



Hawai'i Convention Center 1801 Kalākaua Avenue, Honolulu, Hawai'i 96815 **kelepona** tel 808 973 2255 **kelepa'i** fax 808 973 2253 **kahua pa'a** web hawaiitourismauthority.org David Y. Ige Governor

John De Fries President and Chief Executive Officer

# May 2021 Hawai'i Vacation Rental Performance Report

In May 2021, the total monthly supply of statewide vacation rentals was 572,900 unit nights (+71.8%) and monthly demand was 413,500 unit nights (+988.5%). That resulted in an average monthly unit occupancy of 72.2 percent (+60.8 percentage points) (Figure 1) for May, which was higher than the occupancy of Hawai'i's hotels (61.5%). Overall, the numbers are substantially higher than in May 2020, which was the second full month of the devastating impact from the COVID-19 pandemic. When compared to May 2019, supply, demand, and average daily rates were lower for May 2021, but occupancy was about the same.

The unit average daily rate (ADR) for vacation rental units statewide in May was \$236 (+25.4%), which was less than the ADR for hotels (\$288). It is important to note that unlike hotels, condominium hotels, timeshare resorts and vacation rental units are not necessarily available year-round or each day of the month and often accommodate a larger number of guests than traditional hotel rooms.

Hawai'i's quarantine order for travelers due to the pandemic began on March 26, 2020, which immediately resulted in dramatic impacts to Hawai'i's tourism industry. During May 2021, most passengers arriving from out-of-state and traveling inter-county could bypass the State's mandatory 10-day self-quarantine with a valid negative COVID-19 NAAT test result from a Trusted Testing Partner prior to their departure to Hawai'i through the Safe Travels program. Starting May 11, people fully vaccinated in Hawai'i could travel inter-county without pre-travel testing or quarantine beginning the 15<sup>th</sup> day after the completion of their vaccination. The counties of Hawai'i, Maui, Kaua'i, and Kalawao (Moloka'i) had a partial quarantine in place in May.

In May, legal short-term rentals were allowed to operate in Maui County and on O'ahu, Hawai'i Island and Kaua'i as long as they were not being used as a quarantine location.

The Hawai'i Tourism Authority's (HTA) Tourism Research Division issued the report's findings utilizing data compiled by Transparent Intelligence, Inc. The data in this report specifically excludes units reported in HTA's *Hawai'i Hotel Performance Report* and *Hawai'i Timeshare Quarterly Survey Report*. In this report, a vacation rental is defined as the use of a rental house, condominium unit, private room in private home, or shared room/space in private home. This report also does not determine or differentiate between units that are permitted or unpermitted. The "legality" of any given vacation rental unit is determined on a county basis.

### **Island Highlights**

In May, Maui County had the largest vacation rental supply of all four counties with 234,400 available unit nights (+116.5% vs. 2020, -16.9% vs. 2019). Unit demand was 175,800 unit nights (+1,496.6% vs. 2020, -18.1% vs. 2019), resulting in 75.0 percent occupancy (+64.8

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percentage points vs. 2020, -1.1 percentage points vs. 2019) with ADR of \$257 (+8.4% vs. 2020, -35.2% vs. 2019). In comparison, Maui County hotels reported ADR at \$467 and occupancy of 67.1 percent.

O'ahu vacation rental supply was 133,600 available unit nights (+9.4% vs. 2020, -57.6% vs. 2019) in May. Unit demand was 95,000 unit nights (+656.5% vs. 2020, -58.0% vs. 2019), resulting in 71.1 percent occupancy (+60.8 percentage points vs. 2020, -0.7 percentage points vs. 2019) and ADR of \$193 (+27.3% vs. 2020, -31.5% vs. 2019). O'ahu hotels reported ADR at \$196 and occupancy of 59.3 percent.

The island of Hawai'i vacation rental supply was 119,600 available unit nights (+57.0% vs. 2020, -44.2% vs. 2019) in May. Unit demand was 84,100 unit nights (+767.3% vs. 2020, -36.1% vs. 2019), resulting in 70.3 percent occupancy (+57.6 percentage points vs. 2020, +8.9 percentage points vs. 2019) with ADR of \$201 (+37.8% vs. 2020, -28.6% vs. 2019). Hawai'i Island hotels reported ADR at \$304 and occupancy of 62.7 percent.

Kaua'i had the fewest number of available unit nights in May at 85,300 (+216.6% vs. 2020, -25.9% vs. 2019). Unit demand was 58,500 unit nights (+1,140.5% vs. 2020, -32.0% vs. 2019), resulting in 68.6 percent occupancy (+51.1 percentage points vs. 2020, -6.1 percentage points vs. 2019) with ADR of \$294 (+13.6% vs. 2020, -35.7% vs. 2019). Kaua'i hotels reported ADR at \$272 and occupancy of 57.7 percent.

Tables of vacation rental performance statistics, including data presented in the report are available for viewing online at: https://www.hawaiitourismauthority.org/research/infrastructure-research/

### About the Hawai'i Vacation Rental Performance Report

The Hawai'i Vacation Rental Performance Report is produced using data compiled by Transparent Intelligence, Inc., which was selected by the Hawai'i Tourism Authority as the provider for these data services.

The report includes data for properties that are listed on Airbnb, Booking.com, HomeAway and TripAdvisor. Data for units included in HTA's Hawai'i Hotel Performance Report and Hawai'i Timeshare Quarterly Report have been excluded from the Hawai'i Vacation Rental Performance Report. This report also does not determine or differentiate between units that are permitted or unpermitted. The "legality" of any given vacation rental unit is determined on a county basis. HTA does not support illegal vacation rentals.

For May 2021, the report included data for 24,716 units, representing 42,179 bedrooms in the Hawaiian Islands.

	Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate			
	2021	2020	% Change	2021	2020	% Change	2021	2020	Percentage Pt. Change	2021	2020	% Change	
State of Hawai'i	572,946	333,542	71.8%	413,462	37,986	988.5%	72.2%	11.4%	60.8%	\$236.03	\$188.15	25.4%	
Oʻahu	133,556	122,102	9.4%	94,991	12,557	656.5%	71.1%	10.3%	60.8%	\$192.64	\$151.32	27.3%	
Waikīkī	77,732	62,556	24.3%	58,273	6,745	763.9%	75.0%	10.8%	64.2%	\$147.95	\$123.07	20.2%	
Maui County	234,405	108,283	116.5%	175,838	11,013	1496.6%	75.0%	10.2%	64.8%	\$256.88	\$237.03	8.4%	
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	109,099 100,973	44,186 48,288	146.9% 109.1%	84,077 75,801	4,161 4,863	1920.6% 1458.7%	77.1% 75.1%	9.4% 10.1%	67.6% 65.0%	\$231.03 \$295.63	\$200.11 \$280.12	15.4% 5.5%	
Island of Hawaiʻi	119,643	76,200	57.0%	84,118	9,699	767.3%	70.3%	12.7%	57.6%	\$201.02	\$145.88	37.8%	
Kona	57,170	32,931	73.6%	41,627	4,342	858.7%	72.8%	13.2%	59.6%	\$172.18	\$146.83	17.3%	
Hilo/Honoka'a	21,691	20,541	5.6%	15,958	3,150	406.6%	73.6%	15.3%	58.2%	\$117.16	\$98.67	18.7%	
Kaua'i	85,342	26,957	216.6%	58,515	4,717	1140.5%	68.6%	17.5%	51.1%	\$294.10	\$258.96	13.6%	

Figure 1: Hawai'i Vacation Rental Performance May 2021

Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
2021	2019	% Change	2021	2019	% Change	2021	2019	Percentage Pt. Change	2021	2019	% Change
572,946	926,198	-38.1%	413,462	658,237	-37.2%	72.2%	71.1%	1.1%	\$236.03	\$341.85	-31.0%
133,556	314,668	-57.6%	94,991	225,954	-58.0%	71.1%	71.8%	-0.7%	\$192.64	\$281.05	-31.5%
77,732	128,955	-39.7%	58,273	97,952	-40.5%	75.0%	76.0%	-1.0%	\$147.95	\$266.94	-44.6%
234,405	282,119	-16.9%	175,838	214,740	-18.1%	75.0%	76.1%	-1.1%	\$256.88	\$396.57	-35.2%
109,099 100,973	136,623 110,598	-20.1% -8.7%	84,077 75,801	104,460 84,751	-19.5% -10.6%	77.1% 75.1%	76.5% 76.6%	0.6% -1.6%	\$231.03 \$295.63	\$378.70 \$445.39	-39.0% -33.6%
119,643	214,291	-44.2%	84,118	131,551	-36.1%	70.3%	61.4%	8.9%	\$201.02	\$281.56	-28.6%
57,170	98,296	-41.8%	41,627	65,479	-36.4%	72.8%	66.6%	6.2%	\$172.18	\$258.85	-33.5%
21,691	49,768	-56.4%	15,958	28,042	-43.1%	73.6%	56.3%	17.2%	\$117.16	\$164.76	-28.9%
85,342	115,120	-25.9%	58,515	85,992	-32.0%	68.6%	74.7%	-6.1%	\$294.10	\$457.17	-35.7%
	2021 572,946 133,556 77,732 234,405 109,099 100,973 119,643 57,170 21,691	2021 2019   572,946 926,198   133,556 314,668   77,732 128,955   234,405 282,119   109,099 136,623   100,973 110,598   119,643 214,291   57,170 98,296   21,691 49,768	$2021$ $2019$ $\frac{\%}{Change}$ $572,946$ $926,198$ $-38.1\%$ $133,556$ $314,668$ $-57.6\%$ $77,732$ $128,955$ $-39.7\%$ $234,405$ $282,119$ $-16.9\%$ $109,099$ $136,623$ $-20.1\%$ $100,973$ $110,598$ $-8.7\%$ $119,643$ $214,291$ $-44.2\%$ $57,170$ $98,296$ $-41.8\%$ $21,691$ $49,768$ $-56.4\%$	$2021$ $2019$ $\frac{\%}{Change}$ $2021$ $572,946$ $926,198$ $-38.1\%$ $413,462$ $133,556$ $314,668$ $-57.6\%$ $94,991$ $77,732$ $128,955$ $-39.7\%$ $58,273$ $234,405$ $282,119$ $-16.9\%$ $175,838$ $109,099$ $136,623$ $-20.1\%$ $84,077$ $100,973$ $110,598$ $-8.7\%$ $75,801$ $119,643$ $214,291$ $-44.2\%$ $84,118$ $57,170$ $98,296$ $-41.8\%$ $41,627$ $21,691$ $49,768$ $-56.4\%$ $15,958$	$2021$ $2019$ $\frac{\%}{Change}$ $2021$ $2019$ $572,946$ $926,198$ $-38.1\%$ $413,462$ $658,237$ $133,556$ $314,668$ $-57.6\%$ $94,991$ $225,954$ $77,732$ $128,955$ $-39.7\%$ $58,273$ $97,952$ $234,405$ $282,119$ $-16.9\%$ $175,838$ $214,740$ $109,099$ $136,623$ $-20.1\%$ $84,077$ $104,460$ $100,973$ $110,598$ $-8.7\%$ $84,118$ $131,551$ $57,170$ $98,296$ $-41.8\%$ $41,627$ $65,479$ $21,691$ $49,768$ $-56.4\%$ $15,958$ $28,042$	$2021$ $2019$ $\binom{\%}{Change}$ $2021$ $2019$ $\binom{\%}{Change}$ $572,946$ $926,198$ $-38.1\%$ $413,462$ $658,237$ $-37.2\%$ $133,556$ $314,668$ $-57.6\%$ $94,991$ $225,954$ $-58.0\%$ $77,732$ $128,955$ $-39.7\%$ $58,273$ $97,952$ $-40.5\%$ $234,405$ $282,119$ $-16.9\%$ $175,838$ $214,740$ $-18.1\%$ $109,099$ $136,623$ $-20.1\%$ $84,077$ $104,460$ $-19.5\%$ $100,973$ $110,598$ $-8.7\%$ $75,801$ $84,751$ $-10.6\%$ $119,643$ $214,291$ $-44.2\%$ $84,118$ $131,551$ $-36.1\%$ $57,170$ $98,296$ $-41.8\%$ $41,627$ $65,479$ $-36.4\%$ $21,691$ $49,768$ $-56.4\%$ $15,958$ $28,042$ $-43.1\%$	$2021$ $2019$ $\binom{\%}{Change}$ $2021$ $2019$ $\binom{\%}{Change}$ $2021$ $572,946$ $926,198$ $-38.1\%$ $413,462$ $658,237$ $-37.2\%$ $72.2\%$ $133,556$ $314,668$ $-57.6\%$ $94,991$ $225,954$ $-58.0\%$ $71.1\%$ $77,732$ $128,955$ $-39.7\%$ $58,273$ $97,952$ $-40.5\%$ $75.0\%$ $234,405$ $282,119$ $-16.9\%$ $175,838$ $214,740$ $-18.1\%$ $75.0\%$ $109,099$ $136,623$ $-20.1\%$ $84,077$ $104,460$ $-19.5\%$ $77.1\%$ $100,973$ $110,598$ $-8.7\%$ $75,801$ $84,751$ $-10.6\%$ $70.3\%$ $57,170$ $98,296$ $-41.8\%$ $41,627$ $65,479$ $-36.4\%$ $72.8\%$ $21,691$ $49,768$ $-56.4\%$ $15,958$ $28,042$ $-43.1\%$ $73.6\%$	$2021$ $2019$ $\frac{\%}{Change}$ $2021$ $2019$ $\frac{\%}{Change}$ $2021$ $2019$ $572,946$ $926,198$ $-38.1\%$ $413,462$ $658,237$ $-37.2\%$ $72.2\%$ $71.1\%$ $133,556$ $314,668$ $-57.6\%$ $94,991$ $225,954$ $-58.0\%$ $71.1\%$ $71.8\%$ $77,732$ $128,955$ $-39.7\%$ $58,273$ $97,952$ $-40.5\%$ $75.0\%$ $76.0\%$ $234,405$ $282,119$ $-16.9\%$ $175,838$ $214,740$ $-18.1\%$ $75.0\%$ $76.1\%$ $109,099$ $136,623$ $-20.1\%$ $84,077$ $104,460$ $-19.5\%$ $77.1\%$ $76.5\%$ $100,973$ $110,598$ $-8.7\%$ $75,801$ $84,751$ $-10.6\%$ $70.3\%$ $61.4\%$ $57,170$ $98,296$ $-41.8\%$ $41,627$ $65,479$ $-36.4\%$ $72.8\%$ $66.6\%$ $21,691$ $49,768$ $-56.4\%$ $15,958$ $28,042$ $-43.1\%$ $73.6\%$ $56.3\%$	$2021$ $2019$ $\frac{\%}{Change}$ $2021$ $2019$ $\frac{\%}{Change}$ $2021$ $2019$ $\frac{Percentage}{Pt. 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Figure 2: Hawai'i Vacation Rental Performance May 2021 vs. 2019

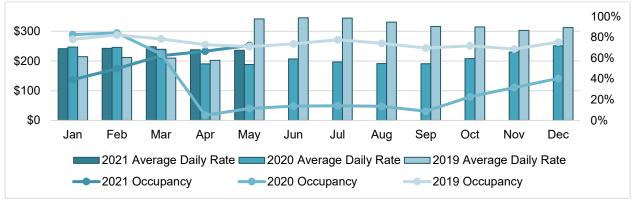
	Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
	2021	2020	% Change	2021	2020	% Change	2021	2020	Percentage Pt. Change	2021	2020	% Change
State of Hawaiʻi	2,941,919	3,050,208	-3.6%	1,689,870	1,881,891	-10.2%	57.4%	61.7%	-6.9%	\$240.69	\$242.66	-0.8%
Oʻahu	673,729	928,737	-27.5%	414,381	515,992	-19.7%	61.5%	55.6%	10.7%	\$193.95	\$183.89	5.5%
Waikīkī	393,626	468,825	-16.0%	243,794	268,814	-9.3%	61.9%	57.3%	8.0%	\$148.50	\$158.24	-6.2%
Maui County	1,197,090	986,989	21.3%	725,353	644,314	12.6%	60.6%	65.3%	-7.2%	\$271.34	\$307.60	-11.8%
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	568,751 512,938	436,837 423,993	30.2% 21.0%	344,686 312,972	301,893 265,811	14.2% 17.7%	60.6% 61.0%	69.1% 62.7%	-12.3% -2.7%	\$249.79 \$305.72	\$305.92 \$336.05	-18.3% -9.0%
Island of Hawaiʻi	619,988	713,714	-13.1%	389,213	450,126	-13.5%	62.8%	63.1%	-0.5%	\$209.38	\$181.46	15.4%
Kona	302,302	329,958	-8.4%	193,407	223,496	-13.5%	64.0%	67.7%	-5.5%	\$177.92	\$162.03	9.8%
Hilo/Honoka'a	105,030	168,427	-37.6%	68,562	93,847	-26.9%	65.3%	55.7%	17.2%	\$115.09	\$102.64	12.1%
Kauaʻi	451,112	420,768	7.2%	160,923	271,459	-40.7%	35.7%	64.5%	-44.7%	\$298.63	\$301.70	-1.0%

## Figure 3: Hawai'i Vacation Rental Performance Year-to-Date May 2021

	Unit Supply			Unit Demand			Un	it Occup	ancy %	Unit Average Daily Rate		
	2021	2019	% Change	2021	2019	% Change	2021	2019	Percentage Pt. Change	2021	2019	% Change
State of Hawaiʻi	2,941,919	3,900,016	-24.6%	1,689,870	2,963,337	-43.0%	57.4%	76.0%	-24.4%	\$240.69	\$238.85	0.8%
Oʻahu	673,729	1,356,813	-50.3%	414,381	1,013,259	-59.1%	61.5%	74.7%	-17.6%	\$193.95	\$186.78	3.8%
Waikīkī	393,626	537,558	-26.8%	243,794	418,426	-41.7%	61.9%	77.8%	-20.4%	\$148.50	\$174.16	-14.7%
Maui County	1,197,090	1,130,925	5.9%	725,353	917,126	-20.9%	60.6%	81.1%	-25.3%	\$271.34	\$300.21	-9.6%
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	568,751 512,938	532,472 448,801	6.8% 14.3%	344,686 312,972	432,714 365,813	-20.3% -14.4%	60.6% 61.0%	81.3% 81.5%	-25.4% -25.1%	\$249.79 \$305.72	\$297.05 \$330.85	-15.9% -7.6%
Island of Hawaiʻi	619,988	917,597	-32.4%	389,213	635,054	-38.7%	62.8%	69.2%	-9.3%	\$209.38	\$187.99	11.4%
Kona	302,302	418,359	-27.7%	193,407	314,201	-38.4%	64.0%	75.1%	-14.8%	\$177.92	\$164.90	7.9%
Hilo/Honoka'a	105,030	223,041	-52.9%	68,562	136,555	-49.8%	65.3%	61.2%	6.6%	\$115.09	\$109.49	5.1%
Kaua'i	451,112	494,681	-8.8%	160,923	397,898	-59.6%	35.7%	80.4%	-55.7%	\$298.63	\$311.20	-4.0%

## Figure 4: Hawai'i Vacation Rental Performance Year-to-Date May 2021 vs. 2019

Figure 5: Monthly State of Hawai'i Vacation Rental Performance - 2021 vs. 2020 vs. 2019



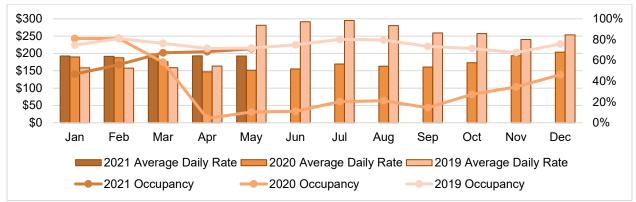
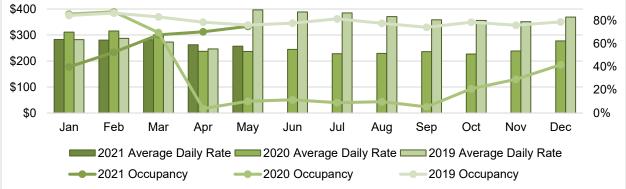


Figure 6: Monthly O'ahu Vacation Rental Performance - 2021 vs. 2020 vs. 2019

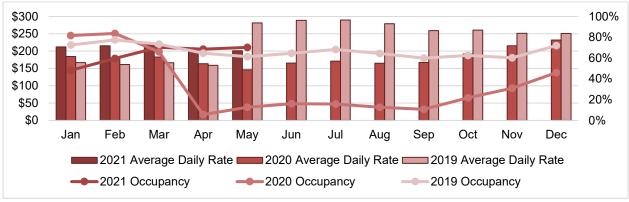
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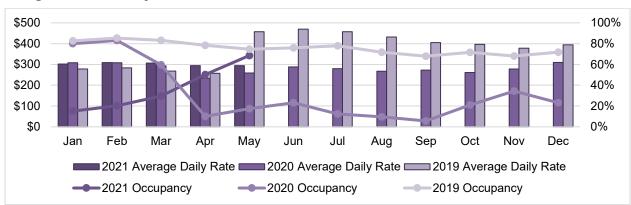


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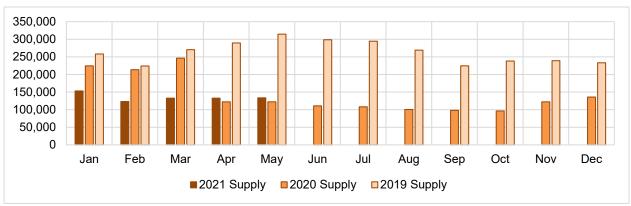


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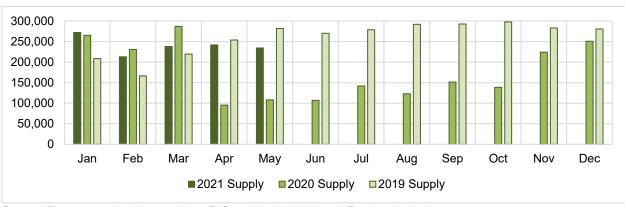
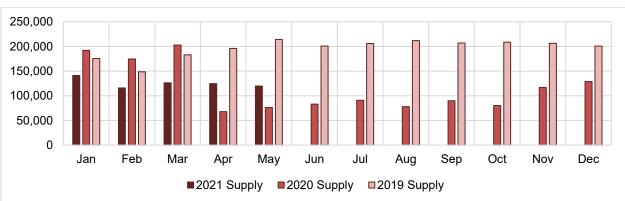


Figure 11: Monthly Maui County Unit Night Supply - 2021 vs. 2020 vs. 2019

Source: Transparent Intelligence, Inc. © Copyright 2021 Hawai'i Tourism Authority.





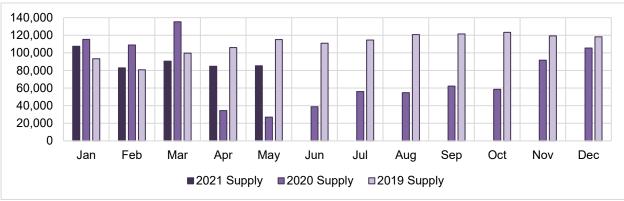


Figure 13: Monthly Kaua'i Unit Night Supply - 2021 vs. 2020 vs. 2019

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