island Visitation
  - Length of Stay
  - Accommodation Type Before and After Cruises
  - Trip Purpose
  - Demographic Characteristics
    - Residency
    - Age
    - Gender
  - Travel Party Profile (Party Size by Age Category and Gender)
  - Categorical Expenditures on Trip (by island and statewide)
    - Lodging
    - Food and Beverage
    - Entertainment and Recreation
    - Shore Tours
    - Transportation
    - Shopping
    - Other / Miscellaneous
- To process, weight and tabulate the collected data for the Hawai'i Tourism Authority on a monthly, quarterly and annual basis.

The use of this information by the HTA:

- Enabled Hawai'i policy makers to develop appropriate policies for dealing with the cruise industry.
- Helped government agencies plan and build appropriate infrastructures.
- Provided the Hawai'i Tourism Authority information to decide how the cruise industry fits into its overall strategic tourism marketing and development plan.
- Allowed businesses to make sound investment decisions related to the cruise industry.
- Facilitated residents to better understand how the cruise industry impacts their life.

## **SURVEY INSTRUMENT**

The survey instrument was a self-administered questionnaire. The questionnaire was two pages in length (one sheet printed front and back) and covered the following areas:

1. Party size
2. Visitor type (visitor to Hawai'i / resident of Hawai'i)
3. Number of trips to Hawai'i
4. Length of stay
  - a) before boarding ship (number of nights)
  - b) on the ship (number of nights)
  - c) planned after leaving the ship (number of nights)
5. Island visitation
  - a) before cruise
  - b) during cruise
  - c) after cruise
6. Accommodation type
  - a) before cruise
  - b) after cruise
7. Cruise Package Cost
8. Purchase of non-package shore tours
9. Included in cruise package cost
  - a) airfare
  - b) non-cruise lodging
  - c) additional vacation stop
  - d) meals on shore
  - e) rental car
10. Country of residency
11. Purpose of trip
12. Age
13. Gender
14. Profile of travel party (age and gender)
15. Overall rating of current trip to Hawai'i
16. Trip expectations
17. Likelihood to recommend Hawai'i as a vacation destination
18. Likelihood to return in next 5 years
19. Total expenditure (non-package items)
20. Total number of people non-package expenditure covers

21. Expenditure by category (by island)
- a) Lodging
  - b) Food and beverage
  - c) Entertainment and recreation
  - d) Shore tours
  - e) Transportation
  - f) Shopping
  - g) Other specific

The questionnaire was available in both the English and Japanese languages.

There were no revisions or enhancements made to the survey form in 2018.

The 2019 Cruise Visitor survey can be found in the appendices.

After consulting with the HTA on changes and/or enhancements to the questionnaire prior to the start of each new quarter, the final and approved design was formatted and tested for scanning and sent to a professional printer.

## MASTER SCHEDULE GENERATION (SOURCES)

The 2019 Master Schedule was generated using various sources. Specifically:

- Passenger ship schedules retrieved from the various local agencies. Specifically:

Transmarine Navigation Corporation  
677 Ala Moana Blvd., Suite 800  
Honolulu, HI 96813  
808.599.5581  
[www.honolulu@transmarine.com](mailto:www.honolulu@transmarine.com)

Waldron Norton Lilly International, Inc.  
745 Fort Street, Suite 1603  
Honolulu, HI 96813  
808.545.2466  
[www.nortonlilly.com](http://www.nortonlilly.com)

Inchcape Shipping Services  
808.599.8604  
[www.iss.honolulu@iss-shipping.com](http://www.iss.honolulu@iss-shipping.com)

TMS Anchor  
808.590.0352  
[www.intercruises.com](http://www.intercruises.com)

- Hawaii.PortCall.Com  
Scheduling tool launched by the state of Hawai'i in 2016 that tracks movement of all vessels in all harbors in the state of Hawaii  
<http://hawaii.portcall.com/>
- Internet search of various passenger lines for specific information of each vessel such as crew and passenger capacity, clarification and confirmation of sail dates in Hawaii waters, etc.

Using these same sources, the Master Schedule was updated at mid-year and submitted to the HTA.

## **SAMPLING METHODOLOGY**

The sample frame included every Out-of-State ship that docked and stayed more than two (2) nights in Hawai'i and from each tour from the Hawai'i home-ported ships. The sample of cabins was randomly drawn and representative to passengers on both Out-of-State and Hawai'i home-ported ships.

Omnitrak efficiently implemented customized sampling plans on behalf of each ship to meet the minimum number of survey forms HTA requires. The large majority of cabins on all ships are twin-berth and Omnitrak placed one survey in each cabin selected to be sampled.

A copy of the deck plans of all the ships sampled can be found in the appendices.

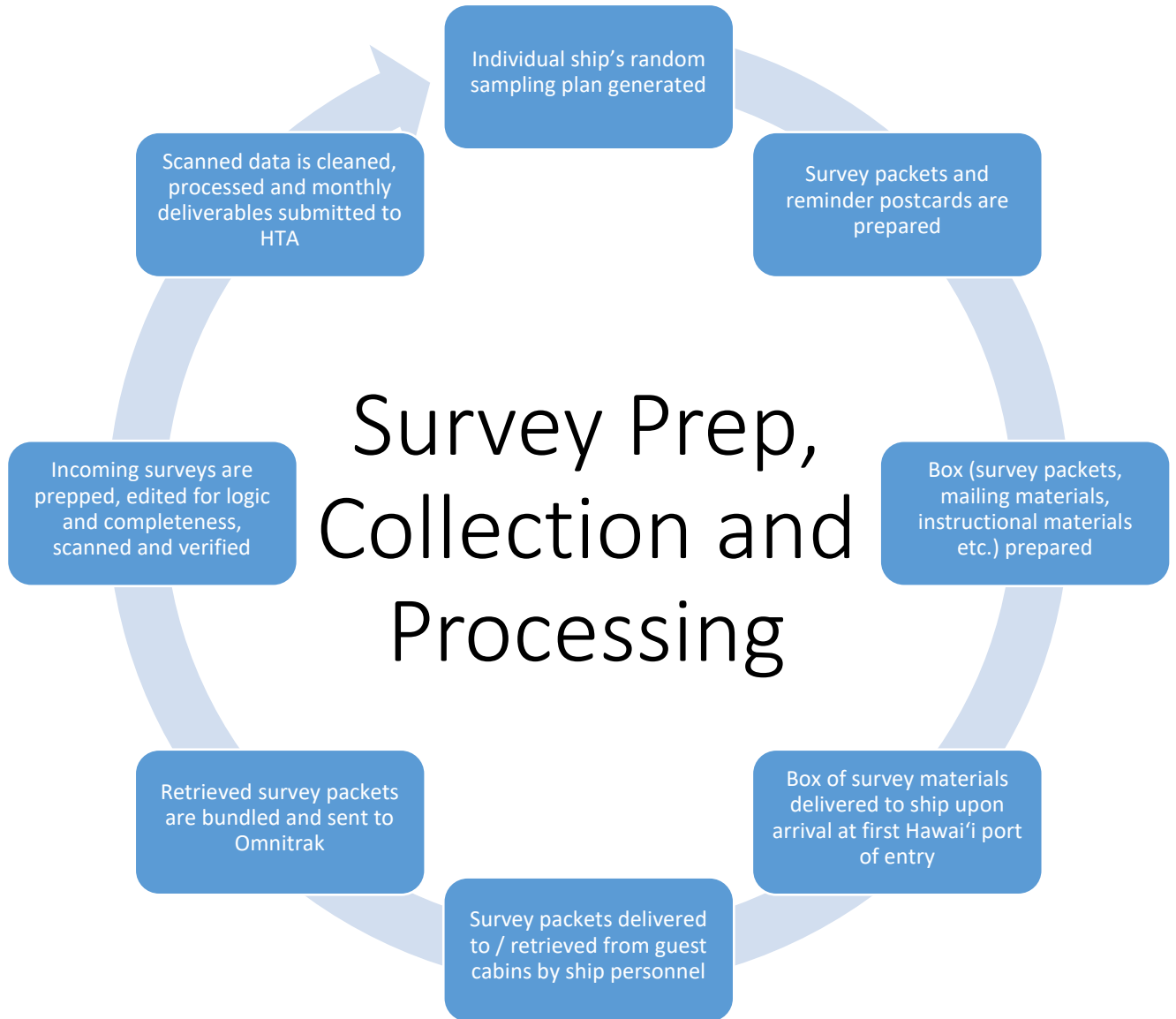


## **HARBOR SECURITY PROCESSING AND PROCEDURES**

To ensure secure delivery of the survey packets and supporting materials to all (Hawai'i home-ported and Out-of-State) passenger ships, Omnitrak retained TWIC *Transportation Worker Identification Credential* cards through the Transportation Security Administration (TSA) for key staff members in Honolulu and Hilo only as these two harbors are normally the first port of call for all arriving passenger ships. A TWIC card holder is allowed access beyond the landside gangway (monitored by state of Hawai'i contracted security) to the shipside security, staffed with ship security personnel.

Applications were completed, fingerprints were taken and both were submitted for proper vetting and processing which took approximately 3-4 weeks for processing. Once Omnitrak was notified the clearance was secure, the employee proceeded to the TWIC Enrollment Center to have his photo taken, pay the fee (which currently is \$125.25 for a new application) and retrieve the TWIC card. The fee for the annual renewal of the TWIC card was \$60.00.





## **SURVEY DISTRIBUTION**

### ***Pre-Distribution Preparation***

To facilitate ease of distribution onboard the ship, Omnitrak prepared clear instructions and organized materials in the box delivered to the ship. Specifically, boxes included:

- Prepared survey packets and reminder postcards which were pre-numbered with the randomly selected passenger cabin numbers and organized by deck.
- Detailed distribution and collection instructions addressed to the Hotel Manager, Guest Services Manager or Chief Purser
- FEDEX packaging including envelopes and completed airway bills. The cost of shipping was charged back to Omnitrak

### ***Delivery to Ship***

The box containing the survey materials described, was delivered by Omnitrak personnel at the first Hawai'i port, typically Hilo or Honolulu. If the first port was Hilo, the prepared box of materials was shipped to Omnitrak's Hilo representative in time for delivery to the ship on arrival day. If the first port was Honolulu, the prepared box of materials was delivered in the early afternoon on arrival day. An early afternoon delivery was more convenient for ship's personnel since morning hours and late afternoon hours are busy with passengers disembarking or embarking the ship.

### ***Distribution of the Survey Form***

Omnitrak supplied prepared survey packets to each ship (qualified to participate) upon arrival at the first Hawai'i port of call.

The number of survey packets to be delivered was based on a customized sampling plan which identified the number of cabins to be surveyed to achieve a desirable response rate of passengers. Omnitrak identified the cabins to be surveyed and prepared survey packets. The selected cabin numbers in the random sample were affixed to the survey packet envelopes and the reminder postcards. Survey packets and reminder postcards were labeled and bundled by deck and packed in a single box which was addressed to the Hotel Manager, Guest Services Manager or Chief Purser. An instructional letter accompanied the survey packets. The letter outlined steps for:

- Timing and distribution of the survey packets
- Timing and distribution of the reminder postcards
- Retrieval of the completed surveys
- Remittance of completed surveys to Omnitrak Group, Inc.

***Onboard Distribution and Collection***

- Survey packets were placed in the selected guest cabins on the second day of boarding.
- The survey packet was placed in a prominent location within the guest cabin.
- Reminder postcards were placed in the selected guest cabins on the day before arrival into the last Hawai'i port.
- Ship's personnel conducted a daily check for completed survey forms.
- Completed survey forms were turned into the Purser's office.
- At the first opportunity following the sail, the completed survey forms were sent via FEDEX to Omnitrak's Honolulu offices. In some instances, survey packets were turned into the local ship's agent. Omnitrak was then contacted to arrange pick-up.
- Surveys from the Hawai'i home-ported ship were retrieved each Saturday from the ship; at the same time survey packets for the new sail were delivered.



## **SURVEY COLLECTION AND FORWARDING**

### ***Collection of the Completed Survey Forms***

Omnitrak supplied prepared completed FEDEX airway bills and packaging in the boxes addressed to Out-of-State (foreign-international or foreign flagged ships) for the purpose of sending completed surveys back to Omnitrak directly. In some instances, Omnitrak was assisted by the local ship's agencies in retrieving completed surveys. FEDEX charges were billed back directly to Omnitrak.

For the Hawai'i home-ported ship, Omnitrak retrieved the completed surveys each Saturday as the survey packets for the new sail was delivered.

## **DATA PROCESSING**

### ***Field Edit for Logic and Completeness***

Omnitrak conducted a manual field edit of all returned surveys to ensure they were qualified to be included in the processed sample of completed surveys. The field edit was conducted by Omnitrak's experienced team of Field Editors and Coders. A survey was deemed complete if the following data fields were correctly filled out:

- Party size
- Length of stay
- Island visitation
- Country of residency

Surveys were edited and verified for outliers and inconsistent responses. Incomplete surveys were discarded.

### ***Scanning Responses***

Completed surveys were scanned in the Honolulu offices of Omnitrak Group, Inc. The surveys were automatically scanned with quality control procedures to ensure all results were captured. 100% of handwritten data was verified. Automatic scanning allowed accurate and timely collection of the raw data using up-to-date scanning equipment (Teleform ver 16.5 Software was used) and data was automatically imported into a SPSS.sav data format.

Surveys were again edited and verified for outliers and inconsistent responses. Incomplete surveys were discarded.

### ***Data Cleaning***

Scanned data files of each batch were retrieved and merged for data cleaning. The merged data was processed using a special cleaning syntax developed in SPSS. It is important to note, syntax was revised as needed as cleaning criteria was revised or expanded upon. Frequency checking was conducted for each variable, for example, party size, length of stay before, during and after cruise, cruise package price, expenditure in Hawaii outside of package, etc. In addition, Omnitrak's data processing staff generated necessary tables and crosstabs to check for outliers, inconsistent responses and mis-scanned responses. If any inconsistency or respondent error were suspected, their actual forms were pulled out, and our staff would review and make correction if deemed necessary.

### ***Late International Ships***

In the event survey forms from international ships arrived too late to be included in monthly processing, Omnitrak's staff would scan the forms and clean the data no later than the following month to ensure the data were available for later processing. All late ship's data were included for End-of-Year processing and tabulation.

***Weighting Responses***

The monthly data were weighted by passenger counts by ship supplied by HTA each month. Once the counts were received, the analysis of the data began and was completed within five working days.

***Processing Changes***

During the contract year of the 2019 Cruise Survey, Omnitrak made regular updates of processing syntax under HTA's directive, including: 1) package pricing; 2) zip code database; and 3) airfare matching file. Omnitrak also updated output syntax per HTA's request (i.e.: added Southeast Asia tables wherever applied).

Omnitrak continued reviewing syntax to automate and streamline the overall process to increase efficiency and minimize human errors. A major revision was put in place for year-end processing which involved replacing the manual step of borrowing package expenditure detail from good cases for outlier cases in the Domestic cruise processing, with automated steps.

International cruise processing syntax was also reviewed and revised as needed to streamline processing.

## DATA TABULATION AND REPORTING

### ***Results Tabulation***

As outlined in the RFP, reporting of the data were done on a monthly and annual basis and included highlights and expenditure tables.

The highlight tables included visitors of Major Marketing Areas by:

- Island Visitation
- Trip Purpose
- Accommodation Type
- Length of Stay
- Number of visits to Hawai'i
- Party Size

The expenditure tables included the following categories 1) by Visitors of Major Marketing Areas and 2) by Island:

- Lodging
- Food and Beverages
- Entertainment and Recreation
- Shore Tour
- Transportation
- Shopping
- Other
- Unallocated (home ported ships only)
- Total
- Cruise Package Expenditure (home ported ships only)

The processing syntax can be found on the CD documentation provided to the Hawai'i Tourism Authority.

A printed copy of annual highlights and expenditure tables can be found in the appendices.

Monthly, quarterly and annual banner tables can be found on the CD documentation provided to HTA.

Omnitrak delivered the raw data, programming syntax and all tables to the State as required by the RFP.

## **OPERATIONS**

### ***Survey Form Retention***

Survey forms received from all ships were retained until the year-end data was cleaned and submitted to the HTA. Forms were then discarded using a professional and secure document shredding service.

### ***Meetings***

Omnitrak participated in weekly HTA meetings. The purpose of these weekly meetings was to provide the HTA with a production update on the project, discuss processing requirements, reach an agreement on deliverables and deadlines and to discuss any other pertinent issues related to the project.

### ***On-Site Audits***

HTA conducted regular site audits for the purpose of reviewing/monitoring tasks associated with the validation and processing of the current month's data. Omnitrak provided the following for the HTA's monthly site visit:

- Current and Past Scan/Verification Logs
- Soft versions of weekly Production Reports
- Hardcopies of all surveys (by language and by type)
- Other documents as requested

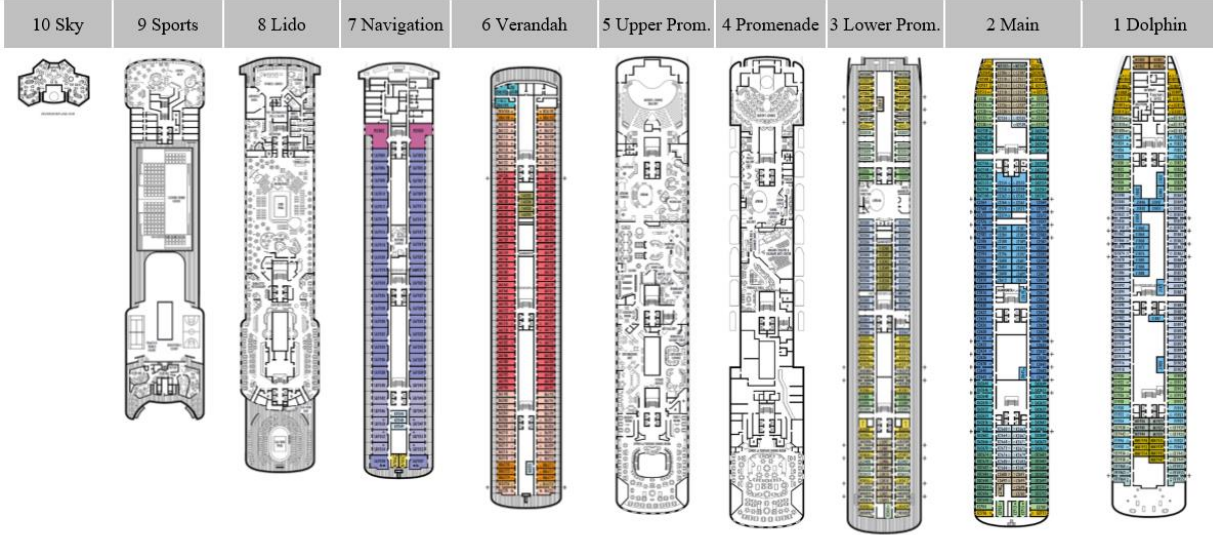
HTA reviewed all of the above as well as reviewed randomly selected hardcopies of surveys. In addition, the HTA was able to actively monitor staff members engaged in the tallying/editing/coding and data scanning/verification processes. In preparation for the scheduled visit, Omnitrak made available any special items or reports requested by the HTA.





## Sample Deck Plan

Amsterdam Deck Plans – Cruisedeckplans.com





# HAWAII TOURISM

## AUTHORITY

*Aloha.* On behalf of the State of Hawaii, thank you for visiting. Please take a few moments to complete the questions. This information helps us ensure the quality of your Hawaii experience remains the best it can be. Please fill in the appropriate bubble  or print 1 2 clearly. Your answers are strictly confidential and are tabulated for statistical purposes only. We greatly appreciate your assistance. *Mahalo!*

**Cruise Start Date:**

<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>
Month		Day		Year

1. The total number of people (including myself) covered by this form is: (Fill out one form per party/family)

<input type="text"/>	<input type="text"/>	persons
----------------------	----------------------	---------

2. I am a:

- Visitor to Hawaii  
 Resident of Hawaii (GO TO Q7)

3. Including this trip, I have made:

<input type="text"/>	<input type="text"/>	trips to Hawaii in my lifetime
----------------------	----------------------	--------------------------------

4. Please indicate the number of nights you have spent in Hawaii on this trip...

Before starting this cruise.....

During this cruise.....

Expect to spend after this cruise.....

TOTAL NIGHTS IN HAWAII (Before, during and after cruise)

5. Please indicate where you spent your nights in Hawaii on this trip?

	BEFORE THIS CRUISE	DURING THIS CRUISE	AFTER THIS CRUISE
O'ahu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maui	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hawaii Island	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kauai	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lana'i	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Moloka'i	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Excluding the nights spent on this cruise ship, where did you stay in Hawaii on this trip?

	BEFORE THIS CRUISE	AFTER THIS CRUISE
Hotel	<input type="radio"/>	<input type="radio"/>
Condominium	<input type="radio"/>	<input type="radio"/>
Timeshare unit	<input type="radio"/>	<input type="radio"/>
Bed & breakfast	<input type="radio"/>	<input type="radio"/>
Friends or relatives	<input type="radio"/>	<input type="radio"/>
Other, specify:	<input type="radio"/>	<input type="radio"/>
DO NOT WRITE IN THESE BOXES	<input type="text"/>	<input type="text"/>

7. How much did you pay for your cruise package?

US\$ ,

7a. Was this a gift or paid by someone else other than yourself?

- Yes  No

7b. Package details:

Number of nights covered:

Number of people covered by (\$) amount:

8. What was included in the cruise package you purchased when booking your cruise to Hawaii? (Please mark (•) all that apply)

- Airfare (Transpacific)  (Number of round-trip flights)  
 Airfare (Inter island)  (Number of one-way flights)  
 Non-cruise lodging  (Number of nights)  
 Additional vacation stop to other location (aside from Hawaii)  
 Meals on shore  (Number of meals)  
 Rental car  (Number of days)  
 None of the above

9. I am a resident of:

U.S.A.  (specify zip code)

- Canada  United Kingdom  
 Japan  Germany  
 Korea  France  
 Taiwan  Switzerland  
 Hong Kong  Australia  
 Other (specify)

DO NOT WRITE IN THESE BOXES

10. Did you do any of the following on this trip to Hawaii?

- Go on honeymoon  
 Get married  
 Attend a wedding  
 Attend a Convention/Conference  
 Conduct some business  
 Visit friends or relatives  
 Play golf

11. What is your age?  years old

12. What is your gender?

- Male  Female

13. Of the people covered by this form (including yourself), how many were:

	NUMBER OF MALES	NUMBER OF FEMALES
Under 10 years	<input type="text"/>	<input type="text"/>
10 - 19	<input type="text"/>	<input type="text"/>
20 - 29	<input type="text"/>	<input type="text"/>
30 - 39	<input type="text"/>	<input type="text"/>
40 - 49	<input type="text"/>	<input type="text"/>
50 - 59	<input type="text"/>	<input type="text"/>
60 or more	<input type="text"/>	<input type="text"/>
TOTAL	<input type="text"/>	<input type="text"/>

14. Overall, how would you rate this current trip to Hawaii?

Excellent Above Average Below Average Poor  
 8  7  6  5  4  3  2  1

15. Would you say this trip to Hawaii...?

- Exceeded your expectations  
 Met your expectations  
 Did not meet your expectations

16. How likely are you to recommend Hawaii as a vacation place to your friends and relatives?

- Very Likely  
 Somewhat Likely  
 Not Too Likely  
 Not Likely At All

17. How likely are you to return to visit Hawaii in the next five years?

- Very Likely  
 Somewhat Likely  
 Not Too Likely  
 Not Likely At All

**FOR ALL PARTS OF QUESTION 18:**

**DO NOT** include packaged trip and tour expenses entered in Question 8. If you are continuing your stay in Hawai'i after you leave the cruise, please estimate your expenses for your total time in Hawai'i and write your answers below.

18. How much did you and your party spend in total on non-package items while you were in Hawai'i? (Write "0" if none spent)..... US\$    ,

18.1. Including yourself, how many people does this expenditure cover?

Of this total amount (Q18), how much was spent for:

	ON SHIP (IN US\$)	O'AHU (IN US\$)	MAUI (Maui/Moloka'i/Lāna'i) (IN US\$)	KAUAI (IN US\$)	HAWAI'I ISLAND KONA (IN US\$) HILO (IN US\$)	
18a. Lodging (hotel, condo, B&B, hostel, etc., including tips).....	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
18b. Total Food and Beverage.. <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
In restaurants, bars and other eating places..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Dinner shows/dinner cruises.... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Groceries/snacks..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
18c. Total Entertainment and Recreation..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
18d. Total Shore Tours..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
18e. Total Transportation..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Inter island airfare..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Bus, taxi, trolley, etc..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Rental car/mopeds..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Other expenses (gasoline, parking, etc.)..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
18f. Total Shopping..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Fashion and clothing..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Jewelry/watches..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Cosmetics/perfumes..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Leather goods (belts, wallets, handbags, etc.)..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Hawai'i food products to take home (fruits, nuts, coffee, etc.) <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Souvenirs..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
18g. Other Spending						
Electronics..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Health/wellness..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Household items..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Art and collectibles..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Other..... <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
Please specify:.....						



# HAWAII TOURISM

AUTHORITY

Aloha. On behalf of the State of Hawaii, thank you for visiting. Please take a few moments to complete the questions. This information helps us ensure the quality of your Hawaii experience remains the best it can be. Please fill in the appropriate bubble  or print  clearly. Your answers are strictly confidential and are tabulated for statistical purposes only. We greatly appreciate your assistance. Mahalo!

### Cruise Start Date:

<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>
Month		Day		Year

1. The total number of people (including myself) covered by this form is: (Fill out one form per party/family)

persons

2. I am a:

- Visitor to Hawaii'i
- Resident of Hawaii'i

3. Including this trip, I have made:

trips to Hawaii'i in my lifetime

4. Please indicate the number of nights you have spent in Hawaii'i on this trip...

Before starting this cruise.....

During this cruise.....

Expect to spend after this cruise .....

TOTAL NIGHTS IN HAWAII'I (Before, during and after cruise)

5. Please indicate where you spent your nights in Hawaii'i on this trip?

	BEFORE THIS CRUISE	DURING THIS CRUISE	AFTER THIS CRUISE
O'ahu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mau'i	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hawaii'i Island	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kaua'i	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lana'i	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Moloka'i	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Excluding the nights spent on this cruise ship, where did you stay in Hawaii'i on this trip?

	BEFORE THIS CRUISE	AFTER THIS CRUISE
Hotel	<input type="radio"/>	<input type="radio"/>
Condominium	<input type="radio"/>	<input type="radio"/>
Timeshare unit	<input type="radio"/>	<input type="radio"/>
Bed & breakfast	<input type="radio"/>	<input type="radio"/>
Friends or relatives	<input type="radio"/>	<input type="radio"/>
Other, specify:	<input type="radio"/>	<input type="radio"/>
DO NOT WRITE IN THESE BOXES	<input type="text"/>	<input type="text"/>

7. While you were on your cruise, did you purchase any shore tours in Hawaii'i?

- Yes
- No

8. What was included in the cruise package you purchased when booking your cruise to Hawaii'i? (Please mark (•) all that apply)

- Airfare (Inter island)  (Number of one-way flights)
- Non-cruise lodging  (Number of nights)
- Meals on shore  (Number of meals)
- Rental car  (Number of days)
- None of the above

9. I am a resident of:

- U.S.A.  (specify zip code)
- Canada
- Japan
- Korea
- Taiwan
- Hong Kong
- Other (specify)
- United Kingdom
- Germany
- France
- Switzerland
- Australia

10. Did you do any of the following on this trip to Hawaii'i?

- Go on honeymoon
- Get married
- Attend a wedding
- Attend a Convention/Conference
- Conduct some business
- Visit friends or relatives
- Play golf

11. What is your age?  years old

12. What is your gender?

- Male
- Female

13. Of the people covered by this form (including yourself), how many were:

	NUMBER OF MALES	NUMBER OF FEMALES
Under 10 years	<input type="text"/>	<input type="text"/>
10 - 19	<input type="text"/>	<input type="text"/>
20 - 29	<input type="text"/>	<input type="text"/>
30 - 39	<input type="text"/>	<input type="text"/>
40 - 49	<input type="text"/>	<input type="text"/>
50 - 59	<input type="text"/>	<input type="text"/>
60 or more	<input type="text"/>	<input type="text"/>
TOTAL	<input type="text"/>	<input type="text"/>

14. Overall, how would you rate this current trip to Hawaii'i?

- Above Average    Below Average    Poor
- Excellent    Average    Average    Poor
- 8  7  6  5  4  3  2  1

15. Would you say this trip to Hawaii'i...?

- Exceeded your expectations
- Met your expectations
- Did not meet your expectations

16. How likely are you to recommend Hawaii'i as a vacation place to your friends and relatives?

- Very Likely
- Somewhat Likely
- Not Too Likely
- Not Likely At All

17. How likely are you to return to visit Hawaii'i in the next five years?

- Very Likely
- Somewhat Likely
- Not Too Likely
- Not Likely At All

**FOR ALL PARTS OF QUESTION 18:**

**DO NOT** include packaged trip and tour expenses entered in Question 8. If you are continuing your stay in Hawai'i after you leave the cruise, please estimate your expenses for your total time in Hawai'i and write your answers below.

18. How much did you and your party spend in total on non-package items while you were in Hawai'i? (Write "0" if none spent)..... US\$    ,

18.1 Including yourself, how many people does this expenditure cover?

Of this total amount (Q18), how much was spent for:

	HAWAII ISLAND				
	O'AHU (IN US\$)	MAUI (Maui/Moloka'i/Lana'i) (IN US\$)	KAUA'I (IN US\$)	KONA (IN US\$)	HILO (IN US\$)
18a. Lodging (hotel, condo, B&B, hostel, etc., including tips) .....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
18b. Total Food and Beverage.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
In restaurants, bars and other eating places.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Dinner shows/dinner cruises.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Groceries/snacks.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
18c. Total Entertainment and Recreation .....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
18d. Total Shore Tours.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
18e. Total Transportation.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Inter island airfare.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Bus, taxi, trolley, etc.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Rental car/mopeds.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Other expenses (gasoline, parking, etc.).....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
18f. Total Shopping.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Fashion and clothing.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Jewelry/watches.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Cosmetics/perfumes.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Leather goods (belts, wallets, handbags, etc.).....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Hawai'i food products to take home (fruits, nuts, coffee, etc.).....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Souvenirs.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
18g. Other Spending					
Electronics.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Health/wellness.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Household items.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Art and collectibles.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Other.....	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> , <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Please specify:.....					