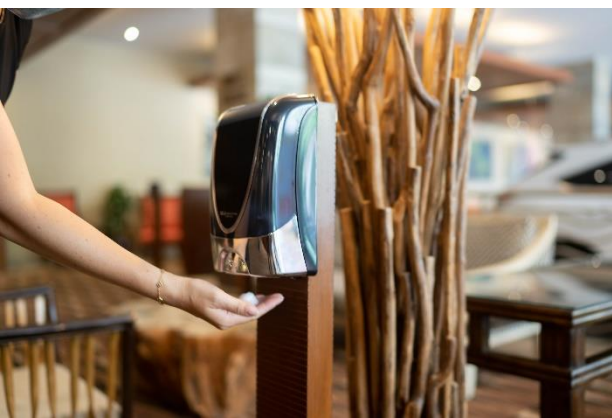# COVID19 HEALTH AND SAFETY PLAN

Digital Key, housekeeping modified services, QR code Guest Directories and restaurant menus, and text messages for service needs provide contactless opportunities for our guests. We are ready to provide you with a safe and memorable stay. Please enjoy our Embassy Suites by Hilton Waikiki Beach Walk Hilton CleanStay Video.

As we welcome you to **Embassy Suites by Hilton Waikiki Beach Walk,** you may have questions about the health and safety standards we have in place for your upcoming stay. As operational environments and state regulations change, we will update our website accordingly.

Our **COVID19 Health and Safety Plan (Safe Stay Hawaii)** will provide you with the health and safety standards implemented by Hawaii's Tourism Industry. These standards provide guests, customers, employees, contractors, vendors and other persons who enter hotel premises in Hawaii with expectations in terms of service, accommodations and required safety protocols.

In addition, we have implemented Outrigger Clean Commitment and Hilton CleanStay with Lysol protection to deliver an industry-defining standard of cleanliness and disinfection in Hilton properties across the world. Our elevated processes and Team Member training have been developed with RB, maker of Lysol and Dettol, to help guests enjoy an even cleaner and safer stay from check-in to check-out.

COVID19 HEALTH AND SAFETY PLAN

Hawaii's Governor has issued the 15th Emergency Proclamation relating to the COVID-19 pandemic. In this new proclamation, there are several highlights which include:

• All persons in the State of Hawaii shall wear a face covering over their nose and mouth when in public.

• All persons entering the State of Hawai'i shall submit to Hawaii's Travel Rules as outlined in our 3 STEPS TO TRAVEL TO HAWAII procedures below.

BEFORE YOU TRAVEL TO HAWAII – PLEASE READ THIS IMPORTANT IMFORMATION

YOU MUST HAVE A NEGATIVE COVID19 TEST RESULT BEFORE YOU DEPART FOR HAWAII OR YOU WILL BE SUBJECT TO QUARANTINE UPON ARRIVAL.

3 STEPS TO TRAVEL TO HAWAII

Understand the new travel process to enter Hawaii by reviewing all State of Hawaii travel guidance. Review the information frequently, as information is updated often.

TO ENTER THE STATE OF HAWAII

1 – **Setup a State of Hawaii Safe Travels account**
Go to travel.hawaii.gov, then complete the form to create a new trip. You will enter information such as dates and flights.

2 – **Get an approved test for COVID-19**
No more than 72 hours before the departure of your flight to Hawaii, get tested for COVID-19 by an approved Hawaii testing partner. Upload the results to your State of Hawaii Safe Travels account at travel.hawaii.gov and take a screenshot of the QR code that will be generated. NOTE: If you have more than one flight, test no more than 72 hours before the departure time of your final connecting flight. You must have your negative COVID-19 test results from a trusted testing partner prior to departure for the State of Hawaii. If your test results are not available before boarding the final leg of the trip, you must quarantine for 14 days or the length of the stay, whichever is shorter.

3 – **Arrive in Hawaii and present your results**
When you land in Hawaii, show your test results along with the QR code created by your State of Hawaii Safe Travels account.

To enter the resort, just validate your status at the front desk: The State of Hawaii requires we validate your quarantine status using the Safe Travels QR code and a team member will check valid picture ID for all travelers as part of the required pre-travel program.