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David Y. Ige Governor

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August 2021 Hawai'i Vacation Rental Performance Report

Hawai'i vacation rentals statewide reported substantial increases in supply, demand, occupancy and average daily rate (ADR) in August 2021 compared to August 2020. However, in comparison to August 2019, vacation rental supply, demand and ADR were down while occupancy rose slightly due to a reduction in supply levels.

The Hawai'i Tourism Authority (HTA) issued today the Hawai'i Vacation Rental Performance Report for the month of August utilizing data compiled by Transparent Intelligence, Inc.

In August 2021, the total monthly supply of statewide vacation rentals was 616,900 unit nights (+73.0% vs. 2020, -32.7% vs. 2019) and monthly demand was 459,200 unit nights (+847.7% vs. 2020, -32.6% vs. 2019). That resulted in an average monthly unit occupancy of 74.4 percent (+60.8 percentage points vs. 2020, +0.1 percentage points vs. 2019) (Figures 1 and 2) for August, which was higher than the occupancy of Hawai'i's hotels (73.4%).

The ADR for vacation rental units statewide in August was \$254 (+32.6% vs. 2020, +24.2% vs. 2019). By comparison the ADR for hotels was \$355 in August 2021. It is important to note that unlike hotels, units in vacation rentals are not necessarily available year-round or each day of the month and often accommodate a larger number of guests than traditional hotel rooms.

In August, legal short-term rentals were allowed to operate in Maui County and on O'ahu, Hawai'i Island and Kaua'i as long as they were not being used as a guarantine location.

In August 2021, passengers arriving from out-of-state could bypass the State's mandatory 10-day self-quarantine if they were fully vaccinated in the United States or with a valid negative COVID-19 NAAT test result from a Trusted Testing Partner prior to their departure through the Safe Travels program. On August 23, 2021, Hawai'i Governor David Ige urged travelers to curtail non-essential travel until the end of October 2021 due to the Delta variant resulting in the state's health care system being overburdened.

The data in HTA's Hawai'i Vacation Rental Performance Report specifically excludes units reported in its Hawai'i Hotel Performance Report and its Hawai'i Timeshare Quarterly Survey Report. A vacation rental is defined as the use of a rental house, condominium unit, private room in private home, or shared room/space in private home. This report does not determine or differentiate between units that are permitted or unpermitted. The legality of any given vacation rental unit is determined on a county basis.

Island Highlights

In August, Maui County had the largest vacation rental supply of all four counties with 231,000 available unit nights (+87.6% vs. 2020, -24.3% vs. 2019). Unit demand was 174,600 unit nights (+1,344.3% vs. 2020, -26.1% vs. 2019), resulting in 75.6 percent occupancy (+65.8 percentage points vs. 2020, -1.8 percentage points vs. 2019) with ADR of \$282 (+23.1% vs. 2020, +20.9% vs. 2019). In comparison, Maui County hotels reported ADR at \$596 and occupancy of 73.6 percent.

Oʻahu vacation rental supply was 158,700 available unit nights (+57.7% vs. 2020, -42.3% vs. 2019) in August. Unit demand was 113,500 unit nights (+435.6% vs. 2020, -48.0% vs. 2019), resulting in 71.5 percent occupancy (+50.4 percentage points vs. 2020, -7.9 percentage points vs. 2019) and ADR of \$205 (+25.9% vs. 2020, +17.0% vs. 2019). Oʻahu hotels reported ADR at \$245 and occupancy of 73.0 percent.

The island of Hawai'i vacation rental supply was 136,300 available unit nights (+74.9% vs. 2020, -33.4% vs. 2019) in August. Unit demand was 103,900 unit nights (+949.9% vs. 2020, -21.2% vs. 2019), resulting in 76.2 percent occupancy (+63.5 percentage points vs. 2020, +11.8 percentage points vs. 2019) with ADR of \$211 (+27.8% vs. 2020, +32.7% vs. 2019). Hawai'i Island hotels reported ADR at \$385 and occupancy of 73.2 percent.

Kaua'i had the fewest number of available unit nights in August at 90,900 (+65.7% vs. 2020, -31.3% vs. 2019). Unit demand was 67,200 unit nights (+1,173.3% vs. 2020, -29.3% vs. 2019), resulting in 73.9 percent occupancy (+64.3 percentage points vs. 2020, +2.1 percentage points vs. 2019) with ADR of \$328 (+22.5% vs. 2020, +25.4% vs. 2019). Kaua'i hotels reported ADR at \$357 and occupancy of 76.7 percent.

Tables of vacation rental performance statistics, including data presented in the report are available for viewing online at:

https://www.hawaiitourismauthority.org/research/infrastructure-research/

About the Hawai'i Vacation Rental Performance Report

The Hawai'i Vacation Rental Performance Report is produced using data compiled by Transparent Intelligence, Inc., which was selected by the Hawai'i Tourism Authority as the provider for these data services.

The report includes data for properties that are listed on Airbnb, Booking.com, HomeAway and TripAdvisor. Data for units included in HTA's Hawai'i Hotel Performance Report and Hawai'i Timeshare Quarterly Report have been excluded from the Hawai'i Vacation Rental Performance Report. This report also does not determine or differentiate between units that are permitted or unpermitted. The legality of any given vacation rental unit is determined on a county basis. HTA does not support illegal vacation rentals.

Starting from May 2021, Transparent began enriching their occupancy and price calculations with a direct feed of reservations self reported from several local property managers, with the goal of refining the accuracy of these metrics as well as improving the

August 2021 Hawai'i Vacation Rental Performance Report Page 3

market coverage. Currently, approximately 4% of the reservations analyzed are from direct reporting. This percentage will increase as more and more property managers are joining the data co-op. Important to note, supply is not affected by this change as supply is based on active inventory. For the avoidance of doubt, Transparent defines active inventory properties as those that have a searchable listing profile on at least one of the online travel agencies websites (Airbnb, Vrbo, Booking or Tripadvisor).

For August 2021, the report included data for 25,416 units, representing 43,507 bedrooms in the Hawaiian Islands.

Figure 1: Hawai'i Vacation Rental Performance August 2021

	Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
	2021	2020	% Change	2021	2020	% Change	2021	2020	Percentage Pt. Change	2021	2020	% Change
State of Hawaiʻi	616,912	356,518	73.0%	459,152	48,451	847.7%	74.4%	13.6%	60.8%	\$253.72	\$191.28	32.6%
Oʻahu	158,742	100,633	57.7%	113,492	21,191	435.6%	71.5%	21.1%	50.4%	\$205.16	\$162.89	25.9%
Waikīkī	93,937	54,224	73.2%	70,163	11,721	498.6%	74.7%	21.6%	53.1%	\$167.73	\$135.03	24.2%
Maui County	230,981	123,129	87.6%	174,585	12,088	1344.3%	75.6%	9.8%	65.8%	\$282.21	\$229.19	23.1%
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	104,820 99,506	62,465 48,053	67.8% 107.1%	79,500 76,580	7,943 2,850	900.9% 2587.0%	75.8% 77.0%	12.7% 5.9%	63.1% 71.0%	\$246.97 \$333.39	\$206.17 \$313.62	19.8% 6.3%
Island of Hawaiʻi	136,277	77,904	74.9%	103,896	9,896	949.9%	76.2%	12.7%	63.5%	\$211.16	\$165.20	27.8%
Kona	63,748	36,976	72.4%	50,572	4,335	1066.6%	79.3%	11.7%	67.6%	\$190.41	\$157.32	21.0%
Hilo/Honokaʻa	28,578	17,454	63.7%	21,139	3,090	584.1%	74.0%	17.7%	56.3%	\$124.65	\$102.56	21.5%
Kauaʻi	90,912	54,852	65.7%	67,179	5,276	1173.3%	73.9%	9.6%	64.3%	\$327.58	\$267.34	22.5%

Figure 2: Hawai'i Vacation Rental Performance August 2021 vs. 2019

	Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
	2021	2019	% Change	2021	2019	% Change	2021	2019	Percentage Pt. Change	2021	2019	% Change
State of Hawaiʻi	616,912	917,218	-32.7%	459,152	681,490	-32.6%	74.4%	74.3%	0.1%	\$253.72	\$204.29	24.2%
Oʻahu	158,742	274,886	-42.3%	113,492	218,374	-48.0%	71.5%	79.4%	-7.9%	\$205.16	\$175.32	17.0%
Waikīkī	93,937	123,254	-23.8%	70,163	103,492	-32.2%	74.7%	84.0%	-9.3%	\$167.73	\$148.55	12.9%
Maui County	230,981	305,246	-24.3%	174,585	236,235	-26.1%	75.6%	77.4%	-1.8%	\$282.21	\$233.41	20.9%
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	104,820 99,506	146,389 122,904	-28.4% -19.0%	79,500 76,580	115,313 94,740	-31.1% -19.2%	75.8% 77.0%	78.8% 77.1%	-2.9% -0.1%	\$246.97 \$333.39	\$221.34 \$262.43	11.6% 27.0%
Island of Hawaiʻi	136,277	204,690	-33.4%	103,896	131,841	-21.2%	76.2%	64.4%	11.8%	\$211.16	\$159.10	32.7%
Kona	63,748	101,680	-37.3%	50,572	69,539	-27.3%	79.3%	68.4%	10.9%	\$190.41	\$126.90	50.0%
Hilo/Honokaʻa	28,578	36,842	-22.4%	21,139	21,226	-0.4%	74.0%	57.6%	16.4%	\$124.65	\$94.94	31.3%
Kauaʻi	90,912	132,396	-31.3%	67,179	95,040	-29.3%	73.9%	71.8%	2.1%	\$327.58	\$261.15	25.4%

Figure 3: Hawai'i Vacation Rental Performance Year-to-Date August 2021

	Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
	2021	2020	% Change	2021	2020	% Change	2021	2020	Percentage Pt. Change	2021	2020	% Change
State of Hawai'i	4,742,837	4,143,289	14.5%	3,106,449	2,033,035	52.8%	65.5%	49.1%	33.5%	\$244.38	\$239.35	2.1%
Oʻahu	1,132,566	1,248,343	-9.3%	763,691	571,415	33.6%	67.4%	45.8%	47.3%	\$197.88	\$181.95	8.8%
Waikīkī	664,183	635,883	4.5%	458,001	299,471	52.9%	69.0%	47.1%	46.4%	\$156.19	\$155.67	0.3%
Maui County	1,878,408	1,359,030	38.2%	1,270,913	681,269	86.6%	67.7%	50.1%	35.0%	\$273.71	\$303.60	-9.8%
Wailea/Kīhei Lahaina/Kāʻanapali/ Nāpili/Kapalua	884,152 799,945	614,290 576,193	43.9% 38.8%	599,794 545,693	321,094 277,870	86.8% 96.4%	67.8% 68.2%	52.3% 48.2%	29.8% 41.5%	\$246.66 \$315.76	\$299.97 \$334.43	-17.8% -5.6%
Island of Hawaiʻi	1,018,751	965,594	5.5%	707,870	487,703	45.1%	69.5%	50.5%	37.6%	\$207.76	\$180.39	15.2%
Kona	488,781	445,501	9.7%	347,083	240,217	44.5%	71.0%	53.9%	31.7%	\$179.30	\$161.62	10.9%
Hilo/Honokaʻa	187,213	225,553	-17.0%	131,655	104,627	25.8%	70.3%	46.4%	51.6%	\$118.09	\$102.71	15.0%
Kauaʻi	713,112	570,322	25.0%	363,975	292,648	24.4%	51.0%	51.3%	-0.5%	\$310.75	\$300.13	3.5%

Figure 4: Hawai'i Vacation Rental Performance Year-to-Date August 2021 vs. 2019

Unit Supply			Unit Demand			Unit Occupancy %			Unit Average Daily Rate		
2021	2019	% Change	2021	2019	% Change	2021	2019	Percentage Pt. Change	2021	2019	% Change
4,742,837	5,689,979	-16.6%	3,106,449	4,326,264	-28.2%	65.5%	76.0%	-13.9%	\$244.38	\$208.00	17.5%
1,132,566	1,967,338	-42.4%	763,691	1,486,243	-48.6%	67.4%	75.5%	-10.7%	\$197.88	\$165.62	19.5%
664,183	791,213	-16.1%	458,001	621,734	-26.3%	69.0%	78.6%	-12.2%	\$156.19	\$146.32	6.7%
1,878,408	1,710,536	9.8%	1,270,913	1,377,454	-7.7%	67.7%	80.5%	-16.0%	\$273.71	\$253.66	7.9%
884,152 799,945	807,334 683,490	9.5% 17.0%	599,794 545,693	654,201 552,454	-8.3% -1.2%	67.8% 68.2%	81.0% 80.8%	-16.3% -15.6%	\$246.66 \$315.76	\$245.98 \$283.38	0.3% 11.4%
1,018,751	1,254,875	-18.8%	707,870	861,599	-17.8%	69.5%	68.7%	1.2%	\$207.76	\$164.62	26.2%
488,781	612,147	-20.2%	347,083	449,821	-22.8%	71.0%	73.5%	-3.4%	\$179.30	\$135.92	31.9%
187,213	238,903	-21.6%	131,655	144,036	-8.6%	70.3%	60.3%	16.6%	\$118.09	\$90.69	30.2%
713,112	757,230	-5.8%	363,975	600,968	-39.4%	51.0%	79.4%	-35.7%	\$310.75	\$270.33	15.0%
	2021 4,742,837 1,132,566 664,183 1,878,408 884,152 799,945 1,018,751 488,781 187,213	2021 2019 4,742,837 5,689,979 1,132,566 1,967,338 664,183 791,213 1,878,408 1,710,536 884,152 807,334 799,945 683,490 1,018,751 1,254,875 488,781 612,147 187,213 238,903	2021 2019 Change 4,742,837 5,689,979 -16.6% 1,132,566 1,967,338 -42.4% 664,183 791,213 -16.1% 1,878,408 1,710,536 9.8% 884,152 807,334 9.5% 799,945 683,490 17.0% 1,018,751 1,254,875 -18.8% 488,781 612,147 -20.2% 187,213 238,903 -21.6%	2021 2019 Change 2021 4,742,837 5,689,979 -16.6% 3,106,449 1,132,566 1,967,338 -42.4% 763,691 664,183 791,213 -16.1% 458,001 1,878,408 1,710,536 9.8% 1,270,913 884,152 807,334 9.5% 599,794 799,945 683,490 17.0% 545,693 1,018,751 1,254,875 -18.8% 707,870 488,781 612,147 -20.2% 347,083 187,213 238,903 -21.6% 131,655	2021 2019 Change 2021 2019 4,742,837 5,689,979 -16.6% 3,106,449 4,326,264 1,132,566 1,967,338 -42.4% 763,691 1,486,243 664,183 791,213 -16.1% 458,001 621,734 1,878,408 1,710,536 9.8% 1,270,913 1,377,454 884,152 807,334 9.5% 599,794 654,201 799,945 683,490 17.0% 545,693 552,454 1,018,751 1,254,875 -18.8% 707,870 861,599 488,781 612,147 -20.2% 347,083 449,821 187,213 238,903 -21.6% 131,655 144,036	2021 2019 Change 2021 2019 Change 4,742,837 5,689,979 -16.6% 3,106,449 4,326,264 -28.2% 1,132,566 1,967,338 -42.4% 763,691 1,486,243 -48.6% 664,183 791,213 -16.1% 458,001 621,734 -26.3% 1,878,408 1,710,536 9.8% 1,270,913 1,377,454 -7.7% 884,152 807,334 9.5% 599,794 654,201 -8.3% 799,945 683,490 17.0% 545,693 552,454 -1.2% 1,018,751 1,254,875 -18.8% 707,870 861,599 -17.8% 488,781 612,147 -20.2% 347,083 449,821 -22.8% 187,213 238,903 -21.6% 131,655 144,036 -8.6%	2021 2019 Change 2021 2019 Change 2021 4,742,837 5,689,979 -16.6% 3,106,449 4,326,264 -28.2% 65.5% 1,132,566 1,967,338 -42.4% 763,691 1,486,243 -48.6% 67.4% 664,183 791,213 -16.1% 458,001 621,734 -26.3% 69.0% 1,878,408 1,710,536 9.8% 1,270,913 1,377,454 -7.7% 67.7% 884,152 807,334 9.5% 599,794 654,201 -8.3% 67.8% 799,945 683,490 17.0% 545,693 552,454 -1.2% 68.2% 1,018,751 1,254,875 -18.8% 707,870 861,599 -17.8% 69.5% 488,781 612,147 -20.2% 347,083 449,821 -22.8% 71.0% 187,213 238,903 -21.6% 131,655 144,036 -8.6% 70.3%	2021 2019 Change 2021 2019 Change 2021 2019 Change 2021 2019 4,742,837 5,689,979 -16.6% 3,106,449 4,326,264 -28.2% 65.5% 76.0% 1,132,566 1,967,338 -42.4% 763,691 1,486,243 -48.6% 67.4% 75.5% 664,183 791,213 -16.1% 458,001 621,734 -26.3% 69.0% 78.6% 1,878,408 1,710,536 9.8% 1,270,913 1,377,454 -7.7% 67.7% 80.5% 884,152 807,334 9.5% 599,794 654,201 -8.3% 67.8% 81.0% 799,945 683,490 17.0% 545,693 552,454 -1.2% 68.2% 80.8% 1,018,751 1,254,875 -18.8% 707,870 861,599 -17.8% 69.5% 68.7% 488,781 612,147 -20.2% 347,083 449,821 -22.8% 71.0% 73.5% 187,213 238,903 </td <td>2021 2019 Change Change 2021 2019 Change Change 2021 2019 Percentage Pt. 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Change 2021 2019 4,742,837 5,689,979 -16.6% 3,106,449 4,326,264 -28.2% 65.5% 76.0% -13.9% \$244.38 \$208.00 1,132,566 1,967,338 -42.4% 763,691 1,486,243 -48.6% 67.4% 75.5% -10.7% \$197.88 \$165.62 664,183 791,213 -16.1% 458,001 621,734 -26.3% 69.0% 78.6% -12.2% \$156.19 \$146.32 1,878,408 1,710,536 9.8% 1,270,913 1,377,454 -7.7% 67.7% 80.5% -16.0% \$273.71 \$253.66 884,152 807,334 9.5% 599,794 654,201 -8.3% 67.8% 81.0% -16.3% \$246.66 \$245.98 799,945 683,490 17.0% 545,693 552,454 -1.2% 68.2% 80.8% -15.6% \$315.76 \$283.38 1,018

Figure 5: Monthly State of Hawai'i Vacation Rental Performance - 2021 vs. 2020 vs. 2019

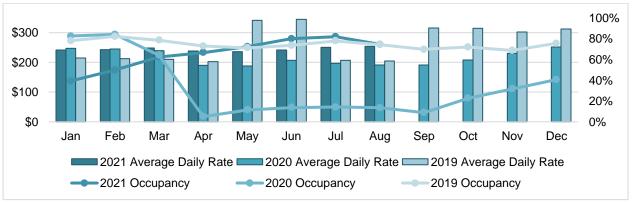
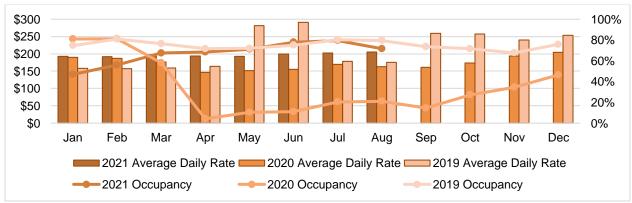


Figure 6: Monthly O'ahu Vacation Rental Performance - 2021 vs. 2020 vs. 2019



Source: Transparent Intelligence, Inc. © Copyright 2021 Hawai'i Tourism Authority.

Figure 7: Monthly Maui County Vacation Rental Performance - 2021 vs. 2020 vs. 2019

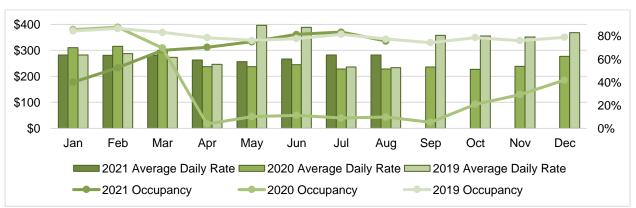


Figure 8: Monthly Island of Hawai'i Vacation Rental Performance - 2021 vs. 2020 vs. 2019

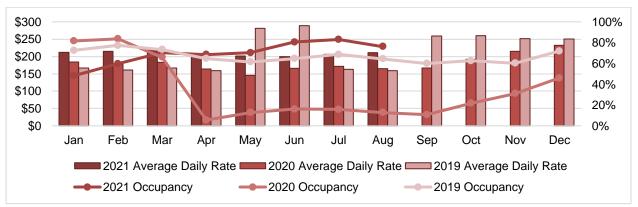
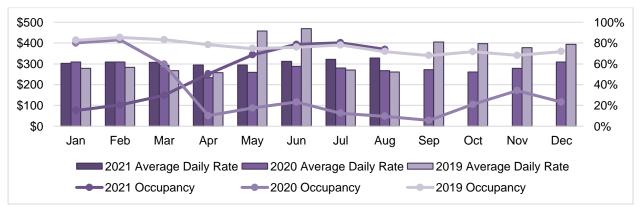
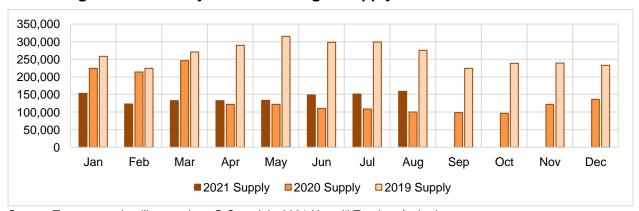


Figure 9: Monthly Kaua'i Vacation Rental Performance - 2021 vs. 2020 vs. 2019



Source: Transparent Intelligence, Inc. © Copyright 2021 Hawai'i Tourism Authority.

Figure 10: Monthly O'ahu Unit Night Supply - 2021 vs. 2020 vs. 2019



300,000 250,000 200,000 150,000 100,000 50,000 0 Feb Sep Oct Nov Dec Jan Mar Apr ■2021 Supply ■2020 Supply ■2019 Supply

Figure 11: Monthly Maui County Unit Night Supply - 2021 vs. 2020 vs. 2019

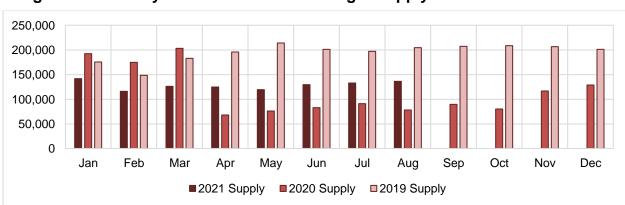


Figure 12: Monthly Island of Hawai'i Unit Night Supply - 2021 vs. 2020 vs. 2019

Source: Transparent Intelligence, Inc. © Copyright 2021 Hawai'i Tourism Authority.

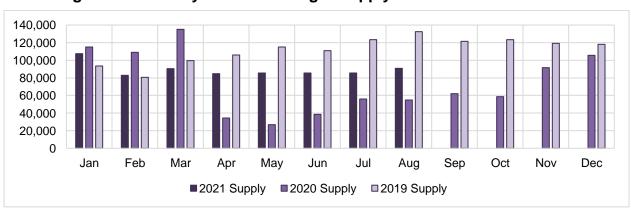


Figure 13: Monthly Kaua'i Unit Night Supply - 2021 vs. 2020 vs. 2019