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November 2020 Hawai'i Vacation Rental Performance Report

In November 2020, the total monthly supply of statewide vacation rentals was 555,000 unit nights (-34.5%) and monthly demand was 175,400 unit nights (-69.9%), resulting in an average monthly unit occupancy of 31.6 percent (-37.0 percentage points) (Figure 1).

In comparison, Hawai'i's hotels had an average occupancy rate of 22.1 percent in November 2020. It is important to note that unlike hotels, condominium hotels, timeshare resorts and vacation rental units are not necessarily available year-round or each day of the month and often accommodate a larger number of guests than traditional hotel rooms. The unit average daily rate (ADR) for vacation rental units statewide in November was \$230, which was on par with the ADR for hotels (\$230).

Beginning October 15, passengers arriving from out-of-state and traveling inter-county could bypass the mandatory 14-day self-quarantine with a valid negative COVID-19 NAAT test result from a Trusted Testing and Travel Partner. However, a new policy went into effect on November 24 requiring all trans-Pacific travelers participating in the pre-travel testing program to have a negative test result before their departure to Hawai'i, and test results would no longer be accepted once a traveler arrives in Hawai'i. The counties of Kaua'i, Hawai'i, Maui, and Kalawao (Moloka'i) also had a partial quarantine in place in November. In addition, Lāna'i residents and visitors were under a stay-at-home order from October 27 to November 11.

In November under Tier 2, legal short-term rentals were allowed to operate on Oʻahu. For Maui County, travelers awaiting their pre-travel test results were allowed to stay at a vacation rental as their place of quarantine. On Hawaiʻi Island and Kauaʻi, legal short-term rentals were allowed to operate as long as they were not being used as a quarantine location.

The Hawai'i Tourism Authority's (HTA) Tourism Research Division issued the report's findings utilizing data compiled by Transparent Intelligence, Inc. The data in this report specifically excludes units reported in HTA's *Hawai'i Hotel Performance Report* and *Hawai'i Timeshare Quarterly Survey Report*. In this report, a vacation rental is defined as the use of a rental house, condominium unit, private room in private home, or shared room/space in private home. This report also does not determine or differentiate between units that are permitted or unpermitted. The "legality" of any given vacation rental unit is determined on a county basis.

Island Highlights

In November, Maui County had the largest vacation rental supply of all four counties with 224,200 available unit nights (-20.8) and unit demand was 65,500 unit nights (-69.6%), resulting in 29.2 percent occupancy (-46.8 percentage points) with an ADR of \$239 (-32.1%). Maui County hotels were 20.2 percent occupied with an ADR of \$375.

November 2020 Hawai'i Vacation Rental Performance Report Page 2

Oʻahu vacation rental supply was 122,300 available unit nights (-48.8%) in November. Unit demand was 42,200 unit nights (-73.8%), resulting in 34.5 percent occupancy (-33.0 percentage points) and an ADR of \$194 (-19.4%). Oʻahu hotels were 22.6 percent occupied with an ADR of \$167.

The island of Hawai'i vacation rental supply was 116,900 available unit nights (-43.4%) in November. Unit demand was 36,200 unit nights (-70.8%), resulting in 31.0 percent occupancy (-29.2 percentage points) with an ADR of \$215 (-14.4%). Hawai'i Island hotels were 20.4 percent occupied with an ADR of \$217.

Kaua'i had the fewest number of available unit nights in November at 91,600 (-23.2%). Unit demand was 31,500 unit nights (-61.2%), resulting in 34.3 percent occupancy (-33.7 percentage points) with an ADR of \$278 (-26.3%). Kaua'i hotels were 28.0 percent occupied with an ADR of \$215.

Tables of vacation rental performance statistics, including data presented in the report are available for viewing online at:

https://www.hawaiitourismauthority.org/research/infrastructure-research/

About the Hawai'i Vacation Rental Performance Report

The Hawai'i Vacation Rental Performance Report is produced using data compiled by Transparent Intelligence, Inc., which was selected by the Hawai'i Tourism Authority as the provider for these data services. The report includes data for properties that are listed on Airbnb, Booking.com, HomeAway and TripAdvisor. Data for units included in HTA's Hawai'i Hotel Performance Report and Hawai'i Timeshare Quarterly Report have been excluded from the Hawai'i Vacation Rental Performance Report. This report also does not determine or differentiate between units that are permitted or unpermitted. The "legality" of any given vacation rental unit is determined on a county basis.

For November 2020, the report included data for 24,955 units, representing 43,150 bedrooms in the Hawaiian Islands.

Figure 1: Hawai'i Vacation Rental Performance November 2020

	Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
	2020	2019	% Change	2020	2019	% Change	2020	2019	Percentage Pt. Change	2020	2019	% Change
State of Hawaiʻi	555,047	847,936	-34.5%	175,440	582,054	-69.9%	31.6%	68.6%	-37.0%	\$230.08	\$302.90	-24.0%
Oʻahu	122,321	238,900	-48.8%	42,200	161,357	-73.8%	34.5%	67.5%	-33.0%	\$193.58	\$240.20	-19.4%
Waikīkī	70,872	120,284	-41.1%	23,973	86,652	-72.3%	33.8%	72.0%	-38.2%	\$145.33	\$217.08	-33.1%
Maui County	224,225	283,193	-20.8%	65,534	215,230	-69.6%	29.2%	76.0%	-46.8%	\$238.61	\$351.32	-32.1%
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	103,998 99,505	134,916 113,870	-22.9% -12.6%	33,838 25,930	108,119 82,620	-68.7% -68.6%	32.5% 26.1%	80.1% 72.6%	-47.6% -46.5%	\$209.25 \$285.29	\$341.29 \$388.12	-38.7% -26.5%
Island of Hawaiʻi	116,864	206,577	-43.4%	36,240	124,285	-70.8%	31.0%	60.2%	-29.2%	\$215.25	\$251.43	-14.4%
Kona	58,089	97,986	-40.7%	18,574	64,348	-71.1%	32.0%	65.7%	-33.7%	\$186.17	\$226.47	-17.8%
Hilo/Honokaʻa	18,324	45,897	-60.1%	5,896	23,384	-74.8%	32.2%	50.9%	-18.8%	\$107.02	\$137.93	-22.4%
Kauaʻi	91,637	119,266	-23.2%	31,466	81,182	-61.2%	34.3%	68.1%	-33.7%	\$278.36	\$377.95	-26.3%

Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority

Figure 2: Hawai'i Vacation Rental Performance Year-to-Date November 2020

	Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
	2020	2019	% Change	2020	2019	% Change	2020	2019	Percentage Pt. Change	2020	2019	% Change
State of Hawaiʻi	5,401,437	9,130,595	-40.8%	2,324,698	6,763,287	-65.6%	43.0%	74.1%	-41.9%	\$236.81	\$288.21	-17.8%
Oʻahu	1,552,814	2,920,291	-46.8%	652,943	2,183,917	-70.1%	42.0%	74.8%	-43.8%	\$181.95	\$233.35	-22.0%
Waikīkī	802,562	1,265,109	-36.6%	344,884	991,295	-65.2%	43.0%	78.4%	-45.2%	\$153.36	\$219.61	-30.2%
Maui County	1,840,033	2,846,232	-35.4%	782,354	2,248,352	-65.2%	42.5%	79.0%	-46.2%	\$294.72	\$340.54	-13.5%
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	833,902 790,049	1,372,370 1,118,546	-39.2% -29.4%	375,071 314,860	1,102,819 876,940	-66.0% -64.1%	45.0% 39.9%	80.4% 78.4%	-44.0% -49.2%	\$286.46 \$328.74	\$329.84 \$379.61	-13.2% -13.4%
Island of Hawaiʻi	1,236,755	2,158,946	-42.7%	550,151	1,420,820	-61.3%	44.5%	65.8%	-32.4%	\$182.91	\$234.46	-22.0%
Kona	575,052	996,493	-42.3%	270,708	706,328	-61.7%	47.1%	70.9%	-33.6%	\$163.98	\$211.50	-22.5%
Hilo/Honokaʻa	276,913	505,424	-45.2%	117,214	297,283	-60.6%	42.3%	58.8%	-28.0%	\$103.14	\$135.97	-24.1%
Kauaʻi	771,835	1,205,126	-36.0%	339,250	910,198	-62.7%	44.0%	75.5%	-41.8%	\$296.27	\$374.49	-20.9%

Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority

\$400 100% 80% \$300 60% \$200 40% \$100 20% \$0 0% Jan Feb Apr May Jun Jul Aug Sep Oct Nov Dec Mar 2020 Average Daily Rate 2019 Average Daily Rate

Figure 3: Monthly State of Hawai'i Vacation Rental Performance - 2020 vs. 2019

Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority.

2020 Occupancy

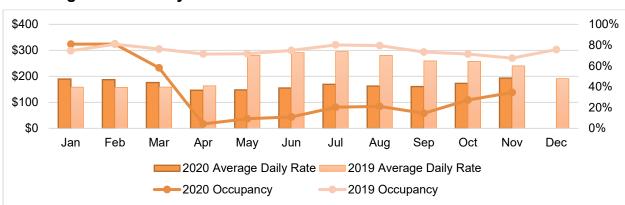


Figure 4: Monthly O'ahu Vacation Rental Performance - 2020 vs. 2019

---2019 Occupancy

Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority.

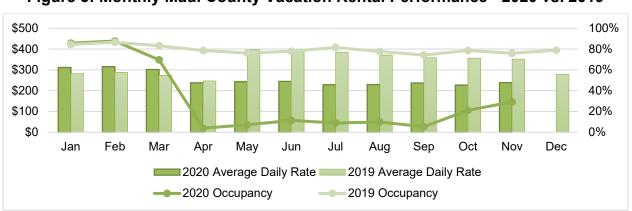
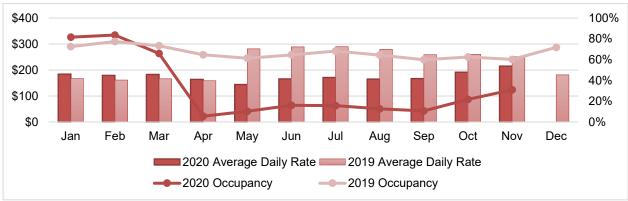


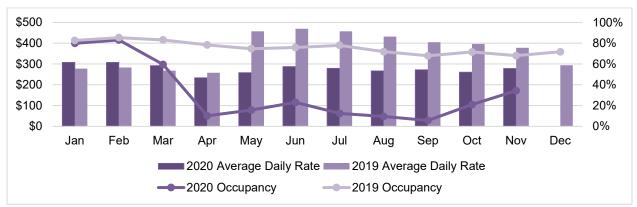
Figure 5: Monthly Maui County Vacation Rental Performance - 2020 vs. 2019

Figure 6: Monthly Island of Hawai'i Vacation Rental Performance - 2020 vs. 2019



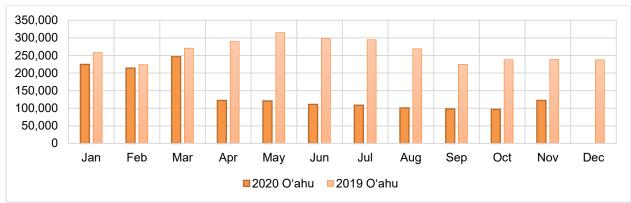
Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority.

Figure 7: Monthly Kaua'i Vacation Rental Performance - 2020 vs. 2019



Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority.

Figure 8: Monthly O'ahu Unit Night Supply - 2020 vs. 2019



Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority.

350,000 300,000 250,000 200,000 150,000 100,000 50,000 0 Jan Feb Mar Jun Aug Sep Oct Nov Dec May ■2020 Maui County ■2019 Maui County

Figure 9: Monthly Maui County Unit Night Supply - 2020 vs. 2019

Source: Transparent Intelligence, Inc. © Copyright 2020 Hawai'i Tourism Authority.

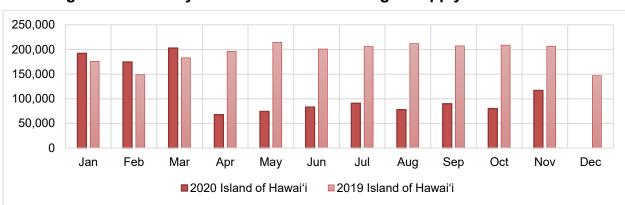


Figure 10: Monthly Island of Hawai'i Unit Night Supply - 2020 vs. 2019

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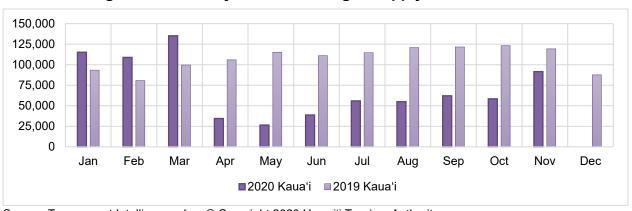


Figure 11: Monthly Kaua'i Unit Night Supply - 2020 vs. 2019

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