COVID-19 Health and Safety Plan for Kihei Sands Beachfront Condominiums

As we open our doors and enter into a new era of travel and while we look forward to welcoming guests back, we also understand that the needs of our guests, vendors and staff have changed, and we must meet those needs. In order to do so, we have implemented a new cleaning program for all units, and overall complex. This includes enhanced procedures and protocols that support the safety and health of our guests, staff and visiting vendors and or contractors.

Cleaning Supplies and Procedures

- All cleaning and disinfecting products are according to CDC guidelines, are EPA registered and are aimed to limit the survival of COVID19 in key environments. We use a two-part cleaning process to ensure your space is properly sanitized and disinfected.
 - **Part I** will begin with a thorough top to bottom cleaning and disinfecting process performed by our highly trained internal cleaning crew
 - **Part II** follows with a chemical safe, food-grade sanitizing fogging system. Adhering to CDC guidelines this product and process is guaranteed to penetrate every corner and seam in your unit.
- We have installed four touchless sanitizing stations across the complex. Sanitizer contains 70% ethyl alcohol.
- Touchless paper towel holders with disinfecting spray is located in both laundry rooms
- Housekeeping staff is fully equipped with PPE (Personal Protective Equipment)
- We provide complimentary hand sanitizer in all units. Complimentary gloves and masks are available upon request.
- Special attention paid to high touch points in all units to include:
 - Handles and knobs
 - Remote controls
 - o In room control panels
 - o Entry keypads
 - Light and fan switches
 - o Toilet seats
 - Nightstands
 - Telephones
 - Alarm clocks
 - Luggage racks
 - $\circ \quad \text{Flooring} \quad$
- Increased schedule of cleaning and disinfecting all communal areas to include:
 - Laundry Rooms to include: Washers, dryers, buttons, knobs and handles, book cases / books and posted signage requiring masks, adhere to social distancing and only 1 person in laundry room at a time.
 - Outdoor areas to include: Dining tables, chairs, umbrellas / cranks, bbq's and tools pool gate, locks, toys, handrails, outdoor shower and controls,

- Adhering to social distancing guidelines by placing all seating areas near pool and on patio 6 feet apart. Until further notice there will be no face to face check-ins and check-outs
 - Please call our office at 808-879-2624 with any questions or if you need personal assistance during your stay.

We also ask that all guests, vendors, contractors and staff do their part while on property by creating your own "safe and healthy zone"

Hygiene

- Wash your hands with soap and water regularly, and use hand sanitizer
- Cover your nose and mouth with a tissue when sneezing or coughing
- Do not touch your face, nose, and mouth when your hands are not clean

Physical Contact

- Wear appropriate face covering. Masks are available if you do not have one. Please call the office
- Adhere to social distancing policy
- Minimize physical contact. Use shakas or elbow bumps, not hugs and handshakes.
- Avoid contact with people who are not well
- Avoid crowded places and traveling on public transportation

Other

- Open windows to allow circulation. Turn A/Cs off when windows are open
- Disinfect frequently used items such as cellphones and laptops

If you are experiencing any COVID-19 related symptoms, seek medical care immediately.

Please note: We are not an approved quarantine facility and cannot accommodate those who have not provided negative COVID-19 test results pre-arrival to Maui. <u>Click Here</u> for approved properties on Maui that can accommodate those needing quarantine.

Additional Information

Given the health and safety risks posed by COVID-19, we ask all guests to review their local authorities' travel guidance and health advisories. For more information, refer to <u>Centers for Disease Control and</u> <u>Prevention (CDC)</u>, the <u>US State Department's COVID-19 site</u>, or your local health authority website.